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Ticwatch Mobvoi C2

Ticwatch C2 Smartwatch User Manual

Model: Mobvoi C2

1. INTRODUCTION

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Ticwatch C2 Wear OS Smartwatch. Please read this manual thoroughly before using your device to ensure proper functionality and longevity.



Image: The Ticwatch C2 Smartwatch, showcasing its classic design with a round display and leather strap.

Classic watch design

- Genuine leather strap
- Stainless steel watch



Image: A close-up view of the Ticwatch C2, highlighting its classic watch design with a genuine leather strap and stainless steel watch case.

2. SETUP

2.1 Unboxing and Initial Charge

Upon unboxing your Ticwatch C2, ensure all components are present: the smartwatch, charging cable, and this instruction manual. Before first use, fully charge the device using the provided magnetic charging cable. Connect the charger to a USB power source.

2.2 Pairing with Your Smartphone

1. **Download the Wear OS by Google App:** On your Android (version 4.3 or higher) or iOS (version 9.3 or higher) smartphone, download and install the "Wear OS by Google" app from the Google Play Store or Apple App Store.

2. **Power On the Watch:** Press and hold the power button on your Ticwatch C2 until the screen illuminates.
3. **Follow On-Screen Instructions:** The watch will guide you through selecting a language and preparing for pairing.
4. **Open Wear OS App:** On your phone, open the Wear OS by Google app and follow the prompts to "Set up a new watch."
5. **Select Your Watch:** Your phone will search for nearby devices. Select "Ticwatch C2" from the list.
6. **Verify Pairing Code:** A pairing code will appear on both your watch and phone. Confirm they match and tap "Pair" on your phone.
7. **Complete Setup:** Follow the remaining instructions in the Wear OS app to complete the setup process, including signing into your Google account.

3. OPERATING YOUR TICWATCH C2

3.1 Basic Navigation

- **Swipe Down:** Access quick settings (e.g., battery saver, airplane mode, Google Pay).
- **Swipe Up:** View notifications.
- **Swipe Left:** Access Google Fit and other health tracking features.
- **Swipe Right:** Access Google Assistant.
- **Press Top Button:** Open the app drawer.
- **Press Bottom Button:** Customizable shortcut, typically defaults to Google Fit.

3.2 Key Features

- **Google Assistant:** Activate by swiping right or by saying "Hey Google." Use voice commands for tasks, questions, and smart home control.
- **NFC Payment (Google Pay):** Swipe down from the watch face, tap the Google Pay icon, and hold your watch near a compatible payment terminal. Ensure your cards are set up in the Google Pay app on your phone.
- **Heart Rate Monitoring (HRM):** The watch features a 24-hour heart rate monitor. Access heart rate data via Google Fit or the Mobvoi app. For accurate readings during workouts, ensure the watch is snug on your wrist.
- **Built-in GPS:** Track your outdoor activities (running, cycling, etc.) without needing your phone. GPS data is integrated with Google Fit and other fitness apps.
- **Notifications:** Receive and manage smartphone notifications directly on your watch. Some notifications allow for quick replies.
- **App Installation:** Download additional apps directly from the Google Play Store on your watch.

Wear OS by Google

 Google Pay

 Google Assistant



Image: The Ticwatch C2 displaying the Wear OS by Google interface, highlighting compatibility with various apps like Google Pay and Google Assistant.

Health & fitness companion

 Built-in GPS  Heart-rate monitor



Image: A user wearing the Ticwatch C2 during a fitness activity, illustrating its role as a health and fitness companion with built-in GPS and heart rate monitoring.

4. MAINTENANCE

4.1 Cleaning Your Watch

Regularly clean your Ticwatch C2 to maintain its appearance and functionality. Use a soft, lint-free cloth to wipe the screen and watch body. For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.

4.2 Water Resistance

The Ticwatch C2 is rated IP68 waterproof, meaning it is resistant to dust and can withstand immersion in water up to 1.5 meters for 30 minutes. It is suitable for daily use and activities like hand washing or light rain. **It is not recommended for swimming, diving, or high-pressure water activities.** The leather strap is not designed for prolonged water exposure; remove it before water contact if possible.

4.3 Battery Care

To optimize battery life, avoid extreme temperatures. Charge the watch regularly, but avoid leaving it fully discharged for extended periods. Battery performance may vary with usage.

