

Logitech 960-001257

Logitech C920S HD Pro Webcam User Manual

Model: 960-001257

Brand: Logitech

INTRODUCTION

The Logitech C920S HD Pro Webcam is designed to deliver high-quality video and audio for professional video calls, streaming, and recording. It features Full HD 1080p resolution, clear stereo audio, automatic light correction, and a convenient privacy shutter for enhanced security.

WHAT'S IN THE BOX

- Logitech C920S HD Pro Webcam
- Privacy Shutter
- User Documentation



Cable Length: 1.5 m



Image: The Logitech C920S HD Pro Webcam, its detachable privacy shutter, and the integrated 1.5-meter USB cable. This image illustrates the complete package contents.

SETUP

1. Connecting the Webcam

The C920S webcam features an integrated USB-A cable for easy connection. Simply plug the USB-A connector into an available USB port on your computer (PC, Mac, or laptop).



Image: The Logitech C920S HD Pro Webcam shown with its privacy shutter in the open position, ready for use. The webcam features a flexible clip for secure mounting on monitors or laptops.

2. Mounting the Webcam

The webcam comes with a versatile mounting clip that allows it to be securely placed on a computer monitor, laptop

screen, or even a tripod. Adjust the clip to fit your display thickness and ensure the webcam is stable.

3. Software Installation (Optional)

The C920S is a plug-and-play device and typically does not require additional drivers for basic functionality on Windows, macOS, and Chrome OS. For advanced features and customization, such as pan, tilt, zoom, and image adjustments, you can download the Logitech Capture software from the official Logitech website.

