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## Lenovo ThinkCentre M720q

# Lenovo ThinkCentre M720q Tiny Desktop Computer User Manual

Model: ThinkCentre M720q

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Lenovo ThinkCentre M720q Tiny Desktop Computer. Please read these instructions carefully before using your device.





Press the power button located on the front of the computer. The system will boot into Windows 10 Pro. Follow the on-screen instructions to complete the initial setup, including language selection, network connection, and user account creation.

## OPERATING INSTRUCTIONS

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### Power On/Off

- **To Power On:** Press the power button on the front panel.
- **To Shut Down:** Click the Start button in Windows, then select Power > Shut down.
- **To Restart:** Click the Start button in Windows, then select Power > Restart.

### Network Connectivity

- **Wired Network:** If an Ethernet cable is connected, the system should automatically detect the network.
- **Wireless Network (Wi-Fi):** The ThinkCentre M720q supports 802.11ac wireless. To connect, click the Wi-Fi icon in the system tray, select your network, and enter the password if prompted.

### Using USB Devices

The computer is equipped with multiple USB 3.0 ports. Simply plug your USB devices (e.g., external hard drives, flash drives, printers) into any available USB port. Windows will typically install necessary drivers automatically.

### Display Configuration

The ThinkCentre M720q supports multiple displays. You can configure display settings (resolution, orientation, extended/duplicated desktop) through the Windows Display Settings. Right-click on the desktop and select "Display settings".

## MAINTENANCE

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### Cleaning the Computer

- Always power off the computer and disconnect it from the power outlet before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution to wipe the exterior surfaces.
- Do not use harsh chemicals, abrasive cleaners, or solvents.
- Use compressed air to gently clear dust from vents and ports.



Figure 4: Top view of the ThinkCentre M720q, highlighting ventilation areas.

### Software Updates

Regularly update your Windows operating system and drivers to ensure optimal performance and security. Windows Update can be accessed via Settings > Update & Security > Windows Update.

## TROUBLESHOOTING

If you encounter issues with your ThinkCentre M720q, refer to the following common solutions:

- **No Power:** Ensure the power adapter is securely connected to both the computer and a working electrical outlet. Try a different outlet.
- **No Display:** Verify that the monitor is powered on and correctly connected to the computer. Check the input source on your monitor.
- **System Slowdown:** Close unnecessary applications. Check for background processes using Task Manager. Ensure sufficient free space on the SSD.
- **Peripheral Not Detected:** Try connecting the peripheral to a different USB port. Ensure drivers are installed (if required).
- **Network Connectivity Issues:** For wired connections, check the Ethernet cable. For Wi-Fi, ensure the network is available and you have the correct password. Restart your router if necessary.

For more complex issues, consult the Lenovo support website or contact their customer service.

## SPECIFICATIONS

Feature	Detail
Brand	Lenovo
Series	ThinkCentre M720q
Item Model Number	ThinkCentre M720q
Operating System	Windows 10 Pro
Processor	Intel Core i5 (1.7 GHz)
RAM	8 GB DDR3 (2666 MHz Memory Speed)
Hard Drive	256 GB SSD (Serial ATA-300 Interface)
Graphics Coprocessor	Intel Turbo Boost Technology 2
Graphics Card Description	Integrated
Max Screen Resolution	3840x2160
Wireless Type	802.11ac
Number of USB 3.0 Ports	3
Item Weight	3 pounds
Product Dimensions (LxWxH)	7 x 1.4 x 7.2 inches
Color	Black

## WARRANTY INFORMATION

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For detailed warranty terms and conditions, please refer to the official Lenovo warranty documentation included with your product or visit the official Lenovo support website. Warranty coverage typically includes defects in materials and workmanship for a specified period from the date of purchase.

## CUSTOMER SUPPORT

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If you require technical assistance, have questions about your product, or need to report an issue, please contact Lenovo customer support through their official channels. You can find contact information and online resources on the official Lenovo website.

**Lenovo Official Website:** [www.lenovo.com](http://www.lenovo.com)