**eufy T2117Z11**

# eufy by Anker, BoostIQ RoboVac 35C User Manual

Model: T2117Z11

## Product Overview

The eufy BoostIQ RoboVac 35C is a super-thin, Wi-Fi enabled robotic vacuum cleaner designed for efficient cleaning of hard floors to medium-pile carpets. It features 1500Pa strong suction, a touch-control panel, and includes 6ft boundary strips for defining cleaning areas. Its quiet operation ensures minimal disturbance.




Image: The eufy BoostIQ RoboVac 35C, a sleek black robotic vacuum, is shown alongside a roll of boundary strip and a smartphone displaying the EufyHome app interface. This illustrates the product's design, its ability to define cleaning zones, and its smart control capabilities.




Image: A close-up view of the eufy RoboVac 35C positioned under a sofa, highlighting its ultra-thin 2.85-inch design. The image also features icons for BoostIQ Technology, a 3-Point Cleaning System, and 1500 Pa Suction, emphasizing its key features for effective cleaning in hard-to-reach areas.

## Setup and Installation

### 1. Unboxing and Initial Charge

Carefully remove all components from the packaging. Place the charging base against a wall on a hard, level surface, ensuring there are no obstacles within 3 feet to the front and 1 foot to either side. Connect the power adapter to the charging base and a wall outlet. Place the RoboVac onto the charging base, aligning its charging pins. The indicator lights will show charging status. Fully charge the RoboVac before first use, which typically takes 5-6 hours.

## 2. Installing Side Brushes

Attach the side brushes to the square posts on the bottom of the RoboVac by pressing them down until they click into place.

## 3. Setting Up Boundary Strips

Use the included boundary strips to create off-limit areas for the RoboVac. Cut the strips to the desired length and place them flat on the floor. The RoboVac will not cross these strips. Ensure the shiny side of the strip faces upwards.

