

[Manuals.plus](#) /

› [Yealink](#) /

› Yealink YEA-W52P Business IP HD DECT Cordless Phone User Manual

Yealink YEA-W52P

Yealink YEA-W52P Business IP HD DECT Cordless Phone User Manual

1. PRODUCT OVERVIEW

The Yealink YEA-W52P is a Business IP HD DECT Cordless Phone system designed for professional communication environments. It offers exceptional HD sound quality with wideband technology, supporting up to 4 simultaneous external calls and up to 5 handsets with 5 VoIP accounts. The handset features a clear 1.8-inch color display and an intuitive user interface for ease of use.



Image 1.1: Yealink YEA-W52P DECT Cordless Phone system, showing the base station and handset in its charging cradle.

2. SETUP GUIDE

2.1. Package Contents

Before beginning installation, ensure all components are present:

- Yealink W52P Base Station
- Yealink W52H Handset
- Charging Cradle
- Power Adapter for Base Station
- Power Adapter for Charging Cradle
- Ethernet Cable
- Rechargeable Batteries (2x AAA)
- Belt Clip

2.2. Base Station Installation

1. Connect the Ethernet cable from the base station's LAN port to your network router or switch.

2. Connect the power adapter to the base station's power port and plug it into an electrical outlet.
3. Wait for the base station to power on and establish a network connection. The network indicator LED should turn solid green.

2.3. Handset Setup

1. Insert the two AAA rechargeable batteries into the handset, observing polarity.
2. Attach the battery cover.
3. Place the handset into the charging cradle. Connect the charging cradle's power adapter to an electrical outlet.
4. The handset will power on automatically. If it does not, press and hold the power button.
5. The handset should automatically register with the base station. If manual registration is required, follow the on-screen prompts or refer to the 'Handset Registration' section in the full manual.



Image 1.2: Yealink YEA-W52P Handset placed in its charging cradle.

3. OPERATING INSTRUCTIONS

3.1. Making Calls

- **Dialing Directly:** Enter the phone number using the keypad and press the green call button.

- **From Phonebook:** Press the 'Directory' key, navigate to the desired contact, and press the green call button.
- **Redial:** Press the green call button to access the call history, select a number, and press the green call button again.

3.2. Receiving Calls

When the phone rings, press the green call button or the 'Speaker' button to answer. To end a call, press the red end call button.

3.3. Handset Features

- **Volume Adjustment:** Use the navigation keys during a call to adjust the earpiece or speaker volume.
- **Mute:** Press the 'Mute' button during a call to mute your microphone. Press again to unmute.
- **Intercom:** If multiple handsets are registered, use the intercom function to call another handset.
- **Voicemail:** Access your voicemail by pressing the dedicated voicemail key or dialing the voicemail access number provided by your service provider.
- **Call Transfer:** During an active call, press the 'Options' key and select 'Transfer'. Enter the number to transfer to and press 'Transfer' again.
- **Conference Call:** The system supports up to 5-way conference calls. Initiate a call, then use the 'Options' key to add participants.

4. MAINTENANCE

To ensure optimal performance and longevity of your Yealink YEA-W52P system, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the handset, base station, and charging cradle. Avoid using abrasive cleaners or solvents.
- **Battery Care:** Use only the specified rechargeable AAA batteries. If the handset will not be used for an extended period, remove the batteries to prevent leakage.
- **Environment:** Keep the device away from excessive heat, direct sunlight, moisture, and dust.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Yealink YEA-W52P.

Problem	Possible Cause	Solution
No dial tone	Base station not powered or connected to network. Handset not registered.	Check base station power and Ethernet connection. Ensure handset is registered to the base station.
Cannot make/receive calls	VoIP account not configured or registered. Network issues.	Verify VoIP account settings on the base station. Check network connectivity. Contact your VoIP service provider.
Poor sound quality	Weak DECT signal. Network congestion.	Move closer to the base station. Ensure no obstructions. Check network bandwidth.

Problem	Possible Cause	Solution
Handset not charging	Handset not properly seated. Charging cradle not powered. Faulty batteries.	Ensure handset is correctly placed in the cradle. Check charging cradle power adapter. Replace batteries if necessary.

6. TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	Yealink
Model	YEA-W52P
Telephone Type	Cordless DECT IP Phone
Color	Black
Display	1.8-inch Color Display
Simultaneous Calls	Up to 4
Handsets Supported	Up to 5
VoIP Accounts	Up to 5
Sound Quality	HD Sound with Wideband Technology
Power Source	Battery Powered (2 AAA batteries required)
Phone Talk Time	10 Hours
Recording Capacity	17 Minutes (Answering System)
Conference Call Capability	5-way
Item Weight	1.6 Pounds
Item Dimensions (L x W x H)	8 x 4 x 8 inches

7. WARRANTY INFORMATION

This Yealink YEA-W52P product, if purchased as 'Certified Refurbished', typically comes with a minimum 90-day limited warranty. Please refer to your purchase documentation or contact your seller for specific warranty terms and conditions, as these may vary.

8. CUSTOMER SUPPORT

For further assistance, technical support, or detailed product documentation, please visit the official Yealink website or contact your product reseller. Ensure you have your product model number (YEA-W52P) and any relevant purchase information ready when seeking support.