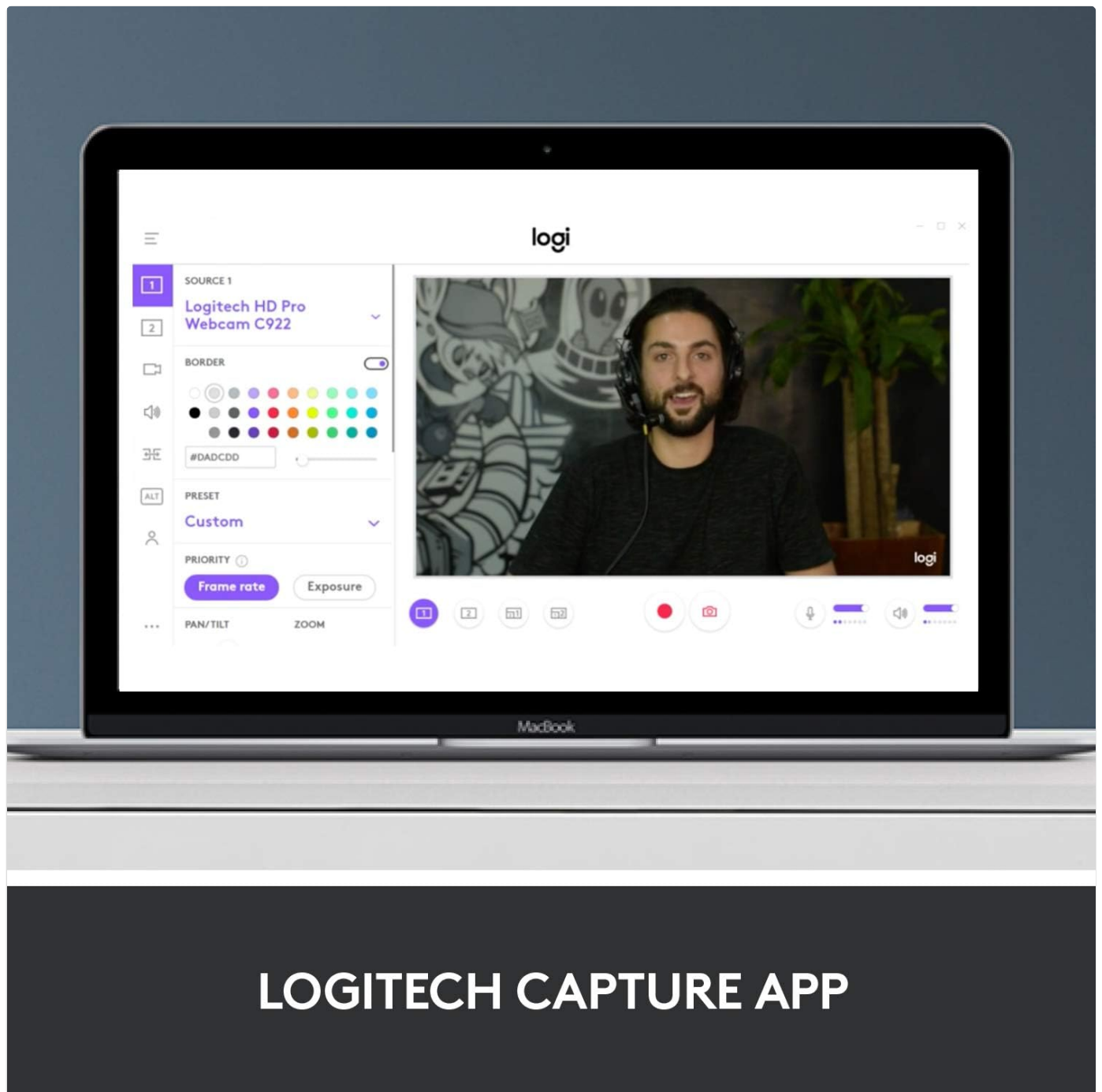


Image: A MacBook displaying the Logitech Capture App interface, which provides controls for webcam settings like frame rate, exposure, pan, tilt, and zoom, allowing users to customize their video output.

4. Using the Privacy Shutter

The C920S includes a physical privacy shutter. To cover the lens and ensure privacy when the webcam is not in use, simply slide the shutter over the lens. To use the webcam, slide the shutter back to expose the lens.



PRIVACY SHUTTER

Image: The Logitech C920S HD Pro Webcam with its integrated privacy shutter fully closed, covering the lens. This feature provides a physical barrier for privacy and lens protection.

OPERATING THE WEBCAM

Video Calls and Streaming

The C920S is optimized for Full HD 1080p video calls and streaming at 30 frames per second. It is compatible with popular video conferencing applications such as Skype, Zoom, FaceTime, and Google Hangouts.



1080

FULL HD 1080P VIDEO CALLS

Image: A close-up of the Logitech C920S HD Pro Webcam, highlighting its 1080p Full HD video capability, suitable for clear and detailed video calls.

HD Autofocus and Light Correction

The webcam features HD autofocus to ensure sharp images even when moving. Automatic light correction adjusts to various lighting conditions, producing bright and well-exposed video, even in dim environments.



HD AUTOFOCUS & LIGHT CORRECTION

Image: The Logitech C920S HD Pro Webcam mounted on a laptop, with the screen showing a clear video call. This demonstrates the webcam's HD autofocus and automatic light correction features, which optimize video quality in various lighting conditions.

Stereo Audio with Dual Microphones

Equipped with two integrated microphones, one on each side of the lens, the C920S captures natural stereo audio. This ensures your voice is clear and distinct during calls and recordings.



Image: The Logitech C920S HD Pro Webcam with graphic elements illustrating sound waves emanating from both sides, representing its dual integrated microphones for clear stereo audio capture.

MAINTENANCE

To ensure optimal performance and longevity of your Logitech C920S HD Pro Webcam, follow these maintenance guidelines:

- **Cleaning the Lens:** Gently wipe the webcam lens with a soft, lint-free cloth. Avoid using abrasive materials or harsh chemical cleaners, which can scratch or damage the lens.
- **Cleaning the Body:** Use a soft, damp cloth to clean the exterior of the webcam. Do not submerge the webcam in water or allow liquids to enter the device.
- **Storage:** When not in use, especially during transport, engage the privacy shutter to protect the lens from dust and scratches. Store the webcam in a cool, dry place.
- **Cable Care:** Avoid sharp bends or kinks in the USB cable. Do not pull the cable forcefully when disconnecting the webcam.

TROUBLESHOOTING

Problem	Possible Solution
Webcam not detected by computer.	Ensure the USB cable is securely plugged into a working USB port. Try a different USB port on your computer. Restart your computer. Check Device Manager (Windows) or System Information (macOS) to see if the webcam is listed.
No video or black screen in application.	Make sure the privacy shutter is open. Verify that the correct webcam is selected in your video conferencing or recording application settings. Close and reopen the application. Ensure no other application is currently using the webcam.
Poor video quality (blurry, dark, grainy).	Ensure the lens is clean. Check your lighting conditions; ensure adequate front lighting. If using Logitech Capture, adjust settings like exposure, brightness, and contrast. Ensure your internet connection is stable for streaming/video calls.
No audio or poor audio quality.	Verify that the Logitech C920S microphone is selected as the input device in your application and system sound settings. Check microphone volume levels. Ensure there are no obstructions blocking the webcam's microphones.

SPECIFICATIONS

Feature	Detail
Model Number	960-001257
Max. Video Resolution	1080p Full HD at 30fps
Focus Type	Autofocus
Lens	Glass lens
Built-in Microphones	Stereo, Dual omnidirectional mics
Privacy Shutter	Integrated
Connectivity	USB 2.0 (USB-A)
Cable Length	1.5 meters
Dimensions (LxWxH)	5.4 x 3.1 x 5.4 inches
Weight	5.8 ounces

Feature	Detail
Supported Operating Systems	Windows, macOS, Chrome OS, Xbox

COMPATIBILITY

The Logitech C920S HD Pro Webcam is designed for broad compatibility with various operating systems and communication platforms:

- **Operating Systems:** Windows, macOS, Chrome OS.
- **Platforms:** Works with popular video calling and streaming applications including Skype, Zoom, FaceTime, Google Hangouts, and Xbox.



