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> [Veken](#) /

> [Veken Pet Fountain VK072 User Manual: 84oz/2.5L Automatic Cat and Dog Water Dispenser](#)

## Veken VK072

# Veken Pet Fountain VK072 User Manual

Model: VK072 | Brand: Veken

## INTRODUCTION

The Veken Pet Fountain is designed to provide a continuous supply of fresh, filtered water for your cats, dogs, and other small to medium-sized pets. This automatic water dispenser encourages pets to drink more, promoting better hydration and overall health. Its ultra-quiet pump and triple filtration system ensure a clean and appealing water source.



Image: The Veken Pet Fountain, featuring a flower-shaped water spout, positioned on a grey silicone mat with flower patterns.

## WHAT'S INCLUDED

Your Veken Pet Fountain package includes the following components:

- 1 x Pet Water Fountain unit
- 1 x AC Adapter
- 1 x DC Pump
- 3 x Replacement Filters
- 1 x Pre-filter Sponge
- 1 x Silicone Mat
- 1 x Instruction Manual

## SETUP INSTRUCTIONS

Follow these steps to assemble and prepare your Veken Pet Fountain for use:

1. **Prepare the Filter:** Before first use, soak one of the replacement filters in water for 2 minutes and rinse it thoroughly under running water. This prevents activated carbon dust from shedding into the fountain.
2. **Assemble the Pump:** Ensure the DC pump is clean and properly assembled. Refer to the exploded view for correct placement of components.
3. **Place the Pump:** Position the DC pump at the bottom of the fountain bowl.
4. **Install the Filter:** Place the pre-filter sponge over the pump, then insert the rinsed filter into the designated slot on the lid.
5. **Attach the Lid:** Securely place the lid onto the fountain bowl.
6. **Add Water:** Fill the fountain with water. The highest water level should be 3/4 of the bowl height, and the lowest water level must be above the water outlet of the pump.
7. **Connect Power:** Plug the AC adapter into a power outlet.
8. **Position the Mat:** Place the silicone mat under the fountain to help catch any accidental spills.

