

FORTINET FS-124E-FPOE

Fortinet FortiSwitch 124E-F-POE Ethernet Switch User Manual

Model: FS-124E-FPOE

1. INTRODUCTION

The Fortinet FortiSwitch 124E-F-POE is a high-performance Ethernet switch designed to provide a secure, simple, and scalable networking solution. It is part of the FortiSwitch Secure Access Series, offering outstanding security, performance, and manageability for small to mid-sized businesses, distributed enterprises, and branch offices.

This switch is tightly integrated into the FortiGate Network Security Platform, allowing direct management from the familiar FortiGate interface, simplifying network administration and enhancing security posture.



Figure 1: Front view of the Fortinet FortiSwitch 124E-F-POE, showing the console port, LED indicators (Power, Alarm, PoE Max), 24 Ethernet ports, and 4 SFP uplink ports.

2. SETUP AND INSTALLATION

2.1 Package Contents

Before beginning installation, verify that all components are present:

- FortiSwitch 124E-F-POE Ethernet Switch
- Power Cord
- Rack-mount Kit (brackets and screws)

- Console Cable (RJ45 to DB9)
- Quick Start Guide

2.2 Physical Installation

The FortiSwitch 124E-F-POE can be installed on a desktop or mounted in a standard 19-inch equipment rack.

1. **Rack Mounting:** Attach the provided rack-mount brackets to the sides of the switch using the included screws. Secure the switch into the rack using appropriate rack screws.
2. **Desktop Placement:** Ensure the switch is placed on a flat, stable surface with adequate ventilation. Do not block the ventilation holes.
3. **Power Connection:** Connect the power cord to the AC power inlet on the rear of the switch and then to a grounded electrical outlet.
4. **Network Connections:** Connect Ethernet cables from your network devices (computers, access points, IP phones) to the RJ45 ports on the front of the switch. For uplink connections, use the SFP ports with compatible transceivers.

2.3 Initial Configuration

For initial configuration and management, connect to the console port or use the default IP address.

- **Console Access:** Connect the console cable from your management workstation to the RJ45 console port on the switch. Use a terminal emulator (e.g., PuTTY, Tera Term) with settings: 9600 baud, 8 data bits, no parity, 1 stop bit, no flow control.
- **Web-based Management:** By default, the switch may obtain an IP address via DHCP or have a static default IP. Refer to the Quick Start Guide for the specific default IP address and login credentials to access the web-based management interface.

3. OPERATION

3.1 Powering On

Once the power cord is connected, the switch will automatically power on. The Power LED on the front panel will illuminate.

3.2 Connecting Devices

Connect your network devices to any of the 24 RJ45 Ethernet ports. The switch supports auto-negotiation for speed and duplex settings. For devices requiring Power over Ethernet (PoE), ensure they are PoE-compatible; the switch will automatically provide power.

3.3 Management Interface Access

The FortiSwitch 124E-F-POE is designed for seamless integration with FortiGate devices. Management is typically performed directly from the FortiGate interface after authorization. For standalone management, use the web-based GUI or CLI via the console port.

3.4 LED Indicators

The front panel features several LED indicators to provide status information:

- **Power LED:** Indicates the power status of the device.
- **Alarm LED:** Illuminates to indicate a system alarm or fault condition.
- **PoE Max LED:** Indicates when the total Power over Ethernet budget is approaching or has reached its maximum capacity.
- **Port Link/Activity LEDs:** Each port has an LED that indicates link status (solid green for link) and activity (blinking green for data transmission).

4. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your FortiSwitch.

- **Environmental Conditions:** Ensure the operating environment remains within specified temperature and humidity ranges. Avoid excessive dust and direct sunlight.
- **Cleaning:** Periodically clean the exterior of the switch with a soft, dry cloth. Do not use liquid or aerosol cleaners. Ensure ventilation openings are clear of obstructions.
- **Firmware Updates:** Regularly check the Fortinet support website for the latest firmware updates. Applying updates can improve performance, add new features, and address security vulnerabilities.
- **Cable Management:** Keep network cables organized and properly secured to prevent accidental disconnections or damage.

5. TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

- **No Power:**
 - Verify the power cord is securely connected to both the switch and a working electrical outlet.
 - Check the power outlet with another device to ensure it is functional.
- **No Network Connectivity:**
 - Ensure Ethernet cables are properly connected to both the switch port and the device.
 - Check the Link/Activity LED for the connected port; it should be solid green.
 - Verify the device's network settings (IP address, subnet mask, gateway).
- **PoE Device Not Powering On:**
 - Confirm the connected device is PoE-compatible.
 - Check the PoE Max LED; if illuminated, the switch may have reached its maximum PoE budget. Disconnect other PoE devices or use an external power source for the device.
 - Ensure the Ethernet cable is a standard Cat5e or Cat6 cable, as some cables may not support PoE.
- **Cannot Access Management Interface:**

- Verify your management workstation is on the same network segment as the switch.
- Check the switch's IP address. If unknown, use the console port for access.
- Ensure no firewall rules are blocking access to the management ports (e.g., HTTP/HTTPS).

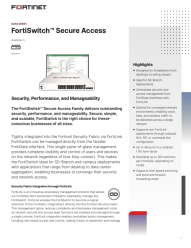
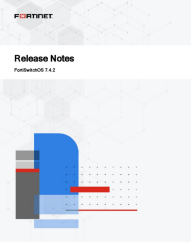
6. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	FS-124E-FPOE
Switch Type	Managed
Number of Ports	24 x RJ45 (PoE), 4 x SFP (Uplink)
Interface Type	PoE
Data Transfer Rate	1 Gigabits Per Second
Product Dimensions	12.2 x 17.3 x 1.7 inches
Item Weight	11.2 pounds
Case Material	Metal
Voltage	48 Volts
Manufacturer	FORTINET
UPC	842382130896

7. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Fortinet website. Fortinet provides comprehensive technical support for its products.

If you encounter issues that cannot be resolved using the troubleshooting steps in this manual, please contact Fortinet Technical Support through their official channels. Have your product model number (FS-124E-FPOE) and serial number ready when contacting support.

 Fortinet Release Notes FortiSwitchOS 7.6.1	FortiSwitchOS 7.6.1 Release Notes Release notes for FortiSwitchOS version 7.6.1, detailing new features, resolved issues, known issues, and upgrade information for Fortinet FortiSwitch devices.
 Fortinet FortiSwitch™ Secure Access	FortiSwitch Secure Access Series Data Sheet Fortinet Explore the FortiSwitch Secure Access Series from Fortinet, offering high-performance, secure, and manageable network switches designed for businesses of all sizes. Learn about features, specifications, and deployment options.
 Fortinet Release Notes FortiSwitchOS 7.2.6	FortiSwitchOS 7.2.6 Release Notes This document provides release notes for FortiSwitchOS 7.2.6, detailing new features, supported models, special notices, upgrade information, product integration, resolved issues, and known issues.
 Fortinet Release Notes FortiSwitchOS 7.4.2	FortiSwitchOS 7.4.2 Release Notes This document provides release notes for FortiSwitchOS version 7.4.2, detailing new features, supported models, upgrade information, product integration, resolved issues, and known issues.
 Fortinet FortiLink Guide (FortiOS 7.4.4) FortiSwitchOS 7.4.4	FortiLink Guide (FortiOS 7.4.4) - Fortinet Comprehensive guide to configuring and managing FortiSwitch units with FortiLink using FortiOS 7.4.4. Covers setup, network topologies, security features, and advanced configurations for Fortinet networking solutions.
 Fortinet FortiLink Guide (FortiOS 7.4.6) FortiSwitchOS 7.4.6	FortiLink Guide: FortiOS 7.4.6 and FortiSwitchOS 7.4.5 Configuration A comprehensive technical guide for configuring FortiSwitch units with FortiLink, detailing setup, management, and optimization using FortiOS 7.4.6 and FortiSwitchOS 7.4.5.

