

Roku 3920R

Roku Premiere | HD/4K/HDR Streaming Media Player User Manual

Model: 3920R

Brand: Roku

INTRODUCTION

The Roku Premiere is a powerful and simple streaming media player designed to deliver incredible picture quality in HD, 4K, and HDR. It provides access to a massive selection of free, live, and premium TV content, including Roku Originals. With its user-friendly interface and included accessories, setting up and enjoying your favorite entertainment is straightforward.



The Roku Premiere streaming media player, shown with its accompanying simple remote control.

WHAT'S IN THE BOX

Your Roku Premiere package includes everything you need to get started:

- Roku Premiere streaming player
- Removable Adhesive Strip
- Remote
- Power Adaptor
- USB power cable
- Premium High Speed HDMI Cable
- Two AAA batteries



Stream Disney+ on your Roku devices



New Disney+ subscribers are eligible for a 7-day free trial. A subscription costs \$6.99/month (plus tax, where applicable), and is charged on a recurring monthly basis after the end of your free trial. Cancel anytime. Subject to terms at <https://disneyplus.com/legal>.

An illustration detailing the contents of the Roku Premiere package: the streaming player, remote, removable adhesive strip, power adaptor, USB power cable, Premium High Speed HDMI Cable, and two AAA batteries.

SETUP GUIDE

Follow these steps to set up your Roku Premiere:

Step 1: Connect to TV

Plug the included Premium High Speed HDMI Cable into the HDMI port on your Roku Premiere and the other

end into an available HDMI input on your TV. Note the HDMI input number (e.g., HDMI 1, HDMI 2).

What's in the box



Roku Premiere streaming player



Removable
adhesive strip



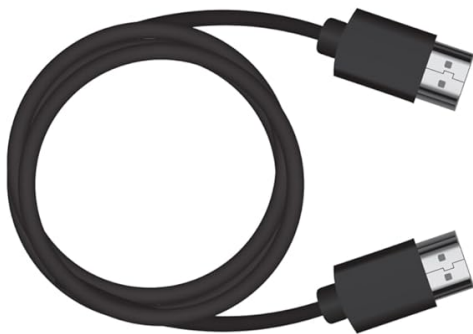
Power adaptor



Two AAA batteries



Remote



High Speed HDMI® Cable



USB Power Cable

The Roku Premiere device connected to the back of a television using the included Premium High Speed HDMI Cable, demonstrating a quick and easy setup.

Step 2: Power On

Connect the USB power cable to your Roku Premiere and then plug the power adaptor into a wall outlet. Alternatively, you can plug the USB power cable directly into a USB port on your TV if available and it provides sufficient power.

Step 3: Connect to Internet

Turn on your TV and select the HDMI input where your Roku Premiere is connected. Follow the on-screen instructions to connect your Roku Premiere to your wireless network. You will need your Wi-Fi network name and password.