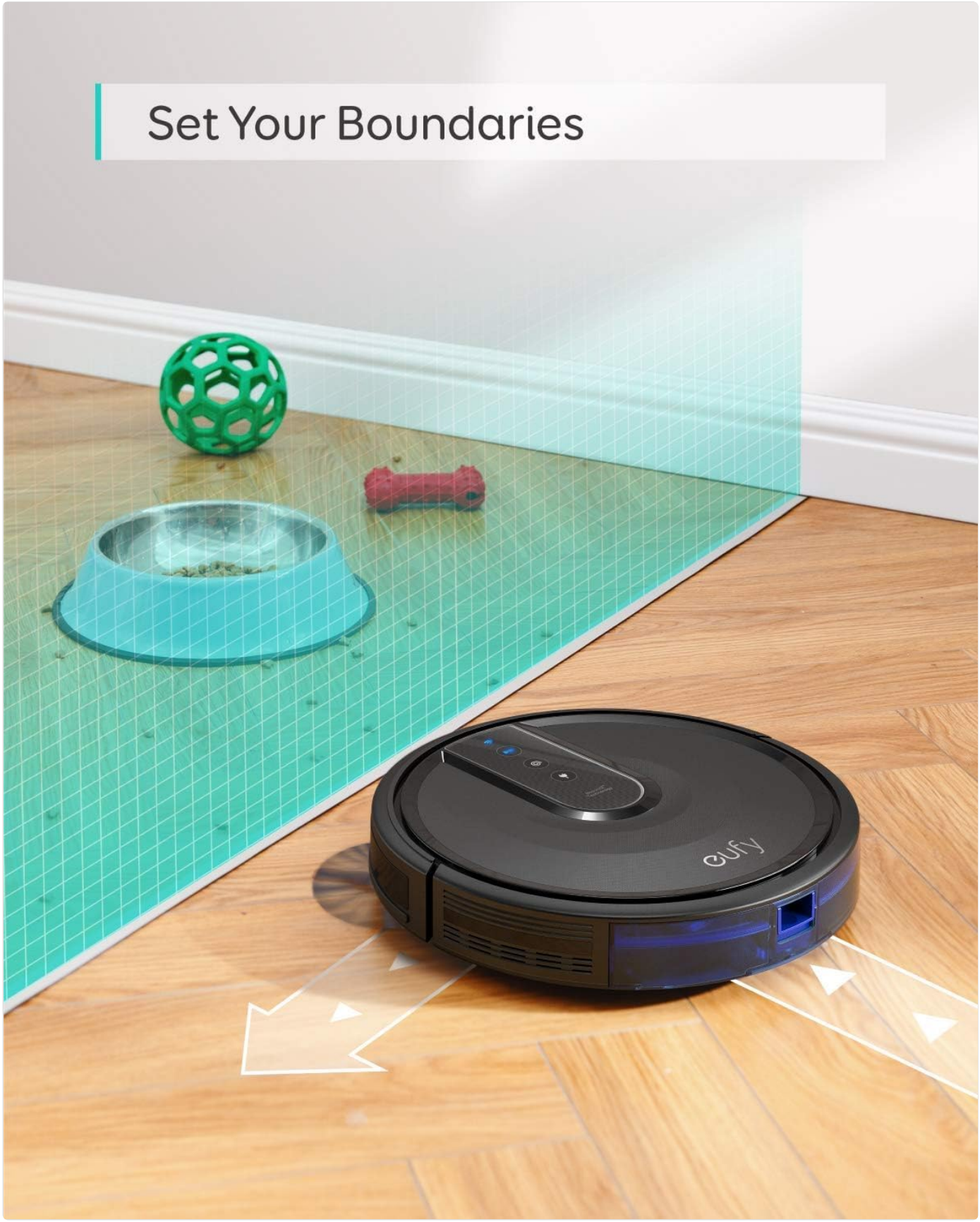



Image: The eufy RoboVac 35C is depicted on a wooden floor, with a blue shaded area indicating the effective range of a boundary strip. This visual demonstrates how users can set virtual walls to restrict the robot vacuum's movement, preventing it from entering specific zones like pet feeding areas.

## 4. Wi-Fi and App Connection

Download the EufyHome app from the App Store or Google Play. Follow the in-app instructions to connect your RoboVac to your home Wi-Fi network. Note that the RoboVac 35C only supports 2.4GHz Wi-Fi networks. If you have a dual-band router, ensure the 2.4GHz frequency band is enabled and you are connecting to it.