FortiSwitch Ordering Guide: Product Offerings and Specifications

Comprehensive ordering guide for Fortinet FortiSwitch network switches, detailing product offerings, specifications, order codes, licenses, and accessories.

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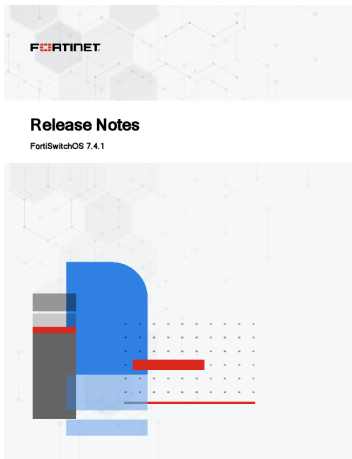
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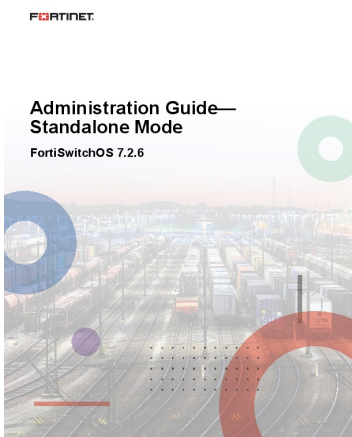
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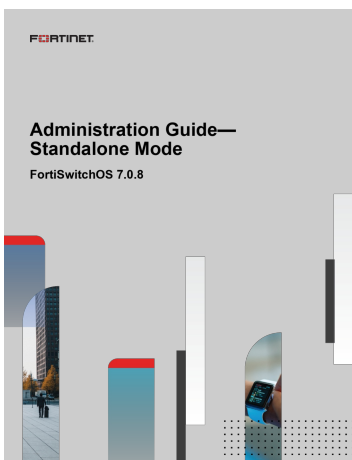


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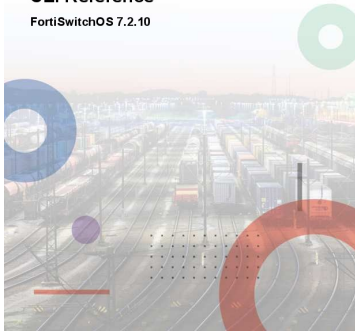
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CLI Reference

FortiSwitchOS 7.2.10

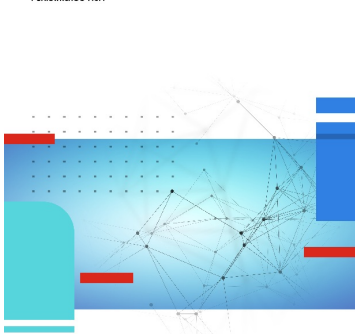

[FortiSwitchOS 7.2.10 CLI Reference Guide](#)

This document provides a comprehensive guide to the Command Line Interface (CLI) commands for FortiSwitch devices running FortiSwitchOS version 7.2.10. It details commands for configuring, managing, and troubleshooting network devices.

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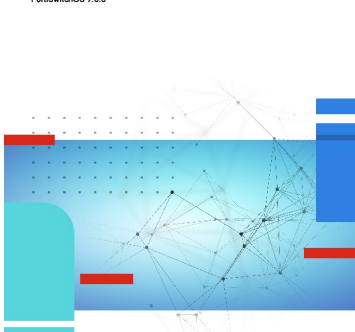
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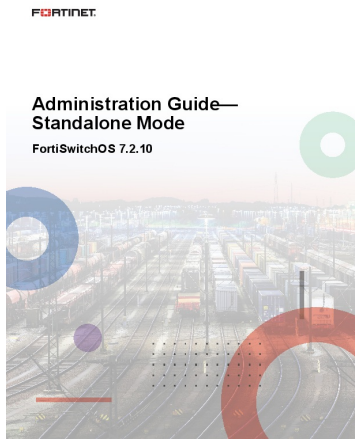
FortiLink Guide—FortiSwitch Devices Managed by FortiOS 7.2

