

AIRTAME AT-DG2

AIRTAME 2 Wireless Device User Manual

Model: AT-DG2

INTRODUCTION

The AIRTAME 2 is a wireless device designed to facilitate screen sharing and digital signage across various environments such as offices, schools, and campuses. It offers a unified platform for collaboration, enabling users to share content wirelessly from multiple devices and operating systems. This manual provides instructions for setting up, operating, and maintaining your AIRTAME 2 device.

WHAT'S IN THE BOX

Please verify that all the following components are included in your AIRTAME 2 package:

- **Airtame 2 Display Receiver:** The main wireless display device.
- **Aircord:** A specialized cable for power and data connection.
- **Airtame 2 Power Supply Unit w/ Adapters:** For providing power to the device.
- **Airtame 2 Installation Guide:** A quick start guide.

SETUP

1. Physical Connection

To begin, connect your AIRTAME 2 device to a display (monitor or projector) and a power source.



Image: The AIRTAME 2 device with the Aircord connected to its side port. This port is used for both power and data transmission to the display.

1. **Connect the Aircord:** Insert the Aircord into the designated port on the AIRTAME 2 device. This port is typically a USB-C type.
2. **Connect to Display:** Plug the other end of the Aircord into an available HDMI port on your monitor or projector. The Aircord is designed to provide both power and video signal.
3. **Power Connection:** If the display's HDMI port does not provide sufficient power, connect the AIRTAME 2 Power Supply Unit to the device's Micro-USB port and then to a wall outlet.

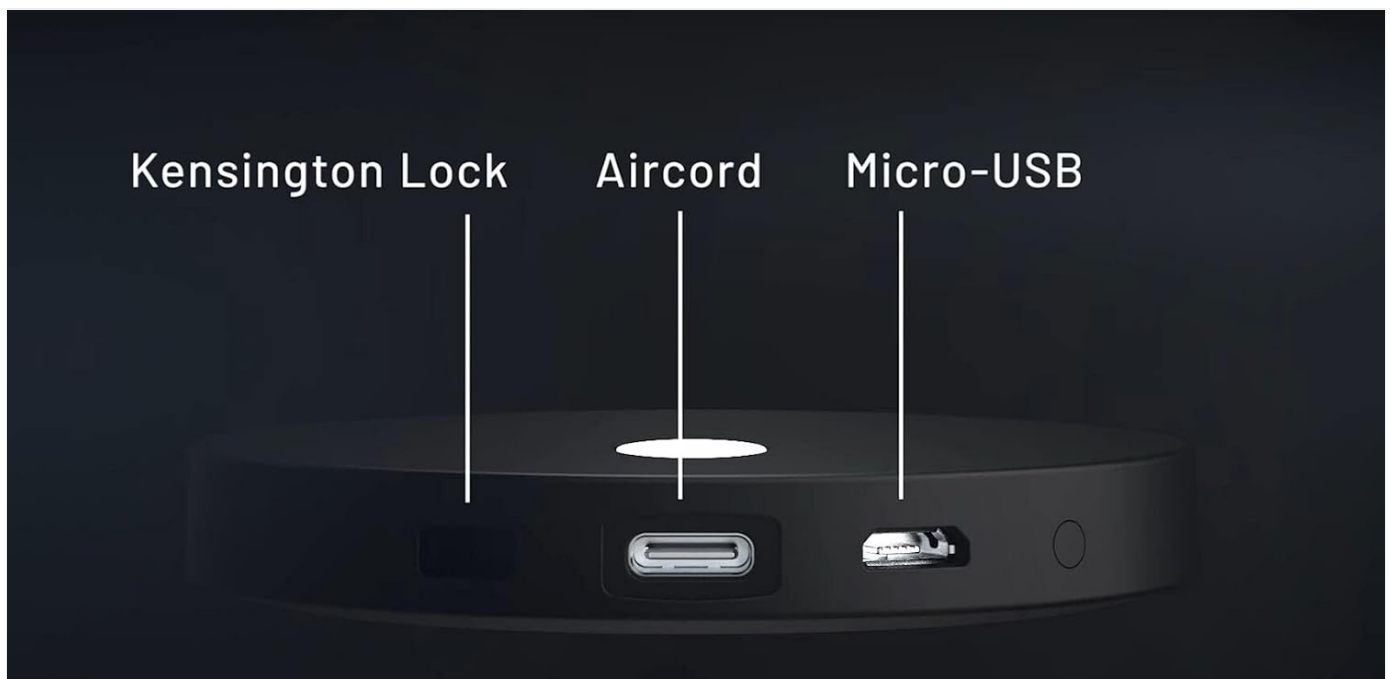


Image: A detailed view of the AIRTAME 2 device's ports, clearly labeled as Kensington Lock slot for security, the Aircord port for primary connection, and a Micro-USB port for auxiliary power.



