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## Verizon MHS800L

# Verizon Ellipsis Jetpack MHS800L Mobile WiFi Hotspot User Manual

Model: MHS800L

## INTRODUCTION

The Verizon Ellipsis Jetpack MHS800L is a compact and portable 4G LTE mobile Wi-Fi hotspot designed to provide internet access for multiple devices on the go. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Jetpack.



Image: Front view of the Verizon Ellipsis Jetpack MHS800L, displaying its compact size and the OLED screen with network status indicators.

## GETTING STARTED: SETUP

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### Package Contents

Verify that your package contains the following items:

- Verizon Ellipsis Jetpack MHS800L device
- Battery
- USB Charging Cable
- Power Adapter (may vary)

### Inserting the SIM Card and Battery

1. Locate the battery cover on the back of the Jetpack. Gently slide or lift the cover to remove it.
2. If a SIM card is not pre-installed, carefully insert your Verizon 4G LTE SIM card into the designated SIM card slot. Ensure the gold contacts face down and the notched corner aligns correctly.
3. Insert the battery into its compartment, aligning the contacts.
4. Replace the battery cover, ensuring it clicks securely into place.



Image: Back view of the Verizon Ellipsis Jetpack MHS800L, indicating the area where the battery and SIM card are typically accessed.

### Charging the Device

Before first use, fully charge your Jetpack. Connect the USB charging cable to the Jetpack's charging port and the other end to the power adapter. Plug the adapter into a wall outlet. The OLED display will indicate charging status.

## Powering On/Off

- **To Power On:** Press and hold the Power button (usually located on the side or top edge) until the OLED display illuminates.
- **To Power Off:** Press and hold the Power button until the "Power Off" message appears on the display, then release.

## OPERATING THE DEVICE

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### Connecting Devices to the Jetpack

The Jetpack allows up to 8 Wi-Fi enabled devices to connect simultaneously.

1. Ensure your Jetpack is powered on and has an active 4G LTE connection.
2. On your Wi-Fi enabled device (laptop, tablet, smartphone), open the Wi-Fi settings.
3. Scan for available Wi-Fi networks. The Jetpack's network name (SSID) will typically be displayed on its OLED screen or on a label inside the battery compartment.
4. Select the Jetpack's SSID from the list.
5. Enter the Wi-Fi password (security key) when prompted. This is also usually displayed on the Jetpack's screen or label.
6. Your device should now be connected to the internet via the Jetpack.

### Checking Data Usage and Status

The 0.9-inch OLED display provides real-time reporting of data usage and device status.



Image: Close-up view of the Jetpack's OLED display, showing signal strength, battery level, and network type (Verizon 4G LTE).

- **Signal Strength:** Bars indicate the strength of the 4G LTE cellular signal.
- **Battery Level:** An icon shows the current battery charge.
- **Connected Devices:** An icon or number may indicate how many devices are currently connected.
- **Data Usage:** The display can cycle through screens to show current data usage. Refer to the on-screen prompts or device menu for navigation.

### Using WPS (Wi-Fi Protected Setup)

WPS allows for easy connection of compatible devices without manually entering the password.

1. On the Jetpack, navigate to the WPS option via the device's menu or by pressing a dedicated WPS button if available.
2. Activate WPS on your client device within two minutes.
3. The devices will automatically connect.

## MAINTENANCE

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### Battery Care

- Avoid exposing the battery to extreme temperatures.
- Do not puncture, disassemble, or short-circuit the battery.
- If the device will not be used for an extended period, store it with a partial charge (around 50%) in a cool, dry place.

### Cleaning

Wipe the device with a soft, dry, lint-free cloth. Do not use liquid cleaners or aerosols.

### Software Updates

Periodically check for software updates for your Jetpack. Updates can improve performance, add features, and enhance security. Updates are typically managed through the device's web interface or automatically pushed by Verizon.

