

## Olimpia Splendid 99384

# Olimpia Splendid 99384 Stovy Infra Turbo Thermo Gas/Infrared Heater 4200W with Fan

## User Manual

### 1. INTRODUCTION AND SAFETY INFORMATION

Thank you for choosing the Olimpia Splendid 99384 Stovy Infra Turbo Thermo Gas/Infrared Heater. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read all instructions carefully before use and retain this manual for future reference.

#### Important Safety Warnings:

- This appliance is designed for indoor use only.
- Ensure adequate ventilation when operating the heater.
- Do not obstruct the air inlets or outlets of the heater.
- Keep flammable materials at a safe distance from the heater.
- The heater is equipped with an integrated double safety system: automatic shutdown if carbon dioxide (CO<sub>2</sub>) levels exceed 1.5% and a gas shut-off in case of accidental flame extinction.
- A low oxygen safety shut-off feature is also included for enhanced safety.
- Always use the correct type of LPG gas bottle and ensure it is securely connected.
- Never leave the heater unattended while in operation.
- Do not move the heater while it is operating or hot.

### 2. PRODUCT OVERVIEW

The Olimpia Splendid 99384 Stovy Infra Turbo Thermo is a powerful 4200W gas/LPG heater featuring infrared technology for rapid and efficient heating. It includes a tangential fan for uniform heat distribution.



Image 1: Olimpia Splendid 99384 Stovy Turbo Thermo Gas/Infrared Heater. This image shows the front view of the black gas heater with its control knobs and infrared heating elements visible.

### Key Components:

- **Infrared Heating Elements:** Provide direct and efficient radiant heat.
- **Control Knobs:** For selecting power levels and ignition.
- **Tangential Fan:** Circulates warm air for faster and more even heating.

- **Gas Bottle Compartment:** Designed to hold a 15 kg gas bottle.
- **Wheels:** For easy mobility of the heater.
- **Safety Grille:** Protects against direct contact with heating elements.

### 3. SETUP

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Before operating the heater, ensure it is placed on a stable, level surface and away from any flammable materials. The gas hose and pressure regulator are included with the product.

#### Gas Bottle Installation:

1. Open the rear compartment of the heater.
2. Carefully place a 15 kg LPG gas bottle into the designated compartment.
3. Connect the pressure regulator to the gas bottle valve, ensuring a tight and secure fit.
4. Connect the other end of the gas hose to the heater's gas inlet. Use a wrench to tighten all connections, but do not overtighten.
5. Check for any gas leaks using a soapy water solution on all connections. Bubbles indicate a leak. If a leak is detected, turn off the gas supply immediately and re-tighten connections or replace faulty parts. Do not use the heater if a leak is present.
6. Close the rear compartment.

### 4. OPERATING INSTRUCTIONS

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Follow these steps to safely operate your Olimpia Splendid gas heater.

#### Starting the Heater:

1. Ensure the gas bottle valve is open.
2. Press and turn the main control knob to the desired power setting (1400 W, 2800 W, or 4200 W).
3. While holding the knob in, press the igniter button repeatedly until the pilot flame ignites. Continue to hold the control knob for approximately 10-20 seconds after ignition to allow the thermocouple to heat up and activate the safety valve.
4. Release the control knob. If the flame extinguishes, repeat the ignition process.

#### Adjusting Heat Output:

The heater offers three selectable power levels:

- **Level 1:** 1400 W
- **Level 2:** 2800 W
- **Level 3:** 4200 W (Maximum thermal power)

Turn the control knob to select the desired heat level. The tangential fan will activate automatically to distribute the heat.

#### Shutting Down the Heater:

1. Turn the main control knob to the 'OFF' position.
2. Close the valve on the gas bottle.

3. Allow the heater to cool down completely before moving or storing it.

## 5. MAINTENANCE

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Regular maintenance ensures the longevity and safe operation of your heater.

### Cleaning:

- Always ensure the heater is turned off, disconnected from the gas supply, and completely cool before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Periodically check the air inlets and outlets for dust or obstructions and clean them gently if necessary.
- Do not spray water directly onto the heater.

### Storage:

When not in use for extended periods:

- Disconnect the gas bottle and store it in a well-ventilated area, away from direct sunlight and heat sources, in accordance with local regulations.
- Store the heater in a dry, dust-free location.

## 6. TROUBLESHOOTING

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If you encounter issues with your heater, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Heater does not ignite.	Gas bottle valve closed. No gas in bottle. Gas connections loose. Igniter faulty. Thermocouple not heating sufficiently.	Open gas bottle valve. Replace gas bottle. Check and tighten all gas connections. Contact customer support. Hold control knob longer after ignition.
Flame extinguishes shortly after ignition.	Control knob released too soon. Faulty thermocouple. Low oxygen safety system activated.	Hold control knob for 10-20 seconds after ignition. Contact customer support. Ensure adequate ventilation in the room.

Problem	Possible Cause	Solution
Low heat output.	Incorrect power level selected. Low gas pressure. Obstructed air vents.	Select a higher power level. Check gas bottle level and regulator. Clean air inlets and outlets.
Unusual smell of gas.	Gas leak.	Immediately turn off gas supply, ventilate the area, and check all connections with soapy water. Do not operate the heater until the leak is resolved. If unable to resolve, contact a qualified technician.

If the problem persists after attempting these solutions, please contact customer support.

## 7. SPECIFICATIONS

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Technical details for the Olimpia Splendid 99384 Stovy Infra Turbo Thermo heater.

- **Brand:** Olimpia Splendid
- **Model Number:** 99384
- **Color:** Black
- **Maximum Thermal Power:** 4200 Watts
- **Power Levels:** 3 (1400 W, 2800 W, 4200 W)
- **Fuel Type:** LPG (Liquefied Petroleum Gas)
- **Fan Type:** Tangential
- **Gas Bottle Compartment Capacity:** 15 kg
- **Maximum Heating Volume:** 120 m<sup>3</sup>
- **Product Dimensions (L x W x H):** 78 x 33 x 43 cm
- **Item Weight:** 13.34 kg
- **Safety Features:** Low oxygen safety shut-off, automatic CO<sub>2</sub> level shutdown (at 1.5%), accidental flame gas shut-off.
- **Power Source:** Gas
- **Heating Method:** Radiant
- **Recommended Use:** Indoor, Home
- **Mounting Type:** Floor Mount

## 8. WARRANTY AND SUPPORT

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For warranty information, technical support, or spare parts availability, please refer to the documentation provided at the time of purchase or contact your retailer. You may also visit the official Olimpia Splendid website for further assistance.

Please have your model number (99384) and purchase date ready when contacting support.

