

## GreatCall Jitterbug Smart2

# GreatCall Jitterbug Smart2 Smartphone Instruction Manual

Model: Jitterbug Smart2

## 1. INTRODUCTION

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The GreatCall Jitterbug Smart2 is an unlocked, easy-to-use smartphone designed with seniors in mind. It features a large touchscreen, a simple menu with large letters and icons, and a 13.0 Megapixel camera with flash for easy photo sharing. This smartphone operates on the GreatCall network, offering no contracts or cancellation fees, along with dependable nationwide coverage and affordable, flexible plans. Exclusive health and safety services are available to turn your phone into a personal safety device, supported by award-winning, 100% U.S.-Based customer service.

## 2. WHAT'S IN THE BOX

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- Jitterbug Smart2 Smartphone
- USB Cable
- Quick Start Guide
- User Guide
- Wall Charger

## 3. SETUP

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1. **Charge Your Phone:** Before first use, fully charge your Jitterbug Smart2 using the provided USB cable and wall charger.
2. **Activate Your Service:** Activate your GreatCall service by phone or through the GreatCall website. Follow the instructions provided in the Quick Start Guide.
3. **Power On:** Press and hold the power button (usually on the side or top) until the screen lights up.
4. **Initial Setup:** Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup (if desired).

## 4. OPERATING INSTRUCTIONS

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## 4.1 Navigating the Simple Menu

The Jitterbug Smart2 features a simplified menu with large icons and letters, making navigation straightforward. The home screen displays essential functions like Phone, Text Messages, Camera, Internet, Email Messages, and Maps & Directions. Tap on an icon to open the corresponding application.



Image: The Jitterbug Smart2's home screen showing its simple menu with large, easy-to-read icons and text for core functions.

## 4.2 Making Calls and Sending Texts

- **Phone:** Tap the 'Phone' icon to access the dial pad or your contacts.
- **Text Messages:** Tap 'Text Messages' to compose and send messages. The phone supports voice typing for easier text input.