## TROUBLESHOOTING

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Problem	Possible Solution
No Internet Connection	Check the Jetpack's OLED display for signal strength. Ensure your SIM card is properly inserted and active. Restart the Jetpack. Verify your data plan is active and not exceeded.
Slow Connection Speed	Move to an area with better cellular signal. Reduce the number of connected devices. Close bandwidth-intensive applications on connected devices.
Device Not Powering On	Ensure the battery is fully charged. Verify the battery is correctly inserted. Try charging the device for at least 30 minutes.
Cannot Connect to Wi-Fi Network	Double-check the Wi-Fi password (security key). Ensure the Jetpack is broadcasting its Wi-Fi network. Restart both the Jetpack and the client device.

### Factory Reset

A factory reset will restore the Jetpack to its original settings, including Wi-Fi name and password. This should be used as a last resort for persistent issues. Consult the device's specific instructions for the reset procedure, which often involves holding a small reset button or navigating through the device's menu.

## SPECIFICATIONS

Feature	Detail
Model Name	MHS800L
Wireless Type	802.11n
Frequency Band Class	Dual-Band
Connectivity Technology	Wi-Fi
Operating System	Verizon Proprietary Firmware
Security Protocol	WPS
Item Weight	4.6 ounces
Product Dimensions (LxWxH)	2.2 x 0.5 x 3.1 inches
Manufacturer	Verizon
Max Connected Devices	Up to 8 Wi-Fi Enabled Devices
Display Type	0.9-inch OLED display

## SAFETY INFORMATION

Please read and follow these safety guidelines to ensure safe operation of your Jetpack:


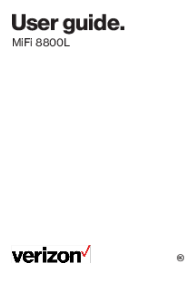

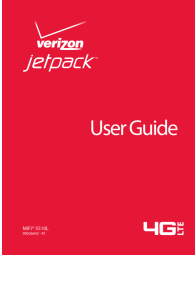


- Do not expose the device to water or excessive moisture.
- Avoid extreme temperatures, direct sunlight, or heat sources.
- Use only approved chargers and accessories.
- Do not attempt to disassemble or repair the device yourself. Refer to qualified service personnel.
- Keep the device away from medical devices, as it may interfere with their operation.

## WARRANTY AND SUPPORT

This product is sold as an Amazon Renewed item. Amazon Renewed products are professionally inspected and tested to work and look like new. They are eligible for replacement or refund under the [Amazon Renewed Guarantee](#) if you are not satisfied with your purchase.

For further assistance or technical support, please refer to Verizon's official support channels or the Amazon Renewed customer service.



	<p><a href="#">Verizon Jetpack MiFi 4510L User Guide</a></p> <p>Comprehensive user guide for the Verizon Jetpack MiFi 4510L mobile hotspot, detailing setup, features, settings, troubleshooting, and specifications for reliable 4G LTE and Wi-Fi connectivity.</p>
	<p><a href="#">Verizon Jetpack MiFi 8800L User Guide</a></p> <p>User guide for the Verizon Jetpack MiFi 8800L, covering setup, operation, management via touchscreen and admin website, troubleshooting, specifications, and safety information.</p>
	<p><a href="#">Verizon Jetpack MiFi 7730L User Guide</a></p> <p>This user guide provides comprehensive instructions for the Verizon Jetpack MiFi 7730L. Learn about its features, setup, connectivity options, settings management, and troubleshooting for this 4G LTE mobile hotspot.</p>
	<p><a href="#">Verizon Jetpack MiFi 5510L User Guide - Get Online Anywhere</a></p> <p>Explore the Verizon Jetpack 4G LTE Mobile Hotspot MiFi 5510L with this official user guide. Learn setup, Wi-Fi connection, device management, and troubleshooting for seamless mobile internet.</p>
	<p><a href="#">Verizon Ellipsis Kids User Guide: Setup, Features, and Safety</a></p> <p>Comprehensive user guide for the Verizon Ellipsis Kids tablet, covering setup, Kid Mode and Standard Mode features, device settings, connectivity options, safety information, and warranty details.</p>
	<p><a href="#">LTE Home Router User Guide - Setup and Configuration</a></p> <p>Comprehensive user guide for the LTE Home Router, covering installation, setup, basic and expert settings, troubleshooting, and technical specifications. Learn how to connect and configure your device for optimal performance.</p>