SCHLAGE BE489WBCAM716

Schlage Encode Smart WiFi Deadbolt User Manual

Model: BE489WBCAM716

Product Overview

The Schlage Encode Smart WiFi Deadbolt offers advanced security and convenience for your home. With built-in WiFi, you can manage your lock remotely via the Schlage Home app, eliminating the need for additional accessories. This smart deadbolt allows you to create and manage up to 100 access codes, view lock history, and receive notifications. It integrates seamlessly with smart home systems like Amazon Alexa and Google Assistant for hands-free control. Designed for durability and ease of installation, it provides peace of mind with its robust security features and user-friendly operation.



Figure 1: Front and back view of the Schlage Encode Smart WiFi Deadbolt.

Key Features

- **Anywhere Access:** Built-in WiFi allows remote control and monitoring via the Schlage Home app without extra accessories.
- **Peace of Mind:** Lock/unlock remotely, manage up to 100 access codes, view lock history, and receive customizable notifications.
- **Voice Control:** Compatible with Amazon Alexa and Google Home for hands-free operation when paired with the Schlage Home app.
- **Advanced Security:** Features secure, encrypted connection, built-in alarm for door movement, and fingerprint-resistant touchscreen. Certified highest in residential Security, Durability, and Finish by BHMA experts.
- **Easy Installation:** Installs in minutes with a screwdriver; no hardwiring required. Snap 'n Stay design assists during setup.
- **Convenient Operation:** Auto-lock feature with adjustable time delays and one-touch locking from the exterior touchscreen.
- **Battery-Operated:** Uses four AA batteries (included) with up to six months of battery life. Low-battery indicator on lock and in app.
- **Airbnb Integration:** Seamlessly connect with your Airbnb Host account to automatically send guests unique access codes active only during their stay.



Figure 2: Overview of key features including built-in WiFi, remote access, app control, schedule codes, smart home readiness, voice control, built-in alarm, and battery operation.

Setup and Installation

The Schlage Encode Smart WiFi Deadbolt is designed for straightforward installation. Ensure your door meets the standard thickness requirements of 1-3/8 inches to 1-3/4 inches and a backset of 2-3/8 inches or 2-3/4 inches.

Installation Steps:

1. **Prepare Door:** Ensure existing deadbolt is removed and door bore holes are clear.
2. **Install Latch:** Insert the deadbolt latch into the door edge.
3. **Install Exterior Assembly:** Place the exterior keypad assembly onto the door, ensuring the cable passes through the cross bore.
4. **Install Interior Mounting Plate:** Secure the interior mounting plate to the exterior assembly using the provided screws. The Snap 'n Stay design helps hold the exterior unit in place.

5. **Connect Cable and Install Interior Assembly:** Connect the cable from the exterior assembly to the interior assembly. Mount the interior assembly onto the mounting plate.
6. **Install Batteries:** Insert the four AA batteries into the battery pack.
7. **Test Lock:** Manually test the deadbolt operation to ensure smooth movement.
8. **Pair with Schlage Home App:** Download the Schlage Home app and follow the in-app instructions to pair your lock and set up initial access codes.



Figure 3: Illustration of the easy installation process, requiring only a screwdriver and no hardwiring.

For detailed visual instructions, refer to the official Installation Manual available for download.

Important: Ensure the lock bolt does not bind when operating, as this can affect battery life and performance.

Operating Instructions

The Schlage Encode Smart WiFi Deadbolt offers multiple ways to operate for maximum convenience.

Using the Touchscreen Keypad:

- **To Lock:** Press the Lock icon on the touchscreen. The deadbolt will extend.
- **To Unlock:** Enter your valid 4-8 digit access code. The deadbolt will retract.
- **Activating Keypad:** If the keypad is not lit, touch any number or the Schlage logo to wake it up.


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Figure 4: The fingerprint-resistant touchscreen keypad for keyless entry.

Using the Schlage Home App:

The Schlage Home app provides comprehensive control over your deadbolt from anywhere with an internet connection.

