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› Ring PoE Adapter Instruction Manual

Ring B07HBD3C9B

Ring PoE Adapter Instruction Manual

Model: B07HBD3C9B

INTRODUCTION

The Ring PoE Adapter is designed to provide Power over Ethernet (PoE) functionality for your Ring Stick Up Cam Wired. This adapter allows both power and data to be transmitted to your camera through a single Ethernet cable, simplifying installation and reducing the need for separate power outlets near your camera. It is particularly useful for homes with routers that do not inherently support Power over Ethernet. This manual provides detailed instructions for the setup, operation, and maintenance of your Ring PoE Adapter, along with troubleshooting tips to ensure optimal performance.

PACKAGE CONTENTS

Please verify that all the following items are included in your package:

- Ring PoE Injector
- AC Adapter
- Three-foot Ethernet Cable



Image: The Ring PoE Adapter package contents, showing the PoE injector unit, its power adapter, and an included Ethernet cable.

SETUP

Follow these steps to set up your Ring PoE Adapter and connect it to your Ring Stick Up Cam Wired:

1. **Connect the AC Adapter:** Plug the AC adapter into the Ring PoE Injector's power input port. Then, plug the AC adapter into a standard electrical outlet.
2. **Connect to Router/Network:** Use one end of an Ethernet cable (the included three-foot cable or a longer one if needed) to connect your router or network switch to the "LAN IN" port on the Ring PoE Injector.
3. **Connect to Ring Stick Up Cam Wired:** Use another Ethernet cable to connect the "PoE OUT" port on the Ring PoE Injector to the Ethernet port on your Ring Stick Up Cam Wired.
4. **Verify Connection:** Once all connections are made, the Ring PoE Injector should power on, and the Ring Stick Up Cam Wired should receive both power and data. Check the indicator lights on the PoE injector and your camera to confirm a successful connection. Refer to your Ring Stick Up Cam Wired manual for specific indicator light behavior.

Note: Ensure all cables are securely connected. If using a longer Ethernet cable, ensure it is of appropriate quality (e.g., Cat5e or Cat6) for reliable data and power transmission over distance.

OPERATING INSTRUCTIONS

Once properly installed, the Ring PoE Adapter operates automatically. It converts standard Ethernet data into Power over Ethernet, delivering both power and network connectivity to your Ring Stick Up Cam Wired through a single Ethernet cable.

- The adapter provides continuous power to your camera as long as it is plugged into a live electrical outlet.
- Data transmission occurs simultaneously, allowing your camera to connect to your home network and the internet for live view, motion detection, and other Ring app functionalities.
- No additional configuration is typically required for the PoE adapter itself; its function is to facilitate the connection.

MAINTENANCE

The Ring PoE Adapter requires minimal maintenance. Follow these guidelines to ensure its longevity and optimal performance:

- **Cleaning:** Gently wipe the exterior of the adapter with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Environment:** Ensure the adapter is placed in a well-ventilated area, away from direct sunlight, excessive heat, moisture, or corrosive substances.
- **Cable Management:** Periodically check all connected Ethernet and power cables for any signs of wear, damage, or loose connections. Replace damaged cables immediately.
- **Power Cycling:** If you experience connectivity issues, try unplugging the AC adapter from the electrical outlet for 10 seconds, then plugging it back in. This can often resolve minor glitches.

TROUBLESHOOTING

If you encounter issues with your Ring PoE Adapter, refer to the following troubleshooting steps:

Problem	Possible Cause / Solution
No power to Ring Stick Up Cam Wired	◦ Ensure the AC adapter is securely plugged into both the PoE injector and a working electrical outlet. ◦ Check if the electrical outlet is functional by plugging in another device. ◦ Verify that the Ethernet cable from the "PoE OUT" port to the camera is securely connected and undamaged. ◦ Confirm the PoE injector's indicator lights are on (if applicable).

Problem	Possible Cause / Solution
No network connectivity for camera	◦ Ensure the Ethernet cable from your router/network switch to the "LAN IN" port on the PoE injector is securely connected and undamaged. ◦ Verify your router/network switch is functioning correctly and providing internet access. ◦ Try restarting your router/network switch. ◦ Check the Ethernet cable connecting the PoE injector to the camera.
"Green output light" not illuminating (as mentioned in a review)	◦ This typically indicates a lack of power or a connection issue. Follow the steps for "No power to Ring Stick Up Cam Wired" above. ◦ Ensure the Ring Stick Up Cam Wired is compatible with PoE and correctly connected. ◦ If the issue persists after checking all connections and power sources, the PoE injector or the camera itself might be faulty.
Intermittent connection	◦ Inspect all Ethernet cables for damage or loose connections. ◦ Ensure the cable length is within recommended limits for reliable PoE (typically up to 100 meters or 328 feet for standard Ethernet). ◦ Check for sources of electromagnetic interference near the cables or adapter. ◦ Try power cycling the PoE adapter and your router.

If these steps do not resolve the issue, please contact Ring Customer Support for further assistance.

SPECIFICATIONS

- **Product Type:** Power over Ethernet (PoE) Adapter / Injector
- **Compatibility:** Designed for Ring Stick Up Cam Wired
- **Included Components:** PoE Injector, AC Adapter, 3-foot Ethernet Cable
- **Function:** Provides power and data over a single Ethernet cable
- **Model Number:** B07HBD3C9B
- **Brand:** Ring

WARRANTY AND SUPPORT

For information regarding the warranty of your Ring PoE Adapter, please refer to the warranty documentation included with your purchase or visit the official Ring support website. Ring provides customer support for product assistance, troubleshooting, and warranty claims.

Ring Support: For the most up-to-date support information, FAQs, and contact options, please visit the official Ring website or use the Ring app.

Please retain your proof of purchase for warranty purposes.