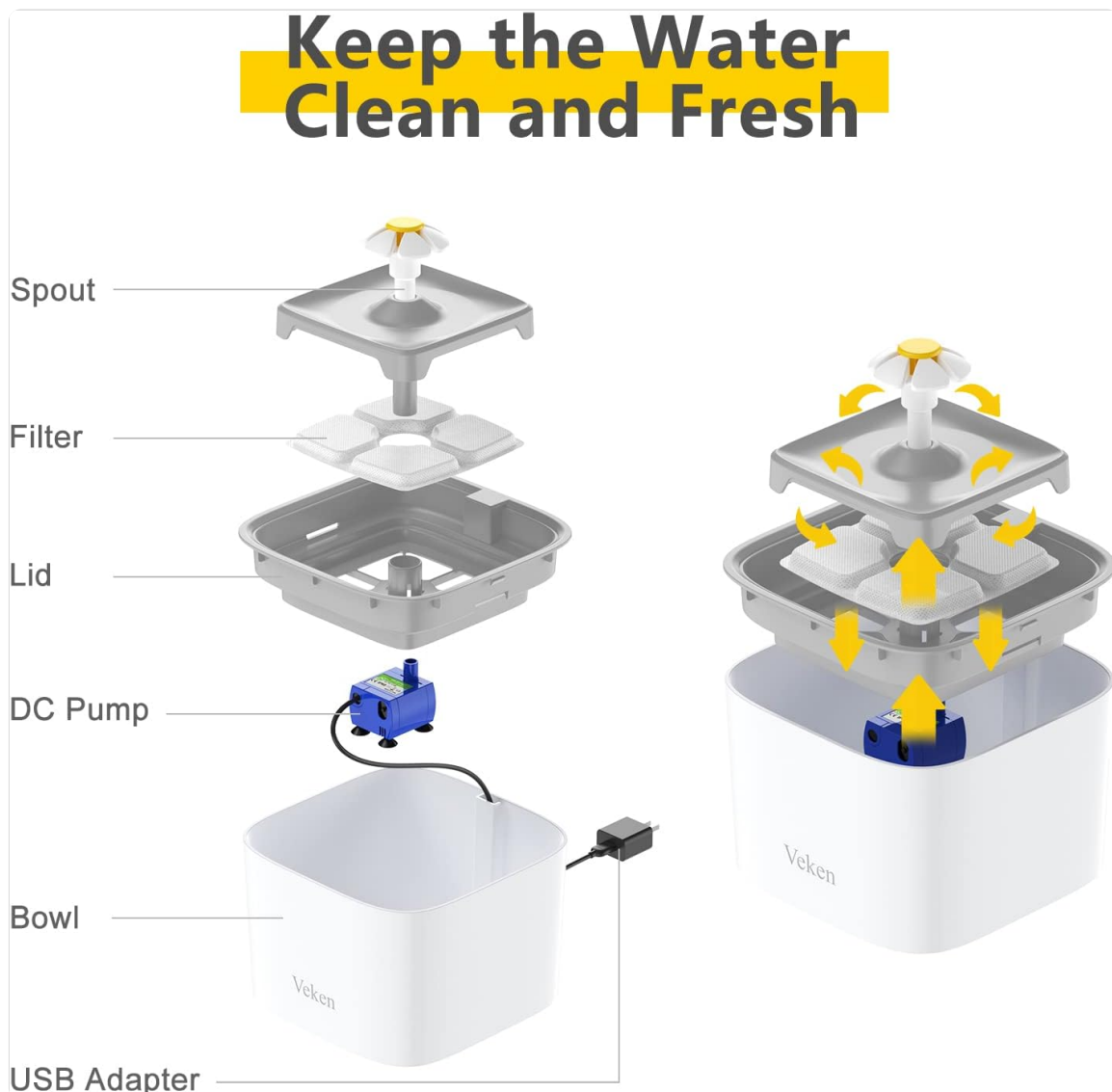


Image: Exploded diagram illustrating the assembly of the Veken Pet Fountain, showing the USB adapter, bowl, DC pump, lid, filter, and spout.

## OPERATING INSTRUCTIONS

The Veken Pet Fountain offers three different water flow designs to cater to your pet's preferences:

- **Flower Waterfall:** Provides a flowing stream of water, mimicking a natural waterfall.
- **Flower Bubble:** Creates a bubbling effect, appealing to pets who enjoy playing with water.
- **Gentle Fountain:** Offers a soft, calm flow of water.

To change the flow design, adjust the flower spout component on top of the fountain. Experiment with each mode to find your pet's preferred drinking style.

# 3 Different Flow Designs



Image: Visual representation of the three distinct water flow options: flower waterfall, flower bubble, and gentle fountain, available with the Veken Pet Fountain.

## MAINTENANCE

Regular maintenance is crucial for the longevity of your pet fountain and the health of your pets.

### Cleaning the Fountain

- It is suggested to change the water and clean the entire fountain unit every week.
- Disassemble the fountain components (bowl, lid, spout, pump, filter, sponge).
- Wash all parts with soap and water. The fountain components are generally easy to clean.

### Filter Replacement

- The triple filtration system includes activated carbon, ion exchange resin, and non-woven fabric.
- The filter should be changed every 2-3 weeks to ensure optimal water quality.
- Always soak and rinse new filters before use.



Image: A visual breakdown of the triple filtration system, highlighting the non-woven fabric, activated carbon, and ion exchange resin, and their roles in purifying the water.

### Pump Cleaning

Thorough cleaning of the pump is essential for its function and to prevent issues. This includes:

- Remove the white flower spout and the yellow part (it can be unscrewed/twisted).

- Clean the two grey lids, ensuring all crevices are free of buildup.
- Clean the exterior of the DC pump.
- Remove the backing of the DC pump and clean any empty space.
- Remove the front of the DC pump (the side with the target/circle shape).
- Carefully remove the piece covering the X-shaped spinner inside the pump.
- Remove the spinner itself. Use a small tool like a knife to gently pull it out. Clean any buildup on the grey part of the spinner and inside the motor.
- Use a small brush to reach into the hole that holds the spinner and scrub away any buildup on the walls.
- Once every so often, place the pump in a cup of warm water with a few drops of household bleach to sanitize areas that are difficult to clean thoroughly.

## TROUBLESHOOTING

If you encounter any issues with your Veken Pet Fountain, refer to the following common solutions:

- **Loud Fountain Noise:** A loud fountain is often a consequence of a low water level or a dirty impeller. Ensure the water reaches at least its minimum level (above the pump's water outlet). Clean the pump's impeller thoroughly as described in the Maintenance section.
- **Water Not Pumping:** If the water is not pumping, first check the water level. If the level is adequate, the pump may be clogged or dirty. Perform a thorough cleaning of the pump, paying close attention to the impeller and its housing. Ensure all components are correctly reassembled.
- **Cable Safety:** Always keep the power cable away from pets to prevent chewing, which can cause damage or electrical hazards.

## SPECIFICATIONS

Feature	Detail
Model Name	Pet Water Fountain
Item Model Number	VK072
Brand	Veken
Capacity	84 oz / 2.5 L
Material	PP Resin
Color	Grey
Item Dimensions (LxWxH)	7.48 x 7.48 x 5.91 inches
Item Weight	1.81 pounds

Pump Noise Level	Below 40dB (Ultra-quiet)
Power Consumption	Low (2W)
Target Audience	Dogs, House-cats, Small-animal-pets, Small-animals
Specific Uses	Indoor



Image: The Veken Pet Fountain with its dimensions clearly marked: 7.48 inches in length and width, and 5.91 inches in height.

## WARRANTY

The Veken Pet Fountain Model VK072 comes with a **1-Year Warranty** from the date of purchase. Please retain your proof of purchase for any warranty claims. This warranty covers manufacturing defects and malfunctions under normal use conditions.

## SUPPORT

For further assistance, technical support, or to inquire about replacement parts, please visit the official Veken website or contact Veken customer service through the contact information provided with your product packaging. Ensure you have your model number (VK072) and purchase details ready when contacting support.

