

RH Peterson FTO-24

RH Peterson Real Fyre G19A Series Foothill Oak Gas Log Set - 24 Inch Instruction Manual

Model: FTO-24

1. INTRODUCTION

This manual provides essential instructions for the safe and proper installation, operation, and maintenance of your RH Peterson Real Fyre G19A Series Foothill Oak Gas Log Set, model FTO-24. This product is designed to enhance the aesthetic appeal of your fireplace with realistic oak log aesthetics. Please read this manual thoroughly before attempting any installation or operation.

2. SAFETY INFORMATION

WARNING: Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information, consult a qualified installer, service agency, or the gas supplier.

- This gas log set must be installed by a qualified professional in accordance with all local codes and the National Fuel Gas Code ANSI Z223.1/NFPA 54.
- Ensure adequate ventilation in the area where the log set is installed.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Keep children and pets away from the hot appliance.
- Never burn solid fuels in a fireplace equipped with a gas log set.
- Always ensure the fireplace damper is fully open during operation.

3. PACKAGE CONTENTS

Your package should contain the following components:

- Real Fyre Foothill Oak Gas Logs (various pieces)
- Lava Granules (for burner coverage)

Note: The G19A Burner is required for operation and is sold separately. This log set is designed specifically for use with the G19A Burner.

4. SETUP AND INSTALLATION

Installation of the gas log set requires careful placement of the logs onto the compatible G19A burner. Refer to the G19A Burner instruction manual for detailed burner installation and gas connection procedures. Ensure the burner is correctly installed and tested before placing the logs.

1. **Burner Placement:** Position the G19A burner (sold separately) in your fireplace according to its specific instructions. Ensure all gas connections are secure and leak-tested by a qualified professional.
2. **Lava Granules:** Distribute the provided lava granules evenly over the burner pan, ensuring not to block any burner ports or pilot light assembly. The granules help create a realistic ember bed effect.
3. **Log Placement:** Carefully arrange the Foothill Oak gas logs onto the burner grate. Follow the specific log stacking pattern provided in the G19A Burner manual or a diagram if available, to ensure proper flame distribution and prevent sooting. Incorrect log placement can affect performance and safety.
4. **Final Check:** After log placement, ensure no logs are directly blocking the pilot light or any burner ports. There should be adequate space for flames to develop naturally.



An image showing the Real Fyre G19A Series Foothill Oak Gas Log Set installed, with realistic flames emanating from the base, surrounded by dark lava rocks. This illustrates the typical appearance of the log set in operation.

5. OPERATING INSTRUCTIONS

Refer to the G19A Burner instruction manual for specific lighting and operating procedures. General steps include:

1. **Before Lighting:** Ensure the fireplace damper is fully open. Check for any obstructions in the fireplace or around the log set.
2. **Lighting the Pilot:** Follow the instructions in your G19A burner manual to light the pilot light.
3. **Igniting Main Burner:** Once the pilot is lit, turn the main gas valve to the "ON" position. The main burner should ignite. Adjust the flame height as desired using the control knob.
4. **Shutting Down:** To turn off, turn the main gas valve to the "OFF" position. The pilot light may remain lit, depending on your burner model. If you wish to turn off the pilot, follow the instructions in your burner manual.

Important: Never leave the appliance unattended while operating. Allow the log set to cool completely before handling.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your gas log set.

- **Cleaning:** Periodically, when the logs are completely cool, gently brush off any dust or soot accumulation. Use a soft brush; do not use abrasive cleaners or water directly on the logs.
- **Inspection:** Annually, or more frequently if used often, inspect the logs for any signs of cracking or deterioration. Inspect the burner and gas connections for leaks or damage.
- **Professional Service:** It is recommended to have your gas log set and burner inspected by a qualified service technician at least once a year.

