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sleekview H9S-SE

SleekView Zgemma H9S SE 4K UHD Satellite Receiver User Manual

Model: H9S-SE

1. INTRODUCTION

Thank you for purchasing the SleekView Zgemma H9S SE 4K UHD Satellite Receiver. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly before using the receiver to ensure optimal performance and safety.

2. SAFETY INFORMATION

- Ensure the power supply voltage matches the requirements specified on the receiver.
- Do not expose the receiver to rain, moisture, or extreme temperatures.
- Avoid placing the receiver near heat sources or in direct sunlight.
- Do not open the receiver casing. Refer all servicing to qualified personnel.
- Disconnect the power cord during lightning storms or when unused for long periods.
- Keep the receiver away from strong magnetic fields.

3. PACKAGE CONTENTS

Please check the box for the following items:

- SleekView Zgemma H9S SE 4K UHD Satellite Receiver
- Remote Control
- Power Adapter (Note: May require a UK to EU adapter depending on region)
- HDMI Cable
- User Manual (this document)

4. PRODUCT OVERVIEW

The SleekView Zgemma H9S SE is a high-performance 4K UHD satellite receiver designed for Free-to-Air (FTA) and Stalker services. It features Wi-Fi connectivity and DVB-S2X tuner for advanced satellite reception.



Figure 4.1: Front view of the SleekView Zgemma H9S SE receiver, showing its compact design, along with the included remote control and product packaging. The receiver is black with "zgemma H9S SE" and "4K-UHD" branding. The remote control features a standard layout with navigation buttons, number pad, and function keys.



Figure 4.2: Detailed view of the SleekView Zgemma H9S SE receiver and its remote control. The receiver's front panel is visible, and the remote control's buttons are clearly distinguishable, including power, numeric keys, navigation pad, volume, channel, and various function buttons like MENU, FILE LIST, AUDIO, SUBTITLE, PORTAL, RADIO, TIMER, SLEEP, and HELP.

4.1 Front Panel

- **Power Indicator:** Shows the power status of the device.
- **USB Port:** For connecting external storage devices.

4.2 Rear Panel

- **LNB IN:** Satellite input for connecting to your dish.
- **HDMI OUT:** Connects to your TV or display.
- **Ethernet Port:** For wired network connection.
- **USB Ports:** Additional ports for peripherals.
- **DC IN:** Power input for the adapter.
- **Wi-Fi Antennas:** For wireless network connectivity.

5. SETUP GUIDE

5.1 Connecting Your Receiver

1. **Connect to TV:** Use the provided HDMI cable to connect the "HDMI OUT" port on the receiver to an HDMI input port on your television.
2. **Connect to Satellite Dish:** Connect your satellite dish cable to the "LNB IN" port on the rear of the receiver.
3. **Connect to Network (Optional):**
 - **Wi-Fi:** Ensure the Wi-Fi antennas are securely attached. The receiver will prompt you to configure Wi-Fi during initial setup.
 - **Wired:** Connect an Ethernet cable from your router to the Ethernet port on the receiver.
4. **Connect Power:** Plug the power adapter into the "DC IN" port on the receiver, then plug the adapter into a power outlet. If your adapter is UK standard, use a suitable UK to EU adapter.

5.2 Initial Power-On and Setup Wizard

Upon first power-on, the receiver will typically guide you through an initial setup wizard. Follow the on-screen prompts to configure:

- Language selection
- Video output settings (resolution)
- Network configuration (Wi-Fi or Ethernet)
- Satellite configuration (dish type, LNB settings, satellite selection)
- Channel scan

Use the remote control's navigation buttons and "OK" button to make selections.

6. OPERATING INSTRUCTIONS

6.1 Remote Control Functions

Familiarize yourself with the remote control buttons:

- **Power:** Turns the receiver on/off or to standby.
- **Numeric Keys (0-9):** Direct channel input.
- **OK:** Confirms selection or displays channel list.
- **Navigation (Up/Down/Left/Right):** Navigates menus and lists.
- **MENU:** Accesses the main menu.
- **EXIT:** Exits current menu or screen.
- **VOL +/-:** Adjusts volume.
- **CH +/-:** Changes channels.
- **EPG:** Displays Electronic Program Guide.
- **INFO:** Displays channel information.
- **AUDIO:** Selects audio track.
- **SUBTITLE:** Toggles subtitles.
- **PORTAL:** Accesses Stalker or IPTV portal (if configured).
- **FILE LIST:** Accesses media files from connected USB devices.

6.2 Channel Management

After the initial channel scan, you can manage channels through the main menu. This includes:

- **Channel Scan:** Perform automatic or manual scans for new channels.
- **Channel Editor:** Organize, move, delete, or lock channels.
- **Favorite Lists:** Create custom lists of your preferred channels.

6.3 Media Playback

Connect a USB storage device (e.g., USB flash drive, external hard drive) to one of the receiver's USB ports. Use the "FILE LIST" button on the remote or navigate through the main menu to access the media player. The receiver supports various audio, video, and image formats.

6.4 Network Features (Stalker/IPTV)

The receiver supports network-based services like Stalker and IPTV. Configuration for these services is typically found

within the network settings or a dedicated "Portal" section in the main menu. Refer to your service provider's instructions for specific setup details.

7. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the receiver. Do not use liquid cleaners or aerosols.
- **Software Updates:** Periodically check for firmware updates via the receiver's network settings. Updates can improve performance and add new features. Follow on-screen instructions carefully during updates and do not power off the device.
- **Ventilation:** Ensure the receiver has adequate ventilation. Do not block ventilation openings.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
No picture/sound	Loose HDMI cable, incorrect TV input, receiver off.	Check HDMI connection, select correct TV input (e.g., HDMI1), ensure receiver is powered on.
No signal	Dish misalignment, LNB issue, cable problem.	Check satellite cable connection, verify dish alignment, check LNB settings in receiver menu.
Remote control not working	Dead batteries, obstruction, remote not aimed at receiver.	Replace batteries, remove obstructions, aim remote directly at the receiver's IR sensor.
Network connection issues	Incorrect Wi-Fi password, router issue, cable disconnected.	Re-enter Wi-Fi password, restart router, check Ethernet cable connection.
Receiver freezes/crashes	Software glitch, overheating.	Power cycle the receiver (unplug and plug back in). Ensure adequate ventilation. Consider a factory reset if persistent (note: this will erase all settings).

9. SPECIFICATIONS

Feature	Detail
Brand	SleekView
Item Model Number	H9S-SE
Total USB Ports	2
Memory Storage Capacity	1 GB
Total HDMI Ports	1
Total Video In/Out Ports	2
Total Video Output Ports	1
Aspect Ratio	16:9
Software Updates Guaranteed Until	Information not available
Spare Parts Availability	Information not available

10. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official SleekView website. Keep your proof of purchase for warranty claims.

