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### Jensen VX3528

# Jensen VX3528 DVD Receiver User Manual

Model: VX3528

## INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Jensen VX3528 DVD Receiver. Please read this manual thoroughly before using the product to ensure proper operation and to prevent damage. Keep this manual for future reference.

## IMPORTANT SAFETY INFORMATION

- Do not operate the unit in a manner that distracts you from safe driving.
- Ensure all wiring is correctly connected to prevent short circuits or damage.
- Consult a qualified technician for installation if you are unsure about any steps.
- Avoid exposing the unit to extreme temperatures, direct sunlight, or moisture.
- Do not attempt to disassemble or modify the unit. This may void the warranty and cause damage.

## KEY FEATURES

- DVD/CD receiver with 6.2" touchscreen display.
- Bluetooth for hands-free calling and audio streaming.
- Built-in iPod, iPhone, and iPad control.
- Pandora control with iPhone compatibility.
- Plays audio/video content from CDs, DVDs, and USB memory devices.
- 8-band equalizer for audio customization.

- Front and rear USB inputs (rear for charging only).
- Front auxiliary input (mini jack).
- Rear A/V input (RCA).
- Rear-view camera input.
- 6-channel preamp outputs (4-volt front, rear, mono subwoofer).
- Two rear video outputs.
- Built-in amplifier: 14 watts RMS CTA-2006/50 peak x 4 channels.
- CTA-2006 compliant.
- Double-DIN dash opening compatibility.
- Compatible with most factory steering wheel audio controls (adapter required, sold separately).
- Includes remote control.

## SETUP AND INSTALLATION

The Jensen VX3528 is designed for installation in vehicles with a double-DIN dash opening. Professional installation is recommended. Ensure the vehicle's battery is disconnected before beginning installation.

### Rear Panel Connections

Refer to the diagrams below for proper connection of power, speakers, and external devices.



**Figure 1:** Rear panel of the Jensen VX3528 DVD Receiver. This view highlights the RCA audio/video inputs and outputs, antenna input, and the USB input cable for charging and data.



**Figure 2:** Angled rear view of the Jensen VX3528 DVD Receiver, providing a broader perspective of the chassis and connection points, including the main wiring harness connector.

- **Power Wiring:** Connect the yellow wire to constant 12V, red wire to accessory 12V, and black wire to ground.
- **Speaker Wiring:** Connect speaker wires to the corresponding positive and negative terminals. Ensure correct polarity.
- **Antenna Input:** Connect your vehicle's radio antenna to the designated input.
- **USB Inputs:** The unit features front and rear USB inputs. The rear USB input is primarily for charging devices.
- **Auxiliary Input:** Use the front 3.5mm mini jack for connecting portable audio devices.
- **A/V Inputs/Outputs:** Utilize the RCA connections for external audio/video sources or to connect to external monitors/amplifiers.
- **Rear-view Camera:** Connect a compatible rear-view camera to the dedicated input for automatic display when reversing.
- **Steering Wheel Controls:** If your vehicle has factory steering wheel audio controls, an adapter (not included) is required for compatibility.

## OPERATING INSTRUCTIONS

### Basic Operation

- **Power On/Off:** Press the power button (usually a rotary knob or dedicated button) to turn the unit on or off.
- **Volume Control:** Rotate the volume knob or use the volume buttons on the

touchscreen/remote to adjust the audio level.

- **Source Selection:** Press the SOURCE button or touch the corresponding icon on the touchscreen to switch between DVD, CD, Radio, Bluetooth, USB, and AUX modes.

## DVD/CD Playback

1. Insert a DVD or CD into the disc slot with the label side facing up. The unit will automatically begin playback.
2. Use the touchscreen controls for play, pause, skip tracks/chapters, and menu navigation.
3. To eject a disc, press the EJECT button.

## Bluetooth Operation

1. **Pairing:** Enable Bluetooth on your mobile device. On the VX3528, go to the Bluetooth menu and search for available devices. Select "Jensen VX3528" from your device's list. Enter the PIN (usually "0000") if prompted.
2. **Hands-Free Calling:** Once paired, you can make and receive calls directly through the receiver's microphone and speakers.
3. **Audio Streaming:** Play music from your paired device, and control playback (play/pause, skip) from the receiver's touchscreen.

## USB and Auxiliary Input

- **USB:** Connect a USB memory device to either the front or rear USB port. The unit will automatically detect and play compatible audio/video files.
- **Auxiliary:** Connect an external audio player to the front 3.5mm AUX input using a stereo audio cable. Select AUX as the source.

## Audio Settings

Access the audio settings menu to adjust the 8-band equalizer, balance, fader, and subwoofer output for optimal sound quality.

## MAINTENANCE

- **Cleaning the Screen:** Use a soft, dry cloth to wipe the touchscreen. For stubborn smudges, dampen the cloth slightly with water or a screen cleaner designed for electronics. Do not use abrasive cleaners.
- **Disc Care:** Handle discs by their edges. Keep them clean and free of scratches. Store discs in their cases when not in use.
- **General Care:** Keep the unit free from dust and debris. Avoid spilling liquids on the unit.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No power	Blown fuse; incorrect wiring; vehicle battery low.	Check vehicle fuses and the unit's fuse. Verify power wiring connections. Check vehicle battery.
No sound	Volume too low; mute activated; incorrect speaker wiring; amplifier issue.	Increase volume. Check if mute is active. Verify speaker connections. Ensure external amplifier (if used) is powered on.
Disc will not play/eject	Disc inserted incorrectly; damaged disc; unit malfunction.	Ensure disc is inserted correctly. Try a different, clean disc. If issue persists, consult support.
Bluetooth connection issues	Device not paired; Bluetooth off on device/unit; interference.	Ensure Bluetooth is enabled on both devices. Re-pair the device. Move closer to the unit.
Touchscreen unresponsive	System frozen; calibration needed.	Perform a soft reset (refer to specific reset instructions if available, otherwise power cycle). If available, recalibrate the touchscreen.

## SPECIFICATIONS

- **Model:** VX3528
- **Display:** 6.2" Touchscreen
- **Power Output:** 14 Watts RMS x 4 channels (CTA-2006 compliant), 50 Watts Peak x 4 channels
- **Preamp Outputs:** 6-channel (4-volt front, rear, mono subwoofer)
- **Equalizer:** 8-band
- **Connectivity:** Bluetooth, USB (front & rear), 3.5mm Aux-in (front), RCA A/V input (rear), Rear-view camera input
- **Disc Compatibility:** DVD, CD
- **Dimensions (Package):** 10.75 x 10.51 x 6.69 inches
- **Item Weight:** 5.28 pounds
- **Manufacturer:** Jensen

## WARRANTY AND CUSTOMER SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official Jensen website. Keep your proof of purchase for warranty claims.

**Jensen Official Website:** [www.jensenmobile.com](http://www.jensenmobile.com)

