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Beurer HK 37

Beurer HK 37 To Go Heated Neck Warmer User Manual

Model: HK 37

1. Product Overview

The Beurer HK 37 To Go Heated Neck Warmer provides soothing warmth for on-the-go use. This stylish neck warmer features a fashionable braided pattern and soft inner lining, offering up to 2 hours of mobile warmth without requiring a power outlet, ensuring maximum freedom of movement.

It is powered by a compact power bank, discreetly stored in a small inner pocket. Users can easily select from three temperature levels using a convenient button located directly on the scarf. Designed for practicality, the neck warmer is machine washable at 30°C for simple and hygienic cleaning. Additionally, the included power bank can also be used to charge your smartphone, making it a versatile accessory.

Key Features:

- Fashionable accessory and practical heat dispenser.
- Trendy braided pattern and soft inner lining.
- Powerful power bank for approximately 2 hours of wireless warmth.
- Removable power bank with charging function for smartphones.
- 3 temperature levels, easy to operate.
- Automatic shut-off after approximately 110 minutes.
- Temperature monitoring with safety shut-off.
- Machine washable up to 30°C.
- Product dimensions (L x W): 35 x 29 cm.



Image 1.1: The Beurer HK 37 To Go Heated Neck Warmer, showcasing its braided design and integrated control button.

2. Package Contents

Please check the package contents upon unboxing to ensure all components are present:

- 1 x Beurer HK 37 To Go Heated Neck Warmer
- 1 x Power Bank (2500 mAh)
- 1 x Micro-USB Charging Cable
- 1 x User Manual (this document)

3. Setup

Before first use, ensure the power bank is fully charged.

1. **Charge the Power Bank:** Connect the included Micro-USB charging cable to the power bank and a suitable USB power source (e.g., computer USB port, USB wall adapter). The charging time is approximately 4.5 hours.



Image 3.1: The compact power bank included with the neck warmer, showing its USB and Micro-USB ports.

2. **Insert the Power Bank:** Locate the small inner pocket within the neck warmer. Insert the charged power bank into this pocket and connect it to the integrated cable inside the scarf.



Image 3.2: Close-up view of the power bank being inserted into the discreet inner pocket of the neck warmer.

4. Operating Instructions

Follow these steps to operate your Beurer HK 37 To Go Heated Neck Warmer:

1. **Wear the Neck Warmer:** Place the neck warmer comfortably around your neck.



Image 4.1: A woman wearing the Beurer HK 37 To Go Heated Neck Warmer, demonstrating its comfortable fit.

2. **Power On and Select Temperature:** Press the power button located on the neck warmer. The indicator light will illuminate. Press the button repeatedly to cycle through the three temperature settings:
   - Level 1 (Low)
   - Level 2 (Medium)
   - Level 3 (High)

   The neck warmer will provide warmth for approximately 2 hours on a full charge.

3. **Automatic Shut-off:** For safety, the device features an automatic shut-off function that activates after approximately 110 minutes of continuous operation.
4. **Power Off:** To turn off the neck warmer, press and hold the power button until the indicator light turns off. Alternatively, disconnect the power bank from the scarf.
5. **Charging External Devices:** The power bank can also be used to charge other USB-powered devices, such as smartphones. Simply connect your device's charging cable to the USB output port on the power bank.

5. Maintenance

Proper maintenance ensures the longevity and performance of your heated neck warmer.

1. **Cleaning:** Before cleaning, always remove the power bank from the neck warmer. The neck warmer is machine washable at 30°C (86°F). Use a gentle cycle.



Image 5.1: A washing machine dial indicating a 30°C wash setting, suitable for cleaning the neck warmer.

2. **Drying:** Do not tumble dry. Lay flat to dry or hang to air dry. Ensure the neck warmer is completely dry before reinserting the power bank or storing.
3. **Storage:** Store the neck warmer and power bank in a cool, dry place when not in use.

6. Troubleshooting

Common Issues and Solutions

Problem	Possible Cause	Solution
Neck warmer does not heat up.	Power bank is not charged or not connected properly.	Ensure the power bank is fully charged and securely connected to the scarf's internal cable.
Heat is too low.	Incorrect temperature setting selected.	Press the control button to cycle to a higher temperature setting.
Neck warmer turns off unexpectedly.	Automatic shut-off activated or power bank is depleted.	This is normal operation after 110 minutes. Recharge the power bank if it's depleted.
Power bank not charging.	Faulty charging cable or power source.	Try a different Micro-USB cable or USB power source.

7. Specifications

- **Model:** HK 37
- **Power:** 3.6 Watt

- **Power Bank Capacity:** 2500 mAh
- **Charging Time (Power Bank):** Approx. 4.5 hours
- **Operating Time:** Approx. 2 hours (depending on temperature setting)
- **Temperature Levels:** 3
- **Automatic Shut-off:** After approx. 110 minutes
- **Dimensions (L x W):** 35 x 29 cm
- **Material:** Fleece
- **Color:** Grey
- **Care:** Machine washable at 30°C

8. Warnings and Safety Information

Please read and adhere to the following safety warnings to prevent injury or damage to the product:

- Keep the device away from water and flammable materials.
- Do not cover the heating pad during operation to prevent overheating.
- Always unplug the device from the power source (disconnect power bank) when not in use.
- This product is not recommended for use by children, pregnant women, or individuals with certain health conditions without consulting a medical professional.
- Always follow the manufacturer's instructions for proper use, handling, and storage.
- Do not use if the device or power bank shows any signs of damage.
- Do not attempt to disassemble or repair the device yourself. Contact customer service for assistance.

General Information:

This product is intended for pain relief and general comfort through localized warmth.

9. Warranty and Support

For detailed information regarding warranty coverage, product registration, or technical support, please refer to the official Beurer website or contact Beurer customer service directly. Contact information can typically be found on the manufacturer's packaging or website.

Note: This manual provides general instructions. For specific issues or advanced troubleshooting, always consult the official manufacturer's resources.

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