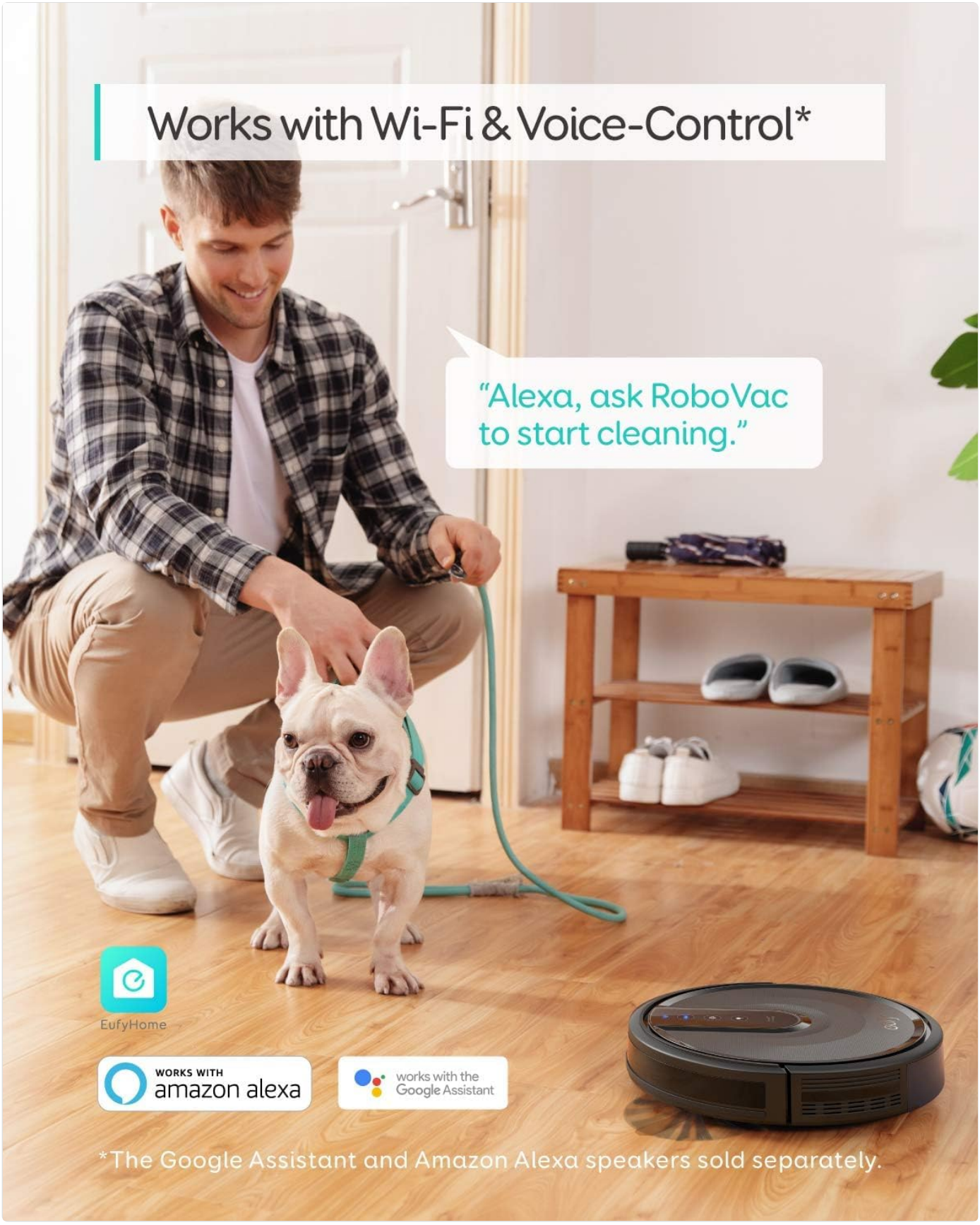



Image: A person is shown interacting with the eufy RoboVac 35C, with text indicating "Works with Wi-Fi & Voice-Control*". The image also displays logos for the EufyHome app, Amazon Alexa, and Google Assistant, illustrating the various smart control options available for the device.

## Operating the RoboVac

### 1. Starting and Stopping Cleaning

Press the power button on the RoboVac or use the EufyHome app/remote control to start a cleaning cycle. Press again to pause. To send the RoboVac back to its charging base, press the home button on the device, app, or remote.




Image: A hand is shown gently touching the control panel of the eufy RoboVac 35C, illustrating its "Clean with a Gentle Touch" feature. The panel displays illuminated icons for power, spot cleaning, and return to base, indicating the ease of direct control.

## 2. Cleaning Modes

The RoboVac offers multiple cleaning modes: Auto, Spot, Edge, and Quick Clean. Select the appropriate mode via the

app or remote control for different cleaning needs. The RoboVac utilizes a 3-point cleaning system to effectively pick up dirt, dust, and debris.

### 3. BoostIQ Technology

The BoostIQ feature automatically increases suction power when extra vacuuming strength is needed, such as on carpets or heavily soiled areas. This ensures optimal cleaning performance across various floor types, from hard floors to medium-pile carpets.

