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› HEATGENE HG-R6484B Towel Warmer Instruction Manual

## HEATGENE HG-R6484B

# HEATGENE HG-R6484B Towel Warmer Instruction Manual

Model: HG-R6484B | Brand: HEATGENE

### INTRODUCTION

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This manual provides comprehensive instructions for the safe and efficient installation, operation, and maintenance of your HEATGENE HG-R6484B Wall-Mounted Electric Towel Warmer. Please read this manual thoroughly before installation and use, and retain it for future reference.



*Image: Front view of the HEATGENE HG-R6484B Matte Black Towel Warmer, showcasing its square bar design.*

## IMPORTANT SAFETY INFORMATION

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- **Electrical Safety:** This appliance is electrical. Installation should be performed by a qualified electrician, especially for hardwired configurations. Ensure power is disconnected before any installation or maintenance.
- **Temperature:** The towel warmer reaches an optimal working temperature of approximately 130°F (based on a room temperature of 68°F). Exercise caution when handling, as surfaces may be hot to the touch.
- **Overheat Protection:** The unit is equipped with overheat protection for safety.
- **Water Exposure:** The ON/OFF switch is water-resistant. However, avoid direct water spray onto electrical components.
- **Intended Use:** This towel warmer is designed for warming and drying towels. Do not use it for purposes other than its intended use.
- **Children and Pets:** Keep children and pets away from the towel warmer when it is in operation due to hot surfaces.

## PACKAGE CONTENTS

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Before beginning installation, verify that all components are present and undamaged:

- HEATGENE HG-R6484B Towel Warmer Unit
- Mounting Hardware (screws, drywall anchors, support bases)
- Allen Wrench
- Installation Manual
- Power Cord (for plug-in option)
- Hardwired Connection Plate (for hardwired option, may be sold separately as per product notes)

## SPECIFICATIONS

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<b>Model Number</b>	HG-R6484B
<b>Brand</b>	HEATGENE
<b>Color</b>	Matte Black
<b>Material</b>	304 Stainless Steel
<b>Finish Type</b>	Matte
<b>Installation Type</b>	Wall Mount (Hardwired/Plug-in)
<b>Shape</b>	Square
<b>Heating Method</b>	Electric
<b>Rated Power</b>	120W
<b>Optimal Temperature</b>	130°F (based on 68°F room temp)
<b>Item Weight</b>	11.82 pounds
<b>Dimensions (H x W)</b>	31.49 inches x 23.62 inches
<b>Certifications</b>	ETL Certified