FortiSwitchOS 7.2.0


[FortiLink Guide for FortiSwitch Devices Managed by FortiOS 7.2](#)

This guide details the configuration and management of FortiSwitch devices using FortiOS 7.2 via FortiLink, covering network topologies, MCLAG, VLANs, STP, PoE, and security features for robust network infrastructure.

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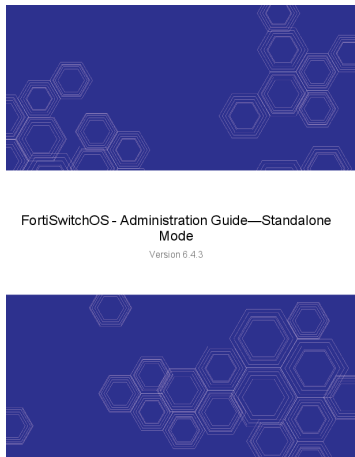


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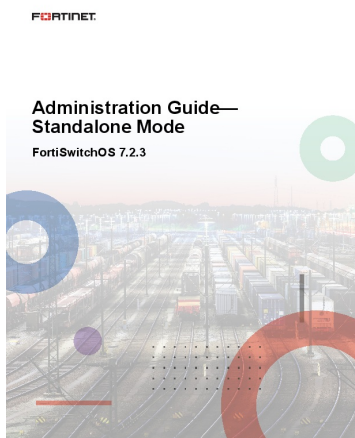


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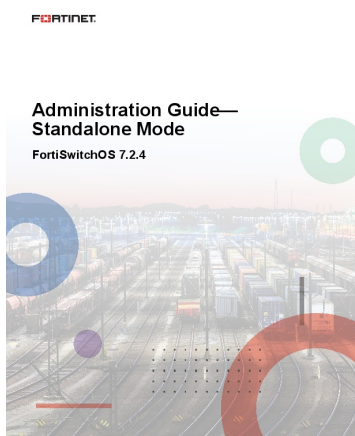
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[FortiSwitchOS 7.2.3 Administration Guide - Standalone Mode](#)

This comprehensive administration guide details the configuration and management of Fortinet FortiSwitch devices operating with FortiSwitchOS version 7.2.3 in standalone mode. It is an essential resource for network administrators seeking to optimize their network infrastructure. Discover detailed information on system setup, network configuration, advanced switching functionalities, security protocols, and troubleshooting procedures.

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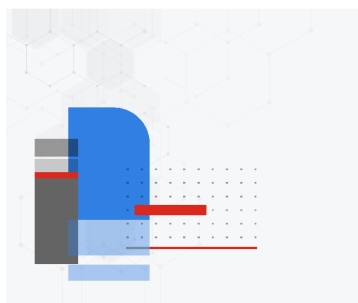
[FortiSwitchOS 7.2.5 Administration Guide - Standalone Mode](#)

This administration guide provides comprehensive instructions for configuring and managing FortiSwitch units in standalone mode, covering system, network, switch, and administrator configurations for FortiSwitchOS version 7.2.5.

