HP 13-an0010nr

HP Pavilion 13-inch Light and Thin Laptop (Model 13-an0010nr) User Manual

Model: 13-an0010nr | Part Number: 4WJ36UA#ABA

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Pavilion 13-inch Light and Thin Laptop, model 13-an0010nr. Please read this guide thoroughly to ensure proper use and longevity of your device.

Image: Front view of the HP Pavilion 13-inch Laptop, showcasing the display and keyboard.

SETUP

1. **Unboxing:** Carefully remove the laptop and all accessories from the packaging. Ensure all components

are present: laptop, power adapter, and documentation.

2. **Initial Power On:** Connect the power adapter to the laptop and a power outlet. Open the laptop lid and press the power button, typically located on the keyboard deck.

3. **Operating System Setup:** Follow the on-screen instructions to complete the Windows 10 Home setup process. This includes selecting language, connecting to a Wi-Fi network, and creating a user account.

4. **Connecting Peripherals:** Connect any external devices such as a mouse, external display, or USB storage devices to the available ports.

OPERATING YOUR LAPTOP

Physical Overview and Ports

Image: Left side of the laptop, highlighting the USB 3.1 Gen 1 port and the vibrant FHD micro-edge display.
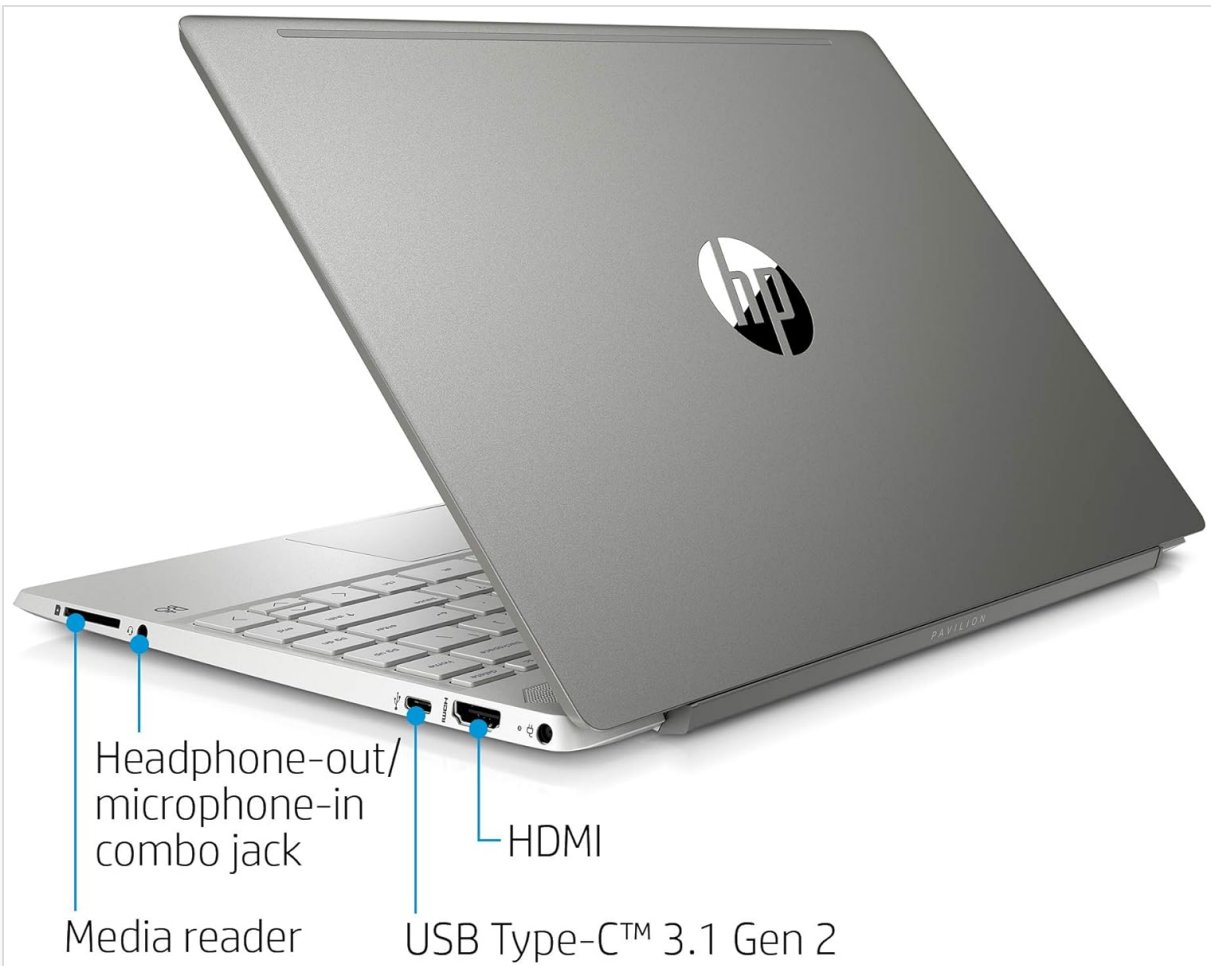
Image: Right side of the laptop, detailing the media reader, headphone-out/microphone-in combo jack, USB Type-C™ 3.1 Gen 2, and HDMI ports.

