

SUSAY H96 MAX RK3566

SUSAY H96 MAX RK3566 Android 11.0 TV Box User Manual

Model: H96 MAX RK3566

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your SUSAY H96 MAX RK3566 Android 11.0 TV Box. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your viewing experience. This device is designed to transform your television into a smart entertainment hub, offering access to a wide range of applications, streaming services, and media content.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your product package:

- SUSAY H96 MAX RK3566 Android 11.0 TV Box
- Remote Control (Model: REMOTE)
- HDMI Cable
- Power Adapter (DC 5V/2A)
- User Manual



Image: The SUSAY H96 MAX RK3566 Android 11.0 TV Box and its accompanying remote control.

3. PRODUCT OVERVIEW

The H96 MAX RK3566 TV Box features a compact design with various ports for connectivity and efficient heat dissipation.

3.1. Hardware Features

- **Chipset:** RK3566 Quad-Core 64bit Cortex-A55
- **Operating System:** Android 11.0
- **GPU:** Mali-G52-2EE
- **Memory:** DDR3 8GB RAM
- **Storage:** EMMC 64GB Flash
- **Wi-Fi:** Dual-band 2.4G/5.0G
- **Bluetooth:** BT 4.0
- **Video Output:** Supports 3D Ultra HD 8K, H.265 decoding
- **LAN:** 1000M Ethernet
- **USB:** USB 3.0 ports

High-Performance CPU



Image: Illustration of the high-performance RK3566 Quad-Core CPU.



Image: Visual representation of the Android 11.0 operating system interface.

8K

Support 8K decoding



Image: The TV Box supports 8K Ultra HD video decoding for high-resolution content.



EVERYTHING POPS WITH HDR

Support HDR full formats, It's time to play more realistic images
better brightness color contrast than before

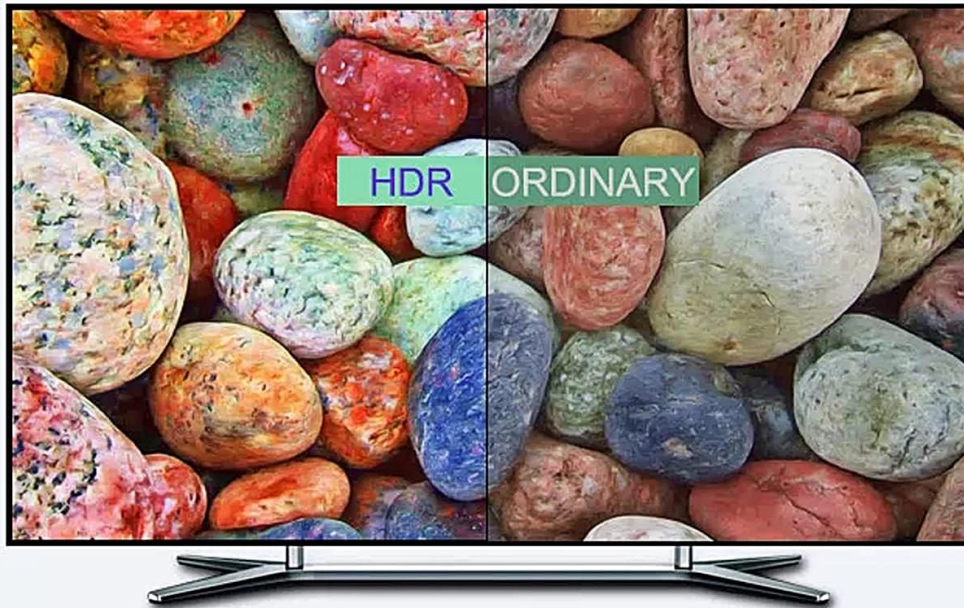


Image: Comparison showing enhanced brightness and color contrast with HDR support.

3D Takes You To Experience Its Beauty



Image: The device offers 3D video playback capabilities for immersive viewing.

