ROAV AK-R5142113

ROAV Viva Pro Alexa-Enabled 2-Port USB Car Charger User Manual

Model: AK-R5142113

Introduction

The ROAV Viva Pro brings Amazon's Alexa voice service into your vehicle, offering hands-free control for navigation, music streaming, communication, and smart home integration. This device also features dual high-speed USB charging ports and multiple connectivity options to integrate with almost any car audio system.

What's in the Box

- Roav VIVA Pro Device
- User Manual
- Quick Guide
- Happy Card
- Skills Cards

Setup Guide

1. **Plug In:** Insert the Roav Viva Pro into your vehicle's 12V power outlet (cigarette lighter socket). The LED ring indicator will illuminate.
2. **Download App:** Download the "Roav Viva" app from your smartphone's app store (available for iOS and Android).
3. **Initial Pairing:** Open the Roav Viva app. Enable Bluetooth on your smartphone. *Do not pair the Roav Viva Pro directly through your smartphone's Bluetooth settings initially.* The app will guide you through the pairing process. Select "Roav VIVA Pro XXXX" from the accessory list within the app.
4. **Configure Audio Output:** Within the app, select your preferred audio output method:
    - **Bluetooth:** If your car stereo supports Bluetooth audio, connect the Viva Pro to your car's Bluetooth.
    - **AUX-Out:** Connect an AUX cable from the Viva Pro to your car's AUX input.
    - **FM Transmission:** Select an unused FM frequency in the app and tune your car radio to the same frequency.
5. **Alexa Setup:** Follow the in-app instructions to link your Amazon account and enable Alexa services.

Important Compatibility Note:

Some car models may experience compatibility issues. Please refer to the troubleshooting section or check the product support page for a detailed list of known incompatible vehicles. Examples include specific models of Acura, Audi, BMW, Cadillac, Chevrolet, Chrysler, Dodge, Ford, Honda, Hyundai, Infiniti, Jaguar, Kia, Lexus, Mazda, Mercedes, Nissan, Pontiac, Subaru, Toyota, Volkswagen, and Volvo.

Operating Instructions

Alexa Voice Control

The Roav Viva Pro integrates Amazon Alexa directly into your car. Simply say "Alexa" followed by your command. The device features two integrated microphones for accurate voice recognition, even in noisy environments.



Figure 1: Examples of Alexa voice commands for various functions including calls, music, navigation, shopping, and smart home control.

Key Alexa Functions:

- **Navigation:** Ask for directions to a specific address or point of interest. Alexa will open compatible navigation apps like Google Maps or Waze.
- **Music Streaming:** Play music from supported services such as Amazon Music, Pandora, iHeartRadio, or TuneIn. *Note: Spotify is not currently supported.*
- **Communication:** Make calls or send messages using voice commands.
- **Information:** Get weather updates, news briefings, sports scores, and more.
- **Smart Home Control:** Control compatible smart home devices from your car.

Voice-Activated Navigation

Utilize Alexa to get turn-by-turn directions hands-free. Simply state your destination, and Alexa will initiate navigation through your preferred mapping application.



Figure 2: Voice-activated navigation in action, showing a driver asking Alexa for directions to a gas station.

Music Streaming

Enjoy your favorite audio content by simply asking Alexa to play music, podcasts, or radio stations from supported services. Ensure your chosen music service is linked to your Amazon account.

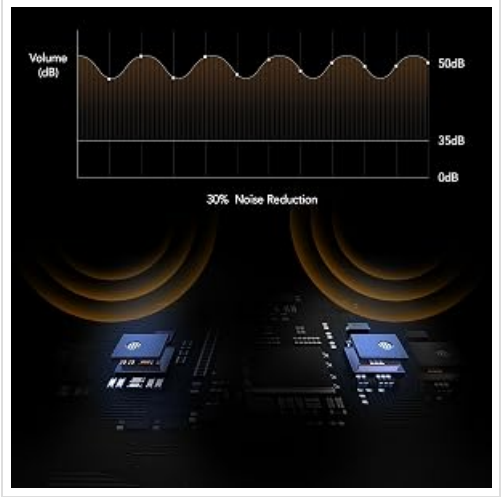


Figure 3: Using Alexa to play music, demonstrating the integration with a smartphone's music player.

High-Speed Charging

The Roav Viva Pro is equipped with two USB charging ports featuring Anker's exclusive PowerIQ technology. These ports deliver optimized charging speeds for both the driver and passenger's devices.

Connectivity Options

The device offers extensive connectivity to ensure compatibility with various car audio systems.



Figure 4: Multiple connectivity options available with the Roav Viva Pro, including Bluetooth, FM transmission, and AUX-out.

