Dyson 967483-04

Dyson V10 (SV12) Cyclone Cordless Vacuum Cleaner Direct Drive Cleaner Head Turbine Floor Tool User Manual

Model: 967483-04 | Brand: Dyson

1. Introduction

This manual provides essential information for the proper use, maintenance, and troubleshooting of your genuine Dyson V10 (SV12) Cyclone Cordless Vacuum Cleaner Direct Drive Cleaner Head. This cleaner head is a genuine Dyson part (967483-04) designed as a replacement motorhead cleaner head brush turbine tool. It is compatible with Dyson V10 Cyclone series, V10 Absolute, V10 Animal, and V10 Total Clean, as well as SV12 series models.

2. Safety Information

Always read and understand all safety instructions before using this product. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Ensure the vacuum cleaner is turned off and unplugged (if applicable) before attaching or detaching the cleaner head.
- Do not immerse the cleaner head in water or any other liquids.
- Keep fingers, hair, and loose clothing away from moving parts, especially the brush bar, when the vacuum is in operation.
- Do not use the cleaner head to pick up water, flammable liquids, or burning/smoking objects.
- Inspect the cleaner head regularly for any damage. Do not use if damaged.

3. Package Contents

Your package should contain the following item:

- 1 x Dyson V10 (SV12) Cyclone Cordless Vacuum Cleaner Direct Drive Cleaner Head (Part No. 967483-04)



Figure 3.1: Top view of the Dyson Direct Drive Cleaner Head.

4. Setup and Installation

Follow these steps to properly attach the Direct Drive Cleaner Head to your Dyson V10 or SV12 series cordless vacuum cleaner.

1. **Ensure Power is Off:** Before beginning, ensure your Dyson vacuum cleaner is completely turned off and disconnected from any charging source.
2. **Locate Connection Point:** Identify the connection point at the end of the vacuum's wand or directly on the main body if using in handheld mode.
3. **Align and Click:** Align the cleaner head with the connection point. Push firmly until you hear a distinct "click" sound, indicating it is securely locked in place.

4. **Verify Connection:** Gently tug on the cleaner head to ensure it is firmly attached and does not wobble.



Figure 4.1: Angled view of the cleaner head, showing the connection mechanism.

5. Operating Instructions

The Direct Drive Cleaner Head is designed for effective cleaning across various floor types. Its motorized brush bar helps to agitate dirt and dust from carpets and hard floors.

- **Power On:** Turn on your Dyson vacuum cleaner. The cleaner head's brush bar will begin to spin automatically.
- **Floor Types:** This cleaner head is suitable for both carpets and hard floors. The stiff nylon bristles drive deep into carpet pile to remove ground-in dirt, while carbon fiber filaments capture fine dust from hard floors.
- **Maneuverability:** The cleaner head features a flexible neck for easy steering around furniture and obstacles.
- **Optimal Performance:** For best results, move the cleaner head slowly over the surface, allowing the brush bar to effectively pick up debris.



Figure 5.1: Side view of the cleaner head, highlighting its low profile for reaching under furniture.

6. Maintenance

Regular maintenance of your cleaner head ensures optimal performance and extends its lifespan.

6.1 Cleaning the Brush Bar

1. **Disconnect:** Ensure the cleaner head is disconnected from the vacuum and the vacuum is turned off.
2. **Remove Brush Bar:** Locate the brush bar release mechanism (usually a coin slot or latch on the side of the cleaner head). Use a coin or screwdriver to unlock and remove the brush bar.
3. **Remove Debris:** Use scissors or a knife to cut away any tangled hair or fibers from the brush bar. Wipe the brush bar and the inside of the cleaner head housing with a dry cloth.
4. **Reinstall:** Slide the clean brush bar back into the cleaner head, ensuring it clicks securely into place.



Figure 6.1: Underside view of the cleaner head, showing the removable brush bar for cleaning.

6.2 Cleaning the Cleaner Head Exterior

Wipe the exterior of the cleaner head with a damp, lint-free cloth. Do not use detergents or polishes. Ensure the cleaner head is completely dry before reattaching it to the vacuum.

7. Troubleshooting

If you encounter issues with your Direct Drive Cleaner Head, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Brush bar not spinning.	Obstruction in brush bar, cleaner head not properly attached, or vacuum power issue.	1. Turn off and disconnect vacuum. Remove brush bar and clear any obstructions. 2. Ensure cleaner head is securely attached with a click. 3. Check if the main vacuum unit is functioning correctly with other attachments.

Problem	Possible Cause	Solution
Reduced suction at the cleaner head.	Blockage in cleaner head, brush bar, or vacuum wand/filter.	1. Clean the brush bar as described in Section 6.1. 2. Check the cleaner head's air intake for blockages. 3. Refer to your main Dyson vacuum manual for instructions on cleaning filters and clearing wand blockages.
Cleaner head making unusual noises.	Foreign object caught in brush bar or motor, or worn parts.	1. Turn off and disconnect vacuum. Inspect brush bar and cleaner head for any foreign objects. 2. If noise persists after clearing, contact Dyson customer support.

8. Specifications

Feature	Detail
Brand	Dyson
Model Name	967483-04
Product Dimensions	11"L x 8"W x 3"H
Item Weight	2.2 pounds
Color	Grey & Purple
Special Feature	Direct Drive, Motorized Brush Bar
Compatibility	Dyson V10 Cyclone series, V10 Absolute, V10 Animal, V10 Total Clean, SV12 series

9. Warranty and Support

For warranty information regarding your genuine Dyson product, please refer to the documentation provided with your original Dyson vacuum cleaner or visit the official Dyson website. For technical support, replacement parts, or service inquiries, please contact Dyson Customer Support directly.

Dyson Official Website: www.dyson.com

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