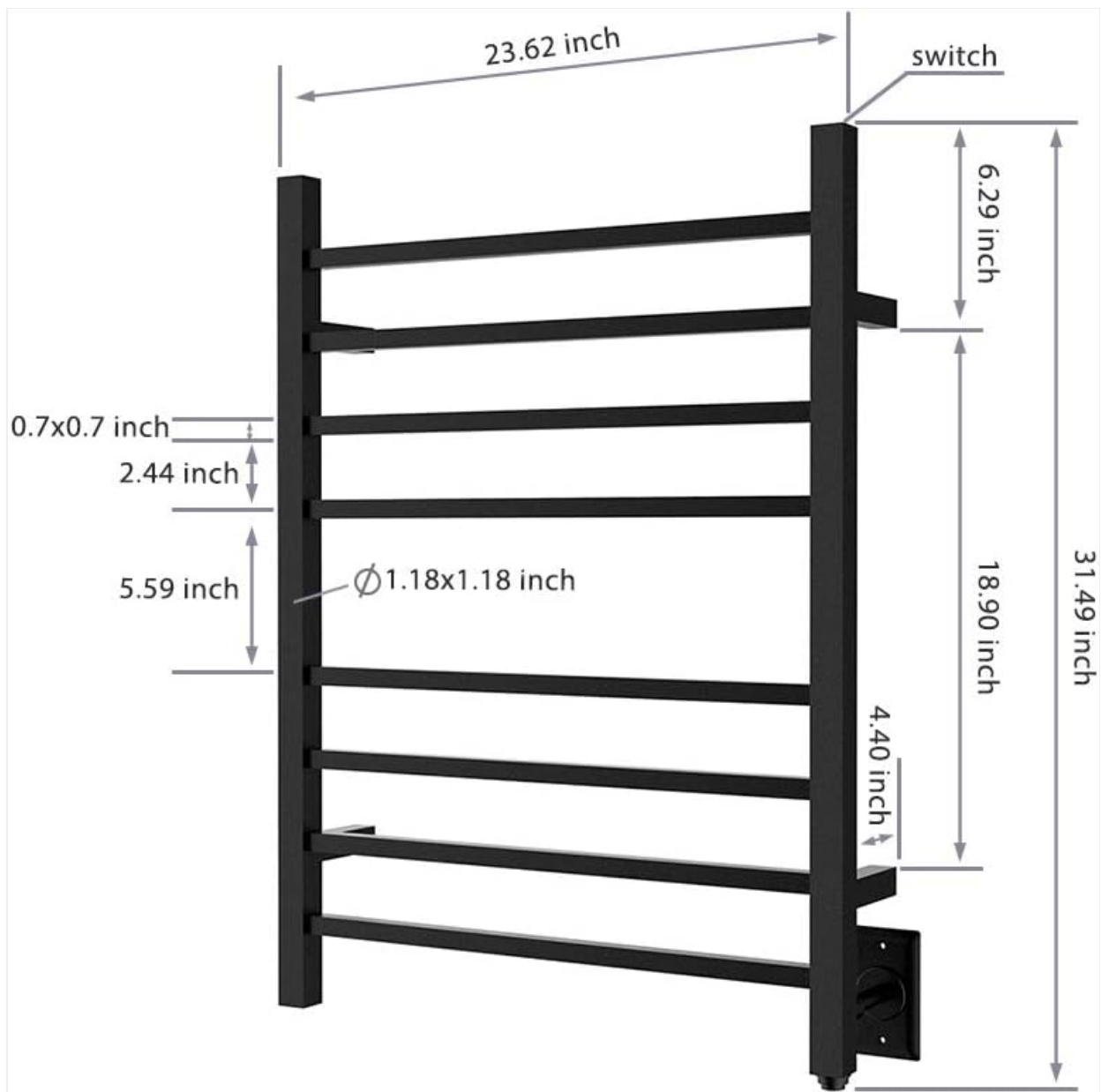


Image: Detailed dimensions of the HEATGENE HG-R6484B Towel Warmer.

## SETUP AND INSTALLATION

The HEATGENE HG-R6484B Towel Warmer offers two installation options: plug-in or hardwired. Choose the method suitable for your bathroom setup. For hardwired installation, it is strongly recommended to consult a qualified electrician.

### General Installation Steps (Applicable to both methods):

1. **Prepare the Unit:** Carefully unbox the towel warmer. Remove any protective caps from the ends of the bars.
2. **Attach Supports:** Install the four support posts to the main unit by tightening the provided Allen screws.
3. **Mark Wall Location:** Hold the assembled towel warmer against the desired wall location. Use a level and a measuring tape to accurately mark the four center points where the support bases will be mounted.
4. **Drill Holes:** Drill holes at the marked center points. For drywall, insert the provided drywall anchors. For wooden walls, anchors are not typically required.
5. **Install Support Bases:** Secure the support bases to the wall using the appropriate screws, ensuring the notches on the bases are facing outwards.

### Plug-in Installation:

After completing the general installation steps, simply plug the towel warmer's coiled power cord into a standard electrical outlet. Ensure the outlet is within reach of the 6-foot cord and is suitable for bathroom use.



Image: Diagram showing the plug-in installation option and key features like the water-resistant switch and 304 stainless steel construction.

### Hardwired Installation:

This procedure should only be performed by a qualified electrician.

1. **Disconnect Power:** Turn off power at the circuit breaker before beginning any wiring.
2. **Prepare Wiring:** Cut the power cable from the towel warmer unit. Strip all three wires (live, neutral, ground) for proper connection.
3. **Route Wires:** Feed the wires through the combined support tube and the hardwired connection panel (if applicable).
4. **Connect Wires:** Connect the towel warmer's wires to the household electrical wiring according to local electrical codes. Ensure secure connections using wire nuts.
5. **Secure Panel:** Mount the hardwired connection panel securely to the wall.

# Hardwired Installation



**Cut the power cable for hardwired installation.**  
**\*This should only be done by an electrician!**

*Image: Visual guide for hardwired installation, showing wire cutting and connection steps. Note: This should only be done by an electrician.*

## Installation Video Reference:

For a visual guide on installation, please refer to the official installation video below. Note that the video may feature a different model (e.g., curved bars) but the general installation principles for supports and wiring remain similar.