Image: The AIRTAME 2 device discreetly mounted on the rear of a large display screen in a professional environment, demonstrating a typical installation scenario.

2. Initial Configuration

Once physically connected, the AIRTAME 2 will display instructions on the screen. Follow these steps to complete the initial setup:

1. **Connect to Network:** Use a computer or mobile device to connect to the AIRTAME 2's temporary Wi-Fi network (SSID will be displayed on screen).
2. **Access Setup Page:** Open a web browser and navigate to the IP address shown on the display, or go to setup.airtame.com.
3. **Configure Network:** Select your preferred Wi-Fi network (e.g., office or home network) and enter the password. The AIRTAME 2 will then connect to the internet.
4. **Download App:** Download the AIRTAME app for your computer (MacOS, Windows, Chromebook, Linux) or mobile device (iOS, Android) from airtame.com/download.
5. **Cloud Management:** For advanced settings and remote management, connect your AIRTAME 2 to the cloud-based management system. Refer to the online documentation for detailed instructions.

OPERATING

1. Wireless Screen Sharing

The AIRTAME 2 supports various methods for wireless screen sharing:

- **Airtame App:** Launch the AIRTAME app on your computer or mobile device. The app will automatically detect nearby AIRTAME devices. Select your device and click "Share Screen" to begin mirroring your display. The app also supports sharing a single window.
- **Google Cast:** From a Chrome browser or a Google Cast-enabled application, select the Cast icon and choose your AIRTAME 2 device.
- **AirPlay:** For iOS devices and MacOS, use the built-in AirPlay functionality to mirror your screen to the AIRTAME 2.
- **Miracast:** For Windows and Android devices that support Miracast, you can connect directly to the AIRTAME 2 for screen mirroring.

The AIRTAME 2 is compatible with MacOS, Windows, Chromebook, Linux, iOS, and Android platforms.



Image: A large display in a meeting room showing the AIRTAME 2's default screen, which provides instructions for wirelessly presenting content, including the device's network name and IP address.

2. Digital Signage

Beyond screen sharing, the AIRTAME 2 functions as a digital signage platform. When not actively sharing a screen, it can display various content:

- **Custom Dashboards:** Display important information, company metrics, or news feeds.
- **Websites:** Show a specific webpage.
- **Images/Videos:** Showcase promotional content or announcements.

Content for digital signage can be managed and scheduled through the cloud management system.

