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Yealink Wall Mount Bracket for T27G, T29G

Yealink Wall Mount Bracket for T27G and T29G IP Phones User Manual

Model: Wall Mount Bracket for T27G, T29G

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of the Yealink Wall Mount Bracket, designed specifically for Yealink SIP-T27G and SIP-T29G IP phones. Please read this manual thoroughly before installation to ensure proper and safe use of the product.

2. SAFETY INFORMATION

- Always ensure the mounting surface is strong enough to support the weight of the bracket and the phone.
- Use appropriate tools and hardware for installation. If unsure, consult a qualified professional.
- Keep small parts away from children to prevent choking hazards.
- Do not overtighten screws, as this may damage the bracket or the mounting surface.
- Ensure all cables are routed safely to prevent tripping hazards or damage.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Yealink Wall Mount Bracket (1)
- Mounting Screws (e.g., 2-4 screws, depending on design)
- Wall Anchors (if applicable, for drywall installation)
- Quick Start Guide (1)



Image 1: Example of Yealink Wall Mount Bracket and included hardware.

4. SETUP AND INSTALLATION

Follow these steps to install the wall mount bracket and secure your IP phone.

4.1 Tools Required

- Pencil
- Drill
- Drill bit (appropriate size for anchors/screws)
- Screwdriver (Phillips head recommended)
- Level (optional, for precise alignment)

4.2 Installation Steps

1. **Choose a Location:** Select a suitable wall location that is structurally sound and allows for easy access to power and network cables. Ensure the height is convenient for phone use.
2. **Mark Drilling Points:** Hold the wall mount bracket against the wall at the desired height and use a pencil to mark the positions for the mounting screws. Use a level to ensure the bracket is straight.
3. **Drill Pilot Holes:** Using the appropriate drill bit, drill pilot holes at the marked locations. If installing into drywall, insert wall anchors into the pilot holes until flush with the wall surface.
4. **Secure the Bracket:** Align the bracket with the drilled holes (or anchors) and insert the mounting screws. Tighten the screws firmly with a screwdriver until the bracket is securely fastened to the wall. Do not overtighten.
5. **Attach the Phone:** Carefully slide your Yealink SIP-T27G or SIP-T29G IP phone onto the bracket. Ensure it clicks into place or is otherwise securely seated according to the bracket's design.
6. **Connect Cables:** Route the power and network cables to the phone, ensuring they are not strained or pinched.

5. OPERATING INSTRUCTIONS

Once installed, the Yealink Wall Mount Bracket provides a stable platform for your IP phone.

- **Placing the Phone:** Gently align the phone's mounting slots with the bracket's tabs and slide it downwards until it locks into position.
- **Removing the Phone:** To remove the phone, lift it slightly and slide it upwards to disengage it from the bracket. Exercise caution to avoid dropping the phone.
- **Adjustments:** If the bracket offers any adjustable features (e.g., tilt), refer to the specific instructions provided with your bracket model for adjustment procedures.

6. MAINTENANCE

Regular maintenance ensures the longevity and proper function of your wall mount bracket.

- **Cleaning:** Wipe the bracket with a soft, dry cloth. Avoid using abrasive cleaners or solvents, which may damage the finish.
- **Inspection:** Periodically check all mounting screws to ensure they remain tight. Inspect the bracket for any signs of wear or damage. If damage is observed, replace the bracket immediately.

7. TROUBLESHOOTING

If you encounter issues with your wall mount bracket, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Bracket feels loose on the wall.	Screws are not tight enough, or wall anchors are not properly seated.	Tighten screws. If still loose, consider using larger anchors or relocating to a stud.
Phone does not fit or is unstable on the bracket.	Incorrect phone model for the bracket, or phone not properly engaged.	Ensure your phone is a Yealink SIP-T27G or SIP-T29G. Re-seat the phone carefully.
Cables are difficult to manage.	Cables are too short or not routed efficiently.	Use longer cables if necessary. Utilize cable ties or clips to organize cables neatly.

8. SPECIFICATIONS

Brand: Yealink

Compatible Phone Models: SIP-T27G, SIP-T29G

Mounting Type: Wall Mount

Color: Black

Item Weight: 3.41 ounces (approx. 96.67 grams)

Package Dimensions: 8.07 x 6.5 x 2.2 inches (approx. 20.5 x 16.5 x 5.6 cm)

Special Features: Adjustable

ASIN: B07H6T41CC

Manufacturer: Yealink

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Yealink website or contact your local distributor.
Keep your purchase receipt for warranty claims.

Yealink Official Website: www.yealink.com