# VOICE TYPING

Makes texting simple

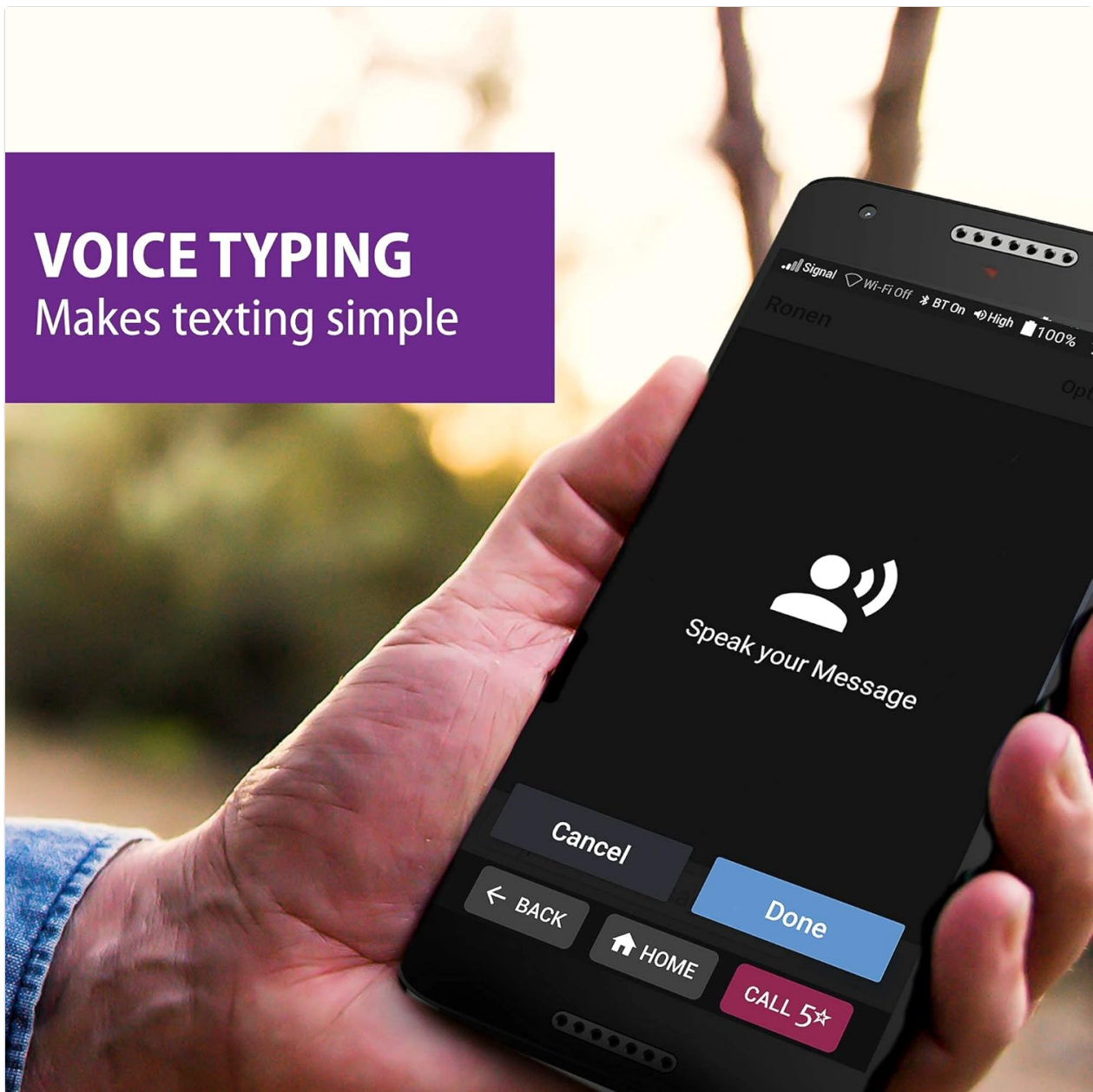


Image: The Jitterbug Smart2 demonstrating its voice typing capability, allowing users to speak their messages instead of typing.

## 4.3 Using the Camera

The Jitterbug Smart2 is equipped with a 13.0 Megapixel built-in camera with flash. Tap the 'Camera' icon to open the camera application. You can easily take photos and share them directly from your phone.

