

## Esperanza EKK026

# Esperanza Seine EKK026 Electric Kettle User Manual

Model: EKK026 | Brand: Esperanza

## 1. IMPORTANT SAFETY INSTRUCTIONS

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Please read all instructions carefully before using your Esperanza Seine EKK026 Electric Kettle. Retain this manual for future reference.

- Do not immerse the kettle, power base, or power cord in water or any other liquid.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Ensure the lid is securely closed during operation to prevent scalding from hot steam.
- Do not operate the kettle if the power cord or plug is damaged, or if the appliance malfunctions or has been damaged in any manner.
- Use the kettle only with the provided power base.
- Do not fill the kettle above the maximum fill line or below the minimum fill line to prevent dry boiling or spillage.
- Always unplug the kettle from the power outlet when not in use and before cleaning.
- Avoid contact with hot surfaces and steam. Use the handle when pouring.
- Place the kettle on a stable, flat, heat-resistant surface, away from the edge of the countertop.

## 2. PRODUCT OVERVIEW

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Familiarize yourself with the components of your electric kettle:

- **Lid:** For covering the kettle opening.

- **Spout:** For pouring water.
- **Handle:** For safe handling and pouring.
- **Water Level Indicator:** Shows the current water volume.
- **Power Switch:** Activates the heating element.
- **Power Base:** Supplies power to the kettle and allows 360-degree rotation.

### 3. SETUP AND FIRST USE

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1. Unpack the kettle and all its components. Remove any packaging materials or labels.
2. Place the power base on a dry, flat, and stable surface.
3. Before first use, fill the kettle with fresh water to the MAX fill line.
4. Boil the water as described in the 'Operating Instructions' section.
5. Discard the boiled water. Repeat this process 2-3 times to remove any manufacturing residues and ensure optimal taste.

### 4. OPERATING INSTRUCTIONS

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1. Open the lid and fill the kettle with the desired amount of fresh water. Ensure the water level is between the MIN and MAX marks on the water level indicator.
2. Close the lid securely until it clicks into place.
3. Place the kettle onto the power base. Ensure it is properly seated.
4. Plug the power cord into a standard electrical outlet.
5. Press the power switch to the 'On' position. The indicator light will illuminate, signaling that the kettle is heating.
6. The kettle will automatically switch off once the water has boiled. The indicator light will turn off.
7. Carefully lift the kettle from the power base and pour the hot water. Exercise caution as steam may escape from the spout.
8. Unplug the kettle from the power outlet after use.

### 5. MAINTENANCE AND CLEANING

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Regular cleaning and maintenance will prolong the life of your kettle.

- **Exterior Cleaning:** Always unplug the kettle and allow it to cool completely before cleaning. Wipe the exterior surface with a soft, damp cloth. Do not use abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.
- **Interior Cleaning (Descaling):** Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. This can affect performance and taste.
  - a. Fill the kettle with equal parts water and white vinegar (approximately 500ml of each).
  - b. Boil the mixture and then let it stand for at least 30 minutes, or longer for heavy buildup.
  - c. Empty the kettle and rinse it thoroughly several times with fresh water.
  - d. If necessary, repeat the descaling process. Commercial descaling solutions designed for kettles can also be used following their specific instructions.

- **Storage:** When not in use, ensure the kettle is clean, dry, and unplugged. Store it in a cool, dry place.

## 6. TROUBLESHOOTING

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If you encounter issues with your kettle, refer to the following common problems and solutions:

- **Kettle not turning on:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Check that the kettle is correctly seated on its power base.
  - Verify that the power switch is in the 'On' position.
- **Water not boiling or taking too long:**
  - Confirm the lid is closed properly.
  - Check for excessive limescale buildup and descale if necessary (refer to 'Maintenance and Cleaning').
  - Ensure the water level is above the MIN mark.
- **Kettle leaks:**
  - Do not overfill the kettle beyond the MAX line.
  - Check if the lid is properly closed and sealed.
  - Inspect the kettle for any visible cracks or damage. If damaged, discontinue use.
- **Automatic shut-off not working:**
  - Discontinue use immediately. Unplug the kettle and contact customer support for assistance.

## 7. SPECIFICATIONS

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- **Model:** EKK026
- **Brand:** Esperanza
- **Power:** 2200W
- **Capacity:** 1.7 Liters
- **Voltage:** 220-240V ~ 50/60Hz (Typical for European markets)
- **Material:** Stainless Steel / Food-grade Plastic (Common kettle materials)
- **Color:** Black

## 8. WARRANTY AND SUPPORT

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This Esperanza EKK026 Electric Kettle is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including the warranty period and coverage details.

For technical support, warranty claims, or any questions regarding your product, please contact Esperanza customer service through their official website or the contact information provided in your product packaging.

When contacting support, please have your model number (EKK026) and proof of purchase readily available.

