

## Konica Minolta C364

# Konica Minolta Bizhub C364 User Manual

Multifunction Printer, Copier, Scanner, Fax

## 1. Introduction

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This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your Konica Minolta Bizhub C364 multifunction device. Please read this manual thoroughly before using the device to ensure proper functionality and to prevent damage.

## 2. Safety Information

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Observe the following safety precautions to prevent injury or damage to the device:

- Ensure the device is placed on a stable, level surface.
- Connect the device to a grounded power outlet with the correct voltage.
- Do not block ventilation openings.
- Keep liquids away from the device.
- Do not attempt to service the device yourself. Refer to qualified service personnel.
- Avoid touching internal components, especially during operation or immediately after use, as some parts may be hot.

## 3. Product Components and Overview

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Familiarize yourself with the main parts of your Bizhub C364 device.



**Figure 3.1:** Front view of the Konica Minolta Bizhub C364 multifunction printer, showing the main unit, automatic document feeder, control panel, and paper trays.

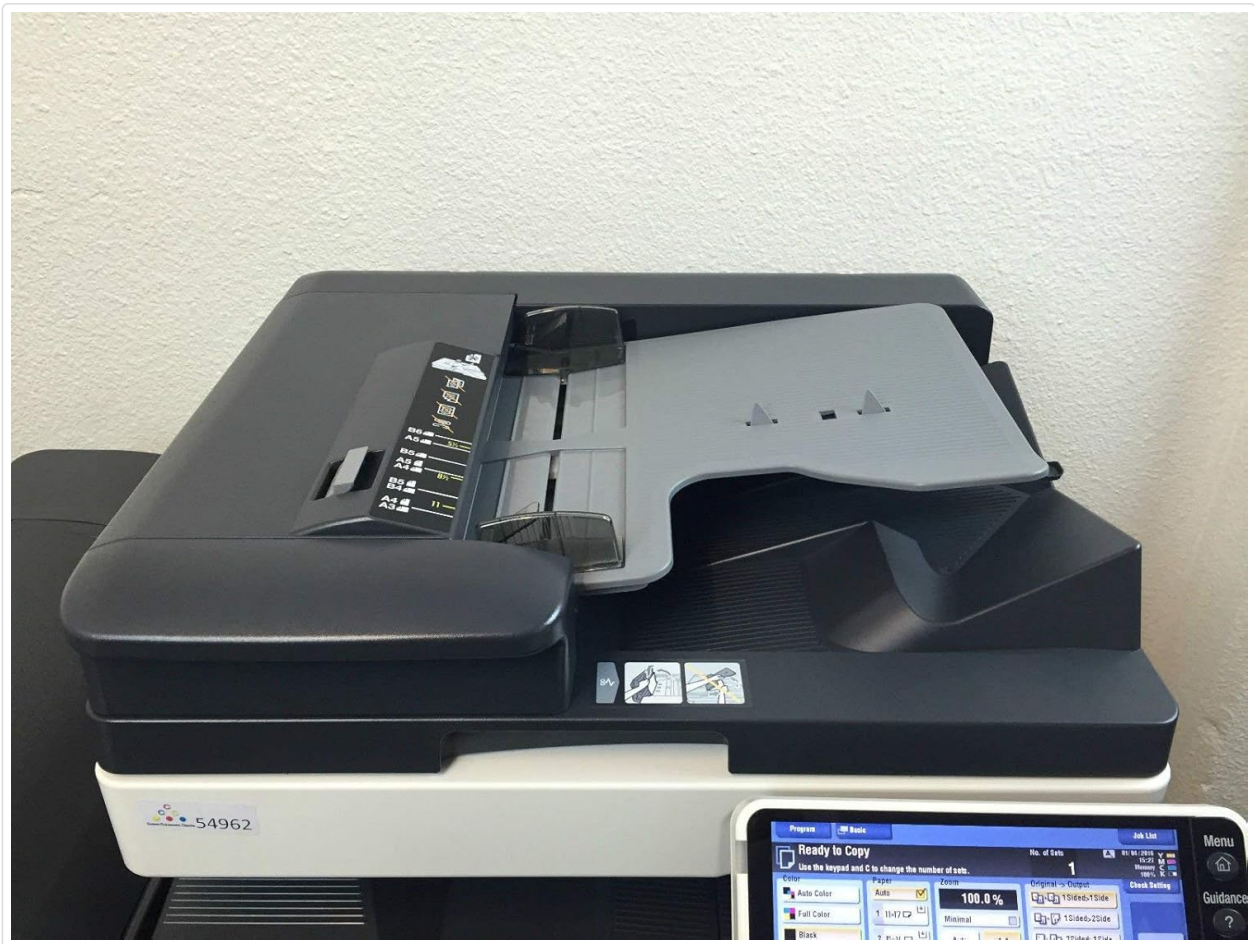
### 3.1 Control Panel



**Figure 3.2:** Close-up view of the Bizhub C364 control panel, featuring a large color touchscreen display, physical buttons for Power, Fax/Scan, Copy, 10-Keypad, Start, Stop, and Reset, and status indicators.

The control panel is your primary interface for operating the device. It features a large touchscreen display for navigating menus and settings, along with dedicated buttons for common functions.

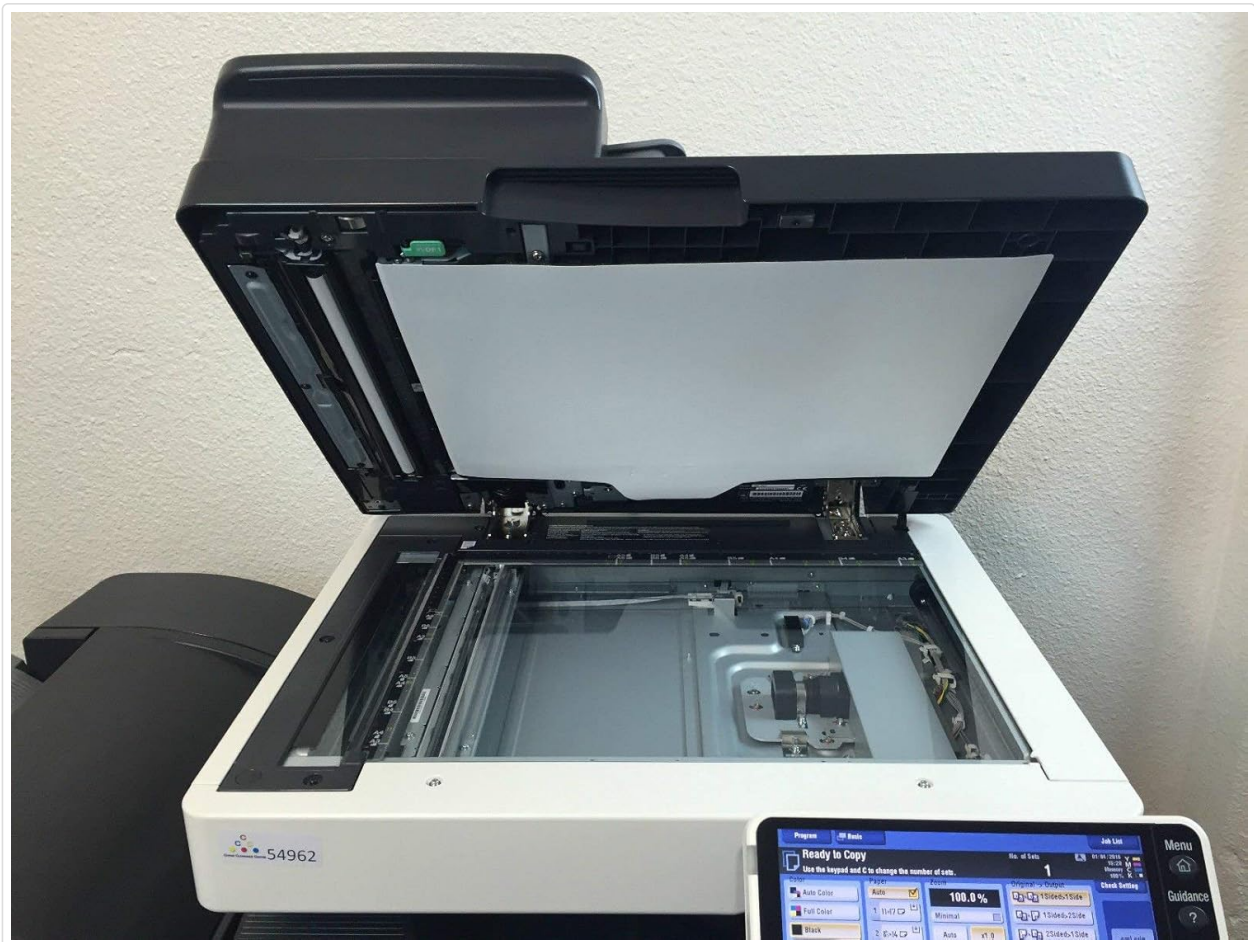
### **3.2 Automatic Document Feeder (ADF)**