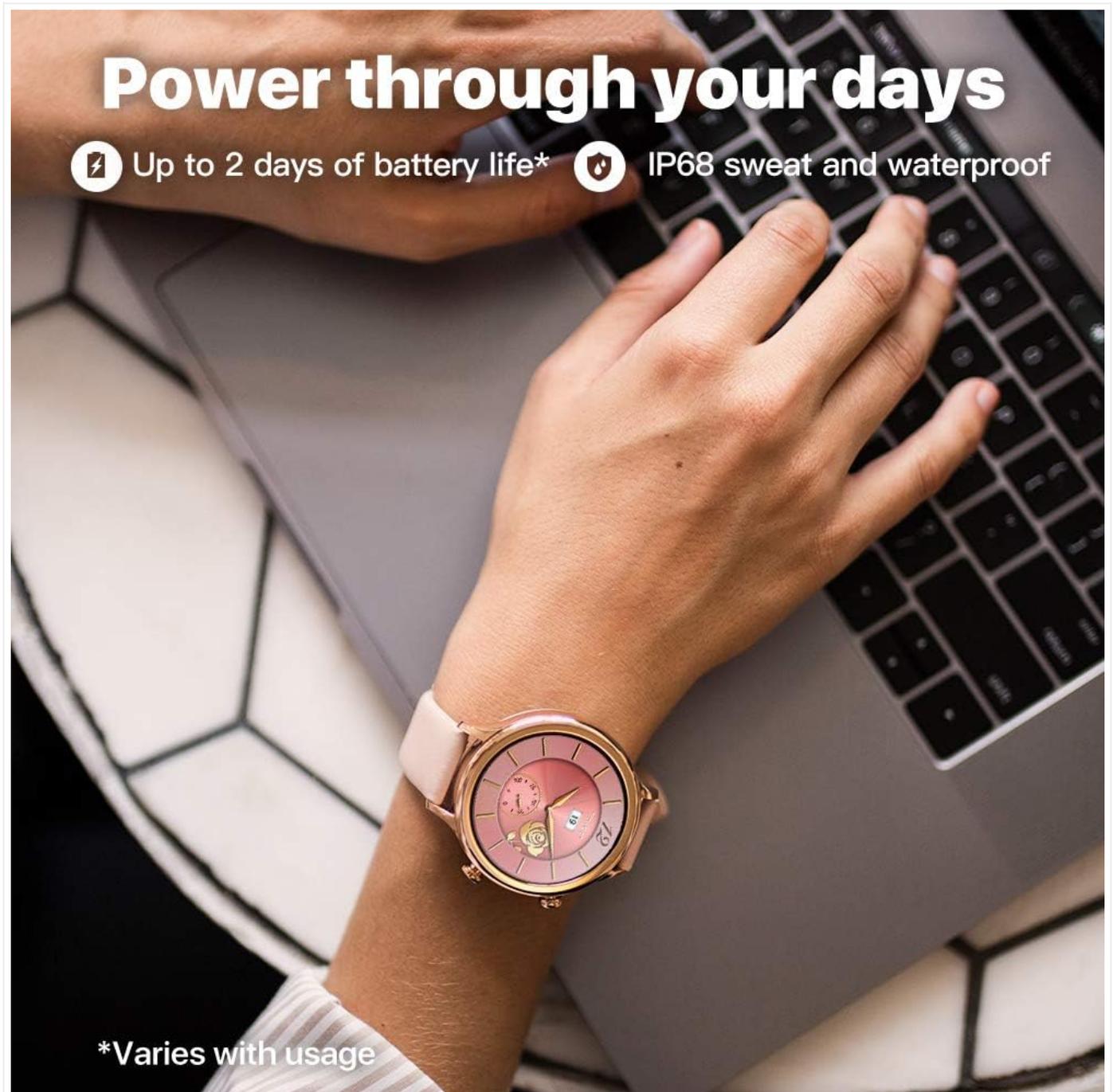


Image: A user wearing the Ticwatch C2 while working on a laptop, illustrating its battery life and IP68 sweat and waterproof rating for daily use.

5. TROUBLESHOOTING

- **Watch Not Turning On:** Ensure the watch is fully charged. Connect it to the charger and wait a few minutes before attempting to power it on again.
- **Connectivity Issues (Bluetooth Disconnects):**
 - Ensure your phone's Bluetooth is enabled and the Wear OS app is running in the background.
 - Restart both your watch and your smartphone.
 - Check if the Wear OS app on your phone requires any updates.

- **Heart Rate Monitor Not Working:**

- Ensure the watch is worn snugly on your wrist, not too loose or too tight.
- Restart the watch. If the issue persists, check for software updates.

- **Poor Battery Life:**

- Disable "Always-on display" in settings.
- Reduce screen brightness.
- Limit background app refresh and notifications.
- Ensure no apps are consuming excessive power.

- **Watch Lagging/Slow Performance:** Restart the watch. If the issue persists, consider uninstalling recently added apps or performing a factory reset (note: this will erase all data on the watch).

