



Manuals.plus /

› Apple /

› Apple iMac Pro 27in All-in-One Desktop User Manual

Apple MQ2Y2LL/A-cr

Apple iMac Pro 27-inch All-in-One Desktop User Manual

Model: MQ2Y2LL/A-cr

PRODUCT OVERVIEW

The Apple iMac Pro is a powerful 27-inch all-in-one desktop computer designed for professional workflows. It features a high-resolution Retina 5K display, an Intel Xeon W processor, AMD Radeon Pro Vega graphics, and fast SSD storage. This manual provides essential information for setting up, operating, and maintaining your iMac Pro.

- **Processor:** 3.2GHz 8-core Intel Xeon W processor with Turbo Boost up to 4.2GHz
- **Memory:** 32GB 2666MHz ECC memory
- **Storage:** 1TB SSD storage
- **Graphics:** Radeon Pro Vega 56 with 8GB HBM2 memory
- **Display:** 27-inch 5120 x 2880 IPS Retina 5K Display
- **Connectivity:** Four Thunderbolt 3 Ports, USB 3.0, 802.11ac Wi-Fi, Bluetooth 4.2, 10Gb Gigabit Ethernet

SETUP GUIDE

1. Unboxing and Contents

Carefully remove all components from the packaging. Ensure the following items are present:

- Apple iMac Pro 27-inch All-in-One Desktop
- Generic Wired Keyboard
- Generic Wired Mouse
- Wall Plug (Power Cable)



Figure 1: Front view of the Apple iMac Pro 27-inch desktop, showcasing its sleek Space Gray design and large Retina 5K display.

2. Initial Connection

1. Place the iMac Pro on a stable, flat surface.
2. Connect the power cable to the power port on the back of the iMac Pro and then to a wall outlet.
3. Connect the wired keyboard and mouse to the available USB ports on the back of the iMac Pro.
4. Press the power button located on the back of the display to turn on your iMac Pro.



Figure 2: Side view of the Apple iMac Pro, highlighting its slim profile and the integrated stand.

3. Operating System Setup

Upon first startup, the macOS setup assistant will guide you through the initial configuration process. This includes selecting your language, connecting to a Wi-Fi network, creating a user account, and setting up Apple ID. Follow the on-screen prompts to complete the setup.

OPERATING YOUR iMAC PRO

1. Basic Navigation

Use the connected mouse to navigate the macOS interface. Click on icons in the Dock at the bottom of the screen to open applications. The menu bar at the top provides access to application-specific options and system settings.

2. Connecting Peripherals

The iMac Pro features multiple ports for connecting external devices:

- **Thunderbolt 3 (USB-C) Ports:** For high-speed data transfer, external displays, and charging compatible devices.
- **USB 3.0 Ports:** For connecting standard USB devices like external hard drives, printers, and cameras.
- **SDXC Card Slot:** For importing photos and videos from memory cards.
- **10Gb Ethernet Port:** For high-speed wired network connections.
- **3.5mm Headphone Jack:** For audio output.

3. Wi-Fi and Bluetooth

To connect to Wi-Fi, click the Wi-Fi icon in the menu bar and select your network. For Bluetooth devices, go to System Settings > Bluetooth and pair your devices.

MAINTENANCE

1. Software Updates

Regularly update macOS and installed applications to ensure optimal performance, security, and compatibility. Go to System Settings > General > Software Update to check for and install updates.

2. Cleaning

To clean the display, use a soft, lint-free cloth slightly dampened with water. Avoid using harsh chemicals or abrasive materials. For the enclosure, use a soft, dry cloth.

3. Data Backup

It is highly recommended to regularly back up your important data using Time Machine or another backup solution to prevent data loss.

TROUBLESHOOTING

If you encounter issues with your iMac Pro, consider the following common troubleshooting steps:

- **No Power:** Ensure the power cable is securely connected to both the iMac Pro and a working power outlet. Try a different outlet if necessary.
- **Display Issues:** If the screen is black or flickering, try restarting the computer. Check display cable connections if using an external monitor.
- **Peripherals Not Responding:** Ensure the keyboard and mouse are properly connected. Try connecting them to different USB ports. For wireless devices, check battery levels and re-pair them.
- **Slow Performance:** Close unnecessary applications, check for available storage space, and ensure macOS is up to date.
- **Software Glitches:** Restart the problematic application or restart the entire computer.

For more complex issues, consult Apple's official support resources or contact the seller for assistance.

SPECIFICATIONS

Feature	Detail
Brand	Apple
Series	iMac Pro
Model Number	MQ2Y2LL/A-cr
Standing Screen Display Size	27 Inches
Screen Resolution	5120x2880 Pixels
Processor	3.2 GHz Xeon (8-core Intel Xeon W)
RAM	32 GB DDR4 (2666 MHz ECC memory)
Hard Drive	1000 GB SSD
Graphics Coprocessor	AMD Radeon Pro Vega 56 (8 GB HBM2)
Wireless Type	802.11ac Wi-Fi, Bluetooth 4.2
Operating System	macOS
Color	Space Gray
Item Weight	21.5 pounds
Product Dimensions	8 x 25.6 x 20.3 inches

WARRANTY AND SUPPORT

This Apple iMac Pro is a renewed product. Warranty coverage for renewed products can vary significantly. Please refer to the specific warranty information provided by the seller at the time of purchase. Some renewed units may include limited AppleCare+ coverage, as noted in some product reviews (e.g., through June 2022 for certain units).

For technical support, software assistance, or hardware issues, it is recommended to first contact the seller from whom you purchased this renewed iMac Pro. They can provide specific guidance based on your purchase terms. Additionally, Apple's official support website (support.apple.com) offers extensive resources, troubleshooting guides, and community forums for macOS and iMac products.