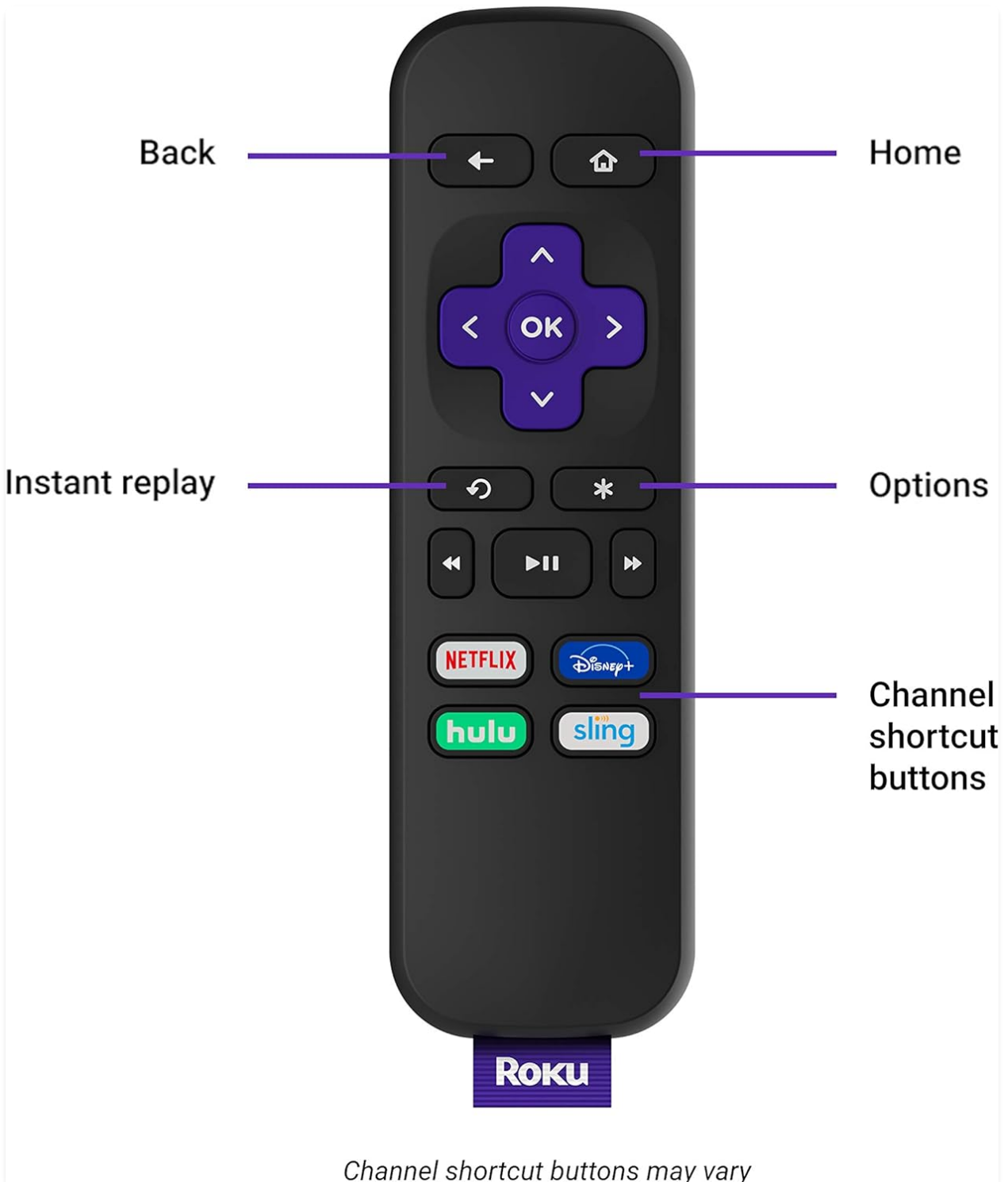
Step 4: Activate Roku Device

Once connected to the internet, your Roku Premiere will guide you through the activation process. You will be prompted to create or sign in to a Roku account. This is necessary to access channels and features.

OPERATING YOUR ROKU PREMIERE

The Roku Remote

The included simple remote provides intuitive control over your Roku Premiere. It features navigation buttons, playback controls, and dedicated shortcut buttons for popular streaming channels.



A close-up of the Roku remote control, highlighting its key buttons: Back, Home, OK, Instant Replay, Options, and dedicated channel shortcut buttons for Netflix, Disney+, Hulu, and Sling.

Navigating the Home Screen

The Roku home screen is your central hub for all content. Use the directional pad on your remote to navigate through channels, search options, and settings. Your favorite channels can be customized and arranged for quick access.

Premium HDMI® cable included



Back

A view of the Roku home screen interface, showcasing a selection of available streaming channels and content options.

Streaming Content

The Roku Premiere supports streaming in HD, 4K, and HDR, providing optimized picture quality for your TV. Simply select a channel from your home screen to begin browsing and watching movies, TV shows, and live content.

America's #1 TV streaming platform

Kantar, May 2020
— Based on hours streamed.



The Roku Premiere streaming player and remote, emphasizing its status as a leading TV streaming platform.



500,000+ movies and TV episodes



A visual representation of the vast content library available on Roku, featuring logos of popular streaming services and images from various movies and TV episodes.

Using the Roku Mobile App

Download the free Roku mobile app for iOS or Android devices to use your smartphone as a second remote. The app also offers voice search, private listening with wireless headphones, and the ability to cast content from your device to your TV.

MAINTENANCE

Cleaning Your Device

To clean your Roku Premiere, gently wipe the exterior with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials, as these can damage the device.

Software Updates

Your Roku Premiere automatically receives software updates, ensuring you always have the latest features, newest channels, and improved performance without any manual intervention.

