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## Amazon Basics MW-PGH-002-P

# Amazon Basics Pro Gaming Headset User Manual

Model: MW-PGH-002-P

## 1. INTRODUCTION

This manual provides instructions for the setup, operation, maintenance, and troubleshooting of your Amazon Basics Pro Gaming Headset. This headset is designed for use with various gaming platforms, including PC, Nintendo Switch, Xbox, and PlayStation 4, offering clear audio and communication capabilities.



Image: The Amazon Basics Pro Gaming Headset in purple, showcasing its design.

## 2. PACKAGE CONTENTS

- Amazon Basics Pro Gaming Headset (Purple)
- Detachable Flexible Microphone
- 3.5mm Audio Cable with In-line Controls

## 3. PRODUCT OVERVIEW

The Amazon Basics Pro Gaming Headset features an adjustable headband and cushioned over-ear cups for comfort during extended use. It includes a flexible, detachable microphone for clear voice communication and an in-line control unit for convenient volume adjustment and microphone muting.



Image: Side view of the headset, illustrating the flexible microphone's range of motion.



Image: Close-up of the headset's cushioned earcups and padded headband, designed for comfort.

#### 4. SETUP INSTRUCTIONS

## 4.1 Connecting the Headset

1. **Attach the Microphone:** Insert the flexible microphone into the designated port on the left earcup until it clicks into place.
2. **Connect the Audio Cable:** Plug the 5-pole/conductor end of the 3.5mm audio cable into the headset's audio jack.
3. **Connect to Device:** Plug the 4-pole/conductor end of the 3.5mm audio cable into the 3.5mm headphone jack of your gaming console controller (Xbox, PS4, Switch) or PC.

*Note:* For PCs with separate audio input (microphone) and output (headphone) jacks, a 3.5mm PC splitter cable (not included) may be required to utilize both headset audio and microphone functions simultaneously.



Image: Detailed view of the 5-pole headphone connector, 4-pole device connector, and the in-line control unit.



Image: A close-up showing the 3.5mm jack being inserted into a device's audio port.

## 4.2 Adjusting the Headset

- **Headband Adjustment:** Gently slide the earcups up or down along the headband to achieve a comfortable fit over your ears.
- **Microphone Positioning:** Bend the flexible microphone boom to position the microphone approximately 1-2 inches (2.5-5 cm) from your mouth for optimal voice pickup.



Image: Diagram illustrating how to connect the headset to Xbox One, PS4, Nintendo Switch, and Laptops.

## 5. OPERATING INSTRUCTIONS

### 5.1 Volume Control

Use the scroll wheel located on the in-line control unit to adjust the audio volume. Scroll up to increase volume and down to decrease volume.

### 5.2 Microphone Mute

The in-line control unit features a switch to mute or unmute the microphone. Slide the switch to the microphone icon to mute and away from it to unmute.

## 6. MAINTENANCE

- **Cleaning:** Wipe the headset and earcups with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.
- **Cable Care:** Avoid sharp bends or kinks in the audio cable to prevent damage.

## 7. TROUBLESHOOTING

### 7.1 No Sound from Headset

- Ensure the 3.5mm audio cable is securely plugged into both the headset and the device.
- Check the in-line volume control and ensure it is turned up.
- Verify that the device's audio output settings are configured to use the headset.

### 7.2 Microphone Not Working

- Ensure the microphone is securely attached to the headset.
- Check the in-line microphone mute switch and ensure it is in the unmute position.
- Verify that the device's microphone input settings are configured to use the headset microphone.
- If using a PC with separate audio jacks, ensure a compatible splitter cable is used.

### 7.3 Discomfort During Use

- Adjust the headband to relieve pressure points.
- Ensure earcups are positioned correctly over your ears.

## 8. SPECIFICATIONS

Feature	Detail
Brand Name	Amazon Basics
Model Number	MW-PGH-002-P
Headphones Ear Placement	Over Ear
Earpiece Shape	OVER-EAR
Audio Driver Type	Dynamic Driver
Frequency Range	20Hz - 20,000Hz
Enclosure Material	Plastic
Specific Uses For Product	Gaming
Compatible Devices	Gaming Consoles, PC
Headphone Jack	3.5 mm Jack
Connectivity Technology	Wired
Color	Purple
Age Range Description	Teen, Adult

## 9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Amazon Basics support page online. Keep your proof of purchase for warranty claims.