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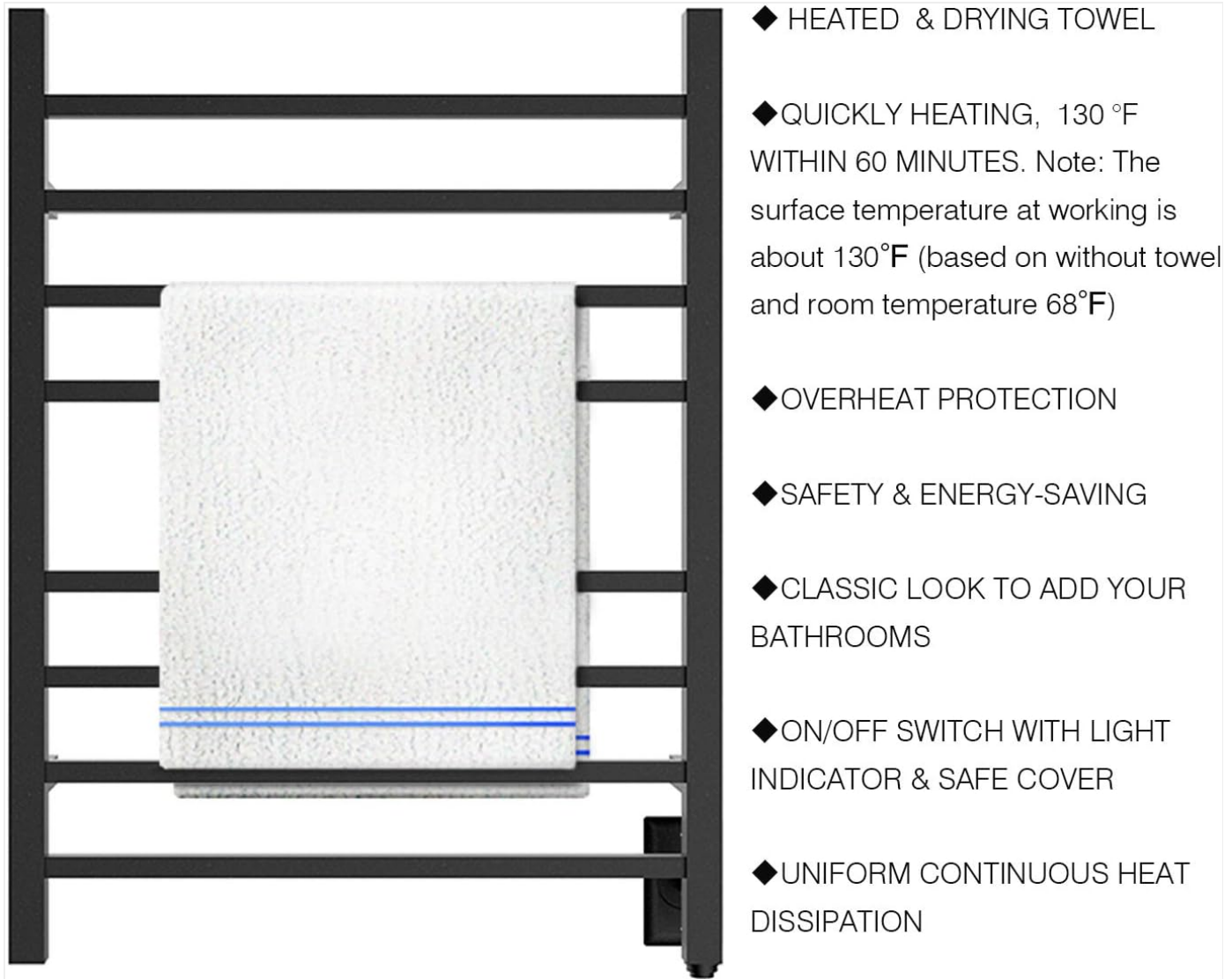
*Video: Installation Instructions for HEATGENE Classic Towel Warmers. This video demonstrates the steps for mounting and wiring the towel warmer.*

## OPERATING INSTRUCTIONS

1. **Power On/Off:** Locate the water-resistant ON/OFF switch, typically found on one of the vertical supports. Press the switch to turn the unit on or off. An indicator light will confirm the power status.
2. **Heating Process:** The towel warmer will begin to heat immediately upon activation. It warms up within 15 minutes and reaches its optimal working temperature of approximately 130°F within an hour (based on a room temperature of 68°F).
3. **Placement of Towels:** Drape towels over the bars, ensuring even distribution for efficient warming and drying.

Avoid overcrowding the bars, as this can reduce heating effectiveness.

4. **Energy Efficiency:** The unit is rated at 120W, designed for energy-efficient operation.



*Image: The HEATGENE Towel Warmer with a towel draped over it, highlighting features like quick heating, overheat protection, and uniform heat dissipation.*

## MAINTENANCE

- **Cleaning:** The 304 stainless steel construction is easy to clean. Use a soft, damp cloth and mild soap to wipe down the surfaces. Avoid abrasive cleaners or scouring pads, which can damage the finish.
- **Regular Inspection:** Periodically check all connections and mounting points to ensure they remain secure.
- **Power Cord (Plug-in):** Inspect the power cord for any signs of damage. If damaged, discontinue use and contact customer support.

## TROUBLESHOOTING

- **Unit Not Heating:**
  - Ensure the unit is properly plugged in (for plug-in models) or hardwired (for hardwired models).
  - Check if the ON/OFF switch is in the "ON" position and the indicator light is illuminated.
  - Verify that the electrical outlet or circuit breaker is functioning correctly.
- **Insufficient Heat:**

- Allow sufficient time (up to an hour) for the unit to reach its optimal temperature.
- Ensure towels are not excessively thick or wet, and are draped evenly to allow heat circulation.
- Room temperature can affect the perceived heat; colder rooms may result in slightly lower surface temperatures.

- **Loose Mounting:**

- If the unit feels loose, carefully re-tighten the Allen screws on the support bases. Do not overtighten.

If you experience persistent issues not covered here, please contact HEATGENE customer support.

## WARRANTY AND SUPPORT

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Your HEATGENE HG-R6484B Towel Warmer is covered by a **Two-Year Manufacturer's Warranty**. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or any questions regarding your product, please contact HEATGENE customer service. Keep your proof of purchase for warranty validation.

For additional information and products, visit the [HEATGENE Store on Amazon](#).

