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› BestMassage 500lb Executive Ergonomic PU Desk Task Rolling Swivel Office Chair User Manual

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Model: 500lb Executive Ergonomic PU Desk Task Rolling Swivel

INTRODUCTION

This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your BestMassage 500lb Executive Ergonomic PU Desk Task Rolling Swivel Office Chair. Please read this manual thoroughly before assembly and use to ensure proper function and safety.



Image: The BestMassage 500lb Executive Ergonomic PU Desk Task Rolling Swivel Office Chair in black PU leather with white stitching, featuring a high back, padded armrests, and a five-star wheeled base.

SAFETY INFORMATION

- Do not exceed the maximum weight capacity of 500lbs.
- Ensure the chair is placed on a stable, level surface to prevent tipping.
- Follow the assembly instructions carefully for proper assembly and stability.
- Adjust chair mechanisms, such as height and lumbar support, carefully and ensure they are securely locked in place while in use.

SETUP AND ASSEMBLY

The BestMassage office chair is designed for easy assembly. Please follow the steps below. An assembly video is also provided for visual guidance.

Assembly Video Guide

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Video: A step-by-step guide demonstrating the assembly process of the BestMassage office chair.

Step-by-Step Assembly Instructions

1. **Prepare the Base:** Take the chair leg center hub and attach the chair leg ends into place. Use 10 x A-19 screws and the included Allen wrench tool to firmly tighten the screws.
2. **Attach Swivel Wheels:** Take 5 swivel wheels and firmly attach them to the base legs by pushing them into the designated holes until they click into place.
3. **Install Center Support Bracket:** Attach the center support bracket to the center of the wheel base.
4. **Insert Lift Cylinder:** Insert the lift cylinder into the center of the wheel base.
5. **Attach Lever Bracket to Seat Cushion:** Attach the adjustment lever bracket onto the bottom of the chair seat. Place 4 x A-9 screws in the bracket by hand, then tighten with the Allen wrench tool.
6. **Attach Connection Bracket to Chair Back:** Open the seat-back cushion flap and attach the connection bracket. Securely fasten the bracket using 4 x A-3 screws and the Allen wrench tool.
7. **Connect Seat Cushion to Chair Back:** Fasten the seat cushion onto the chair back by connecting the two brackets. Secure the connection using 4 x A-1 screws and the Allen wrench tool.
8. **Attach Chair Arms:** Attach the two chair arms using the Allen tool and 2 x R-4 screws for each arm.
9. **Connect Chair Body to Wheel Base:** Connect the assembled chair body to the wheel base by inserting the lift cylinder into the mechanism on the underside of the seat, locking the chair into place.

OPERATING INSTRUCTIONS

Your BestMassage office chair offers several adjustable features for personalized comfort.

Adjustable Height

To adjust the chair's height, pull the lever located on the right side of the seat upwards. While standing, the chair will rise. While seated, the chair will lower. Release the lever to lock the height in position.

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Video: Demonstration of the chair's adjustable height feature.

Recliner Function (Rocking Mechanism)

The chair features a rocking mechanism for reclining. Pull the lever on the left side of the seat outwards to unlock the rocking function. Push the lever inwards to lock the chair in an upright position.



UNIT : INCH

Image: Illustration of the chair's rocking mechanism, showing the chair tilting from 90 to 120 degrees, with details on the tilt tension knob and lock/free lever.

Tilt Tension Adjustment

To adjust the resistance of the rocking mechanism, turn the round knob located underneath the seat, towards the front. Turn clockwise for increased tension (less rocking) and counter-clockwise for decreased tension (more rocking).

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Video: Demonstration of adjusting the tilt tension knob on the chair.

360-Degree Swivel

The chair is equipped with a 360-degree swivel function, allowing for easy rotation without moving the base.

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Video: Demonstration of the chair's 360-degree swivel capability.

Lumbar Support and Headrest

The chair features integrated lumbar support and a headrest designed to provide comfort and support during extended

sitting periods. The widened backrest is designed to better fit the curves of the human body, reducing pressure on the cervical spine and lumbar area.

Multiple Adjustable

Any Aspects Meet Your Needs



Image: A close-up of the chair's backrest highlighting its widened design for ergonomic support, indicating reduced pressure on the cervical spine and lumbar area.

MAINTENANCE

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners that may damage the PU leather.
- **Tightening Screws:** Periodically check and tighten all screws, especially those on the armrests and base, to ensure stability and prevent loosening over time.
- **Caster Care:** Keep the casters free of debris (hair, dust, etc.) to ensure smooth rolling. If casters become stiff or noisy, they may need cleaning or replacement.
- **Padding Care:** While the chair features high-density foam, prolonged heavy use may lead to some compression. Rotate sitting positions if possible to distribute wear.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Chair wobbles or feels unstable.	Loose screws in the base or seat connection.	Check and tighten all assembly screws, especially those connecting the seat to the back and the base legs.
Chair does not adjust height properly.	Gas lift cylinder malfunction or lever not engaged.	Ensure the height adjustment lever is fully engaged. If the issue persists, the gas lift cylinder may need replacement.
Casters do not roll smoothly or make noise.	Debris in casters or worn-out casters.	Clean any hair or debris from the caster wheels. If severely worn, consider replacing the casters.
Armrests become loose.	Screws securing armrests have loosened.	Regularly tighten the screws that secure the armrests to the chair.
Chair leans to one side.	Uneven tightening of screws or uneven wear on padding.	Re-tighten all screws, ensuring even pressure. If due to padding wear, a seat cushion may help.

SPECIFICATIONS

Feature	Detail
Brand	BestMassage
Model Name	500lb Executive Ergonomic PU Desk Task Rolling Swivel
Color	Black
Material	Polyurethane (PU Leather), Sponge Fill
Product Dimensions	21.5"D x 24"W x 46.5"H
Seat Height	Adjustable, up to 23 Inches
Seat Depth	21.5 inches
Maximum Weight Recommendation	500 Pounds
Back Style	Solid High Back
Special Feature	Adjustable Height, Swivel, Reclining (Rocking)
Base Movement	Swivel, Wheels
Assembly Time	Estimated 10-15 minutes
Item Weight	49.5 pounds
UPC	848837059484



Image: Detailed diagram showing the dimensions of the BestMassage office chair in inches, including seat height, seat depth, and overall height and width.

WARRANTY AND SUPPORT

For warranty information or technical support, please contact BestMassage customer service. Keep your purchase receipt and model number handy for faster service.

Contact information can typically be found on the product packaging or the manufacturer's official website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question