4. SETUP GUIDE

Follow these steps to set up your H96 MAX RK3566 TV Box:

1. **Connect to TV:** Connect one end of the provided HDMI cable to the HDMI OUT port on the TV Box and the other end to an available HDMI IN port on your television.
2. **Connect Power:** Plug the power adapter into the DC 5V/2A port on the TV Box, then plug the adapter into a wall outlet. The power indicator LED on the box should turn blue.
3. **Power On:** Turn on your television and select the correct HDMI input source using your TV's remote control. The TV Box should automatically power on and display the boot-up screen.
4. **Remote Control Setup:** Insert two AAA batteries (not included) into the remote control. The remote supports 2.4G voice control.
5. **Network Connection:**
 - **Wi-Fi:** Navigate to the Settings menu on the TV Box, select "Network & Internet," choose your Wi-Fi network, and enter the password.
 - **Ethernet:** For a wired connection, plug an Ethernet cable (not included) from your modem or

router into the LAN port on the TV Box.

- 6. **Initial Configuration:** Follow the on-screen prompts to complete the initial setup, including language selection, Google account login, and time zone settings.

5. OPERATING INSTRUCTIONS

Once setup is complete, you can begin using your TV Box:

5.1. Navigation

Use the provided remote control to navigate the Android TV interface. The directional pad (D-pad) allows you to move between menu items, and the "OK" button confirms selections. Dedicated buttons for Home, Back, and Menu provide quick access to essential functions.

5.2. Voice Control

Press the Voice button on your remote control to activate the voice assistant. Speak clearly into the remote to search for content, open apps, or control smart home devices.

5.3. App Management

Access the Google Play Store to download and install additional applications. You can manage installed apps through the Settings menu, including uninstalling or clearing data.

5.4. Media Playback

The TV Box supports various media formats and resolutions up to 8K Ultra HD. You can play local media files from connected USB drives or stream content from online services.

6. SPECIFICATIONS

Feature	Detail
Brand	SUSAY
Model Name	H96 MAX RK3566
Operating System	Android 11.0
Chipset	RK3566 Quad-Core 64bit Cortex-A55
GPU	Mali-G52-2EE
RAM	DDR3 8GB
Flash Storage	EMMC 64GB
Wi-Fi	2.4G + 5G Dual-band
Bluetooth	BT 4.0
LAN	1000M Ethernet
USB Ports	USB 3.0
Video Resolution	8K Ultra HD, H.265

Feature	Detail
Special Features	3D, HDR, Dual WiFi
Power Supply	DC 5V/2A
Dimensions	13.78 x 7.09 x 1.18 inches
Item Weight	12.8 ounces

7. MAINTENANCE

To ensure the longevity and optimal performance of your TV Box, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the device. Avoid liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the TV Box is placed in a well-ventilated area to prevent overheating. Do not cover ventilation openings.
- **Power Off:** When not in use for extended periods, disconnect the power adapter from the wall outlet.
- **Software Updates:** Regularly check for and install system updates to ensure you have the latest features and security enhancements.

8. TROUBLESHOOTING

If you encounter issues with your TV Box, refer to the following common solutions:

- **No Power:**
 - Check if the power adapter is securely connected to the TV Box and the wall outlet.
 - Ensure the wall outlet is functioning correctly.
- **No Picture on TV:**
 - Verify the HDMI cable is securely connected to both the TV Box and the TV.
 - Ensure your TV is set to the correct HDMI input source.
 - Try a different HDMI cable or TV port.
- **Remote Control Not Responding:**
 - Check and replace the batteries in the remote control.
 - Ensure there are no obstructions between the remote and the TV Box.
 - Re-pair the remote control if necessary (refer to the remote control's specific pairing instructions in the included user manual).
- **No Internet Connection:**
 - For Wi-Fi, check your network settings and ensure the password is correct.
 - For Ethernet, ensure the cable is properly connected and your router/modem is working.
 - Restart your router/modem and the TV Box.

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included in your product

package or visit the official SUSAY support website. Keep your purchase receipt as proof of purchase for warranty claims.