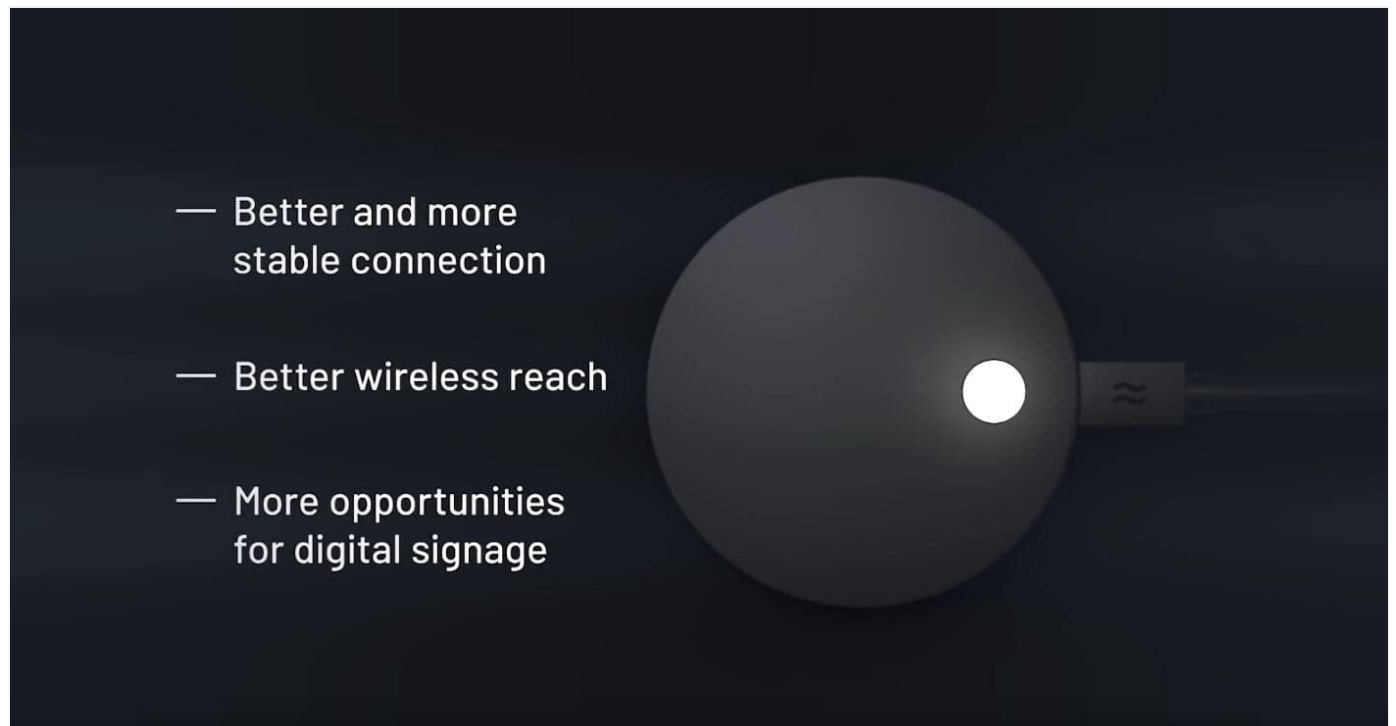


Image: The AIRTAME 2 device with overlaid text emphasizing its enhanced capabilities, including a more stable connection, improved wireless range, and expanded opportunities for digital signage applications.

3. Cloud Management

The AIRTAME 2 features a cloud-based management system that allows IT administrators to:

- Group edit settings for multiple devices.
- Update and schedule digital signage content.
- Reboot devices remotely.
- Push out firmware updates simultaneously.

This system provides centralized control from any location globally.

MAINTENANCE

To ensure optimal performance and longevity of your AIRTAME 2 device, consider the following maintenance guidelines:

- **Cleaning:** Gently wipe the device with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Firmware Updates:** Regularly check for and apply firmware updates through the cloud management system or the AIRTAME app. Updates often include performance improvements and new features.
- **Placement:** Ensure the device is placed in a well-ventilated area, away from direct sunlight and excessive heat or moisture. The recommended operating temperature is 5 - 30 °C.

TROUBLESHOOTING

If you encounter issues with your AIRTAME 2, try the following troubleshooting steps:

- **No Display Signal:**
 - Verify that the Aircord is securely connected to both the AIRTAME 2 and the display's HDMI port.
 - Ensure the AIRTAME 2 is receiving power, either via the Aircord or the dedicated power supply.
 - Check the input source on your display to ensure it is set to the correct HDMI port.
- **Cannot Connect to Wi-Fi:**
 - Confirm that the Wi-Fi password entered during setup is correct.
 - Ensure the AIRTAME 2 is within range of your Wi-Fi network.
 - If using WPA2 Enterprise, verify that the network configuration is correct.
 - Try rebooting the AIRTAME 2 device and your Wi-Fi router.
- **Screen Sharing Issues:**
 - Ensure your computer or mobile device is connected to the same network as the AIRTAME 2.
 - Update the AIRTAME app to the latest version.
 - Restart the AIRTAME app or your sharing device.
 - Check for any firewall or network restrictions that might be blocking the connection.
- **Device Unresponsive:**
 - Disconnect the power supply, wait 10 seconds, and then reconnect it to reboot the device.

For further assistance, refer to the official AIRTAME support resources online.

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Number	AT-DG2
Screen Resolution	1280 x 720 (HD 720), 1920 x 1080 (HD 1080)
RAM	2048 MB
Graphics Coprocessor	Vivante GC2000
Wireless Type	802.11b, 802.11g, 802.11n
Item Weight	7 ounces
Product Dimensions	7.2 x 5 x 2.7 inches
Power Source	USB
Voltage	230 Volts
Number of Processors	2
Connector Type	HDMI
Compatible Devices	Monitors, Projectors
Compatible OS	Windows, Mac, Chromebook, iOS, Android, Linux
Special Feature	Cable locking slot, Max temperature 5 - 30 °C, Smartphone operation support
Amperage	0.06 Amps
Total USB Ports	1
Wattage	13 watts

WARRANTY AND SUPPORT

The AIRTAME 2 device typically includes a manufacturer's warranty. For specific details regarding your warranty coverage, please refer to the documentation provided with your purchase or visit the official AIRTAME website. For technical support, product registration, or to access additional resources, please visit support.airtame.com.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question