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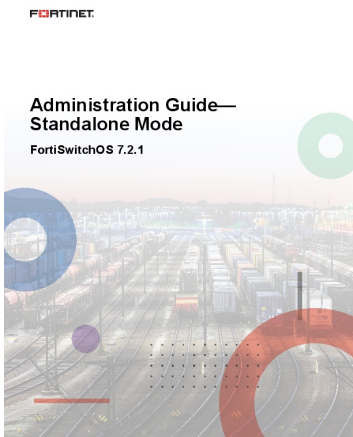
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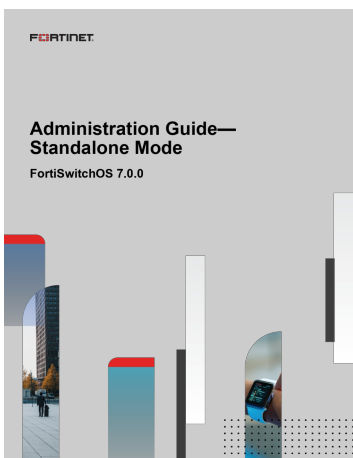
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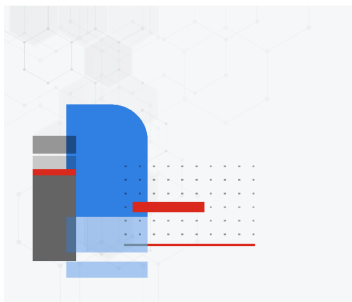
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lang:en **score:35** filesize: 6.06 M page_count: 458 document date: 2023-08-02



Administration Guide—
Standalone Mode
FortiSwitchOS 7.2.2

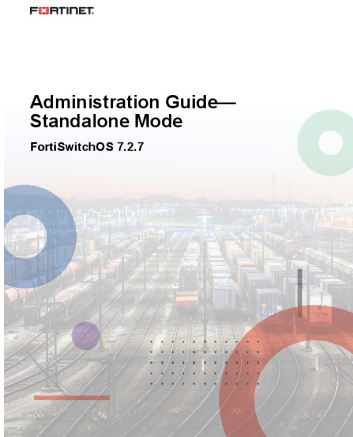


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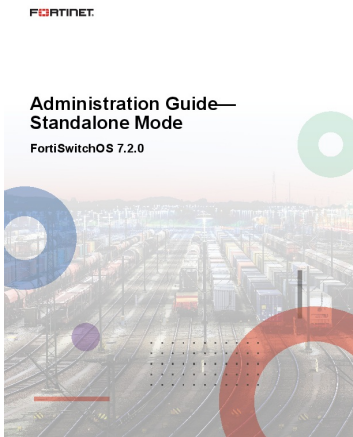


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lang:en **score:35** filesize: 5.64 M page_count: 436 document date: 2024-02-14

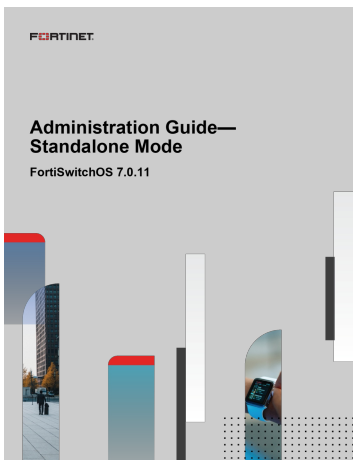


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lang:en **score:35** filesize: 9.84 M page_count: 389 document date: 2022-06-30

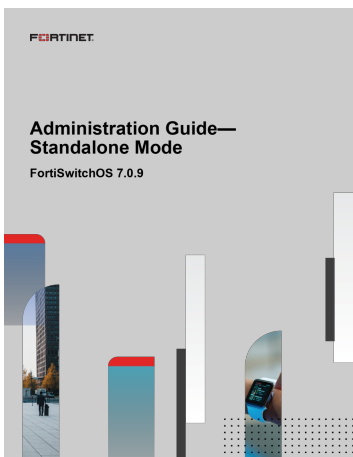


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lang:en **score:35** filesize: 4.77 M page_count: 374 document date: 2025-02-26