What's in the box



Roku Premiere Streaming Player



Removable adhesive strip



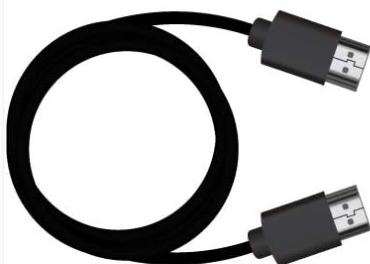
USB power cable



Power adaptor



Remote



**Premium High Speed
HDMI® Cable**



**Two AAA
Duracell® batteries**

An icon depicting a gear with an arrow, symbolizing automatic software updates for the Roku device.

TROUBLESHOOTING

If you encounter issues with your Roku Premiere, try the following solutions:

No Power

- Ensure the power adaptor is securely plugged into a working wall outlet.
- Verify the USB power cable is firmly connected to both the Roku Premiere and the power adaptor.
- If using a TV's USB port for power, try plugging the power adaptor into a wall outlet instead.

No Picture/Sound

- Check that the HDMI cable is securely connected to both the Roku Premiere and your TV.
- Confirm your TV is set to the correct HDMI input for the Roku Premiere.
- Try a different HDMI port on your TV or a different HDMI cable.

Wi-Fi Connection Issues

- Restart your wireless router by unplugging it for 30 seconds and then plugging it back in.
- Go to *Settings > Network > Set up connection* on your Roku device to re-enter your Wi-Fi password.
- Ensure your Roku Premiere is within range of your wireless router.

Remote Not Responding

- Replace the AAA batteries in the remote.
- Ensure there are no obstructions between the remote and the Roku Premiere.
- If the issue persists, try re-pairing the remote by opening the battery compartment and pressing the pairing button (if available) or following specific instructions in the Roku support section.

SPECIFICATIONS

Feature	Value
Product Dimensions	3.3 x 1.4 x 0.7 inches
Item Weight	1.28 ounces
ASIN	B07HDBZN7Q
Item model number	3920R
Batteries	2 AAA batteries required. (included)
Connectivity Technology	Wi-Fi
Connector Type	HDMI
Special Feature	Foldable
Resolution	4k
Supported Internet Services	Amazon Instant Video, Netflix, Pandora, Vudu, YouTube

Feature	Value
Controller Type	Voice Control
Form Factor	TV Stick
Color	Black
Manufacturer	Roku
Date First Available	September 24, 2018

WARRANTY INFORMATION

Roku products typically come with a limited manufacturer's warranty. For specific details regarding the warranty period and coverage for your Roku Premiere (Model 3920R), please refer to the warranty card included in your product packaging or visit the official Roku support website.



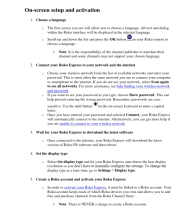

SUPPORT

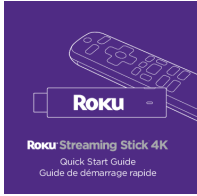
For further assistance, troubleshooting tips, or to access the full knowledge base, please visit the official Roku support website:

[Roku Support Website](#)

You can also find helpful community forums and frequently asked questions on their support portal.

Related Documents - 3920R

	<p>Roku Premiere Quick Start Guide</p> <p>A quick start guide for setting up and using the Roku Premiere streaming player, including what's included, connection steps, and common questions.</p>
	<p>Roku Express HD Streaming Media Player Quick Start Guide</p> <p>Get started with your Roku Express HD streaming media player. This guide covers unboxing, setup, connection, and basic troubleshooting for a seamless streaming experience.</p>
	<p>Roku Express Setup and Activation Guide</p> <p>Step-by-step instructions for setting up and activating your Roku Express streaming media player, including connecting to your network, downloading software, and creating a Roku account.</p>
	<p>Roku Streaming Stick 4K Quick Start Guide: Setup and Usage</p> <p>Comprehensive guide for setting up your Roku Streaming Stick 4K. Learn how to connect, pair your remote, optimize Wi-Fi, and troubleshoot common questions. Includes product details and features.</p>



[Roku Streaming Stick 4K Quick Start Guide - Setup and Usage](#)

A concise guide to setting up and using the Roku Streaming Stick 4K, including installation steps, what's included, Wi-Fi tips, and common questions.



[Roku Premiere Quick Start Guide](#)

A concise guide to setting up and activating your Roku Premiere streaming player, including what's included, step-by-step setup instructions, common questions, and troubleshooting tips.