**Figure 3.3:** View of the Automatic Document Feeder (ADF) on top of the Bizhub C364, showing the input tray for multiple pages and the document guides.

The ADF allows you to automatically feed multiple pages for copying, scanning, or faxing without placing each page individually on the scanner glass.

### 3.3 Scanner Glass



**Figure 3.4:** The scanner glass of the Bizhub C364, revealed by lifting the ADF cover. This area is used for scanning single pages or delicate documents.

Use the scanner glass for single pages, books, or delicate documents that cannot be fed through the ADF.

### **3.4 Output Tray / Finisher**



**Figure 3.5:** Side view of the Bizhub C364 showing the output tray, where printed or copied documents are collected.

Finished documents are delivered to the output tray. Depending on your configuration, an optional finisher may provide stapling or sorting capabilities.

## 4. Setup

### 4.1 Unpacking and Placement

1. Carefully remove the device from its packaging.

2. Place the Bizhub C364 on a sturdy, level surface capable of supporting its weight. Ensure adequate space around the device for ventilation and access to paper trays and maintenance areas.
3. Remove all protective tapes and packing materials from the exterior and interior of the device.

## 4.2 Power Connection

1. Connect the power cord to the power inlet on the rear of the device.
2. Plug the other end of the power cord into a grounded electrical outlet.
3. Press the power button, typically located on the control panel, to turn on the device.

## 4.3 Initial Configuration and Driver Installation

1. Follow the on-screen prompts on the control panel for initial setup, including language, date, and time settings.
2. For network connectivity, connect an Ethernet cable to the device's LAN port and configure network settings (IP address, subnet mask, gateway) via the control panel or web interface.
3. To enable printing and scanning from a computer, install the appropriate drivers. Drivers can typically be found on the Konica Minolta support website.
4. For USB connection, connect a USB cable from the device to your computer. Install necessary drivers as prompted by your operating system.

## 5. Operating Instructions

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### 5.1 Loading Paper

The Bizhub C364 features four paper drawers. Ensure paper is loaded correctly for optimal performance.

1. Pull out the desired paper drawer until it stops.
2. Adjust the paper guides to match the size of the paper you are loading.
3. Load the paper stack with the print side facing up (or as indicated by the tray diagram). Do not overfill the tray beyond the maximum fill line.
4. Gently push the paper drawer back into the device until it clicks into place.
5. Confirm the paper size and type on the control panel if prompted.

### 5.2 Copying Documents

1. Place your original document(s) face up in the Automatic Document Feeder (ADF) or face down on the scanner glass.
2. On the control panel, press the **Copy** button.
3. Adjust settings such as quantity, color mode (color/black & white), duplex (two-sided), and zoom using the touchscreen.
4. Press the **Start** button to begin copying.

### 5.3 Printing Documents

1. Ensure the device is connected to your computer via USB or network and that drivers are installed.
2. Open the document you wish to print on your computer.
3. Select **Print** from the application's menu.
4. Choose the Konica Minolta Bizhub C364 as your printer.
5. Adjust print settings (e.g., paper source, color, duplex, number of copies) as needed.
6. Click **Print** to send the job to the device.

## 5.4 Scanning Documents

1. Place your original document(s) in the ADF or on the scanner glass.
2. On the control panel, press the **Fax/Scan** button, then select the Scan function.
3. Choose your desired scan destination (e.g., email, network folder, USB drive) and adjust scan settings (e.g., resolution, color mode, file format).
4. Press the **Start** button to begin scanning.

