

## Apple MU9G2AM/A

# Apple Watch Magnetic Charging Cable (1m) User Manual

Model: MU9G2AM/A

## 1. INTRODUCTION

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This manual provides essential information for the proper use and care of your Apple Watch Magnetic Charging Cable (1m). This cable is designed to provide effortless and efficient charging for your Apple Watch using a combination of MagSafe technology and inductive charging.

The magnetic connector automatically aligns with the back of your Apple Watch, ensuring a secure and reliable connection for charging.

## 2. PACKAGE CONTENTS

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- Apple Watch Magnetic Charging Cable (1m)

**Note:** A USB power adapter is required and sold separately. Ensure you use a compatible Apple USB power adapter or a certified third-party adapter.

## 3. SETUP

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1. **Unpack the Cable:** Carefully remove the Apple Watch Magnetic Charging Cable from its packaging.
2. **Connect to Power:** Plug the USB-A end of the charging cable into a compatible USB power adapter (not included) or a USB port on a computer.
3. **Prepare for Charging:** Place the magnetic charging puck on a flat, stable surface.



Image: The Apple Watch Magnetic Charging Cable, featuring its distinctive circular magnetic charging puck and white cable. This cable is used to inductively charge Apple Watch models.

## 4. OPERATING INSTRUCTIONS

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1. **Position Your Apple Watch:** Gently bring the back of your Apple Watch close to the magnetic charging puck.
2. **Automatic Alignment:** The magnets in the charging puck will automatically align with your Apple Watch, snapping it into place.
3. **Verify Charging:** Once connected, a green lightning bolt icon or the charging animation will appear on your Apple Watch screen, indicating that it is charging.
4. **Charging Time:** Charging times may vary depending on the Apple Watch model and its current battery level.

## 5. MAINTENANCE

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- **Cleaning:** To clean the charging cable and puck, disconnect it from the power source and wipe it with a soft, lint-free cloth. Avoid using abrasive materials or harsh chemicals.
- **Storage:** Store the cable in a cool, dry place, away from direct sunlight and extreme temperatures. Avoid tightly coiling the cable to prevent damage.
- **Handling:** Do not pull the cable by the cord when disconnecting. Always grasp the plug or the magnetic puck. Avoid bending or crimping the cable excessively.

## 6. TROUBLESHOOTING

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### Issue: Apple Watch is not charging.

- Ensure the USB-A end of the cable is securely plugged into a working USB power adapter or computer port.
- Verify that the power adapter is plugged into a live power outlet.
- Check that the magnetic charging puck is properly aligned and connected to the back of your Apple Watch.
- Try using a different USB power adapter or USB port.
- Inspect the cable and charging puck for any visible damage. If damaged, discontinue use.

### Issue: Charging is slow or intermittent.

- Ensure you are using an Apple-recommended or certified USB power adapter. Lower wattage adapters may result in slower charging.
- Remove any cases or accessories from your Apple Watch that might interfere with the magnetic connection.
- Clean the charging surfaces on both the puck and your Apple Watch to ensure good contact.

### Issue: Charging puck feels warm during charging.

It is normal for the charging puck and your Apple Watch to become slightly warm during charging. If it becomes excessively hot, disconnect it immediately and contact Apple Support.

## 7. SPECIFICATIONS

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Feature	Detail
Brand	Apple
Model Number	MU9G2AM/A
Product Dimensions	4.2 x 4.2 x 0.7 inches
Item Weight	1.41 ounces
Connector Type	MagSafe
Compatible Devices	All Apple Watches
Special Feature	Magnetic, Inductive Charging
Wattage	10 watts
Included Components	Magnetic Charging Cable
Date First Available	November 1, 2018

## 8. WARRANTY AND SUPPORT

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This Apple product is covered by Apple's standard limited warranty. For detailed warranty information, please refer to the documentation included with your product or visit the official Apple support website.

For technical assistance, troubleshooting, or to inquire about repairs, please contact Apple Support directly. You can find contact information and support resources on the official Apple website: [support.apple.com](https://support.apple.com)