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**meross MSS310R**

# Meross Smart Wi-Fi Plug User Manual

Model: MSS310R

## 1. INTRODUCTION

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Thank you for choosing the Meross Smart Wi-Fi Plug. This device allows you to control your home appliances remotely, monitor energy consumption, and set schedules, all through your smartphone or voice commands. This manual provides detailed instructions for setting up, operating, and maintaining your smart plug to ensure optimal performance and safety.



*Image: The Meross Smart Wi-Fi Plug, an Italian Type L plug, featuring a power button and a three-pin socket.*

## **2. IMPORTANT SAFETY INFORMATION**

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- Do not disassemble or modify the device.
- Do not expose the device to water or high humidity.

- Do not use the device in environments with high temperatures or near flammable materials.
- Ensure the connected appliance's power rating does not exceed the smart plug's maximum load (16A, 3840W).
- For indoor use only.
- Keep out of reach of children.

### 3. PACKAGE CONTENTS

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- 1 x Meross Smart Wi-Fi Plug (Model: MSS310R)
- 1 x User Manual

### 4. PRODUCT OVERVIEW

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The Meross Smart Wi-Fi Plug (MSS310R) is designed for Italian Type L sockets. It features a compact design with a power button and an LED indicator. The plug allows for remote control, voice control, and energy monitoring of connected devices.

# I Design di Sicurezza Affidabile



**16A**  
3840W



Alloggiamento  
ignifugo



*Image: An internal view of the Meross Smart Plug, highlighting its robust and fire-retardant housing, designed for safety and durability.*

## 5. SETUP GUIDE

Follow these steps to set up your Meross Smart Wi-Fi Plug:

1. **Download the Meross App:** Search for "Meross" in the Apple App Store or Google Play Store and download the app.
2. **Register/Log In:** Open the Meross app and register for a new account or log in with your existing credentials.
3. **Plug In the Device:** Insert the Meross Smart Plug into an Italian Type L wall socket. The LED indicator on the plug should start blinking.
4. **Add Device in App:** In the Meross app, tap the "+" icon in the top right corner to add a new device. Select "Smart Plug" from the list.
5. **Connect to Wi-Fi:** Follow the in-app instructions to connect the smart plug to your 2.4GHz Wi-Fi network. *Note: The Meross Smart Plug only supports 2.4GHz Wi-Fi.*
6. **Name Your Device:** Once connected, you can assign a name to your smart plug (e.g., "Living Room Lamp").

Your Meross Smart Plug is now ready for use!

## 6. OPERATING INSTRUCTIONS

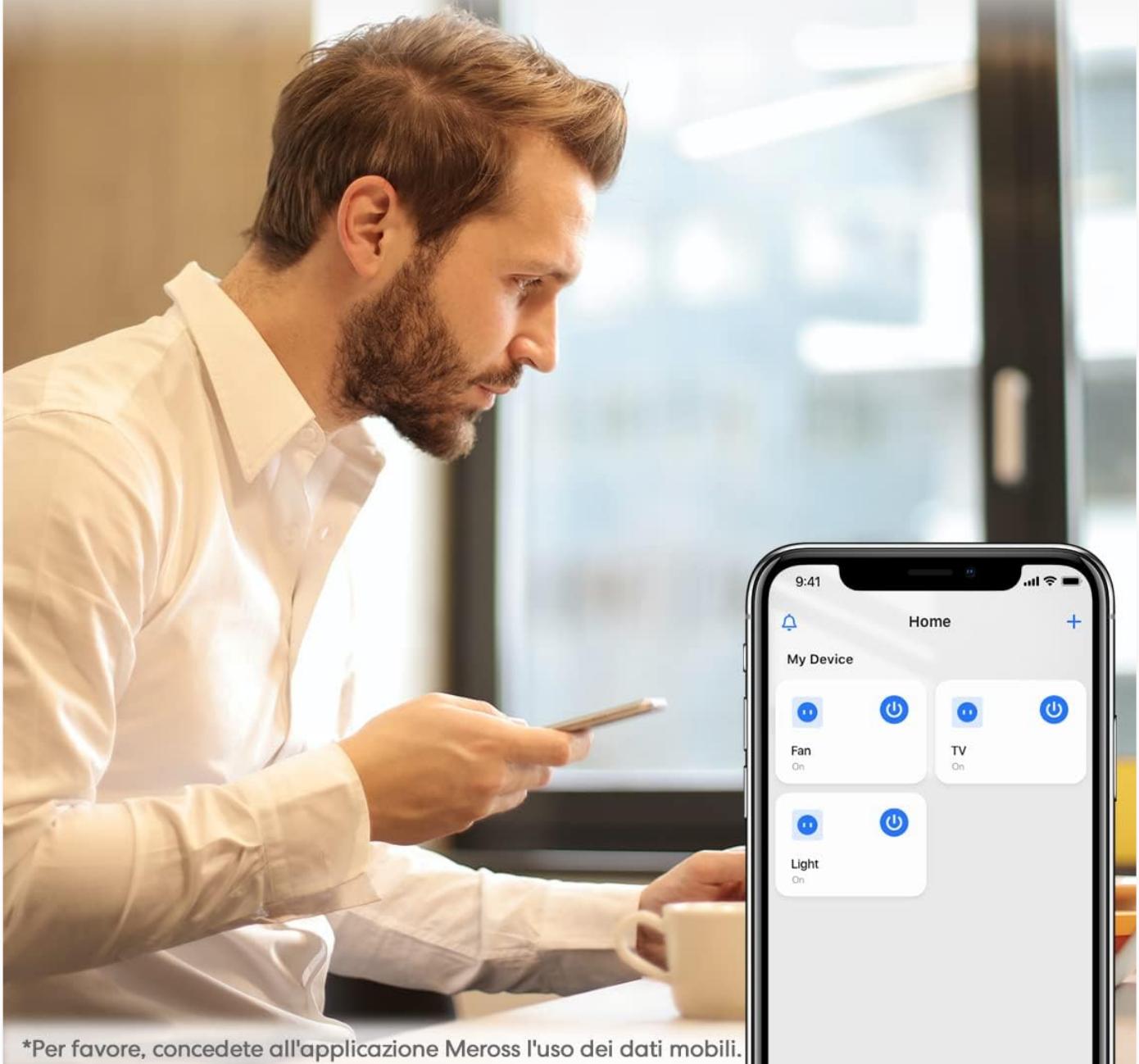
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### 6.1 Remote Control

