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## Esperanza S91103024

# Esperanza ERW019 Monitor Desk Mount User Manual

Model: S91103024

## INTRODUCTION

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This manual provides instructions for the proper installation, operation, and maintenance of your Esperanza ERW019 Monitor Desk Mount. Please read this manual thoroughly before installation and retain it for future reference. Ensure all components are present and undamaged before proceeding.

## SAFETY INFORMATION

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**WARNING:** Failure to read, understand, and follow all instructions can result in serious personal injury, property damage, or voiding of the warranty. Improper installation may cause damage to the monitor or desk.

- Do not exceed the maximum load capacity of 6 kg (13.2 lbs).
- Ensure the mounting surface (desk) can safely support the combined weight of the mount and the monitor.
- Use only the provided hardware.
- Keep small parts away from children.
- If you have any doubts about the installation, consult a qualified professional.

## PACKAGE CONTENTS

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Verify that all parts are included in your package. If any parts are missing or damaged, do not attempt to install. Contact customer support for assistance.



*Image: An illustration of the Esperanza ERW019 Monitor Desk Mount and its components.*

- Monitor Mount Base
- Monitor Arm
- VESA Plate
- Mounting Hardware (screws, washers, spacers)
- Allen Keys
- Instruction Manual

## SETUP AND INSTALLATION

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Follow these steps carefully to install your monitor desk mount.

### **Step 1: Attach the Mount Base to the Desk**

Place the mount base on the desired position on your desk. Secure it using the integrated clamp mechanism. Tighten the clamp

screw until the mount is firmly attached to the desk and does not wobble.



*Image: Illustration of securing the desk clamp. Ensure the clamp is fully tightened for stability.*

## **Step 2: Attach the VESA Plate to Your Monitor**

Locate the VESA mounting holes on the back of your monitor. These are typically 75x75mm or 100x100mm apart. Align the VESA plate with these holes and secure it using the appropriate screws (M4 or M5) and washers provided. Do not overtighten.



*Image: The VESA plate being attached to the rear of a monitor using screws.*

### **Step 3: Mount the Monitor to the Arm**

Carefully lift the monitor with the attached VESA plate and slide it onto the monitor arm's mounting head. Ensure it clicks into place or is secured with the provided locking mechanism. Double-check that the monitor is securely attached before releasing it.



*Image: A monitor being carefully placed onto the desk mount arm.*

## OPERATING AND ADJUSTING YOUR MONITOR MOUNT

The Esperanza ERW019 mount allows for various adjustments to achieve optimal viewing angles.

- **Height Adjustment:** Loosen the adjustment knob on the arm, move the monitor to the desired height, and then retighten the knob firmly.
- **Tilt Adjustment:** The monitor can be tilted up or down. Loosen the tilt screw, adjust the angle, and retighten.
- **Swivel Adjustment:** The monitor arm can swivel left or right at the base.
- **Rotation:** The VESA plate allows for 360-degree rotation, enabling portrait or landscape orientation.



*Image: Demonstrating the various adjustment capabilities of the monitor mount, including height, tilt, and swivel.*

## MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your monitor mount.

- Periodically check all screws and connections to ensure they are tight. Retighten if necessary.
- Clean the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- Do not lubricate any parts of the mount unless specifically instructed.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Monitor sags or does not hold position.	Adjustment screws are loose.	Tighten the relevant adjustment screws (e.g., tilt, height).
Mount feels unstable.	Desk clamp is not tight enough.	Ensure the desk clamp is fully tightened to the desk surface.
Monitor cannot be attached.	Incorrect VESA pattern or screw size.	Verify your monitor's VESA pattern (75x75mm or 100x100mm) and use the correct screws.

## SPECIFICATIONS

**Model:** Esperanza ERW019 (S91103024)

**Type:** Monitor Desk Mount

**Material:** Metal

**Color:** Black

**Screen Size Compatibility:** 17" - 27"

**VESA Compatibility:** 75x75mm, 100x100mm

**Maximum Load Capacity:** 6 kg (13.2 lbs)

**Dimensions (approximate):** 8.5 x 41 x 24.5 cm (Base and Arm)

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation provided with your purchase or visit the official Esperanza website. Keep your proof of purchase for warranty claims.

**Manufacturer:** Esperanza