6. SPECIFICATIONS

Feature	Detail
Operating System	Wear OS by Google
Model Name	c2
Model Number	Mobvoi C2
Brand	Ticwatch
Connectivity Technology	Bluetooth
Wireless Communication Standard	Bluetooth
GPS	True (Built-in)
NFC	Yes (for Google Pay)
Metrics Measured	Heart Rate Monitor
Water Resistance Level	Waterproof (IP68)
Band Material Type	Leather, Stainless Steel
Case Material Type	Leather, Stainless Steel
Item Weight	48.6 Grams
Item Dimensions	1.69 x 1.69 x 0.5 inches
Compatible Devices	Smartphone
Compatible Phone Models	Android 4.3+, iOS 9.3+
Target Audience	Women

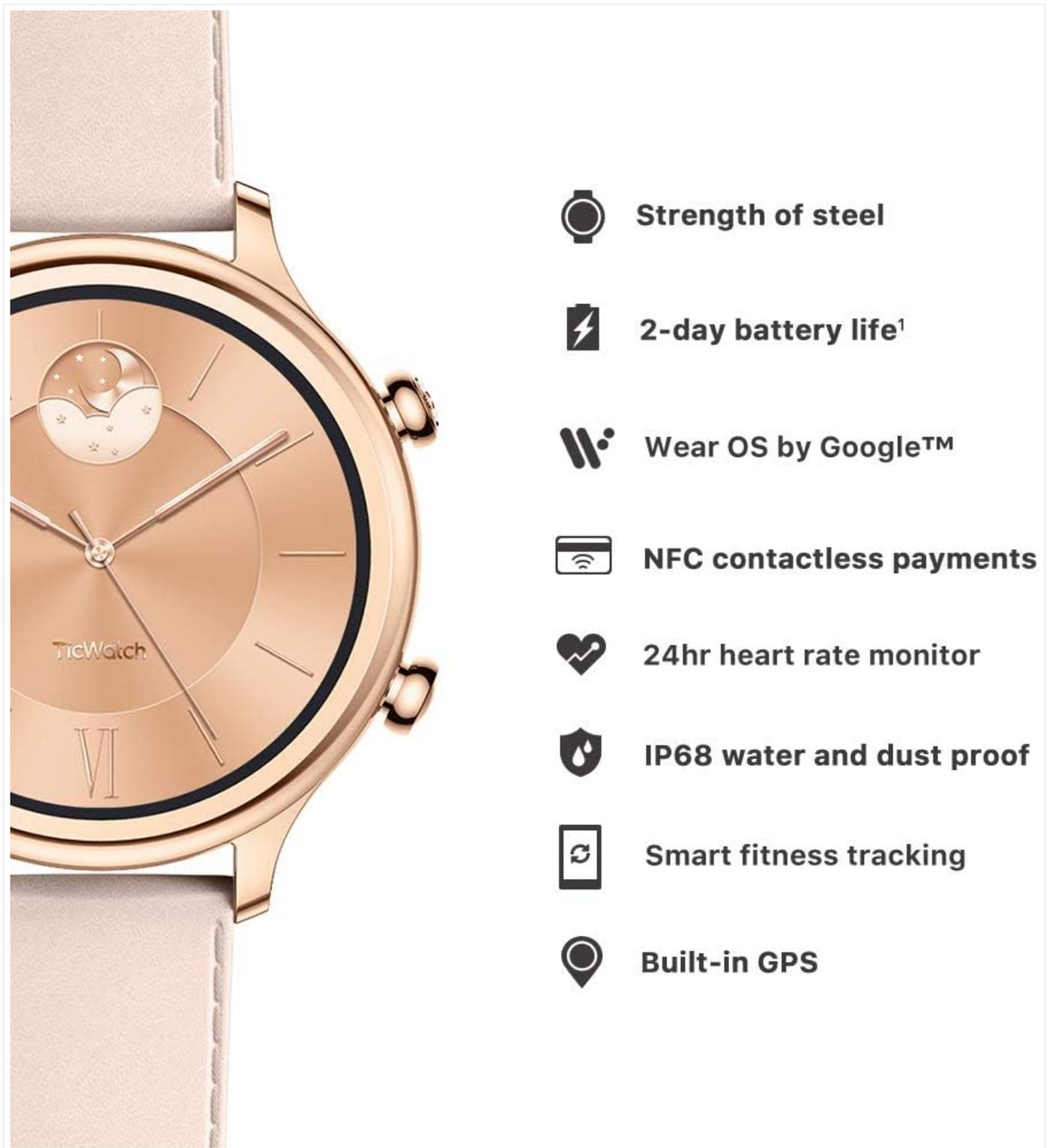


Image: A visual summary of the Ticwatch C2's key features, including 2-day battery life, Wear OS by Google, NFC payments, 24hr heart rate monitor, IP68 water and dust proofing, smart fitness tracking, and built-in GPS.

7. WARRANTY AND SUPPORT

Ticwatch provides a **12-month warranty** for quality-related issues from the date of purchase. Additionally, a **30-day money-back guarantee** is offered for any reason. For extended warranty benefits, users may join the Mobvoi membership program for an extra 6 months (18 months total) by visiting mobvoi.com/membership.

For customer support, technical assistance, or warranty claims, please visit the official Mobvoi website or contact their customer service department. Refer to the packaging or official website for the most current contact information.

8. PRODUCT VIDEO

[REDACTED]

Video: An official product video titled "Mobvoi TicWatch C2 — Where form meets function," showcasing the design and various features of the Ticwatch C2 smartwatch.