Control your appliances from anywhere using the Meross app. Simply open the app, select your smart plug, and toggle its power on or off. This feature allows you to manage devices even when you are away from home, provided you have an internet connection.

# I Controllo Remote

Controllate i vostri dispositivi da remoto tramite l'applicazione Meross (non è necessario un hub, solo rete 2,4GHz). Spegnimento tempestivo delle apparecchiature elettriche per evitare sprechi di energia.



\*Per favore, concedete all'applicazione Meross l'uso dei dati mobili.

*Image: A man using the Meross app on his smartphone to remotely control devices connected to the smart plug, demonstrating the convenience of remote operation.*

## 6.2 Voice Control

The Meross Smart Plug is compatible with Amazon Alexa and Google Assistant. Link your Meross account to your voice assistant app to enable voice commands.

- **For Amazon Alexa:** "Alexa, turn on the living room lamp."
- **For Google Assistant:** "Hey Google, turn off the fan."

# I Controllo Vocale

Con Alexa e Google, basta chiedere per liberare le mani.



Hey Google, accendere il televisore del mio salotto.



Image: Two smart speakers (Amazon Echo Dot and Google Home Mini) positioned near a television, illustrating how voice commands can be used to control the Meross Smart Plug.

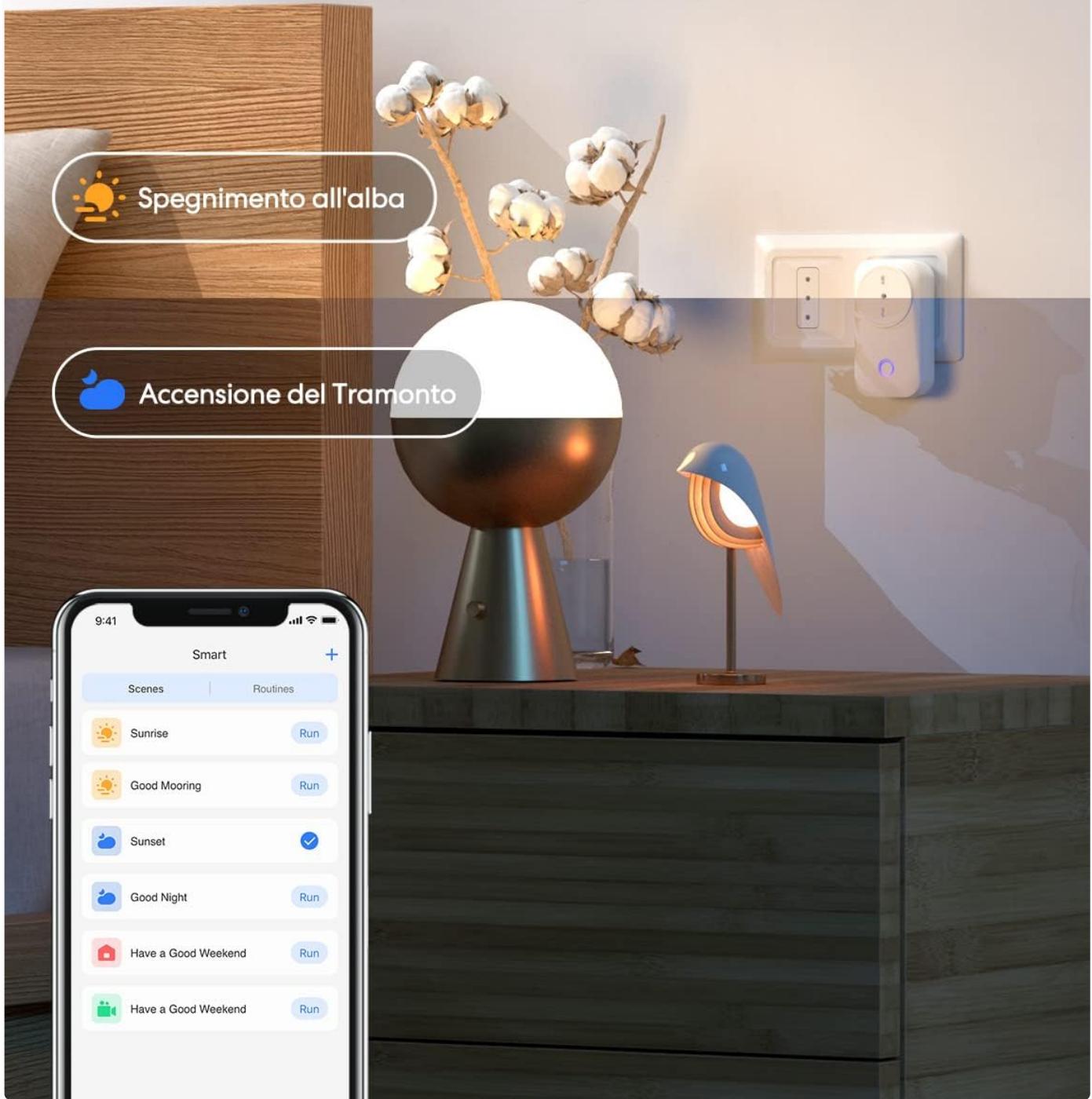
## 6.3 Timer and Schedule Function

Set schedules and timers for your appliances to automate their operation. This can help save energy and provide convenience.

- **Scheduling:** Program devices to turn on or off at specific times, such as turning on a coffee maker every morning.
- **Sunrise/Sunset Routines:** Configure the plug to activate or deactivate based on local sunrise or sunset times, ideal for lighting.
- **Countdown Timer:** Set a countdown for a device to turn off after a certain period.