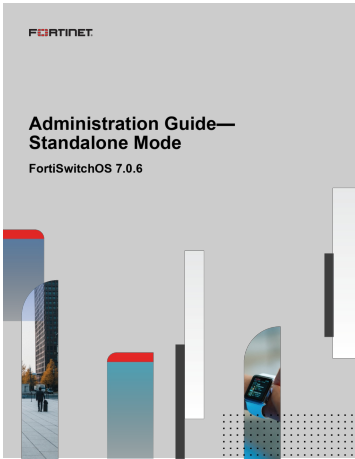


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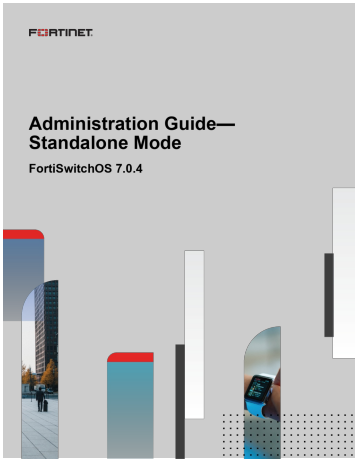


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lang:en score:35 filesize: 4.77 M page_count: 371 document date: 2023-07-28



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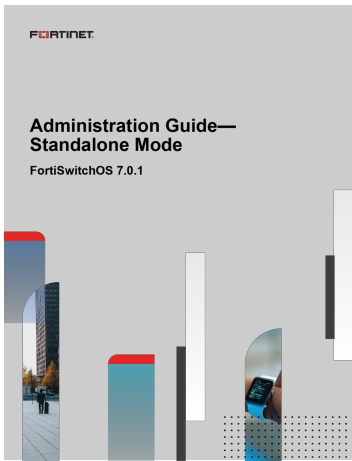
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lang:en score:35 filesize: 5.12 M page_count: 371 document date: 2022-06-30

FortiSwitchOS 7.4.2 Feature Matrix

A comprehensive feature matrix detailing the support for various features across different FortiSwitch models running FortiSwitchOS 7.4.2, including standalone and managed mode capabilities.

lang:en score:34 filesize: 463.29 K page_count: 12 document date: 2024-05-21

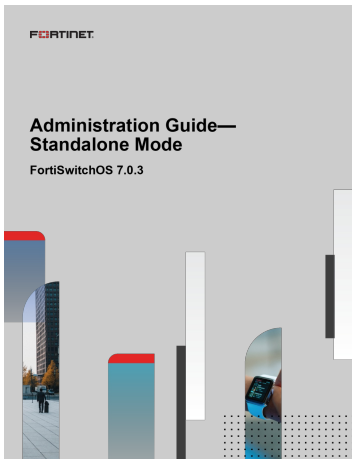


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lang:en **score:34** filesize: 5.11 M page_count: 360 document date: 2022-06-13

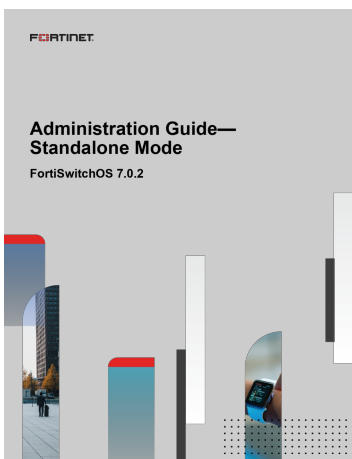


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lang:en **score:34** filesize: 5.12 M page_count: 372 document date: 2023-03-09



[FortiSwitchOS 7.0.2 Administration Guide: Standalone Mode](#)

Comprehensive guide for configuring FortiSwitch devices running FortiSwitchOS 7.0.2 in standalone mode, covering system, network, security, and advanced features.

lang:en **score:34** filesize: 5.16 M page_count: 368 document date: 2023-03-09



[pdf] Quick Start Guide Documentation Guide

Fortinet QuickStart Guide QSG Technical Documentation FortiSwitch 124E fortinetweb s3 amazonaws docs fortinet v2 attachments e391baaa 202f 11e9 b6f6 f8bc1258b856 |||

