Arlo AC1001

Arlo Chime (AC1001) Instruction Manual

Model: AC1001

1. Product Overview

The Arlo Chime (model AC1001) is a wire-free smart home security accessory designed to provide audible alerts within your home. It functions as an add-on to your existing Arlo Audio Doorbell or other compatible Arlo products, ensuring you receive instant notifications for doorbell presses, motion, or sound detections.

Key features include:

- **Wire-Free Design:** Plugs directly into any standard wall outlet for flexible placement.
- **Instant Alerts:** Provides immediate audible notifications for Arlo Audio Doorbell presses.
- **Motion & Sound Alerts:** Can be configured to alert for motion or sound detected by other Arlo devices.
- **Adjustable Volume & Sounds:** Customize alert volume and choose from a variety of chime melodies.
- **Silent Mode:** Option to mute alerts when desired.
- **Smart Siren:** Features an 80+ decibel siren that can be triggered manually or automatically based on motion or sound events.





Image 1.1: The Arlo Chime (AC1001) device, designed to plug directly into a wall outlet.

2. Package Contents

The Arlo Chime (AC1001) package typically includes:

- One (1) Arlo Chime (AC1001) unit
- Quick Start Guide (not included in this digital manual)

3. Setup and Installation

Before you begin, ensure you have an existing Arlo Base Station and an Arlo Audio Doorbell (or other compatible Arlo device) already set up and connected to your Arlo account. The Arlo Chime requires an Arlo Base Station to function.

1. **Power On the Chime:** Plug the Arlo Chime into a standard indoor wall outlet. Ensure the outlet is easily accessible and within a reasonable range of your Arlo Base Station for optimal connectivity.
2. **Add to Arlo Account:**
    - Open the Arlo app on your smartphone or tablet.
    - Navigate to the "Devices" section or the "Add New Device" option.
    - Follow the on-screen prompts to add the Arlo Chime to your account. The app will guide you through the pairing process with your Arlo Base Station.
3. **Pair with Arlo Audio Doorbell (Optional):** If you intend to use the Chime with an Arlo Audio Doorbell, ensure both devices are paired within the Arlo app. You can customize the chime melody for different doorbells if you have multiple.
4. **Placement:** Place additional Arlo Chimes in different rooms around your house to ensure you hear alerts throughout your home. An Arlo base station supports up to five Arlo Chimes.



Image 3.1: Illustration of the Arlo Chime being configured via the Arlo mobile application.

4. Operation

Once set up, the Arlo Chime operates in conjunction with your Arlo system to provide various alerts.

4.1 Doorbell Alerts

When someone presses your Arlo Audio Doorbell, the Arlo Chime will sound an alert. You can customize the melody for each doorbell through the Arlo app.

4.2 Motion and Sound Alerts

The Arlo Chime can be configured within the Arlo app to play a sound or trigger the siren based on motion detection or sound events from other compatible Arlo devices (e.g., Arlo cameras). This allows for home presence simulation or additional security alerts.

4.3 Volume Control and Silent Mode

You can adjust the volume of the chime alerts directly from the Arlo app. The app also provides a silent mode option, allowing you to temporarily disable audible alerts from the chime without affecting other system functions.

4.4 Smart Siren Functionality

The Arlo Chime includes an integrated 80+ decibel Smart Siren. This siren can be manually activated via the Arlo app or set to trigger automatically based on specific events, such as motion detection or unusual sounds picked up by your Arlo cameras.

5. Maintenance

The Arlo Chime is designed for low maintenance. To ensure optimal performance and longevity:

- **Cleaning:** Gently wipe the exterior of the chime with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Environment:** Ensure the chime is plugged into an indoor outlet and not exposed to extreme temperatures, direct sunlight, or moisture.
- **Firmware Updates:** Keep your Arlo app and Arlo Base Station firmware updated to ensure compatibility and access to the latest features and security enhancements for your Arlo Chime.

6. Troubleshooting

If you encounter issues with your Arlo Chime, refer to the following common troubleshooting steps:

- **Chime is not sounding:**
  - Ensure the Arlo Chime is properly plugged into a working wall outlet.
  - Verify that your Arlo Base Station is online and functioning correctly. The Chime requires a Base Station.
  - Check the Arlo app to ensure the chime's volume is not set to silent mode or a very low level.
  - Confirm that the Arlo Chime is correctly paired with your Arlo Audio Doorbell or other triggering devices within the Arlo app.
- **Difficulty pairing the Chime:**
  - Ensure the chime is within range of your Arlo Base Station. Try plugging it into an outlet closer to the Base Station during the pairing process.
  - If pairing fails, try removing the chime from your Arlo account in the app and re-adding it. Sometimes, re-installing the associated doorbell device first can help.
  - Restart your Arlo Base Station and the Arlo Chime by unplugging them for 30 seconds and then plugging them back in.
- **Siren is not loud enough:**
  - Adjust the siren volume settings within the Arlo app.
  - Consider adding additional Arlo Chimes in other areas of your home for broader sound coverage.
- **Delayed alerts:**
  - Ensure your Arlo Base Station has a strong and stable internet connection.
  - Check the distance between the Arlo Chime and the Arlo Base Station. Excessive distance or interference can cause delays.

7. Specifications

Brand	Arlo
Model Name	AC1001-100NAS
Model Number	AC1001-100NAS
Color	White

Item Weight	4.2 Ounces
Item Dimensions (L x W x Th)	4.1"L x 2.94"W x 2.94"Th
Special Features	Smart Siren, Silent Mode, Adjustable Volume
Compatible Devices	Arlo base station, Arlo Audio Doorbell
Connectivity Technology	USB (likely for internal power/firmware, not user-facing)
Wireless Compatibility	802.11ac, 802.11n
Control Method	App
Manufacturer	Arlo Technologies, Inc.
UPC	606449136067

8. Warranty and Support

The Arlo Chime (AC1001) comes with a**Limited Warranty** provided by Arlo Technologies, Inc. For specific details regarding the warranty period, coverage, and terms, please refer to the warranty documentation included with your product or visit the official Arlo support website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about warranty claims, please contact Arlo customer support directly through their official website or designated support channels.

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