Suptig RSX-342

Suptig Waterproof Wireless Remote Control User Manual

Model: RSX-342

Introduction

This manual provides comprehensive instructions for the Suptig Waterproof Wireless Remote Control, designed for use with compatible GoPro Action Cameras. Please read this manual thoroughly before using the device to ensure proper operation and to maximize its lifespan.
The Suptig remote control features a built-in LCD screen for camera status synchronization, allowing for quick confirmation of camera settings and modes. It is waterproof up to 6.5 feet (2 meters) and offers a long-range control of approximately 180 inches (50 meters) in ideal conditions, capable of controlling up to 50 cameras simultaneously.

Package Contents

Upon opening the package, verify that all items listed below are present and in good condition:

- 1x Suptig WiFi Remote
- 1x Charging Cable
- 1x Lanyard
- 1x Wrist Strap
- 1x Key Ring
- 1x Microfiber Bag



Image: Contents of the Suptig WiFi Remote Control package.

Compatibility

The Suptig Waterproof Wireless Remote Control is compatible with the following GoPro camera models:

- GoPro Hero 8 Black
- GoPro Hero 7 Black
- GoPro Hero 6 Black
- GoPro Hero 5 Black
- GoPro Hero 5 Session
- GoPro Hero 4
- GoPro Hero 4 Session
- GoPro Hero 3+
- GoPro Hero 3
- GoPro Fusion Action Camera

Note: This WiFi remote is NOT compatible with GoPro Hero 10, Hero 9, Hero 7 Silver, Hero 7 White, or Hero 2018 models.



Image: Visual representation of compatible and incompatible GoPro camera models.

Setup

1. Charging the Remote Control

The remote control comes with a built-in 350mA lithium battery. Before initial use, fully charge the device using the provided charging cable. A full charge typically takes approximately 30 minutes and provides about 5 hours of operation time.

2. Pairing the Remote with Your GoPro Camera

To establish a connection between the remote and your GoPro camera, follow these steps:

1. On your GoPro camera (Hero 8 Black/Hero 7 Black/5/6), navigate to**Preferences**.
2. Select **Connections**.
3. Choose **Reset Connections**. This clears previous pairings and prepares the camera for a new connection.
4. On the Suptig remote, ensure it is powered on.

5. Follow the on-screen prompts on both the remote and the camera to complete the pairing process.

Your browser does not support the video tag.

Video: Demonstrates the pairing process between the Suptig WiFi remote and a GoPro camera. This video shows how to reset connections on the GoPro and put the remote into pairing mode to establish a connection.

Operating Instructions

1. Displaying Camera Status

The Suptig remote features a built-in LCD screen that synchronizes with your camera's status. This allows you to quickly confirm the camera's current mode (single shot, continuous shooting, video recording, etc.) and settings without needing to directly access the camera.



Image: The remote's LCD screen mirroring the GoPro's front display for synchronized status updates.

2. Basic Controls

The remote has two main buttons:

- **Mode Button (bottom)**: Press this button to cycle through the different camera modes (Video, Photo, Time Lapse, etc.).

- **Shutter/Select Button (red circle)**: Press this button to start/stop recording video, take a photo, or confirm a selection.





Image: Front view of the Suptig remote control, highlighting its two primary control buttons.

3. Long-Range Control

The remote offers a long-range control capability of approximately 50 meters (180 inches) in environments with minimal signal interference. This allows for flexible camera placement and remote operation.

4. Waterproof Functionality

The remote is waterproof up to 6.5 feet (2 meters), making it suitable for use in various wet conditions, including swimming or light rain. Ensure the charging port cover is securely closed before exposing the remote to water.



Image: The Suptig remote control in a water environment, illustrating its waterproof design.

Maintenance

- After use in water, rinse the remote with fresh water and dry thoroughly with a soft cloth.
- Keep the charging port clean and free of debris.
- Store the remote in a cool, dry place when not in use.
- Avoid exposing the remote to extreme temperatures or direct sunlight for prolonged periods.
- Use only the provided charging cable or a certified equivalent to charge the device.

Troubleshooting

Problem	Possible Cause	Solution
Remote not pairing with GoPro.	Incorrect pairing procedure, camera not in pairing mode, or incompatible GoPro model.	Ensure your GoPro model is listed under the **Compatibility** section. Follow the pairing steps precisely as described in the **Setup** section, including resetting connections on the GoPro. Ensure both devices are sufficiently charged.
Remote not responding.	Low battery, out of range, or temporary software glitch.	Charge the remote control. Move closer to the GoPro camera. Restart both the remote and the GoPro camera.
LCD screen is blank or frozen.	Low battery or software issue.	Charge the remote. Perform a soft reset by holding down the power button for 10-15 seconds until the device restarts.

Specifications

Feature	Detail
Model Number	RSX-342
Product Dimensions	2.48 x 1.5 x 0.59 inches
Item Weight	1.28 ounces
Battery Type	1 Lithium Ion battery (included)
Battery Capacity	350mA
Charging Time	Approx. 30 minutes
Operating Time	Approx. 5 hours (after full charge)
Waterproof Depth	6.5 feet (2 meters)
Control Range	Approx. 180 inches (50 meters)
Max Supported Cameras	Up to 50 cameras
Manufacturer	Suptig
Country of Origin	China

Warranty and Support

The Suptig Waterproof Wireless Remote Control is backed by a 24-Month Warranty and a 30 Days Money Back Guarantee.
For technical support, warranty claims, or further inquiries, please refer to the contact information provided with your product packaging or visit the official Suptig store on Amazon: Suptig Store.
Safety Information: Please note the 2-year warnings mentioned in the product safety information.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question