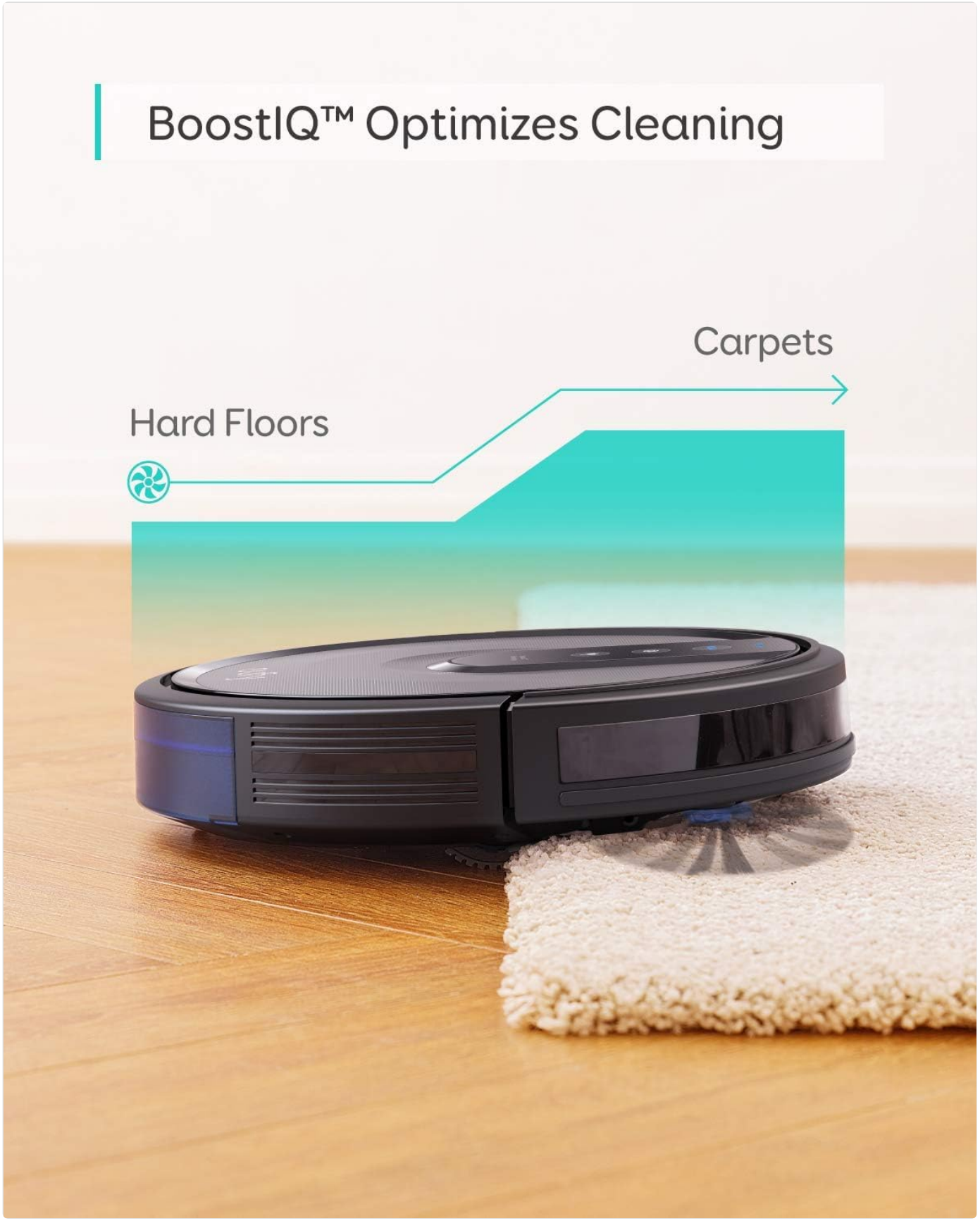


Image: A graphic illustrating the BoostIQ™ technology of the eufy RoboVac 35C. It shows the robot vacuum transitioning from a hard floor to a carpet, with an arrow indicating increased suction power on carpets, demonstrating how the technology optimizes cleaning performance based on surface type.

