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Arlo AAD1001

Arlo AAD1001 Smart Wireless Video Doorbell Instruction Manual

Model: AAD1001

1. PRODUCT OVERVIEW

The Arlo AAD1001 Smart Wireless Video Doorbell provides advanced security for your home entrance. It allows for remote communication with visitors, motion detection, and integration with existing Arlo camera systems. This device is designed to be waterproof and offers free cloud recording capabilities.



Figure 1: Arlo Doorbell product packaging, highlighting key features like real-time alerts, weather resistance, and remote communication.

2. PACKAGE CONTENTS

Ensure all items are present in your package:

- Arlo Doorbell (AAD1001)
- Mounting hardware (screws, anchors)
- Quick Start Guide

Note: Additional accessories or Arlo cameras may be sold separately.

3. SETUP

3.1. Initial Charging

The Arlo Doorbell is powered by a battery. Ensure the device is fully charged before installation. Connect the doorbell to a power source using the provided charging cable (if included, otherwise use a standard USB-C cable).

3.2. App Installation and Account Setup

1. Download the official Arlo app from your smartphone's app store.
2. Create an Arlo account or log in if you already have one.
3. Follow the in-app instructions to add your Arlo Doorbell to your account. This typically involves scanning a QR code on the device.

3.3. Physical Installation

The Arlo Doorbell is designed for wall mounting. Choose a suitable location near your front door, ensuring a clear view of the entrance area.



Figure 2: Installation of the doorbell's mounting plate using a screwdriver.

1. Position the mounting plate at the desired height (typically 1.2 to 1.5 meters from the ground).
2. Mark the screw holes and drill pilot holes if necessary.
3. Secure the mounting plate to the wall using the provided screws.
4. Attach the Arlo Doorbell to the mounting plate, ensuring it clicks securely into place.

4. OPERATING INSTRUCTIONS

4.1. Answering Your Door

When a visitor presses the doorbell, you will receive a notification on your smartphone via the Arlo app. You can then:

- **Communicate Remotely:** Use the two-way audio feature to speak with your visitor.
- **Pre-recorded Responses:** Select from a list of pre-recorded quick replies if you are busy.
- **Visitor Messages:** Visitors can leave a message if you are unable to answer, which you can listen to later.



Figure 3: Receiving a call from the Arlo Doorbell on a smartphone.

4.2. Motion Detection

The doorbell features a motion sensor that detects activity near your entrance. When motion is detected, the white ring around the doorbell button illuminates, and you receive real-time alerts on your phone.

4.3. Silent Mode

Activate silent mode through the Arlo app to temporarily disable doorbell chimes and notifications, ensuring you are not disturbed.

CUSTOMIZE

Silent Mode

Calls and Chimes are turned off.



Incoming Call



Chimes

Arlo Chime



Traditional Chime



Figure 4: Silent Mode option within the Arlo application.

4.4. Arlo Camera Compatibility

The Arlo Doorbell is compatible with Arlo, Arlo Pro, Arlo Pro 2, and Arlo Ultra cameras, allowing for a comprehensive security ecosystem.

5. MAINTENANCE

5.1. Weather Resistance

The Arlo Doorbell is waterproof and designed to function reliably in various outdoor weather conditions.



Figure 5: The Arlo Doorbell operating effectively in rainy conditions.

5.2. Battery Charging

When the battery level is low, remove the doorbell from its mounting plate and recharge it using a USB-C cable. The frequency of charging depends on usage and environmental factors.

5.3. Cleaning

To clean the doorbell, gently wipe the exterior with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the device.

6. TROUBLESHOOTING

6.1. Connectivity Issues

If your doorbell loses connection to the Arlo app or your Wi-Fi network, try the following:

- Ensure your Wi-Fi router is functioning correctly.
- Check the doorbell's battery level.
- Restart the doorbell by pressing and holding the power button.
- Verify that the doorbell is within range of your Wi-Fi network.

6.2. Motion Detection Problems

If motion detection is not working as expected:

- Adjust the motion sensitivity settings in the Arlo app.
- Ensure there are no obstructions blocking the doorbell's view.
- Check for environmental factors like direct sunlight or strong winds that might trigger false alerts.

7. SPECIFICATIONS

Feature	Value
Model Number	AAD1001-100PES
Video Recording Resolution	1080p (HD Resolution)
Color	Black/White
Wireless Communication Technology	Wireless
Power Source	Battery Powered
Water Resistance Level	Waterproof
Operating Temperature	4°F to 113°F (-20°C to 45°C)
Dimensions (L x W x H)	9.2 x 4.5 x 2.7 cm
Product Weight	75 Grams
Compatible Devices	Smartphone
Recommended Use	Surveillance

8. WARRANTY AND SUPPORT

Information regarding product warranty and detailed support options is typically provided with your purchase documentation or available on the official Arlo website. Please refer to these resources for the most up-to-date information.