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› [Dimplex 23 Inch Built-in Electric Fireplace - Multi-Fire XHD Firebox with Logs and Realistic Multi-Color Flames | Model: XHD23L User Manual](#)

DIMPLEX XHD23L

Dimplex 23 Inch Built-in Electric Fireplace User Manual

Model: XHD23L

Brand: DIMPLEX

IMPORTANT SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install this product. Failure to do so could result in electric shock, fire, serious injury, or death.

- Always disconnect power before performing any maintenance or cleaning.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned, been dropped, or damaged in any manner.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- Use this fireplace only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

PRODUCT OVERVIEW

The Dimplex Multi-Fire XHD Electric Firebox with Logs (Model: XHD23L) offers a realistic and vibrant flame effect, designed for built-in installation. This unit provides supplemental heat and enhances the ambiance of any room.



Figure 1: Front view of the Dimplex 23 Inch Built-in Electric Fireplace, showcasing the realistic log set and multi-color flame effect.

Key features include:

- High-contrast flames with improved brightness and character for a dazzling, lifelike effect.
- Built-in installation for a seamless integration into your living space.
- Equipped with a log set for an authentic fireplace appearance.
- Provides supplemental heating for areas up to 1,000 sq ft.

SETUP AND INSTALLATION

This electric fireplace is designed for built-in installation. Ensure you have the correct dimensions for your opening before proceeding with installation.



Figure 2: Product dimensions for the Dimplex 23 Inch Electric Fireplace, showing a depth of 8 inches, width of 23 inches, and height of 21 inches.

Pre-Installation Checklist:

1. Verify the product dimensions (8"D x 23"W x 21"H) against your planned installation opening.
2. Ensure a dedicated 120V, 15 Amp circuit is available for the fireplace.
3. Confirm the location is free from obstructions and combustible materials within 3 feet of the front.

Installation Steps:

1. Carefully unpack the fireplace and inspect for any shipping damage.
2. Position the fireplace into the prepared opening. Ensure it fits snugly and is level.
3. Secure the fireplace using appropriate mounting hardware (not included, refer to full manual for specific requirements).
4. Connect the power cord to a grounded 120V outlet.

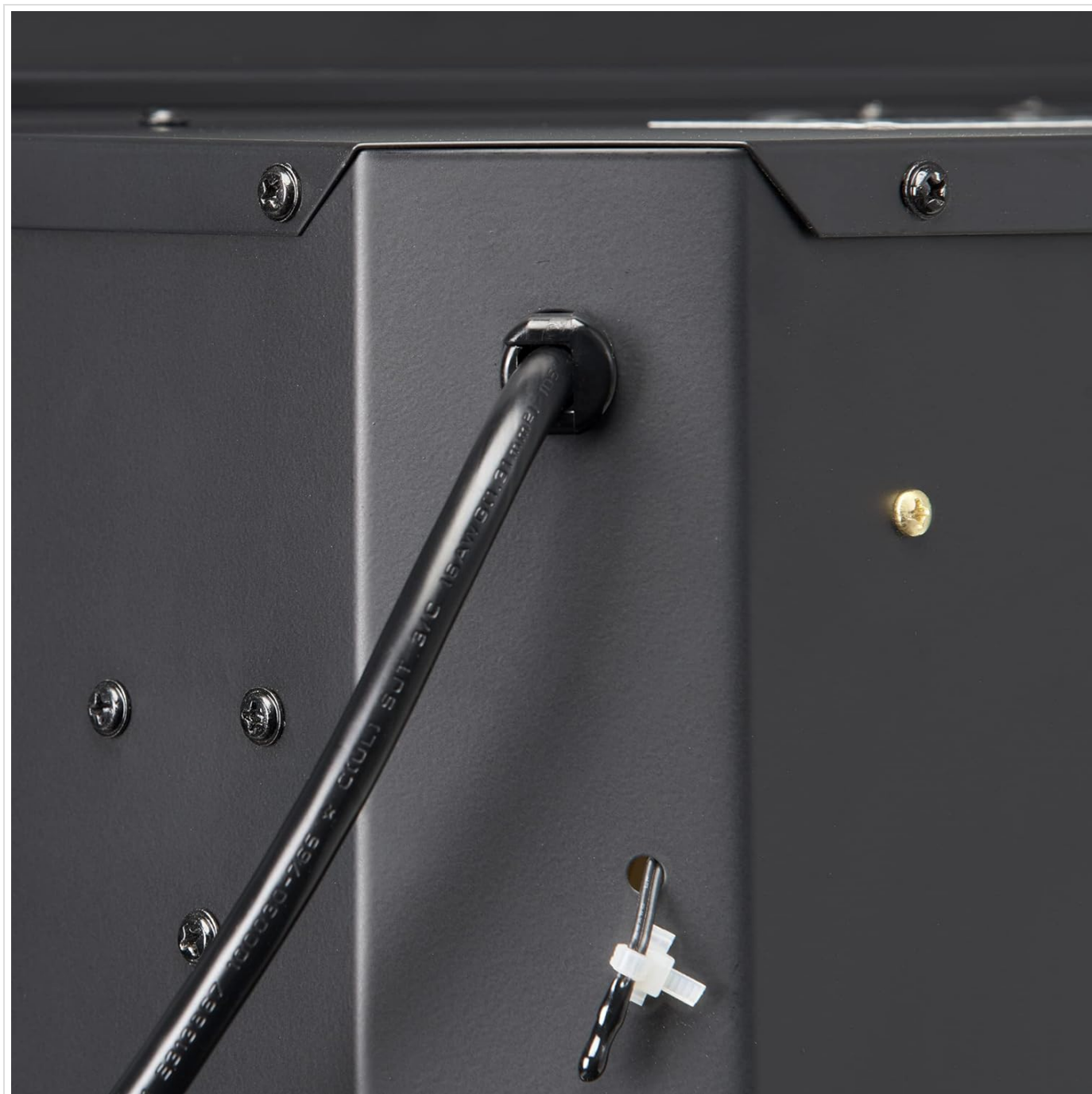


Figure 3: Close-up view of the power cord connection point on the side of the Dimplex electric fireplace unit.