## 4. Suction Power and Battery Life

The RoboVac 35C provides up to 1500Pa of strong suction. In standard suction mode (suitable for hardwood floors), it offers approximately 100 minutes of continuous cleaning. When BoostIQ mode is active (e.g., on carpeting), the battery life is approximately 60 minutes.



Image: The eufy RoboVac 35C is shown cleaning a wooden floor covered with debris, with a graphic overlay indicating "3X Stronger Suction Power*". This visually represents the powerful suction capabilities of the robot vacuum, effectively cleaning up dirt and dust.

## Maintenance

Regular maintenance is crucial for optimal performance of your RoboVac. Perform these steps regularly to ensure efficient cleaning and prolong the lifespan of your device.

### 1. Emptying the Dust Collector

The 0.6L dustbin should be emptied after each cleaning cycle, especially if cleaning heavily soiled areas or pet hair. Press the release button to remove the dust collector, open its lid, and discard the collected debris. Close the lid and reinsert the dust collector until it clicks into place.

### 2. Cleaning the Rolling Brush

Periodically remove the rolling brush cover and the rolling brush itself. Use the cleaning tool provided to remove any hair or debris tangled around the brush. Reinstall the rolling brush and its cover.

### 3. Cleaning Side Brushes

Check the side brushes for tangled hair or debris. If necessary, gently pull them off, clean them, and reattach them. Replace worn or damaged side brushes to maintain effective edge cleaning.

### 4. Cleaning the Filter

The RoboVac 35C uses a triple-layer high-performance filter. Tap the filter to remove loose dirt. For a more thorough clean, gently brush off any remaining debris. Filters should be replaced every 3-6 months depending on usage.

### 5. Cleaning Sensors and Charging Pins

Wipe the drop sensors, infrared sensors, and charging pins on both the RoboVac and the charging base with a clean, dry cloth. This prevents errors and ensures proper navigation and charging.

## Troubleshooting

If your RoboVac encounters issues, refer to the following common troubleshooting steps:

- **RoboVac gets stuck frequently:** Ensure all cables, small objects, and loose throw rugs are cleared from the cleaning path. Use boundary strips to block off areas with low-hanging furniture or complex obstacles.
- **RoboVac cannot find its charging base:** Ensure the charging base is placed in an open area with sufficient clearance (3 feet front, 1 foot sides). Clean the charging pins on both the RoboVac and the base. If the RoboVac is in a different room, it may take longer to locate the base.
- **Wi-Fi connection issues:** Verify your router is broadcasting a 2.4GHz signal. The RoboVac does not support 5GHz networks. Ensure your mobile device is connected to the 2.4GHz network during setup. Restart your router and RoboVac if issues persist.
- **Reduced suction power or poor cleaning:** Empty the dust collector. Clean the rolling brush, side brushes, and filter. Replace the filter if it is old or heavily soiled.
- **RoboVac makes unusual noises:** Check the rolling brush and side brushes for any foreign objects or tangled hair. Clean them thoroughly.
- **Battery not charging or holding charge:** Ensure the RoboVac is properly seated on the charging base and the power adapter is connected. If the battery is old, it may need replacement.

## Specifications

| Feature | Detail |
|---|---|
| Brand | eufy |
| Model Number | T2117Z11 |
| Special Feature | Smart |
| Color | Black |
| Filter Type | Disk (Triple-layer high-performance) |
| Battery Life | 100 minutes (Standard), 60 minutes (BoostIQ) |
| Capacity | 0.6 Liters (Dustbin) |
| Power Source | Battery Powered |
| Control Method | Remote, Voice (Amazon Echo, Google Home), App |
| Product Dimensions | 12.8 x 12.8 x 2.87 inches |
| Item Weight | 5.4 pounds |
| Date First Available | November 14, 2018 |

## Warranty and Support

For warranty information and customer support, please refer to the official eufy website or the documentation included with your product. You can also find additional resources and contact information through the EufyHome app.
Official User Manual (PDF): Download Here
Official User Guide (PDF): Download Here

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

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