## EASY-TO-USE 13MP Camera with Flash

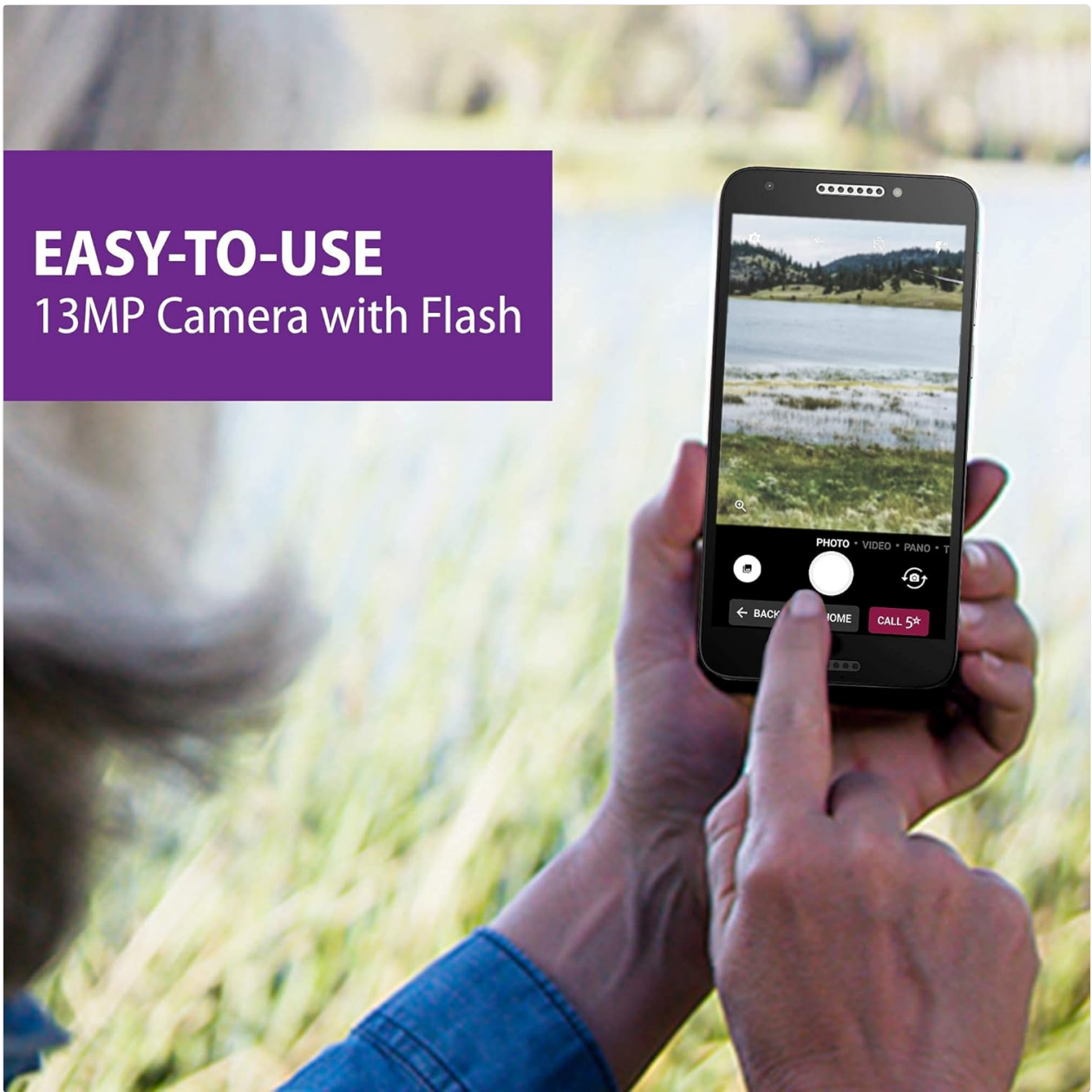


Image: A user interacting with the Jitterbug Smart2's camera, capturing a landscape photo, emphasizing its user-friendly design.

### 4.4 Health and Safety Services

The Jitterbug Smart2 offers exclusive health and safety services available through the GreatCall network. These services can transform your smartphone into a personal safety device, providing peace of mind and assistance when needed.

## 5. SPECIFICATIONS

Feature	Detail
Product Dimensions	5.98 x 0.33 x 3.03 inches
Item Weight	4.6 ounces
Item Model Number	5049SJBS2
Batteries	1 Lithium Ion batteries required (included)



Operating System	Android
RAM	32 GB
Connectivity Technologies	Wi-Fi, 4G
Special Features	Camera, Flash, Touchscreen
Display Resolution	1280 x 720 pixels
Human Interface Input	Touchscreen
Other Camera Features	13.0 Megapixel
Audio Jack	No headphone jack
Form Factor	Bar
Color	Black
Phone Talk Time	36 Hours
Memory Storage Capacity	32 GB
Standing Screen Display Size	5.5 Inches

## 6. MAINTENANCE

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- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body of the phone. Avoid harsh chemicals.
- **Battery Care:** To prolong battery life, avoid exposing the phone to extreme temperatures. Charge the battery regularly, but avoid overcharging.
- **Software Updates:** Keep your phone's software updated to ensure optimal performance and security.
- **Storage:** Regularly clear unnecessary files and apps to maintain sufficient storage space and performance.

## 7. TROUBLESHOOTING

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- **Phone Not Turning On:** Ensure the battery is charged. Connect the phone to the charger and wait a few minutes before attempting to power it on again.
- **Screen Unresponsive:** If the screen is unresponsive, try restarting the phone by holding down the power button.
- **Poor Call Quality:** Check your signal strength. Move to an area with better reception.
- **Apps Crashing:** Try restarting the app or the phone. Ensure your phone's software is up to date.
- **Battery Draining Quickly:** Reduce screen brightness, close unused apps, and disable unnecessary features like Wi-Fi or Bluetooth when not in use.

## 8. WARRANTY AND SUPPORT

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For any issues not covered in this manual, or for detailed warranty information, please contact GreatCall customer service. GreatCall provides award-winning, 100% U.S.-Based customer service and support to assist you with your Jitterbug Smart2 smartphone. You can find contact information for support in your Quick Start Guide or on the official GreatCall website.