OPERATING INSTRUCTIONS

The Dimplex XHD23L can be operated using the control panel on the unit or the included remote control.

Control Panel:



Figure 4: Digital control panel located on the top right of the fireplace, displaying temperature and various function icons.

The control panel features a digital display and touch-sensitive buttons for various functions:

- **Power Button:** Turns the unit on or off.
- **Heat Settings:** Adjusts the heat output (e.g., low, high, off).
- **Temperature Control:** Sets the desired room temperature.
- **Flame Brightness/Color:** Cycles through different flame brightness levels and color options.
- **Timer:** Sets a timer for automatic shut-off.

Remote Control:





Figure 5: Black remote control with various function buttons for operating the Dimplex electric fireplace.

The remote control duplicates most functions available on the control panel, offering convenient operation from a distance. Ensure the remote's battery is installed correctly (1 Lithium Ion battery required).

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your electric fireplace. Always ensure the unit is unplugged and cool before performing any maintenance.

- **Cleaning:**
 - Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or sprays.
 - Gently clean the glass viewing area with a soft cloth and glass cleaner.
- **Air Intake/Outlet:** Periodically check and clean the air intake and outlet vents to ensure proper airflow and prevent overheating. Use a vacuum cleaner with a brush attachment to remove dust and debris.
- **Log Set:** The log set is designed for durability and does not require specific maintenance beyond occasional dusting.

TROUBLESHOOTING

If you experience issues with your Dimplex electric fireplace, refer to the common problems and solutions below. For persistent issues, contact customer support.

Problem	Possible Cause	Solution
Unit does not turn on.	No power, tripped circuit breaker, or loose connection.	Ensure the unit is plugged into a live outlet. Check the circuit breaker. Verify all connections are secure.
Flames are not visible or dim.	Flame brightness setting is too low.	Adjust the flame brightness using the control panel or remote control.
Heater is not producing heat.	Heat function is off, temperature setting is too low, or thermal cut-off activated.	Ensure the heat function is enabled. Increase the temperature setting. If the unit overheated, unplug it for 5-10 minutes to reset the thermal cut-off.
Remote control not working.	Dead battery or obstruction.	Replace the remote control battery. Ensure there are no obstructions between the remote and the fireplace's sensor.

SPECIFICATIONS

Feature	Detail
Brand	DIMPLEX
Model Name	Multi-Fire XHD (XHD23L)
Power Source	Electric
Product Dimensions	8"D x 23"W x 21"H

Feature	Detail
Material	Metal
Finish Type	Black
Installation Type	Built In
Heat Output	5118 British Thermal Units
Heating Coverage	1,000 sq ft
Special Feature	LED Flame Effect, Multi-Fire Firebox
Included Components	Log
Item Weight	28 Pounds
Batteries Required	1 Lithium Ion battery (for remote)
UPC	781052115125



WARRANTY AND SUPPORT

This Dimplex electric fireplace comes with a **Lifetime Warranty**. For warranty claims or technical support, please refer to the official Dimplex website or contact their customer service directly.

For the complete user manual, you can download the PDF version from the official product page or [click here](#).

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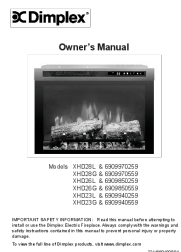
Related Documents - XHD23L

 <p>LIBERTY SUITE LBY15-AU</p>	<p>Dimplex Liberty Suite LBY15-AU Electric Fireplace User Manual and Safety Guide</p> <p>User manual and safety guide for the Dimplex Liberty Suite LBY15-AU electric fireplace. Includes operation, controls, safety warnings, maintenance, specifications, and contact information.</p>
 <p>PORTLAND 23 1.5kW Suite PLD23-AU</p>	<p>Dimplex PORTLAND 23 1.5kW Suite Electric Fireplace - Instruction Manual</p> <p>Official instruction manual for the Dimplex PORTLAND 23 1.5kW Suite (Model PLD23-AU). Includes setup, operation, safety, specifications, and maintenance information for this domestic electric fireplace.</p>



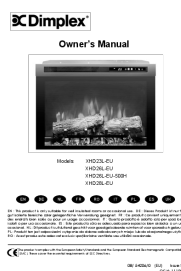
Dimplex SPK28 Vital Spark 28-inch Electric Fireplace - Specifications and Installation Guide

Comprehensive technical specifications and installation guidance for the Dimplex SPK28 Vital Spark 28-inch electric fireplace, covering product details, dimensions, electrical requirements, and execution steps.



[Dimplex Electric Fireplace Owner's Manual and Installation Guide](#)

Comprehensive owner's manual for Dimplex XHD series electric fireplaces, covering safety, specifications, installation, operation, maintenance, and warranty.



Dimplex Electric Fireplace Owner's Manual

Comprehensive owner's manual for Dimplex electric fireplaces (Models XHD23L-EU, XHD26L-EU, XHD26L-EU-500H, XHD28L-EU), covering installation, operation, safety, and maintenance.



Dimplex Revellusion Built-in Electric Firebox: Installation and User Guide

Comprehensive guide for installing, operating, and maintaining the Dimplex Revillusion Built-in Electric Firebox. Includes safety instructions, technical specifications, and troubleshooting tips.