- **Display:** The laptop features a 13.3-inch diagonal FHD IPS BrightView micro-edge WLED-backlit display (1920 x 1080 resolution).

- **Keyboard and Touchpad:** Utilize the integrated keyboard for typing and the Imagepad with gesture capabilities for navigation.

- **Ports:**

  - 1x USB 3.1 Gen 1 (left side)
  - 1x USB Type-C™ 3.1 Gen 2 (right side)
  - 1x HDMI (right side)
  - 1x Headphone-out/microphone-in combo jack (right side)
  - 1x Media reader (right side)

- **Wireless Connectivity:** Supports 802.11a, 802.11b, 802.11g wireless standards for network access.

Performance and Battery

- **Processor:** Powered by an Intel® Core™ i5-8265U processor for multitasking performance.

- **Memory:** Equipped with 8 GB DDR4-2400 SDRAM. Note that the memory is not upgradable.

- **Storage:** Features a 256 GB PCIe® NVMe™ M.2 Solid State Drive for fast boot times and data access.

- **Battery Life:** Offers up to 11 hours of mixed usage, up to 9 hours and 30 minutes for video playback, and up to 6 hours and 30 minutes for wireless streaming.

Your browser does not support the video tag.

Video: A 360-degree demonstration of the HP Pavilion 13-an0010nr laptop, showcasing its design and various angles.

MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and exterior surfaces. Avoid harsh chemicals. For the keyboard, use compressed air to remove debris.

- **Software Updates:** Regularly check for and install Windows updates and HP driver updates to ensure optimal performance and security.

- **Battery Care:** To prolong battery life, avoid extreme temperatures and allow the battery to discharge partially before recharging.

- **Storage Management:** Periodically review and delete unnecessary files to maintain sufficient free space on the 256 GB SSD.

TROUBLESHOOTING

If you encounter issues with your HP Pavilion laptop, consider the following general troubleshooting steps:

- **Power Issues:** If the laptop does not power on, ensure the power adapter is securely connected and the outlet is functional. Try a different outlet if necessary.

- **Display Problems:** If the screen is blank or flickering, try connecting an external monitor to determine if the issue is with the laptop's display or graphics output.

- **Wi-Fi Connectivity:** If experiencing intermittent Wi-Fi, ensure your router is working correctly. Try restarting both the laptop and the router. Check for updated wireless drivers on the HP support website.

- **Audio Problems:** If audio is not functioning correctly, verify volume settings, check headphone connections, and ensure audio drivers are up to date.

- **Performance Slowdown:** Close unnecessary applications, check for malware, and ensure sufficient free storage space.

For more detailed troubleshooting or persistent issues, refer to the official HP support website or contact HP customer service.

SPECIFICATIONS

At a glance

Specifications

1080p — 13.3" diagonal display

Windows 10 — Windows 10 Home

Intel CORE i5 8th Gen — Intel® Core™ i5-8265U Processor

8 GB — 8 GB memory

256 GB — 256 GB solid-state drive

802.11b/g/n/ac & Bluetooth® 4.2

Up to 11 hours

Highlighted features

Thinner than ever
At only 15.4 mm thin and weighing 2.88 lbs, this PC is built to go wherever you go.[1]

Power through your day
Keep your grind going all day with a lightning-fast solid-state drive and i5 processor.

Impressive entertainment
Bring photos and videos to life on a vibrant FHD[2] micro-edge display with 72% color gamut[3].

Additional features

☒	Built-in DVD-Writer
☒	Upgradable memory
☑	Digital media card reader
☑	Built-in webcam
☑	Imagepad with gesture capabilities
☑	Backlit keyboard
☒	10-key numeric keypad
☒	Fingerprint reader
☒	Touchscreen

☑ Included ☒ Not included

[1] Weight and system dimensions may fluctuate due to configuration and manufacturing variances.
[2] Full high-definition (FHD) content required to view FHD images.
[3] All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

Image: Visual summary of key specifications for the HP Pavilion 13-inch Laptop.

Feature	Detail
Model Name	HP Pavilion 13-an0010nr
Processor	Intel® Core™ i5-8265U (1.6 GHz)
RAM	8 GB DDR4-2400 SDRAM (not upgradable)
Storage	256 GB PCIe® NVMe™ M.2 Solid State Drive
Display	13.3-inch diagonal FHD IPS BrightView micro-edge WLED-backlit (1920 x 1080)
Graphics	Intel GMA 3150 (Integrated)
Operating System	Windows 10 Home
Wireless Connectivity	802.11a, 802.11b, 802.11g
Ports	1x USB 3.1 Gen 1, 1x USB Type-C™ 3.1 Gen 2, 1x HDMI, 1x Headphone/Mic Combo, 1x Media Reader
Battery Life	Up to 11 hours (mixed usage)

Dimensions (W x D x H)	12.24 x 8.30 x 0.61 inches
Weight	2.88 pounds
Color	Mineral Silver

WARRANTY AND SUPPORT

Your HP Pavilion laptop comes with a one-year limited warranty. For warranty claims, technical assistance, or further support, please visit the official HP support website or contact their customer service. Web support is available 24 hours a day, 7 days a week.

For additional resources, visit the HP Store on Amazon.