

[Manuals.plus](#) /

› [OPPO](#) /

› [OPPO Find X User Manual \(Model CPH1871\)](#)

## OPPO CPH1871

# OPPO Find X User Manual (Model CPH1871)

Comprehensive instructions for your OPPO Find X smartphone.

## 1. INTRODUCTION

Welcome to the user manual for your new OPPO Find X smartphone. This guide provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure optimal performance and longevity of your phone.

## 2. WHAT'S IN THE BOX

Upon opening your OPPO Find X package, you should find the following items:

- OPPO Find X Handset
- Power Adapter
- Headset
- Micro USB Cable
- Warranty Card
- SIM Card Tool
- Protective Case
- User Manual (this document)

Please check all items are present and in good condition. If any items are missing or damaged, contact customer support.

## 3. DEVICE LAYOUT

Familiarize yourself with the physical components of your OPPO Find X.



**Figure 3.1: Front View of OPPO Find X.** This image displays the full-screen display of the OPPO Find X, showcasing its curved edges and minimal bezels. The time and date are visible on the screen.



**Figure 3.2: Back View of OPPO Find X.** This image shows the rear panel of the OPPO Find X in Bordeaux Red, featuring the OPPO logo and "FIND X DESIGNED BY OPPO" text. The pop-up camera module is retracted.



**Figure 3.3: OPPO Find X Back Angled View with Camera Module Extended.** This image provides an angled view of the phone's back, highlighting the extended camera module which houses both front and rear cameras.



**Figure 3.4: Side View of OPPO Find X.** This image shows the right side of the device, where the power button is located.





**Figure 3.5: Top and Bottom View of OPPO Find X.** This image illustrates the top and bottom edges of the phone. The bottom edge features the USB-C charging port, speaker grille, and microphone. The top edge is clean, indicating the retractable camera mechanism.

## 4. SETUP

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### 4.1. Inserting SIM Cards

1. Locate the SIM card tray on the side of your device.
2. Insert the provided SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts are facing down and the cut corner aligns correctly. The OPPO Find X supports dual Nano-SIM cards.
4. Carefully reinsert the SIM card tray into the phone until it clicks into place.

### 4.2. Initial Power On and Setup

1. Press and hold the Power button (located on the right side) until the OPPO logo appears.
2. Follow the on-screen instructions to complete the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, setting up your Google account, and configuring security features like fingerprint or face unlock.

### 4.3. Charging the Device

To charge your OPPO Find X:

- Connect the Micro USB cable to the charging port at the bottom of your phone.
- Connect the other end of the cable to the power adapter.
- Plug the power adapter into a wall outlet.
- The charging indicator will appear on the screen. Use only OPPO-approved chargers and cables for optimal performance and safety.

## 5. OPERATING YOUR DEVICE

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### 5.1. Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Drag your finger across the screen to scroll, switch screens, or dismiss notifications.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Long Press:** Press and hold an item for more options or to move it.

### 5.2. Making Calls and Sending Messages

- **Calls:** Open the **Phone** app, enter the number, and tap the call icon.
- **Messages:** Open the **Messages** app, tap the new message icon, enter the recipient and your message, then tap send.

### 5.3. Camera Usage

The OPPO Find X features an innovative pop-up camera module. When you open the camera app, the module will automatically rise. When you exit the app, it will retract.

- Open the **Camera** app from your home screen or app drawer.
- Select your desired mode (Photo, Video, Portrait, etc.).
- Tap the shutter button to capture a photo or start/stop recording a video.

- To switch between front and rear cameras, tap the camera switch icon.

## 5.4. Connectivity

- **Wi-Fi:** Go to **Settings > Wi-Fi**, turn Wi-Fi on, and select your network.
- **Bluetooth:** Go to **Settings > Bluetooth**, turn Bluetooth on, and pair with desired devices.
- **Mobile Data:** Ensure your SIM card is active and mobile data is enabled in **Settings > SIM card & mobile data**.

## 5.5. Security Features

Your OPPO Find X offers advanced security options:

- **Face Unlock:** Set up Face Unlock in **Settings > Fingerprint, Face & Passcode**. The front camera will automatically rise to scan your face for unlocking.
- **Fingerprint Unlock:** Register your fingerprints in **Settings > Fingerprint, Face & Passcode**.
- **Passcode/Pattern:** Set a traditional passcode or pattern for backup security.

# 6. MAINTENANCE

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## 6.1. Cleaning Your Device

- Use a soft, lint-free cloth to gently wipe the screen and body of the phone.
- Avoid using harsh chemicals, abrasive materials, or aerosol sprays.
- Keep ports free of dust and debris.

## 6.2. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not leave the phone charging for extended periods after it reaches 100%.
- For long-term storage, charge the battery to about 50% and power off the device.

## 6.3. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > Software Update** to check for and install updates.

## 6.4. Data Backup

Regularly back up your important data to prevent loss. You can use cloud services (like Google Drive) or connect your phone to a computer to transfer files.

# 7. TROUBLESHOOTING

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## 7.1. Common Issues and Solutions

Issue	Solution
Device not powering on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart.
Apps crashing or freezing	Close and reopen the app. Clear the app's cache in <b>Settings &gt; App Management</b> . Update the app or the phone's software.

Issue	Solution
Poor network signal	Check if SIM card is properly inserted. Restart the phone. Try moving to an area with better coverage.
Battery drains quickly	Reduce screen brightness. Close unused apps. Disable unnecessary features like GPS or Bluetooth when not in use. Check battery usage in <b>Settings &gt; Battery</b> .

## 7.2. Factory Reset

If you encounter persistent issues that cannot be resolved, a factory reset may be necessary. **Warning:** This will erase all data on your phone. Back up your data before proceeding.

1. Go to **Settings > Additional Settings > Backup & Reset > Erase all data (factory reset)**
2. Follow the on-screen prompts to confirm the reset.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	CPH1871
Operating System	Android (ColorOS v5.1)
Processor	2.8GHz Snapdragon 845 Octa-core
RAM	8 GB
Internal Storage	256 GB
Display	6.4-inch (16.25 cm) Multi-touch Capacitive Touchscreen, 2340 x 1080 pixels resolution, 401 ppi
Rear Camera	16MP + 20MP Dual Primary Camera
Front Camera	25MP
Battery	3730 mAh Lithium-Polymer
SIM Type	Dual Nano-SIM (4G+4G)
Connectivity	Wi-Fi, Bluetooth, GPS (GLONASS), EDGE, GPRS, HSPA, HSPA+, LTE, WCDMA
Special Features	Acceleration sensor, Dual SIM, Fingerprint, G-sensor, GPS, Light sensor, Magnetic induction, OTG, Pedometer, Proximity sensor
Dimensions (LxWxH)	15.7 x 7.4 x 1 cm
Weight	186 g
Color	Bordeaux Red

## 9. WARRANTY AND SUPPORT

### 9.1. Warranty Information

Your OPPO Find X comes with a **1-year manufacturer warranty** for the device from the date of purchase. In-box accessories, including batteries, are covered by a **6-month manufacturer warranty**. Please retain your proof of purchase for warranty claims.

## 9.2. Customer Support

For technical assistance, service, or warranty inquiries, please contact OPPO customer support:

- **Manufacturer:** OPPO Mobiles India Private Limited
- **Customer Service Number:** 18001032777 (as per manufacturer details)
- **Online Support:** Visit the official OPPO website for support resources and contact options.

