

## Apple iPhone XS Max (A1921)

# Apple iPhone XS Max User Manual

Model: A1921

## INTRODUCTION

This manual provides essential information for the Apple iPhone XS Max, 256GB, Gold, Fully Unlocked (Renewed) model A1921. The iPhone XS Max features a 6.5-inch all-screen Super Retina OLED display, a glass back, and a stainless steel frame. It is equipped with advanced camera systems and supports a nano-SIM card.

As a renewed product, this device has undergone a full diagnostic test to ensure like-new functionality and has had all prior user personal information removed. It is guaranteed to have a minimum battery capacity of 80% and minimal cosmetic damage, not noticeable when held at arm's length.

## PRODUCT OVERVIEW



**Figure 1:** Front view of the iPhone XS Max, showcasing its 6.5-inch Super Retina OLED display.



**Figure 2:** Back view of the Gold iPhone XS Max, highlighting the dual 12MP camera system and glass finish.



**Figure 3:** Side view of the iPhone XS Max, showing the stainless steel band and side button.

### Key Features:

- **Display:** 6.5-inch Super Retina OLED display.
- **Cameras:** Dual 12MP wide-angle and telephoto cameras on the rear, with Quad-LED True Tone flash.
- **Design:** Glass front and back with a stainless steel band.
- **SIM:** Supports a 4FF nano-SIM card. IMEI is etched on the SIM tray.
- **Connectivity:** Unlocked for compatibility with any GSM and CDMA network carrier (e.g., AT&T, T-Mobile, Sprint, Verizon, US Cellular, Cricket, Metro, Tracfone, Mint Mobile).

## SETUP

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### 1. Unboxing and Initial Inspection:

Carefully remove the iPhone XS Max from its packaging. Inspect the device for any visible damage. This renewed device is guaranteed to have minimal cosmetic damage.

### 2. Charging the Device:

Connect the provided generic (Mfi certified) charger and charging cable to the iPhone. Plug the charger into a power outlet. It is recommended to fully charge the device before first use.

### 3. Inserting a SIM Card:

1. Locate the SIM tray on the right side of the device.
2. Use a SIM ejector tool (not included) or a small paperclip to open the SIM tray.
3. Place your 4FF nano-SIM card into the tray with the gold contacts facing down and the notched corner aligned.
4. Gently push the SIM tray back into the device until it is flush.

### 4. Initial Setup (iOS):

Upon powering on the device for the first time, you will be guided through the iOS setup process. This includes:

- Selecting your language and region.
- Connecting to a Wi-Fi network.
- Setting up Face ID for secure authentication.
- Creating a passcode.
- Restoring data from a backup (iCloud or computer) or setting up as a new iPhone.
- Signing in with your Apple ID or creating a new one.

## OPERATING THE IPHONE XS MAX

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### Basic Navigation:

- **Home Screen:** Swipe up from the bottom edge of the screen to go to the Home screen.
- **App Switcher:** Swipe up from the bottom edge and pause in the middle of the screen to view open apps.
- **Control Center:** Swipe down from the top-right corner of the screen.
- **Notifications:** Swipe down from the top-left corner or center of the screen.
- **Siri:** Press and hold the side button to activate Siri.

### Power On/Off:

- **To Power On:** Press and hold the side button until the Apple logo appears.
- **To Power Off:** Press and hold the side button and either volume button simultaneously until the "slide to power off" slider appears. Drag the slider to turn off the device.

## Camera Usage:

The iPhone XS Max features a dual 12MP camera system. Open the Camera app to take photos and videos. Tap on the screen to focus, and use the zoom controls to adjust magnification. Various modes like Portrait, Panorama, and Slo-mo are available.

## Making Calls and Sending Messages:

Use the Phone app to make calls and the Messages app to send and receive text messages (SMS/MMS) and iMessages. Ensure your SIM card is properly inserted and activated with your carrier.

## MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the iPhone. Avoid abrasive materials or harsh chemicals.
- **Software Updates:** Regularly check for and install iOS updates to ensure optimal performance, security, and access to new features. Go to *Settings > General > Software Update*.
- **Battery Health:** While this renewed device is guaranteed to have at least 80% battery capacity, battery performance naturally degrades over time. To check your battery health, go to *Settings > Battery > Battery Health & Charging*.
- **Storage Management:** Periodically review your storage usage (*Settings > General > iPhone Storage*) and delete unnecessary apps, photos, or videos to free up space.
- **Backup:** Regularly back up your iPhone data to iCloud or a computer to prevent data loss.

## TROUBLESHOOTING

- **Device Not Responding:** If your iPhone is unresponsive, perform a force restart: Quickly press and release the Volume Up button, then quickly press and release the Volume Down button, then press and hold the Side button until you see the Apple logo.
- **Network Issues:** If you experience issues with cellular service, ensure your SIM card is correctly inserted. Try toggling Airplane Mode on and off (*Settings > Airplane Mode*). If problems persist, contact your carrier.
- **Wi-Fi/Bluetooth Connectivity:** If Wi-Fi or Bluetooth is not connecting, try turning it off and on again in Control Center or Settings. Restarting the iPhone and the router/Bluetooth accessory can also help.
- **App Crashes:** If an app is crashing, try force-quitting the app (swipe up from the bottom, then swipe the app card up to close) and reopening it. Ensure the app is updated to its latest version.
- **Battery Draining Quickly:** Check battery health in settings. Reduce screen brightness, disable background app refresh for non-essential apps, and limit location services to conserve battery.

## SPECIFICATIONS

Feature	Detail
Model Name	iPhone XS Max
Model Number	A1921
Storage Capacity	256 GB
Color	Gold
Display	6.5-inch Super Retina OLED
Resolution	2560 x 1440 pixels
Operating System	iOS
Cameras	Dual 12MP Wide-angle and Telephoto (Rear)
Wireless Carrier Compatibility	Unlocked (GSM and CDMA networks)
Cellular Technology	LTE, CDMA, EV-DO, UMTS, HSPA, HSDPA, GSM, EDGE
Dimensions (L x W x H)	6.2 x 3.06 x 3 inches
Item Weight	7 ounces
Included in Box	Phone, Charger

## WARRANTY AND SUPPORT

This renewed iPhone XS Max comes with a **90-day refund/replacement policy** from the date of purchase. Please refer to the seller's specific return policy for detailed terms and conditions.

For technical support related to the iOS operating system, Apple applications, or general iPhone functionality, please visit the official Apple Support website or contact Apple Support directly. For issues related to the renewed condition of the device or the included accessories, please contact the seller from whom you purchased the product.

It is recommended to register your device with Apple (if applicable) and keep your purchase receipt for warranty purposes.