COMPATIBILITY










Image: The Logitech C920S HD Pro Webcam displayed alongside icons representing its compatibility with various operating systems (Windows, Mac) and communication platforms (Xbox, Skype, Zoom, FaceTime, Hangouts).

WARRANTY AND SUPPORT

Logitech products typically come with a limited hardware warranty. For specific warranty details, duration, and terms,

please refer to the warranty information included in your product packaging or visit the official Logitech support website. For technical support, driver downloads, FAQs, and troubleshooting guides, please visit the Logitech Support website. You can also find contact information for customer service there.

Official Logitech Support: support.logi.com

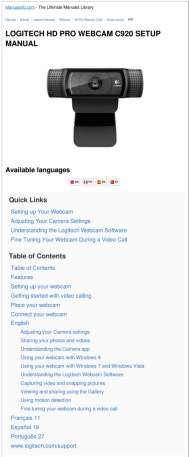
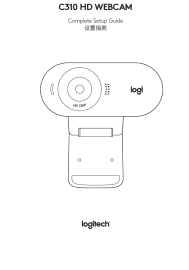



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Related Documents - 960-001257

<div><p>User Manual of Product 1:</p><p>Logitech Brio Stream Webcam - Ultra 4K HD Video Calling, Video Conferencing, HD Auto Light Correction, Video Zoom, Compatible with Microsoft Teams, Zoom, Google Meet on PC/Mac, Streaming - Blue</p><p>User Manual of Product 2:</p><p>Logitech MX Master 3S - Wireless Performance Mouse with Ultra-Fast Scrolling, Ergo, 8K DPI, Track on Glass, Quiet Clicks, USB-C, Bluetooth, Windows, Linux, Chrome - Grey</p></div>	<p>Logitech Brio Stream Webcam & MX Master 3S Mouse User Manual Setup & Features</p> <p>Comprehensive user manual for Logitech Brio Stream 4K Webcam and MX Master 3S Wireless Performance Mouse. Learn about setup, features, MagSpeed scrolling, Darkfield 8000 DPI sensor, Logitech Flow, and more for enhanced productivity.</p>
<div><p>Logitech</p><p>HD Webcam C270</p><p>1</p><p>2</p><p>www.logitech.com/support/c270</p></div>	<p>Logitech HD Webcam C270 Setup Guide</p> <p>This guide provides setup instructions for the Logitech HD Webcam C270, including connecting to Windows 8, Windows 10, and Windows 7 systems and downloading the necessary software.</p>
<div><p>C930e BUSINESS WEBCAM</p><p>C930e 商用网络摄像头</p><p>Complete Setup Guide 完整安装指南 Panduan Penempatan Lengkap</p><p>logitech</p></div>	<p>Logitech C930e Business Webcam: Setup Guide and Features</p> <p>Learn how to set up and connect your Logitech C930e Business Webcam. This guide covers product features, installation, privacy shutter, and dimensions.</p>

	<p>Logitech HD Pro Webcam C920 Setup Manual</p> <p>This manual provides setup instructions and usage guidelines for the Logitech HD Pro Webcam C920, covering features, software installation, and video calling.</p>
	<p>Logitech C310 HD Webcam: Complete Setup Guide</p> <p>This guide provides setup instructions for the Logitech C310 HD Webcam, detailing its features, what's included in the box, how to position and connect it, and its specifications. Learn to get your webcam up and running quickly.</p>
	<p>Logitech C930e Business Webcam: Setup Guide and Features</p> <p>Comprehensive setup guide for the Logitech C930e Business Webcam. Learn how to connect, position, and use your webcam for clear HD video conferencing. Includes product features, setup instructions, and specifications.</p>

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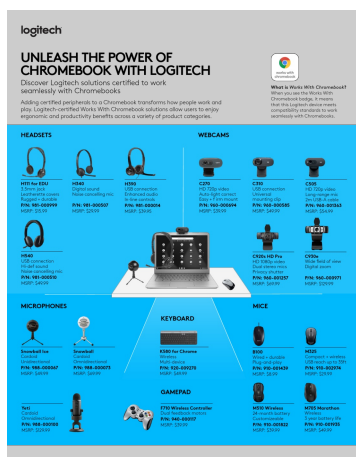


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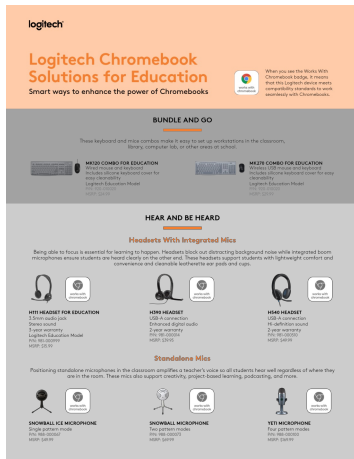
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