- **Remote Lock/Unlock:** Open the app and select your lock to remotely lock or unlock your door.
- **Access Code Management:** Create, modify, or delete up to 100 unique access codes. Set codes for permanent, recurring, or temporary use (e.g., for guests).
- **View Lock History:** Access a log of all lock and unlock events, including who entered and when.
- **Custom Notifications:** Set up push notifications for specific events, such as when the door is locked or unlocked.
- **Auto-Lock Feature:** Configure the lock to automatically relock after a set period (e.g., 30 seconds, 1 minute, 5 minutes). This feature can also be disabled.



Figure 5: The Schlage Home app allows remote lock/unlock, code management, and viewing lock history.

Voice Control Integration:

Integrate your Schlage Encode with Amazon Alexa or Google Assistant for convenient voice commands.

- **Linking Accounts:** Follow the instructions in the Schlage Home app to link your lock to your Amazon Alexa or Google Home account.
- **Voice Commands:** Use commands like "Alexa, lock the front door" or "Hey Google, is the front door locked?"

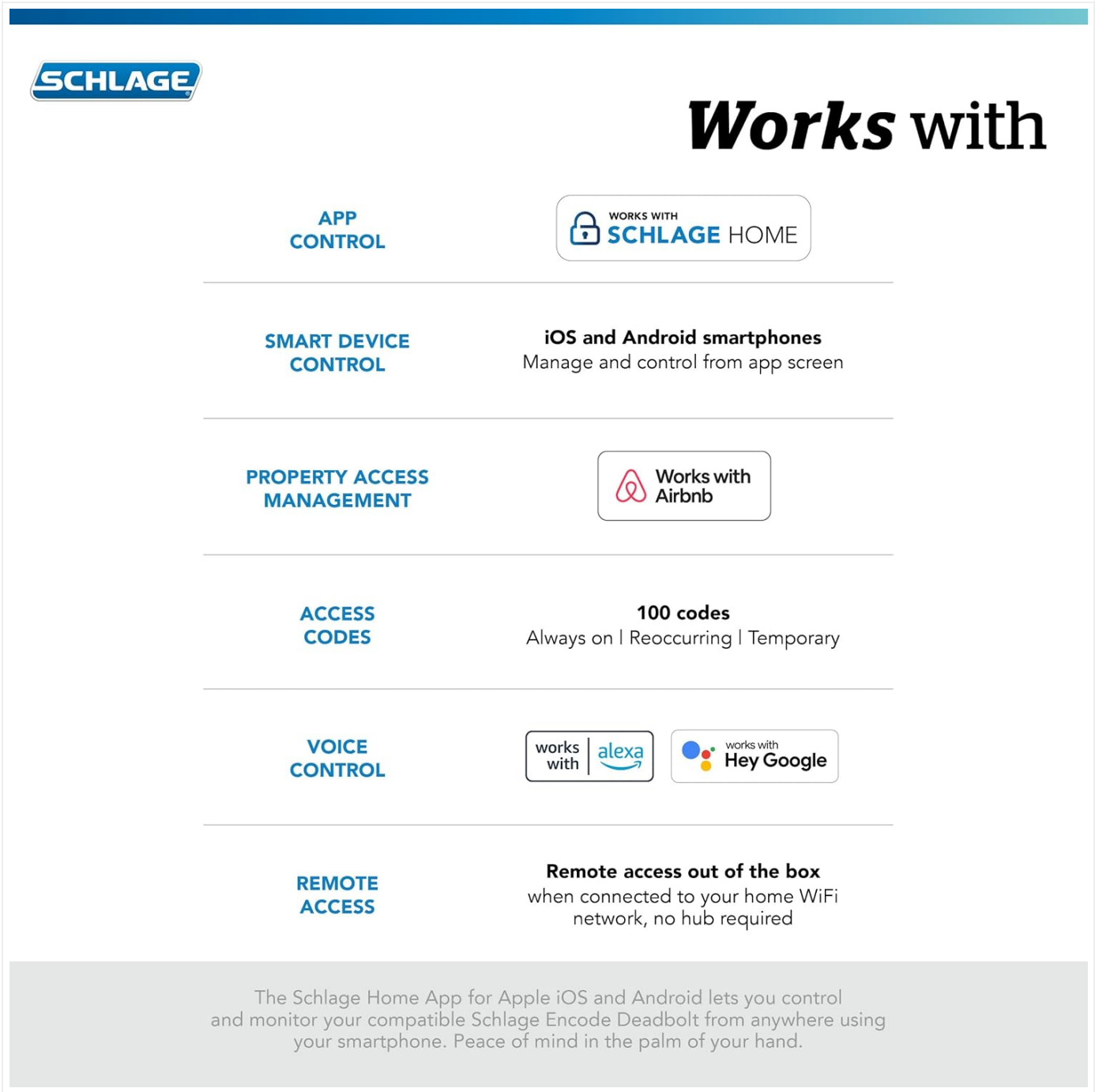


Figure 6: The lock's compatibility with popular smart home platforms like Alexa and Google Assistant.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your Schlage Encode Smart WiFi Deadbolt.

Battery Replacement:

- The lock operates on four AA batteries (included).
- A low-battery indicator will appear on the lock's touchscreen and within the Schlage Home app, providing advance notice for replacement.

- To replace batteries, remove the cover on the interior assembly, replace the old batteries with new ones, and reattach the cover.

Cleaning:

- Clean the touchscreen and exterior finish with a soft, damp cloth.
- Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish and electronic components.

Troubleshooting

