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Hisense 32H5500E

Hisense 32H5500E 32-inch Smart TV User Manual

Model: 32H5500E | Brand: Hisense

1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before operating your TV and retain them for future reference. Follow all warnings and instructions marked on the product.

- **Power Source:** Connect the TV only to the power supply indicated on the label.
- **Ventilation:** Ensure proper ventilation. Do not block ventilation openings.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids on the TV.
- **Cleaning:** Unplug the TV from the wall outlet before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

2. SETUP

2.1 Unpacking and Assembly

Carefully remove the TV from its packaging. Ensure all accessories are present. You can choose to install the TV on its stand or mount it on a wall.

Attaching the Stand:

1. Place the TV face down on a soft, clean surface to prevent screen damage.
2. Align the stand bases with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are firmly attached.

Wall Mounting:

If wall mounting, refer to the instructions provided with your wall mount kit. The TV is compatible with VESA standard mounts.



An image of the Hisense 32H5500E 32-inch Smart TV, showcasing its display and stand. This illustrates the TV's appearance when set up on a flat surface.

2.2 Connecting Power and External Devices

1. **Power Connection:** Plug the power cord into the TV's power input, then into a wall outlet.
2. **HDMI Devices:** Connect devices such as a cable box, Blu-ray player, or gaming console to the HDMI ports on the back of the TV.
3. **USB Devices:** Insert USB drives for media playback into the USB ports.
4. **Antenna/Cable:** Connect an antenna or cable TV feed to the ANT/CABLE input.

3. OPERATING INSTRUCTIONS

3.1 Initial Power-On and Setup Wizard

After connecting the power, press the power button on the remote control or the TV. The TV will guide you through the initial setup wizard, which includes:

- Language selection.
- Time zone and country settings.
- Network connection (Wi-Fi setup).
- Channel scanning (for antenna/cable).

3.2 Basic TV Functions

- **Power On/Off:** Press the **POWER** button on the remote control.

- **Volume Control:** Use the **VOL +/-** buttons to adjust the volume.
- **Channel Selection:** Use the **CH +/-** buttons or the number pad to change channels.
- **Input Source:** Press the **INPUT** button to select between HDMI, USB, TV, etc.

3.3 Smart TV Features

Your Hisense 32H5500E is a Smart TV with built-in Wi-Fi, allowing access to various online services.

1. **Connecting to Wi-Fi:** Navigate to the TV's settings menu, select 'Network', and choose your Wi-Fi network. Enter the password if required.
2. **Accessing Apps:** Use the remote control's dedicated buttons or the Smart TV menu to launch pre-installed applications like Netflix and YouTube.
3. **USB Media Playback:** Insert a USB drive into the TV's USB port. The TV will typically prompt you to open the media player, or you can access it through the input menu. Supported formats include photos, music, and video.

4. MAINTENANCE

4.1 Cleaning the TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner (do not spray directly onto the screen).
- **Cabinet:** Use a soft, dry cloth to clean the TV cabinet. Avoid using abrasive cleaners or solvents.

4.2 Software Updates

The TV may periodically receive software updates to improve performance and add new features. Ensure your TV is connected to the internet to receive these updates. You can usually check for updates manually in the TV's settings menu under 'System' or 'About'.

5. TROUBLESHOOTING

If you encounter problems with your TV, refer to the following common issues and solutions:

Problem	Possible Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Test the outlet with another device.
No picture, but sound is present	Ensure the correct input source is selected. Check cable connections to external devices.
No sound, but picture is present	Check the volume level and ensure the TV is not muted. Verify audio settings in the menu.
Wi-Fi connection issues	Restart your router and modem. Re-enter the Wi-Fi password in the TV's network settings. Ensure the TV is within range of your Wi-Fi signal.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.

If the problem persists after trying these solutions, contact Hisense customer support.

6. SPECIFICATIONS

The following are the technical specifications for the Hisense 32H5500E Smart TV:

- **Model:** 32H5500E
- **Screen Size:** 32 inches
- **Display Technology:** LED
- **Resolution:** 1366 x 768 pixels (720p)
- **Refresh Rate:** 120 Hz
- **Connectivity:** HDMI, USB, Built-in Wi-Fi
- **Smart TV Features:** Internet access, pre-installed apps (e.g., Netflix, YouTube)
- **Audio:** dBx certified sound
- **Dimensions (with stand):** Approximately 14 x 82 x 52 cm
- **Weight:** Approximately 5.7 kg
- **Mounting Type:** Wall Mount (VESA compatible)

7. WARRANTY AND SUPPORT

Hisense products are manufactured to high-quality standards. This product is covered by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Hisense website.

For technical support, service inquiries, or to find authorized service centers, please visit the official Hisense support website or contact their customer service hotline. Contact information can typically be found on the Hisense website or in the documentation provided with your TV.

Online Support: [Hisense Support Website](#) (Example link, please refer to your region's specific Hisense website)