## 5.5 Faxing Documents

1. Place your original document(s) in the ADF or on the scanner glass.
2. On the control panel, press the **Fax/Scan** button, then select the Fax function.
3. Enter the recipient's fax number using the 10-keypad or select from the address book.
4. Adjust any necessary fax settings.
5. Press the **Start** button to send the fax.

## 6. Maintenance

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### 6.1 Cleaning Procedures

- **Exterior:** Wipe the exterior surfaces with a soft, damp, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Scanner Glass:** Gently clean the scanner glass and the underside of the ADF with a soft, lint-free cloth dampened with glass cleaner. Ensure no residue remains.
- **ADF Rollers:** Periodically clean the ADF rollers with a lint-free cloth dampened with isopropyl alcohol to prevent paper feed issues.

### 6.2 Consumables Replacement

The device will display messages on the control panel when consumables such as toner cartridges or the waste toner bottle need replacement. Refer to the on-screen instructions for specific replacement procedures.

- **Toner Cartridges:** Replace empty toner cartridges with genuine Konica Minolta cartridges to ensure optimal print quality and device longevity.
- **Waste Toner Bottle:** Replace the waste toner bottle when prompted to prevent toner overflow.

## 7. Troubleshooting

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This section addresses common issues you may encounter. For more complex problems, contact customer support.

- **Paper Jams:** Follow the on-screen instructions to locate and clear paper jams. Always turn off the device before clearing jams if instructed.
- **Poor Print Quality:** Check toner levels, clean the print heads (if applicable), and ensure you are using appropriate paper types and settings.
- **Device Not Responding:** Check power connections, ensure the device is turned on, and verify network or USB connections. Restarting the device may resolve temporary issues.
- **Network Connectivity Issues:** Verify network cable connection, check IP address settings, and ensure the device is visible on the network. Consult your network administrator if necessary.

## 8. Technical Specifications

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Feature	Specification
Model Name	Bizhub C364
Functions	Copier, Printer, Scanner, Fax
Printing Technology	Inkjet
Printer Output	Color, Monochrome
Max Color Print Resolution	4800 x 1200 dpi
Max Black & White Print Resolution	3600 dpi
Max Copy Resolution Color	4800 x 1200 dpi
Max Copy Resolution Black & White	600 dpi
Duplex Printing	Automatic
Max Input Sheet Capacity	1200 sheets
Number of Trays	4
Maximum Media Size	A3 or 11x17 inches
Connectivity Technology	USB
Hardware Interface	USB
Total USB Ports	1
Ink Color	CMYK
Scanner Type	Flatbed
Item Model Number	C364
UPC	748926512091

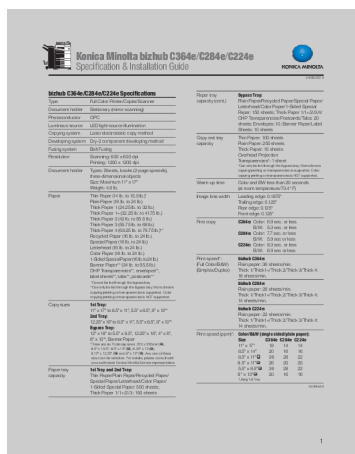
## 9. Warranty and Support

This Konica Minolta Bizhub C364 device comes with a **90-day limited warranty**. This warranty covers defects in materials and workmanship under normal use. For warranty claims or technical support, please refer to your purchase documentation or contact the seller directly.

For additional resources, including updated drivers and detailed troubleshooting guides, visit the official Konica Minolta support website.

