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Soundstream H2EQ-WT

Soundstream h2GO True Wireless Earbuds with Qi Charging - User Manual

Model: H2EQ-WT

INTRODUCTION

Welcome to the Soundstream h2GO True Wireless Earbuds user manual. These earbuds are designed to provide a seamless audio experience with the convenience of true wireless technology and Qi charging. This manual will guide you through the setup, operation, and maintenance of your new earbuds.



Image: Soundstream h2GO True Wireless Earbuds and their charging case, showcasing the compact design and how the earbuds fit into the case.

PRODUCT OVERVIEW

Key Features

- **True Wireless Freedom:** Enjoy audio without cables.
- **Qi Wireless Charging:** Conveniently charge your earbuds using a compatible Qi wireless charger.
- **Bluetooth 5.0 Connectivity:** Ensures stable and reliable connections with compatible devices up to 10 meters.
- **USB Connectivity:** Alternative charging option via USB.
- **Voice Control:** Compatible with voice assistants like Siri.
- **Water Resistant:** Designed to withstand splashes and sweat.
- **Balanced Armature Driver:** Delivers clear and dynamic sound.

Components

- Left Earbud
- Right Earbud
- Charging Case (with Qi charging capability)
- USB Charging Cable (not explicitly listed but implied by USB connectivity)



Image: The retail packaging for the Soundstream h2GO True Wireless Earbuds, highlighting key features on the box.

Product Video Overview

Your browser does not support the video tag.

Video: An official overview of the Soundstream H2GO True Wireless Earbuds, detailing their features, design, and connectivity options, including Qi charging and Bluetooth 5.0.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. **Qi Wireless Charging:** Place the charging case on a compatible Qi wireless charging pad. The indicator light on the case will show charging status.
2. **USB Charging:** Connect the provided USB cable to the charging port on the case and plug the other end into a USB power source. The indicator light will confirm charging.
3. Ensure the earbuds are properly seated in the charging case for them to charge.



Image: The Soundstream h2GO charging case, illustrating its compact form and the integrated loop handle.

2. Pairing with Your Device

The Soundstream h2GO earbuds use Bluetooth 5.0 for wireless connection.

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode (indicator lights will flash).
3. On your mobile device (e.g., Android phone), go to Bluetooth settings and turn Bluetooth on.
4. Search for available devices and select 'Soundstream h2GO' from the list.
5. Once connected, the indicator lights on the earbuds will change, and your device will confirm the connection.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** The earbuds automatically power on when removed from the charging case.
- **Power Off:** Place the earbuds back into the charging case to power them off and begin charging.

Music Playback

Control your music directly from the earbuds (specific controls may vary, refer to quick start guide for

detailed touch/button functions).

- **Play/Pause:** Typically a single tap on either earbud.
- **Next Track:** Often a double tap on the right earbud.
- **Previous Track:** Often a double tap on the left earbud.

Call Management

Manage phone calls with ease.

- **Answer/End Call:** Typically a single tap on either earbud.
- **Reject Call:** Often a long press on either earbud.

Voice Assistant

Activate your device's voice assistant (e.g., Siri) using the earbuds.

- **Activate Voice Assistant:** Typically a triple tap or specific gesture on an earbud.



Image: A woman comfortably using the Soundstream h2GO earbuds while relaxing on a couch and looking at her phone, demonstrating casual use.

MAINTENANCE

Proper care ensures the longevity of your Soundstream h2GO earbuds.

- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** While water resistant, avoid submerging the earbuds in water. Dry them thoroughly if they get wet.

TROUBLESHOOTING

If you encounter issues, try the following solutions:

- **Earbuds not pairing:** Ensure both earbuds are charged. Place them back in the case, close it, then open it again to re-enter pairing mode. Check your device's Bluetooth settings and try reconnecting.
- **Only one earbud working:** Try resetting the earbuds (refer to manufacturer's specific reset instructions if available). Ensure both earbuds are fully charged.
- **Charging issues:** Verify the charging cable is securely connected or the Qi charging pad is properly aligned. Clean charging contacts on earbuds and case if necessary.
- **No sound:** Check the volume level on your connected device. Ensure the earbuds are properly paired and selected as the audio output.

SPECIFICATIONS

Feature	Detail
Model Name	H2EQ-WT
Connectivity Technology	Wireless (Bluetooth 5.0)
Wireless Range	Up to 10 Meters
Charging	Qi Wireless, USB
Control Type	Siri (Voice)
Audio Driver Type	Balanced Armature Driver
Water Resistance Level	Water Resistant
Compatible Devices	Bluetooth V5.0 Mobile Devices (Android)
Color	White
Item Weight	14.8 ounces (0.42 Kilograms)
Package Dimensions	8.74 x 6.73 x 3.46 inches
UPC	709483057470

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or visit the official Soundstream website. Keep your proof of purchase for any warranty claims.

