SEG 50021264

SEG 12K A+ 12000 BTU Inverter Wall-Mounted Air Conditioner User Manual

Model: 50021264

Product Overview

The SEG 12K A+ 12000 BTU Inverter Wall-Mounted Air Conditioner is designed to provide efficient cooling and heating for your indoor spaces. Featuring inverter technology, it offers enhanced energy efficiency and consistent temperature control. This manual provides essential information for the proper installation, operation, maintenance, and troubleshooting of your air conditioning unit.



This image displays the front view of the SEG 12K A+ 12000 BTU Inverter Wall-Mounted Air Conditioner, showing its sleek white design and the 'SEG' and 'INVERTER' branding.

Setup and Installation

Proper installation is crucial for the optimal performance and longevity of your air conditioner. It is highly recommended that the installation be performed by a qualified and certified technician to ensure compliance with local regulations and safety standards.

Pre-Installation Checks:

- Ensure the installation location is structurally sound and can support the weight of the indoor and outdoor units.
- Verify that the electrical supply meets the unit's power requirements (refer to specifications).
- Confirm adequate space for airflow around both units.
- Ensure proper drainage for condensate water.

Your purchase includes free installation, which will be arranged by the seller. Please contact the seller or authorized service center to schedule your installation appointment.

Operating Instructions

Your SEG Inverter Air Conditioner offers various modes to suit your comfort needs. Familiarize yourself with the remote control (not pictured) for full functionality.

Operating Modes:

- **Cooling Mode:** Reduces room temperature to your desired setting. Ideal for hot weather.
- **Heating Mode:** Increases room temperature. Suitable for cold weather.
- **Fan Mode:** Circulates air without cooling or heating.
- **Dry Mode:** Reduces humidity in the room.
- **Auto Mode:** Automatically selects the appropriate mode based on the ambient temperature.

Energy Saving Tips:

- Set the temperature to a comfortable but not extreme level.
- Use the timer function to operate the unit only when needed.
- Keep doors and windows closed while the unit is operating.
- Clean air filters regularly to maintain efficiency.

Maintenance

Regular maintenance ensures the efficiency and extends the lifespan of your air conditioner. Always turn off the power supply to the unit before performing any maintenance.

Air Filter Cleaning:

- The air filters should be cleaned every two weeks or more frequently depending on usage and air quality.
- Open the front panel of the indoor unit and remove the filters.
- Wash the filters with lukewarm water and a mild detergent. Rinse thoroughly.
- Allow filters to dry completely in a shaded area before reinserting them.

General Cleaning:

- Wipe the indoor unit's surface with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- Ensure the outdoor unit's coils are free from debris, leaves, and dirt. This may require professional cleaning.

Seasonal Checks:

- Before the cooling or heating season, consider having a professional technician inspect the refrigerant levels and overall system performance.

Troubleshooting

If you encounter issues with your air conditioner, refer to the common problems and solutions below. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Unit does not turn on	No power supply; Remote control batteries low; Circuit breaker tripped.	Check power connection; Replace batteries; Reset circuit breaker.
Insufficient cooling/heating	Dirty air filters; Blocked outdoor unit; Incorrect mode setting; Room too large.	Clean filters; Clear obstructions; Select correct mode; Ensure room size is within capacity.
Unusual noise	Loose parts; Obstruction in fan; Unit not level.	Check for loose parts; Remove obstructions; Ensure unit is level. If noise persists, contact service.
Water leakage from indoor unit	Clogged drain pipe; Incorrect installation.	Clear drain pipe; Contact a technician for inspection.

Specifications

Below are the key technical specifications for the SEG 12K A+ 12000 BTU Inverter Wall-Mounted Air Conditioner.

- **Brand:** SEG
- **Model Number:** 50021264
- **Cooling Capacity Range (BTU/h):** 4400 - 13000
- **Heating Capacity Range (BTU/h):** 4100 - 13650
- **SEER (W/W):** 5.8
- **SCOP (W/W):** 3.8
- **Energy Class (Cooling):** A+ (Seasonal Efficiency)
- **Power Source:** Wired Electric
- **Special Features:** Heating and Cooling Function
- **First Available Date:** September 13, 2018

Warranty and Support

Your SEG 12K A+ 12000 BTU Inverter Wall-Mounted Air Conditioner comes with a comprehensive warranty to ensure your peace of mind.

Warranty Period:

This product is covered by a **36-month (3-year) warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use conditions. Please retain your proof of purchase for warranty claims.

Customer Support:

For technical assistance, warranty claims, or service requests, please contact SEG customer support or your authorized dealer. Refer to your purchase documentation for specific contact details.

You can also visit the official SEG website for the latest support information and service center locations.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question