FortiSwitch 124E Series QuickStart Guide November 22, 2021 11-360-449447-20211122 Copyright 2018 F ... Rack Mount Brackets FS-124E only Power Cable Console Cable 2 Rack Mount Brackets FS-124E-POE **FS-124E-FPOE** only 4 Rubber Feet 6 Bracket Screws 4 5 1 Installation The FortiSwitch unit can...

lang:en score:34 filesize: 2.74 M page_count: 15 document date: 2021-11-22



[pdf] Documentation Guide Release Notes

FortiSwitch Release Notes Fortinet Technical Documentation fortiswitch v6 4 7 release notes fortinetweb s3 amazonaws docs fortinet v2 attachments 418480fd a6b4 11eb b70b 00505692583a |||

FortiSwitch Release Notes Version 6.4.7 FORTINET DOCUMENT LIBRARY http://docs.fortinet.com FORTINE ... h 1xx FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108FFPOE, FS-124E, FS-124E-POE, **FS-124E-FPOE**, FS-124F, FS-124F-POE, FS124F-FPOE, FS-148E, FS-148E-POE, FS-148F, FS-148F-POE, FS-148F...

lang:en score:34 filesize: 960.36 K page_count: 23 document date: 2021-09-14

The image shows the FortiSwitchOS Feature Matrix for FortiSwitch 7.4.4. It is a table with multiple columns representing different FortiSwitch models and rows representing various features. The table is titled 'FortiSwitchOS Feature Matrix for FortiSwitch 7.4.4'.

[pdf]

FortiSwitchOS Feature Matrix Fortinet FortiSwitch 7 4 4FortiSwitch Matrixfortinetweb s3 amazonaws docs fortinet v2 attachments 666474f3 7c2c 11ef 899d 368457bb1542 |||

Feature Matrix for FortiSwitchOS 7.4.4 The following table lists the FortiSwitch features in Releas ... FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-110G-FPOE, FS-124E, FS-124E-POE, **FS-124E-FPOE**, FS-124F, FS-124F-POE, FS-124F-FPOE, FS-124G, FS124G-FPOE, FS-448D, FS-448D-POE, FS-448...

lang:en score:33 filesize: 531.39 K page_count: 10 document date: 2025-05-01

The image shows the FortiSwitchOS Feature Matrix for FortiSwitch 7.2.3. It is a table with multiple columns representing different FortiSwitch models and rows representing various features. The table is titled 'FortiSwitchOS Feature Matrix for FortiSwitch 7.2.3'.

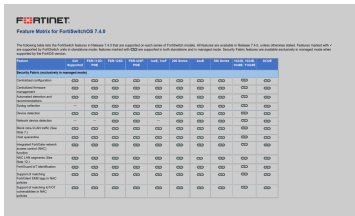
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FortiSwitchOS Feature Matrix Fortinet FortiSwitch 7 2 3 fortinetweb s3 amazonaws docs fortinet v2 attachments 742bfeaa 71d0 11ed 8e6d fa163e15d75b |||

Feature Matrix for FortiSwitchOS 7.2.3 The following table lists the FortiSwitch features in Releas ... on the FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS124E-POE, **FS-124E-FPOE**, FS-124F, FS-124F-POE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, F...

lang:en score:33 filesize: 365.26 K page_count: 11 document date: 2024-04-10

[pdf]



FortiSwitchOS Feature Matrix for FortiSwitchOS 7.4.0. This table lists supported features across various FortiSwitch models. The features include: Basic Switching, Advanced Switching, Security, and Management. The models listed are: FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, FS-124E-FPOE, FS-124F, FS-124F-POE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, and FS-248E-FPOE.