	<p><a href="#">Konica Minolta bizhub 650i/550i/450i/360i/300i Quick Reference Guide</a></p> <p>A comprehensive quick reference guide for Konica Minolta bizhub 650i, 550i, 450i, 360i, and 300i multifunction printers. Learn how to operate the panel, touch screen, perform copying, scanning, faxing, and manage USB printing and address book features.</p>
	<p><a href="#">Konica Minolta bizhub C650i/C550i/C450i Quick Guide: Setup and Operation</a></p> <p>Essential quick guide for Konica Minolta bizhub C650i, C550i, C450i multifunction printers. Learn about safety, basic functions like copy, print, scan, fax, and initial setup for office productivity.</p>
	<p><a href="#">Konica Minolta bizhub 4750/4050 Quick Reference Guide</a></p> <p>A concise guide to operating the Konica Minolta bizhub 4750 and 4050 multifunction printers, covering panel operations, copying, scanning, and faxing procedures.</p>
	<p><a href="#">Konica Minolta bizhub 4750i/4050i Quick Reference Guide</a></p> <p>A concise guide to operating the Konica Minolta bizhub 4750i/4050i multifunction printer, covering basic functions like copying, scanning, faxing, and USB printing.</p>
	<p><a href="#">Konica Minolta bizhub C551i A3 Color Multifunction System Datasheet</a></p> <p>Comprehensive datasheet for the Konica Minolta bizhub C551i A3 color multifunction system, detailing its features, options, connectivity, media handling, finishing capabilities, and technical specifications for enhanced office productivity.</p>
	<p><a href="#">Konica Minolta bizhub C227i Quick Reference Guide</a></p> <p>A concise guide to operating the Konica Minolta bizhub C227i, covering panel functions, touch screen operations, basic copy functions, finishing options, and scan/fax capabilities.</p>

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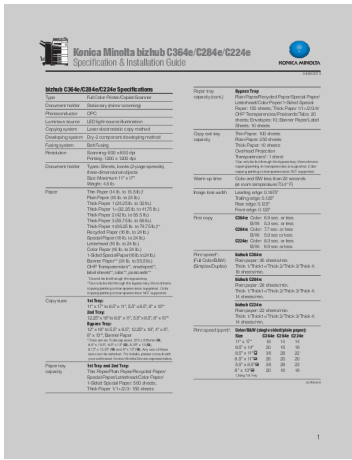
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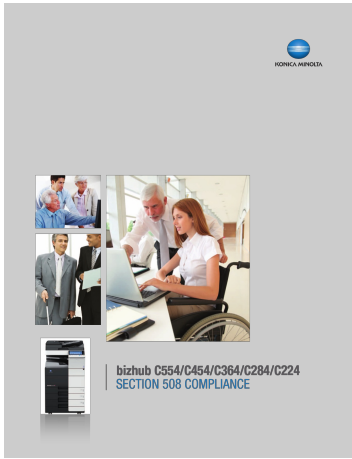
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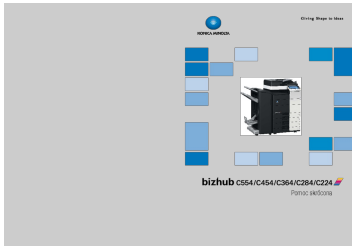
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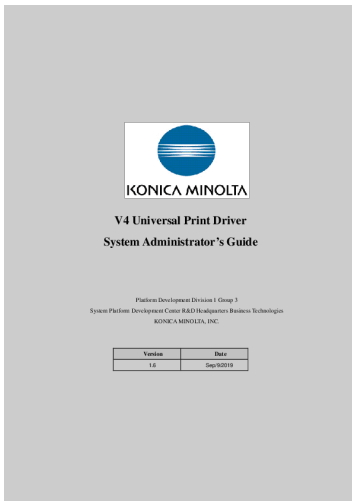
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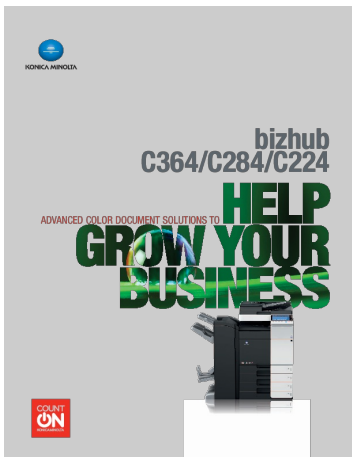


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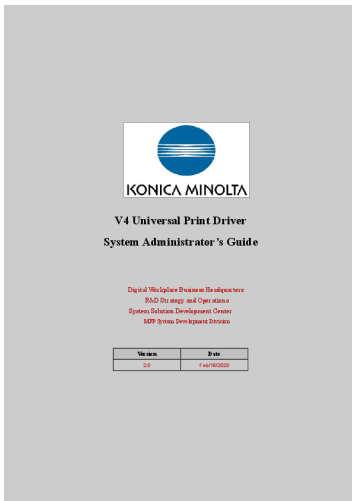


