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> Samsung Galaxy Note 9 SM-N960U 128GB GSM + CDMA Unlocked (Silver) User Manual

Samsung SM-N960UZSAXAA

Samsung Galaxy Note 9 SM-N960U User Manual

Model: SM-N960UZSAXAA

INTRODUCTION

The Samsung Galaxy Note 9 SM-N960U is engineered to deliver powerful technology for demanding users. This device excels in mobile gaming with its advanced processor, water-carbon cooling system, and AI-based performance optimization. The integrated S Pen offers enhanced functionality through Bluetooth technology, allowing remote control of various applications. Its precise tip and pressure sensitivity provide an intuitive experience for notes, drawings, and live messages. The intelligent camera system automatically optimizes settings and helps capture perfect moments by detecting blinks and blurs.

SETUP

1. Initial Charging

Before first use, fully charge your Galaxy Note 9 using the provided USB-C cable and power adapter. Connect the cable to the phone's charging port and the adapter to a wall outlet. The battery indicator will show charging progress.

2. SIM Card and MicroSD Card Installation

Locate the SIM tray on the top edge of the device. Use the SIM ejection tool to open the tray. Insert your Nano-SIM card into the designated slot with the gold contacts facing down. If desired, insert a microSD card into the second slot for expanded storage. Ensure the tray is fully reinserted to prevent dust and moisture ingress.



Front view of the Samsung Galaxy Note 9, showcasing its large display and sleek design.

3. Powering On/Off

To power on, press and hold the Power/Side key located on the right side of the device until the Samsung logo appears. To power off, press and hold the Power/Side key, then select 'Power off' from the options on the screen.

4. Initial Setup Wizard

Upon first power-on, the device will guide you through an initial setup process. This includes selecting your language, connecting to a Wi-Fi network, signing in with your Google account, and setting up security features like fingerprint or facial recognition.

OPERATING

S Pen Functionality

The S Pen is a key feature of the Galaxy Note 9. It supports Bluetooth Low Energy (BLE) for remote control capabilities. Pressing the S Pen button can trigger actions like taking photos, navigating presentations, or controlling media playback. For writing and drawing, the S Pen offers 4096 levels of pressure sensitivity, providing a natural pen-on-paper feel. To remove the S Pen, gently press its end until it clicks, then pull it out.



The S Pen, a versatile tool for navigation, note-taking, and remote control.

Camera Features

The Galaxy Note 9 features an intelligent camera system with dual rear cameras. It automatically optimizes color settings such as contrast, white balance, and exposure based on scene recognition. The camera also includes features to detect blinks and blurs, prompting you to retake a photo if necessary to ensure clear and sharp images.



Rear view of the Samsung Galaxy Note 9, highlighting the dual camera lenses and fingerprint sensor.

Performance and Gaming

Equipped with a high-performance processor, the Galaxy Note 9 minimizes lag during intensive tasks like mobile gaming. A water-carbon cooling system helps dissipate heat efficiently, preventing overheating during extended use. An AI-based performance adjuster dynamically optimizes system resources to maintain smooth operation.

Connectivity

The device supports various connectivity options including Bluetooth for wireless accessories, cellular networks (GSM + CDMA) for calls and mobile data, and GPS/Glonass for location services. Wi-Fi connectivity is available for internet access. The phone also features a 3.5mm audio jack for wired headphones.

MAINTENANCE

Battery Care

To maximize battery lifespan, avoid extreme temperatures. Charge the device regularly and avoid letting the battery drain completely before recharging. Use only Samsung-approved chargers and cables.

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Updates can be found in the device's settings menu under 'Software update'.

Cleaning

Use a soft, lint-free cloth to clean the screen and body of the phone. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.

Storage Management

Periodically review your device's storage to free up space. Delete unnecessary apps, photos, and videos. Utilize cloud storage services or transfer files to a computer to manage your 128GB internal storage effectively, especially if you are not using a microSD card.

TROUBLESHOOTING

Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Connect to a charger and wait a few minutes before attempting to power on again.
- **Apps crashing or freezing:** Close the problematic app and reopen it. If the issue persists, restart the device. Consider clearing the app's cache or reinstalling it.
- **Poor network connectivity:** Check if Airplane Mode is off. Restart the device. Verify your SIM card is properly inserted. Contact your carrier if issues persist.
- **S Pen not responding:** Ensure the S Pen is properly seated in its slot to charge. If issues persist, try restarting the phone.

Factory Reset

If you experience persistent software issues, a factory reset may resolve them. **Warning:** A factory reset will erase all data on your device. Back up important data before proceeding. Navigate to Settings > General management > Reset > Factory data reset.

SPECIFICATIONS

Brand	Samsung
Model Name	Note 9
Item Model Number	SM-N960UZSAXAA
Operating System	Android 8.1
Memory Storage Capacity	128 GB
Screen Size	6.3 Inches

Resolution	3840 x 2160
Battery Capacity	4000 Milliamp Hours
Phone Talk Time	24 Hours
Color	Silver
Item Weight	7.1 ounces
Product Dimensions	6.37 x 3.01 x 0.35 inches
Wireless Communication Technologies	Bluetooth, Cellular
Connectivity Technologies	Bluetooth
GPS	GPS, Glonass
Audio Jack	3.5 mm
Form Factor	Smartphone

WARRANTY AND SUPPORT

Please note that this specific model of the Samsung Galaxy Note 9 SM-N960U is indicated to have **No US Warranty**. For any technical assistance or support, please refer to Samsung's official support channels or the retailer from whom the device was purchased. Keep your proof of purchase for any potential service inquiries.

For general support and resources, visit the official Samsung support website or contact their customer service.