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› Apple iPhone XS Max (Renewed) - 64GB Space Gray User Manual

Apple iPhone XS Max

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Model: iPhone XS Max

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Apple iPhone XS Max (Renewed). This device features a 6.5-inch all-screen Super Retina display, a glass back, and a stainless steel frame. It includes 12MP wide-angle and telephoto cameras on the back, a Quad-LED True Tone flash, and a SIM tray for a nano-SIM card.



Figure 1: Front, side, and back view of the Apple iPhone XS Max.

2. SETUP

2.1 Unboxing

Your renewed iPhone XS Max package typically includes:

- Apple iPhone XS Max (Renewed)
- Generic (Mfi certified) charger

- Charging cable

Please note that headphones or a SIM card are not included.

2.2 SIM Card Installation

Locate the SIM tray on the right side of the device. Use a SIM ejector tool (not included) to open the tray. Insert your 4FF nano-SIM card into the tray and reinsert it into the device. The IMEI is etched on the SIM tray.

2.3 Initial Activation

Upon first power-on, follow the on-screen instructions to set up your iPhone. If you have an iPhone or iPad running iOS 11 or later, you can use Quick Start by bringing it nearby to sign in automatically. Otherwise, you can set up your iPhone manually.

2.4 Charging the Device

Connect the provided charging cable to the iPhone's Lightning port and the generic (Mfi certified) charger to a power outlet. The device supports wireless charging with Qi-certified chargers.

3. OPERATING INSTRUCTIONS

3.1 Display Features

The iPhone XS Max features a 6.5-inch Super Retina OLED multi-touch display with a resolution of 2769x1290 pixels and a pixel density of 460 PPI. This display offers vibrant colors and deep blacks for an immersive viewing experience.

3.2 Biometric Security (Face ID)

Your iPhone XS Max uses Face ID for secure authentication. To set up Face ID, go to Settings > Face ID & Passcode and follow the on-screen instructions to register your face. Face ID can be used to unlock your iPhone, authorize purchases, and sign into apps.

3.3 Camera Usage

The device is equipped with dual 12MP wide-angle and telephoto cameras on the rear, capable of 4K video recording. The front camera supports Face ID and high-quality selfies. Utilize various camera modes, including Portrait mode, for enhanced photography.



Figure 2: Close-up of the iPhone XS Max camera system.

3.4 Connectivity

This iPhone is fully unlocked and compatible with GSM and CDMA networks, including AT&T, T-Mobile, Sprint, Verizon, US Cellular, Cricket, Metro, Tracfone, and Mint Mobile. It also supports Wi-Fi connectivity.

4. MAINTENANCE

4.1 Battery Care

The device is guaranteed to have a minimum battery capacity of 80%. To prolong battery life, avoid extreme temperatures and keep the software updated. The battery is a built-in rechargeable Lithium-Ion type with a power of 4674 Milliamp Hours.

4.2 Cleaning

To clean your iPhone, use a soft, lint-free cloth. Avoid abrasive materials, aerosols, and cleaning sprays. Do not submerge the device in cleaning solutions.

4.3 Water Resistance

Please note that this renewed iPhone XS Max is specified as **Not Water Resistant**. Avoid exposure to liquids to prevent damage.

5. TROUBLESHOOTING

If you encounter issues with your iPhone XS Max, try the following basic troubleshooting steps:

- **Restart the device:** Press and hold the side button and either volume button until the power off slider appears. Drag the slider, then wait 30 seconds for your device to turn off. To turn your device back on, press and hold the side button until you see the Apple logo.
- **Check for software updates:** Ensure your iOS is up to date by going to Settings > General > Software Update.
- **Verify network connection:** For cellular issues, check your SIM card and contact your carrier. For Wi-Fi, ensure you are connected to a stable network.
- **Restore to factory settings:** As a last resort, you can erase all content and settings via Settings > General > Transfer or Reset iPhone > Erase All Content and Settings. (Note: This will delete all data on your device.)

6. SPECIFICATIONS

Brand	Apple
Model Name	iPhone XS Max
Operating System	iOS
Memory Storage Capacity	64 GB
RAM Memory Installed Size	4 GB
Screen Size	6.5 Inches
Display Type	Super Retina OLED
Display Resolution Maximum	2769x1290 Pixels
Wireless Carrier	Unlocked
Cellular Technology	GSM, CDMA, HSPA, EVDO, LTE, HSDPA
Optical Sensor Resolution	12 MP
Video Capture Resolution	4k
Battery Description	Lithium-Ion
Battery Power	4674 Milliamp Hours
Water Resistance Level	Not Water Resistant
Item Weight	7 Ounces
Item Dimensions	7 x 5 x 4 inches

7. WARRANTY & SUPPORT

7.1 Warranty Information

Your renewed Apple iPhone XS Max comes with a 90-day limited warranty. Please refer to the warranty documentation

provided with your purchase for full terms and conditions.

7.2 Customer Support

For further assistance, technical support, or warranty claims, please contact the seller or Apple customer support directly. Ensure you have your device's serial number and proof of purchase readily available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question