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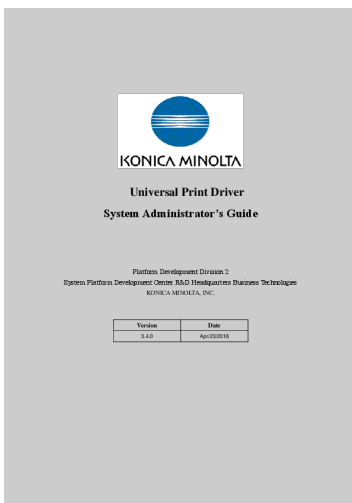
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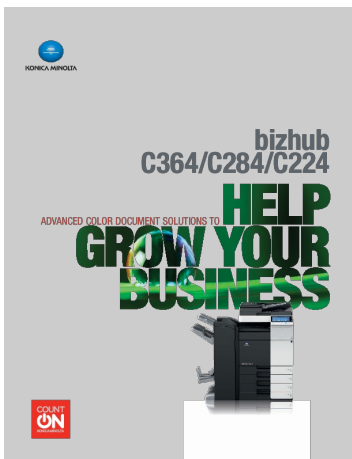
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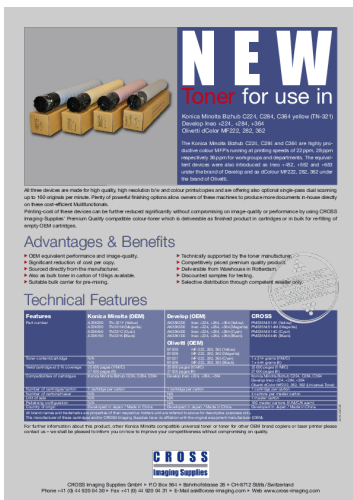
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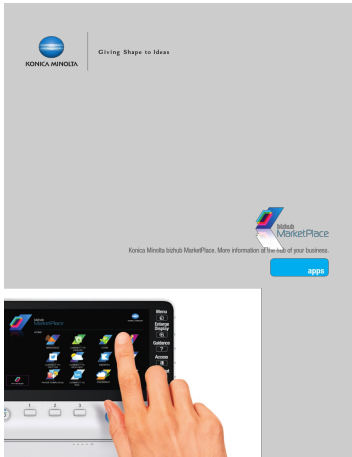






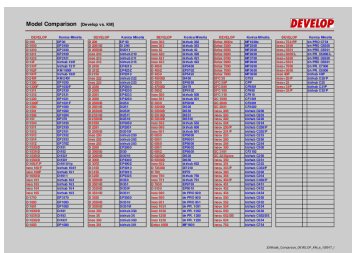
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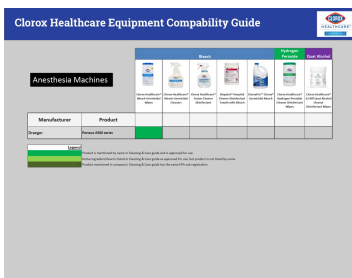
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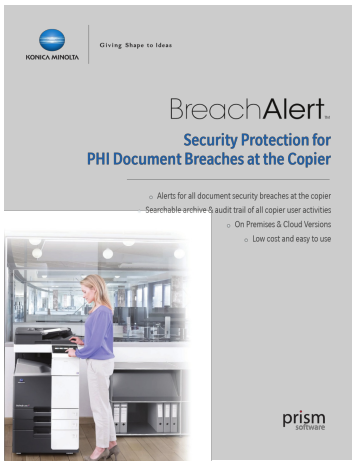
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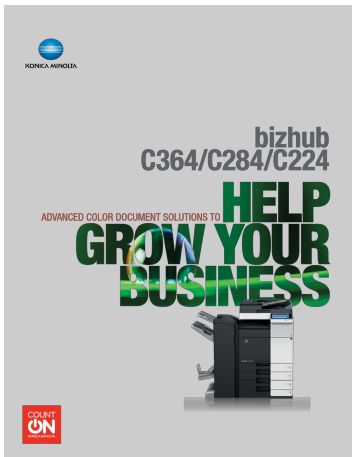