# I Programma per Risparmiare Energia

Impostare scene, timer, alba e tramonto per soddisfare diverse esigenze. I programmi possono essere eseguiti anche in caso di interruzione di Internet.



*Image: A smartphone screen displaying the Meross app's scheduling interface, with options for sunrise, sunset, and custom routines, next to a smart plug controlling a bedside lamp.*

## 6.4 Energy Monitoring

The Meross Smart Plug provides real-time energy consumption data and historical records for connected devices. This feature helps you track and manage your energy usage, potentially leading to energy savings.

- View current power (W) and total consumption (kWh).
- Access daily, weekly, monthly, and yearly energy reports.

# I Monitoraggio Consumi

Con l'app Meross, il consumo energetico viene monitorato e spento e acceso in ogni momento per evitare sprechi di energia.



Image: A smartphone screen showing the Meross app's energy monitoring interface, displaying real-time power consumption and historical data, with a smart plug connected to a fireplace heater in the background.

## 6.5 Offline Control

Even if your internet connection is down, you can still control your Meross Smart Plug locally via your home Wi-Fi network, provided your smartphone and the smart plug are on the same network.

# I Controllo Offline

Quando Internet non funziona, è possibile controllare i dispositivi della rete Wi-Fi domestica tramite l'applicazione Meross.



*Image: A diagram showing a house with a Wi-Fi router, illustrating that devices can still be controlled via the Meross app locally even if the internet connection is unavailable.*

\* Lo smartphone e il dispositivo devono trovarsi nella stessa rete Wi-Fi.

## 7. MAINTENANCE

- Keep the device clean and dry. Use a soft, dry cloth to wipe the surface.
- Avoid using harsh chemicals or abrasive cleaners.
- Ensure the plug is disconnected from the power outlet before cleaning.