- **Bluetooth:** Connect wirelessly to your car's Bluetooth system for audio output.
- **FM Transmission:** Broadcast audio to your car's FM radio on a selected frequency.
- **AUX-Out:** Use a 3.5mm audio cable to connect to your car's AUX input.
- **CarPlay/Android Auto:** The device can integrate with your smartphone's CarPlay or Android Auto functionality for enhanced in-car experience.

Superior In-Car Speech Recognition

Two powerful, integrated microphones utilize advanced noise cancellation technology to filter out ambient vehicle and road noise. This ensures that Alexa accurately hears and understands your commands, providing a reliable voice control experience.



Figure 5: Illustration of the noise cancellation technology used for clear voice command recognition.

Maintenance

To ensure optimal performance and longevity of your Roav Viva Pro, follow these simple maintenance guidelines:

- **Cleaning:** Gently wipe the device with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Storage:** Store the device in a cool, dry place when not in use. Avoid extreme temperatures.
- **Handling:** Handle the device with care. Avoid dropping it or exposing it to excessive force.

Troubleshooting

Device not powering on:

Ensure the device is securely plugged into a functional 12V power outlet. Check your vehicle's fuse for the power outlet.

Cannot connect via Bluetooth:

- Ensure Bluetooth is enabled on your smartphone.
- Delete the "Roav VIVA Pro" entry from your phone's Bluetooth device list (if previously paired).
- Restart the Roav Viva app and follow the in-app pairing instructions. Do not attempt to pair directly from your phone's Bluetooth settings before using the app.
- Restart your smartphone and the Roav Viva Pro (unplug and replug).

Alexa is not responding or hearing commands:

- Ensure the device is powered on and connected to your smartphone with an active internet connection.
- Check if the microphone on the device is obstructed.
- Speak clearly and directly towards the device.
- Reduce background noise in the vehicle if possible.
- Verify your Amazon account is correctly linked in the Roav Viva app.

Poor audio quality via FM transmission:

- Try selecting a different FM frequency in the Roav Viva app. Choose a frequency that is not used by any local radio stations.
- Ensure your car radio is tuned precisely to the selected FM frequency.
- Interference can occur in certain areas; try adjusting the frequency as you drive.

Spotify is not supported:

As stated, Spotify is not currently supported by the Roav Viva Pro. Please use Amazon Music, Pandora, iHeartRadio, or TuneIn.

Known Car Compatibility Issues:

The following car models have reported potential compatibility issues with the Roav Viva Pro. This list is not exhaustive and is subject to change. If your car is listed, you may experience limited functionality or require specific setup adjustments:

- Acura: 2017 ILX
- Audi: 2010 A5
- BMW: 2014 325xi; 2012-2018 328 GT
- Cadillac: 2014 ATS Premium; 2014 CTS
- Chevrolet: 2010 Malibu LTZ
- Chrysler: 2008 Sebring; 2014 300
- Dodge: 2012 and 2018 Challenger
- Ford: 2004 Focus; 2010 Fusion; 2011 Mustang GT
- Honda: All Accord models; 2005 and 2007 Civic; 2011 Crosstory; 2015 Fit; 2007 Odyssey
- Hyundai: 2011 Genesis Coupe; 2004 Tiburon
- Infiniti: 2005 G35; 2013 G37; 2010 G37 XS
- Jaguar: 2017-2018 XE
- Kia: 2016 Soul
- Lexus: 2007 GS 350; 2015 RX 350; 2017 NX 200t; 2011 RX 350
- Mazda: 2014 CX-5; 2015 CX-5 Grand Touring; 2016 CX-9; 2009 and 2015 Mazda 6; 2008 RX-8
- Mercedes: 2012 C 250 Coupe; 2015 C 300; 2008 CLK 350; 2013 SL 550
- Nissan: 2015 Sentra, 2017-2018 Altima
- Pontiac: 2005 Grand Am
- Subaru: 2010 Impreza

- Toyota: 2006 Scion tC; 2007 4Runner; 2011 Sequoia; 2016 Corolla
- Volkswagen: 2013 CC; 2016 Golf GTI; 2013 Jetta; 2011 Tiguan
- Volvo: 2008 S80

Specifications

Feature	Detail
Product Dimensions	4.21 x 6.02 x 2.03 inches
Item Weight	1.6 ounces (0.1 Pounds)
Manufacturer	Anker
Model Number	AK-R5142113
ASIN	B07GJKYY78
Special Feature	Fast Charging, Car Charger Dual Charging
Brand	ROAV
Connectivity Technology	Auxiliary, Bluetooth, USB
Power Source	Corded Electric
First Available Date	August 14, 2018

Warranty and Support

The ROAV Viva Pro comes with a 12-month warranty. For technical assistance, troubleshooting, or warranty claims, please contact ROAV customer service. You can typically find support contact information on the official ROAV website or through your purchase platform.
For further assistance, please visit the ROAV Store on Amazon.