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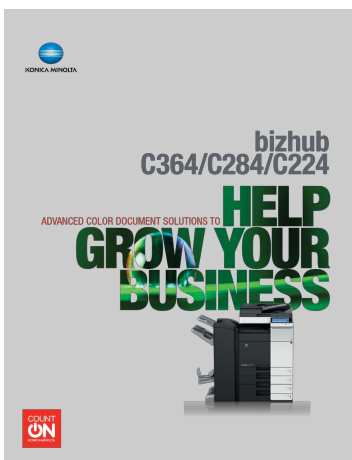


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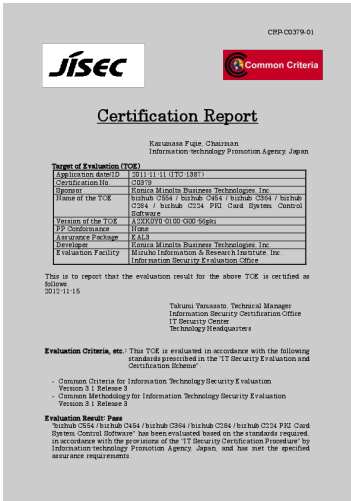


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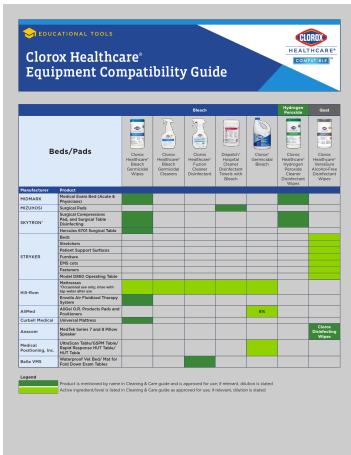


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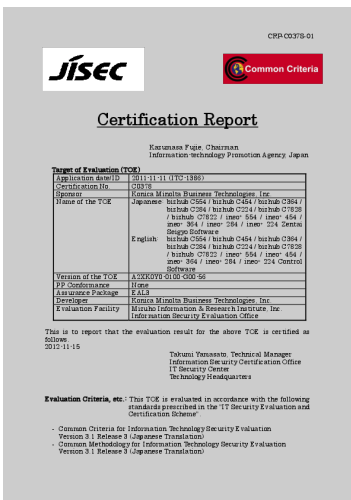


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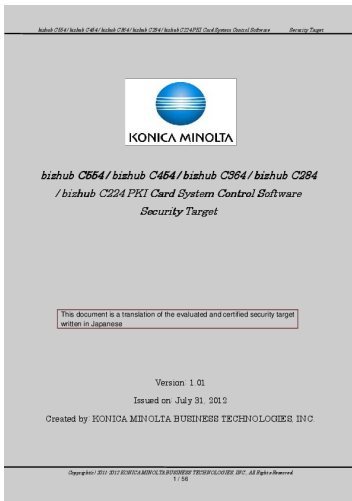
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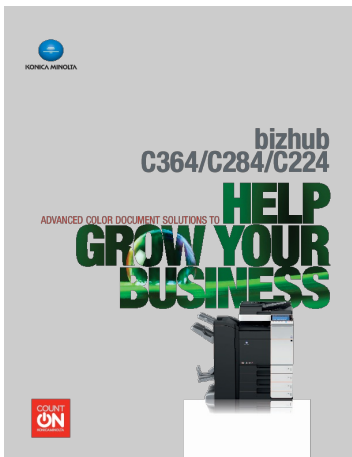


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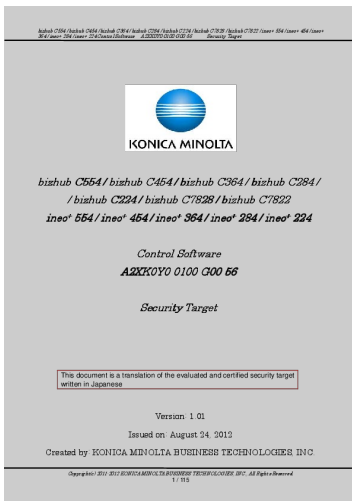


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