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> [TOTO Neorest AH Elongated Bidet Seat \(Model SN989M\) Instruction Manual](#)

TOTO SN989M

TOTO Neorest AH Elongated Bidet Seat Instruction Manual

MODEL: SN989M

Introduction

This manual provides detailed instructions for the safe installation, operation, and maintenance of your TOTO Neorest AH Elongated Bidet Seat, Model SN989M. Please read this manual thoroughly before installation and use to ensure proper function and longevity of the product. Keep this manual for future reference.



Figure 1: TOTO Neorest AH Elongated Bidet Seat, Model SN989M, shown in Cotton finish. This image displays the sleek, closed-front design of the bidet seat.

Important Safety Information

Observe all safety precautions to prevent injury or property damage. Failure to follow these instructions may result in electric shock, fire, or other hazards.

- Ensure the power supply is disconnected before performing any installation or maintenance.
- This product must be installed by a qualified plumber or technician in accordance with local plumbing and electrical codes.

- Do not immerse the product in water or spray water directly onto electrical components.
- Do not attempt to repair or modify the product yourself. Contact qualified service personnel for assistance.
- Keep children away from the product during operation and maintenance.
- Use only genuine TOTO replacement parts and accessories.

Package Contents

Verify that all components are present and undamaged before beginning installation.

- TOTO Neorest AH Elongated Bidet Seat (Main Unit)
- Mounting Hardware Kit (bolts, washers, nuts)
- Water Supply Hose
- T-Connector for Water Supply
- Remote Control with Wall Mount and Batteries
- User Manual (this document)

Setup and Installation

Professional installation is recommended for optimal performance and to ensure compliance with local codes. Ensure the toilet is clean and dry before installation.

1. **Preparation:** Turn off the water supply to the toilet and flush to empty the tank. Disconnect the existing water supply hose from the toilet tank.
2. **Remove Existing Seat:** Remove the bolts securing the current toilet seat and lid, then remove the old seat.
3. **Install Mounting Plate:** Position the mounting plate over the toilet bowl holes. Insert the mounting bolts through the plate and toilet holes, securing them from underneath with washers and nuts. Do not overtighten.
4. **Install T-Connector:** Install the T-connector onto the toilet's fill valve. Reconnect the main water supply hose to one end of the T-connector.
5. **Connect Bidet Water Supply:** Connect the bidet water supply hose from the T-connector to the water inlet on the side of the bidet seat.
6. **Attach Bidet Seat:** Slide the TOTO Neorest AH bidet seat onto the mounting plate until it clicks into place.
7. **Connect Power:** Plug the bidet seat's power cord into a grounded electrical outlet.
8. **Restore Water and Power:** Slowly turn on the water supply to the toilet. Check for leaks. Turn on the electrical power.
9. **Test Functions:** Perform a test run of all bidet functions as described in the Operating Instructions section.

Operating Instructions

The TOTO Neorest AH Bidet Seat offers various functions controlled via the remote control. Familiarize yourself with the remote's layout for optimal use.

- **Rear Wash:** Press the "Rear" button for posterior cleansing. Adjust water pressure and temperature as desired.
- **Front Wash (Feminine Wash):** Press the "Front" button for feminine cleansing. Adjust water pressure and temperature.
- **Oscillating/Pulsating Wash:** Activate these modes for enhanced cleansing by pressing the respective buttons after initiating a wash cycle.
- **Warm Air Dryer:** After cleansing, press the "Dryer" button to activate the warm air dryer. Adjust air temperature.
- **Heated Seat:** Use the "Seat Temp" button to adjust the seat temperature to your preference.
- **Deodorizer:** The integrated deodorizer automatically activates to neutralize odors.
- **Auto Flush:** This model may feature an automatic flushing system. Refer to the specific remote control guide for activation and settings.
- **Energy Saver Mode:** Activate the energy saver mode to reduce power consumption when the unit is not in use.

Maintenance

Regular cleaning and maintenance will ensure the hygienic operation and longevity of your bidet seat.

- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth and a mild, non-abrasive cleaner. Avoid harsh chemicals or abrasive pads.
- **Nozzle Cleaning:** The self-cleaning nozzle function activates automatically. For manual cleaning, gently pull out the nozzle and wipe with a soft cloth. Do not use excessive force.
- **Filter Maintenance:** Periodically check the water filter (if applicable) for sediment buildup. Clean or replace as recommended in the detailed product guide.
- **Descaling:** In areas with hard water, descaling may be necessary. Consult a professional or the full product manual for descaling procedures.
- **Long-Term Storage:** If the unit will not be used for an extended period, drain the water from the unit and disconnect power.

Troubleshooting

Refer to this section for common issues and their solutions. If the problem persists, contact TOTO customer support.

Problem	Possible Cause	Solution
No power to the unit.	Power cord unplugged, circuit breaker tripped, or power outlet malfunction.	Check power cord connection. Reset circuit breaker. Test outlet with another device.
No water spray.	Water supply valve closed, water filter clogged, or hose kinked.	Ensure water supply valve is fully open. Check and clean water filter. Straighten any kinks in the hose.
Water temperature is not warm.	Heater setting too low, or unit in energy-saving mode.	Adjust water temperature setting on the remote. Disable energy-saving mode temporarily.
Remote control not responding.	Dead batteries, or remote out of range.	Replace remote control batteries. Ensure remote is within operating range of the bidet seat.

Product Specifications

Brand	TOTO
Model Number	SN989M
Color	Cotton
Material	Plastic
Shape	Elongated
Installation Type	Toilet Seat
Product Dimensions	23.08 x 13 x 5.81 inches
Item Weight	0.01 Ounces <i>(Note: This weight may refer to packaging or a specific component, actual product weight may vary)</i>
Water Consumption	1 Gallons per Flush <i>(if integrated with a compatible toilet system)</i>
Certification	WaterSense <i>(if applicable to the full toilet system)</i>
UPC	739268339989

Warranty and Support

The TOTO Neorest AH Elongated Bidet Seat is covered under TOTO's Three Year Limited Warranty. This warranty covers defects in materials and workmanship under normal use. For warranty claims, technical assistance, or to purchase replacement parts, please contact TOTO customer support directly. Refer to the official TOTO website or your purchase documentation for the most current contact information.

Manufacturer: TOTO