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## Motorola MOTXT192917

# Motorola Moto Z3 User Manual

Model: MOTXT192917

## INTRODUCTION

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This manual provides essential information for the proper use and care of your Motorola Moto Z3 smartphone, model MOTXT192917. Please read this guide thoroughly to ensure optimal performance and longevity of your device. This device is designed to be 5G upgradable and supports various Moto Mods for enhanced functionality.

## DEVICE OVERVIEW

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Familiarize yourself with the physical components of your Moto Z3.



**Image:** Front and back view of the Motorola Moto Z3. The front displays the screen, while the back shows the camera module, Motorola logo, Verizon branding, and Moto Mod connector pins.



**Image:** Detailed back view of the Motorola Moto Z3, highlighting the circular camera housing, the Motorola 'M' logo, 'verizon' branding, and the magnetic connector pins for Moto Mods at the bottom.



**Image:** Side view of the Motorola Moto Z3, showing the placement of the power button and volume rocker on the device's edge.

## SETUP

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### 1. Inserting the SIM Card and microSD Card

1. Locate the SIM/microSD card tray on the side of your device.
2. Use the SIM ejector tool (if provided) to open the tray.
3. Place your Nano-SIM card into the designated slot with the gold contacts facing down.
4. If using, insert a microSD card into its slot.
5. Carefully push the tray back into the device until it clicks into place.

### 2. Initial Power On and Configuration

1. Press and hold the power button until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to Wi-Fi, and set up your Google account.
3. Configure security settings such as fingerprint unlock or a PIN/pattern.

### 3. Charging the Battery

Your device comes with a 3000 mAh battery. For initial use, it is recommended to fully charge the device. Use the provided charger for optimal performance. The device supports TurboPower for fast charging, providing significant power in approximately 30 minutes.

## OPERATING YOUR DEVICE

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### Navigation and Gestures

The Moto Z3 features an 18:9 aspect ratio Max Vision Full HD+ display. Utilize intuitive gestures for navigation:

- **One-button navigation:** Use a single on-screen bar for home, back, and recent apps by swiping left, right, or tapping.
- **Moto Actions:** Access features like a quick flashlight with a chop gesture or quick camera launch with a twist.

### Camera Features

The device includes smart cameras capable of capturing and editing photos and self-portraits in various lighting conditions. The camera system can recognize objects and text, enhancing your photography experience.

### Moto Mods Compatibility

Enhance your Moto Z3 with Moto Mods. These modular accessories attach magnetically to the back of your phone, instantly transforming it with features like extended battery life, powerful speakers, or a projector. Ensure the Moto Mod is correctly aligned with the connector pins for proper function.

## MAINTENANCE

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### Battery Care

- Avoid exposing the device to extreme temperatures.
- Use only Motorola-approved chargers and cables.
- For optimal battery health, avoid frequently draining the battery completely or keeping it at 100% charge for extended periods.

### Cleaning Your Device

- Wipe the screen and body with a soft, lint-free cloth.
- Do not use harsh chemicals or abrasive materials.

- Keep the Moto Mod connector pins clean and free of debris.

## Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Updates are typically found in the device's settings menu under 'System' or 'About phone'.

## TROUBLESHOOTING

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### Common Issues and Solutions

- **Device not powering on:** Ensure the battery is charged. Connect to a charger for at least 15 minutes before attempting to power on again.
- **Apps freezing or crashing:** Close and restart the app. If the issue persists, clear the app's cache or reinstall it.
- **Poor battery life:** Reduce screen brightness, disable unnecessary background apps, or use battery saver mode.
- **Connectivity issues (Wi-Fi/Cellular):** Restart the device. Check network settings or contact your service provider.
- **Moto Mod not working:** Ensure the Moto Mod is securely attached and its connector pins are clean. Restart the phone with the Moto Mod attached.

### Factory Reset

If persistent software issues occur, a factory reset may be necessary. This will erase all data on your device, so ensure you back up important information before proceeding. Navigate to *Settings > System > Reset options > Erase all data (factory reset)*.

## SPECIFICATIONS

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<b>Model Name</b>	Moto Z3 Play (MOTXT192917)
<b>Operating System</b>	Android
<b>Display</b>	6.01 Inches AMOLED, 1920 x 1080 Resolution, 60 Hz Refresh Rate
<b>Processor</b>	Snapdragon CPU, 1.8 GHz Speed
<b>Memory Storage Capacity</b>	64 GB
<b>Battery Capacity</b>	3000 Milliamp Hours (24 Hours Talk Time)
<b>Cameras</b>	Front and Rear Cameras
<b>Connectivity</b>	Wi-Fi, Cellular, GPS, 3.5 mm Audio Jack

<b>Dimensions</b>	7 x 3 x 1 inches
<b>Item Weight</b>	1 ounces
<b>Wireless Carrier</b>	Unlocked

## WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Motorola support website. Keep your proof of purchase for warranty claims.

**Online Support:** [www.motorola.com/us/support](http://www.motorola.com/us/support)