## 8. TROUBLESHOOTING

Problem	Possible Solution
Device cannot connect to Wi-Fi.	<ul style="list-style-type: none"><li>• Ensure your Wi-Fi network is 2.4GHz. Meross devices do not support 5GHz Wi-Fi.</li><li>• Check your Wi-Fi password.</li><li>• Move the smart plug closer to your Wi-Fi router.</li><li>• Restart your router and the smart plug.</li><li>• Perform a factory reset on the smart plug (refer to the Meross app for specific instructions).</li></ul>
Device is offline in the app.	<ul style="list-style-type: none"><li>• Check your internet connection.</li><li>• Ensure the smart plug is powered on.</li><li>• Restart the smart plug by unplugging and re-plugging it.</li><li>• If your internet is down, you can still control it locally if your phone is on the same Wi-Fi network.</li></ul>
Voice control is not working.	<ul style="list-style-type: none"><li>• Ensure your Meross account is correctly linked to Amazon Alexa or Google Assistant.</li><li>• Check the device name in the Meross app and use that name in your voice commands.</li><li>• Verify your voice assistant device is connected to the internet.</li></ul>
Energy monitoring data is incorrect or missing.	<ul style="list-style-type: none"><li>• Ensure the device is properly connected and powered on.</li><li>• Check the Meross app for any updates or known issues.</li><li>• Contact Meross support if the issue persists.</li></ul>

## 9. SPECIFICATIONS

Feature	Detail
Model Number	MSS310R

Feature	Detail
Manufacturer	meross
Product Dimensions (L x W x H)	11 x 6 x 3.2 cm
Weight	118 Grams
Color	White
Style	Italian Smart Plug (Type L)
Voltage	240 Volts
Power	16 Watts
Max Load	16A / 3840W
Connectivity	Wi-Fi (2.4GHz only)
Compatibility	Amazon Alexa, Google Assistant, SmartThings
Hub Required	No

## 10. WARRANTY AND SUPPORT

Meross provides a standard warranty for its products. For detailed warranty information, please refer to the warranty card included with your product or visit the official Meross website.

If you encounter any issues or have questions regarding your Meross Smart Wi-Fi Plug, please contact Meross Customer Support:

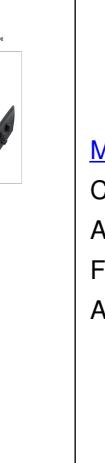
- Official Website:** [www.meross.com](http://www.meross.com)
- Email Support:** Refer to the Meross app or official website for the latest support email address.
- In-App Support:** Many common issues can be resolved through the help section within the Meross app.

*If you have any problems with the product, please contact the seller directly. We will respond with a satisfactory solution.*

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### Related Documents - MSS310R

 <small>User Manual</small>	<a href="#">Meross MSS110 Smart Plug Mini User Manual   Setup, Features, and Support</a> <p>Comprehensive user manual for the Meross MSS110 Smart Plug Mini. Learn about safety information, installation, LED rules, app setup, voice assistant integration, FAQ, warranty, and troubleshooting.</p>
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	<p><a href="#">Meross Smart Plug Quick Start Guide - Setup, Safety, and Warranty</a></p> <p>This guide provides instructions for setting up your Meross smart plug using the Meross app, covering installation, safety information, warranty, support, and compliance details.</p>
	<p><a href="#">Meross Outdoor Plug User Manual - Smart Control for Your Home</a></p> <p>Comprehensive user manual for the Meross Outdoor Plug. Learn about voice control with Siri, Alexa, and Google Assistant, setting custom scenes and schedules, and its reliable, safe design. Features IP44 waterproofing and fire-retardant housing. Compatible with Apple HomeKit, Amazon Alexa, Google Assistant, and Samsung SmartThings.</p>
	<p><a href="#">Meross Smart Plug User Manual: Setup, Features, and Troubleshooting</a></p> <p>Comprehensive user manual for the Meross Smart Plug. Learn about safety information, package contents, LED indicators, installation, app setup, voice assistant integration, FAQs, warranty, and disclaimer.</p>
	<p><a href="#">Meross Smart Plug Quick Installation Guide   Setup &amp; FAQ</a></p> <p>A comprehensive quick start guide for the Meross Smart Plug (e.g., MSS310). Learn how to download the app, plug in and configure your smart plug, understand LED status lights and button functions, and find answers to frequently asked questions for seamless smart home integration.</p>
	<p><a href="#">Meross Matter WiFi Roller Shutter Switch User Guide</a></p>
	<p>This guide provides safety information and instructions for the Meross Matter WiFi Roller Shutter Switch, compatible with Apple HomeKit, Siri, Alexa, Google Assistant, and SmartThings.</p>