FortiSwitchOS Feature Matrix Fortinet FortiSwitch 7 4 0FortiSwitch Matrixfortinetweb s3 amazonaws docs fortinet v2 attachments 04cb1b8c 009d 11ee 8e6d fa163e15d75b |||

Feature Matrix for FortiSwitchOS 7.4.0 The following table lists the FortiSwitch features in Releas ... n the FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, **FS-124E-FPOE**, FS-124F, FS-124FPOE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, FS...

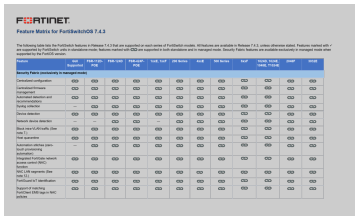
lang:en score:33 filesize: 416.59 K page_count: 11 document date: 2024-08-14

FortiSwitch Compatible Transceivers and Cables

A comprehensive guide detailing the compatibility of various transceivers and direct-attach/split cables with FortiSwitch models, including FS-series, FG-series, and FR-series transceivers.

lang:i-klinton score:33 filesize: 369.26 K page_count: 7 document date: 2023-03-16

[pdf]



FortiSwitchOS Feature Matrix for FortiSwitchOS 7.4.3. This table lists supported features across various FortiSwitch models. The features include: Basic Switching, Advanced Switching, Security, and Management. The models listed are: FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, FS-124E-FPOE, FS-124F, FS-124F-POE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, and FS-248E-FPOE.

FortiSwitchOS Feature Matrix Fortinet 2024 gada 9 maijs — The following table lists the FortiSwitch features in Release 7 4 3 that are supported on each series of models All available 13 lapu fortinetweb s3 amazonaws docs fortinet v2 attachments 142e9ce5 fc4c 11ee 8c42 fa163e15d75b |||

Feature Matrix for FortiSwitchOS 7.4.3 The following table lists the FortiSwitch features in Releas ... n the FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, **FS-124E-FPOE**, FS-124F, FS-124FPOE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, FS...

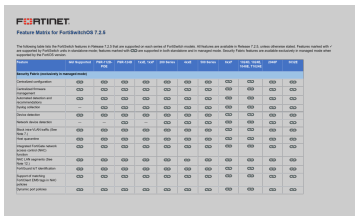
lang:en score:33 filesize: 489.96 K page_count: 13 document date: 2024-05-21

FortiSwitchOS 7.6.0 Feature Matrix

A comprehensive feature matrix detailing the capabilities and supported features across various FortiSwitch models running FortiSwitchOS version 7.6.0.

lang:en score:33 filesize: 515.26 K page_count: 13 document date: 2024-08-14

[pdf]



FortiSwitchOS Feature Matrix for FortiSwitchOS 7.2.5. This table lists supported features across various FortiSwitch models. The features include: Basic Switching, Advanced Switching, Security, and Management. The models listed are: FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, FS-124E-FPOE, FS-124F, FS-124F-POE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, and FS-248E-FPOE.

FortiSwitchOS Feature Matrix Fortinet AWS MACsec PSK mode See Note 6 — ✓ 1024E T1024E LLDP MED ELIN support MAC learning limit 3 FortiSwitch 7 2 5 fortinetweb s3 amazonaws docs fortinet v2 attachments 2340e644 1cdd 11ee 8e6d fa163e15d75b |||

Feature Matrix for FortiSwitchOS 7.2.5 The following table lists the FortiSwitch features in Releas ... n the FS-108E, FS-108E-POE, FS-108E-FPOE, FS-108F, FS-108F-POE, FS-108F-FPOE, FS-124E, FS-124E-POE, **FS-124E-FPOE**, FS-124F, FS-124FPOE, FS-124F-FPOE, FS-448D, FS-448D-POE, FS-448D-FPOE, FS-248E-POE, FS...

lang:en score:33 filesize: 395.09 K page_count: 10 document date: 2024-04-11



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lang:en **score:32** filesize: 1.84 M page_count: 179 document date: 2025-08-20