7. TROUBLESHOOTING

If you encounter issues, refer to the troubleshooting section of your G19A Burner manual first, as most operational problems relate to the burner system. Common issues related to the log set itself are rare but can include:

- **Excessive Sooting:** This can be caused by incorrect log placement, a dirty burner, or improper gas pressure. Review log placement according to the burner manual. Clean the burner if necessary. Consult a professional if the issue persists.
- **Logs Appear Damaged:** If logs show signs of significant cracking or breakage, they may need replacement. Contact RH Peterson customer support or your dealer.

For any issues not resolved by these steps, contact a qualified service technician.

8. SPECIFICATIONS

Feature	Detail
Brand	RH Peterson
Model Number	FTO-24

Feature	Detail
Product Dimensions	38 x 17.5 x 9.5 inches
Item Weight	57.5 pounds
Material	Superior Refractory Ceramics (designed for high temperatures, with realistic oak wood appearance)
Reinforcement	Steel Rods inserted in each Log (for maximum reinforcement)
Required Burner	G19A Burner (Sold Separately)
UPC	619655182735



9. WARRANTY INFORMATION



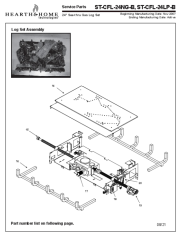
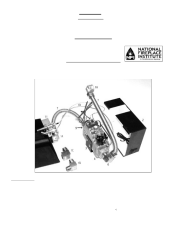
Specific warranty details for the RH Peterson Real Fyre G19A Series Foothill Oak Gas Log Set are not provided in this document. Please refer to the warranty information included with your G19A Burner or contact RH Peterson customer service or your authorized dealer for comprehensive warranty terms and conditions.

10. CUSTOMER SUPPORT

For technical assistance, replacement parts, or further inquiries regarding your RH Peterson Real Fyre G19A Series Foothill Oak Gas Log Set, please contact your authorized RH Peterson dealer or visit the official RH Peterson website for customer service contact information. Always provide your model number (FTO-24) when seeking support.

Related Documents - FTO-24

	<p>RH Peterson Real Fyre G9-2 Series Unvented Gas Log Sets Owner's Manual</p> <p>Comprehensive owner's manual for RH Peterson Real Fyre G9-2 Series unvented gas log sets, covering installation, operation, safety, maintenance, and troubleshooting. Includes specifications and warranty information.</p>
	<p>RH Peterson Real Fyre G9-2 Series Unvented Gas Log Sets Owner's Manual</p> <p>Comprehensive owner's manual for RH Peterson Real Fyre G9-2 Series unvented gas log sets, covering installation, operation, safety, maintenance, and troubleshooting. Includes specifications and warranty information.</p>

	<p>Golden Oak Log Placement Instructions - Real Fyre Gas Logs by RHP</p> <p>Detailed instructions for the proper placement of Robert H. Peterson Co. Real Fyre Golden Oak gas logs. This guide ensures optimal combustion, superior flame pattern, and safe operation. It covers parts lists and step-by-step placement for various models (R-12 through R-60), emphasizing ventilation and proper burner usage.</p>
	<p>Robert H. Peterson Real Fyre G18 Unvented Gas Log Sets Owner's Manual</p> <p>Comprehensive owner's manual and installation guide for the Robert H. Peterson Real Fyre G18 Unvented Gas Log Sets, covering safety, installation, operation, maintenance, and troubleshooting. Includes specifications, parts lists, and warranty information.</p>
	<p>Hearth & Home Technologies 24" See-thru Gas Log Set Service Parts</p> <p>Detailed service parts list and diagram for Hearth & Home Technologies 24" See-thru Gas Log Set, models ST-CFL-24NG-B and ST-CFL-24LP-B. Includes part numbers, descriptions, and important ordering information. Manufacturing dates from Nov 2007.</p>
	<p>MVK-N Millivolt Pilot Valve Kit Installation and Troubleshooting Guide</p> <p>This document provides comprehensive installation, operation, and troubleshooting instructions for the MVK-N Millivolt Pilot Valve Kit. It covers natural gas applications, LP gas conversion (MVLPK), parts lists, safety precautions, and wiring diagrams, intended for professional installers and consumers.</p>