If you encounter issues with your Schlage Encode Smart WiFi Deadbolt, refer to the following common solutions:

- **Lock Not Responding:** Check battery levels. Replace batteries if low. Ensure the lock is properly installed and the deadbolt moves freely without obstruction.
- **Keypad Not Lighting Up:** Touch any number or the Schlage logo to wake the keypad. If it still doesn't light up, check batteries.
- **Connectivity Issues (WiFi/App):**
  - Ensure your home WiFi network is 2.4GHz (5GHz is not supported).
  - Verify your router is within range and providing a strong signal to the lock.
  - Restart your home router.
  - Re-pair the lock with the Schlage Home app if connection is lost.
- **Access Code Not Working:**
  - Ensure the correct code is being entered.
  - Check if the code is active and not expired (for temporary codes) via the Schlage Home app.
  - Perform a factory reset if necessary (refer to the full user guide for instructions).
- **Deadbolt Binding/Sticking:** This often indicates misalignment during installation. Recheck the installation steps, particularly the latch and strike plate alignment. Ensure the door frame is not warped.

For more comprehensive troubleshooting, consult the full User Guide or contact Schlage customer support.

Specifications

Feature	Detail
Brand	SCHLAGE
Model Name	Encode Camelot WiFi Deadbolt Smart Lock
Model Number	BE489WBCAM716
Lock Type	Keypad
Material	Zinc
Color	Aged Bronze
Item Dimensions (L x W x H)	0.9 x 3 x 5 inches
Item Weight	2.8 Pounds

Connectivity Protocol	Wi-Fi (2.4GHz only)
Controller Type	Amazon Alexa, Google Assistant, Vera
Power Source	4 AA batteries (included)
Door Thickness Compatibility	1-3/8 in to 1-3/4 in
Backset Compatibility	2-3/8 in or 2-3/4 in
Security Rating	BHMA Certified (Highest Residential Security, Durability, Finish)



Figure 7: Product dimensions for the Schlage Encode Smart WiFi Deadbolt.

