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Motorola 73641020AA02

Motorola Verve Buds 500 True Wireless Bluetooth in-Ear Headphones User Manual

Model: 73641020AA02

Brand: Motorola

Introduction

Thank you for choosing the Motorola Verve Buds 500 True Wireless Bluetooth in-Ear Headphones. These earbuds are designed for a seamless audio experience, offering true wireless freedom, clear calls, and extended playtime. This manual provides detailed instructions on how to set up, operate, and maintain your Verve Buds 500.

What's in the Box

- Motorola Verve Buds 500 True Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual (this document)

Product Overview

Familiarize yourself with the components of your Verve Buds 500.



Figure 1: Verve Buds 500 earbuds shown with their charging case open, displaying the charging slots and LED indicators.



Figure 2: Side view of a single earbud, highlighting its sleek design and the 'L' marking for the left earbud.



Figure 3: Front view of a single earbud, focusing on the rounded ear tip and sound outlet.

Setup

Initial Charging

Before first use, fully charge your Verve Buds 500 and their charging case.

1. Place both earbuds into the charging case, ensuring they are seated correctly.
2. Connect the USB charging cable to the charging port on the case and the other end to a USB power source (e.g., computer, wall adapter).
3. The LED indicators on the charging case will illuminate to show charging status. A full charge is indicated when all LEDs are solid.

Note: The earbuds provide up to 3 hours of playtime, with an additional 6 hours provided by the charging case.

Operating Instructions

Pairing with a Device

The Verve Buds 500 feature instant automatic connection to your device once paired.

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode.

3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "Motorola Verve Buds 500" in the list of available Bluetooth devices and select it to connect.
5. Once connected, you will hear an audio prompt, and the earbuds' indicator lights will change.

Wearing the Earbuds

Gently insert each earbud into your ear canal. Rotate them slightly to find a comfortable and secure fit. The "L" and "R" markings indicate the left and right earbuds, respectively.

Basic Controls

Action	Control
Power On	Open charging case / Take earbuds out of case
Power Off	Place earbuds back into charging case and close lid
Play/Pause Music	Single tap on either earbud
Answer/End Call	Single tap on either earbud
Reject Call	Press and hold either earbud for 2 seconds
Activate Voice Assistant (Alexa)	Triple tap on either earbud (requires VerveLife app)

For advanced controls and customization, download the VerveLife app.

Maintenance

Cleaning

Regular cleaning helps maintain sound quality and earbud longevity.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For earwax buildup on the ear tips or speaker mesh, use a small, soft brush or cotton swab.
- Do not use abrasive cleaners, alcohol, or chemical solvents.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged.

Battery Care

To maximize battery life, avoid exposing the device to extreme temperatures. Charge regularly, even if not used frequently.

Troubleshooting

Problem	Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off and on Bluetooth on your device. Forget "Motorola Verve Buds 500" from your device's Bluetooth list and re-pair.

Problem	Solution
No sound from one earbud	Ensure both earbuds are charged. Place both earbuds back in the case, close the lid, wait a few seconds, then open and try again.
Charging case not charging	Check USB cable connection and power source. Try a different USB cable or power adapter.
Poor sound quality	Ensure earbuds are clean. Move closer to your connected device to avoid interference.

Specifications

- **Model Name:** Motorola Verve Buds 500
- **Model Number:** 73641020AA02
- **Connectivity:** Bluetooth 5.0
- **Earbud Playtime:** Up to 3 hours
- **Total Playtime with Case:** Up to 9 hours (3 hours earbuds + 6 hours from case)
- **Microphones:** Dual-mic technology for clear calls
- **Control Type:** Alexa voice activation via VerveLife app
- **Material:** Plastic, Metal
- **Color:** White
- **Dimensions:** 0.39 x 0.39 x 0.39 inches (earbud)
- **Weight:** 0.176 ounces (earbud)
- **Water Resistance:** Not Water Resistant

Warranty and Support

For warranty information and customer support, please refer to the warranty card included in your product packaging or visit the official Motorola support website.
Online Support: www.motorola.com/us/support
Product Registration: Register your product to receive updates and support.

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Manual Version: 1.0

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