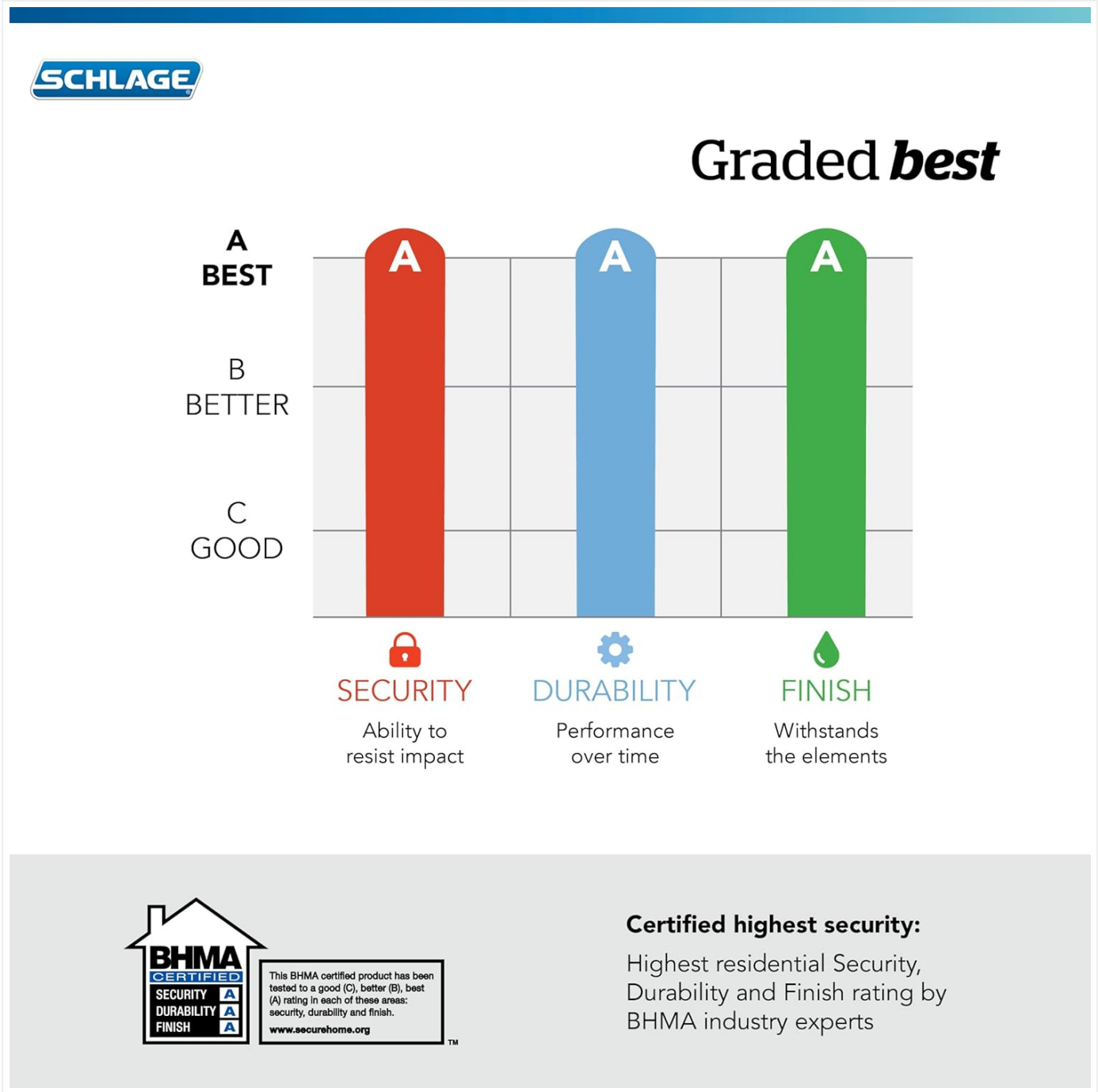


Figure 8: BHMA certification for security, durability, and finish.

Warranty and Support

Warranty Information:

The Schlage Encode Smart WiFi Deadbolt comes with a Limited Lifetime Mechanical and Finish Warranty and a Limited 3-Year Electronics Warranty. For complete details, please refer to the official Schlage warranty policy.

Additional Resources:

- **Installation Manual:** For detailed step-by-step installation instructions, refer to the Installation Manual (PDF).
- **User Guide:** For comprehensive usage and advanced features, download the User Guide (PDF).
- **Customer Support:** Visit the SCHLAGE Store on Amazon or their official website for further assistance and contact information.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question