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Woox R4027

Woox R4027 Smart Power Strip Instruction Manual

Model: R4027

Introduction

The Woox R4027 Smart Power Strip is designed to provide convenient control over your home appliances. It integrates seamlessly with smart home ecosystems like Amazon Alexa and Google Assistant, allowing for voice control, remote access, and scheduling capabilities. This manual will guide you through the installation, operation, and maintenance of your smart power strip.

Key Features:

- **Voice Control:** Compatible with Amazon Alexa (Echo and Echo Dot) and Google Assistant for hands-free operation.
- **No Hub Required:** Connects directly to any 2.4 GHz Wi-Fi router, eliminating the need for a separate hub or subscription service.
- **Remote Access:** Control your smart power strip from anywhere using the free WOOX Home application on your tablet or smartphone.
- **Scheduling:** Program the smart power strip to automatically turn devices on or off according to your daily routine.
- **Away Mode:** Simulate occupancy by turning devices on and off at different times, enhancing home security.





Figure 1: Overview of the Woox R4027 Smart Power Strip, showing its four power outlets and four USB charging ports.

Setup

Follow these steps to set up your Woox R4027 Smart Power Strip and connect it to your home Wi-Fi network.

1. **Download the WOOX Home App:** Search for "WOOX Home" in your smartphone's app store (Google Play Store for Android or Apple App Store for iOS) and download the free application.
2. **Register/Log In:** Open the WOOX Home app and either register for a new account or log in with an existing one.

3. **Plug In the Power Strip:** Plug your Woox R4027 Smart Power Strip into a standard wall outlet. Ensure the power strip's indicator light is blinking rapidly, indicating it's in pairing mode. If not, press and hold the power button on the strip for 5-10 seconds until it blinks rapidly.
4. **Add Device in App:** In the WOOX Home app, tap the "+" icon (usually in the top right corner) to add a new device. Select "Power Strip" or "Smart Plug" from the device list.
5. **Connect to Wi-Fi:** Enter your 2.4 GHz Wi-Fi network name and password when prompted. The Woox R4027 only supports 2.4 GHz Wi-Fi networks. Ensure your smartphone is also connected to the same 2.4 GHz network during setup.
6. **Pairing:** The app will begin the pairing process. Once successfully connected, the indicator light on the power strip will stop blinking and remain solid. You can then rename your power strip for easier identification (e.g., "Living Room Power Strip").



Figure 2: Control your smart power strip from anywhere using the free WOOX Home app on your smartphone.

Operating Instructions

Once set up, you can control your Woox R4027 Smart Power Strip using the WOOX Home app, voice commands, or manual buttons.

1. App Control (WOOX Home App)

The WOOX Home app provides comprehensive control over your smart power strip and connected devices.

- **Individual Outlet Control:** Each of the four power outlets and the four USB ports can be controlled independently within the app. Tap on the respective icon to turn them on or off.
- **Scheduling:** Set up schedules to automate when your devices turn on or off. This is ideal for lights, coffee makers, or other appliances you want to operate at specific times.
- **Timers:** Use countdown timers for temporary control, such as turning off a fan after a set duration.
- **Away Mode:** Activate "Away Mode" to randomly turn connected lights or devices on and off, giving the impression that someone is home.



Figure 3: Easily create and manage schedules for your devices directly within the WOOX Home app.

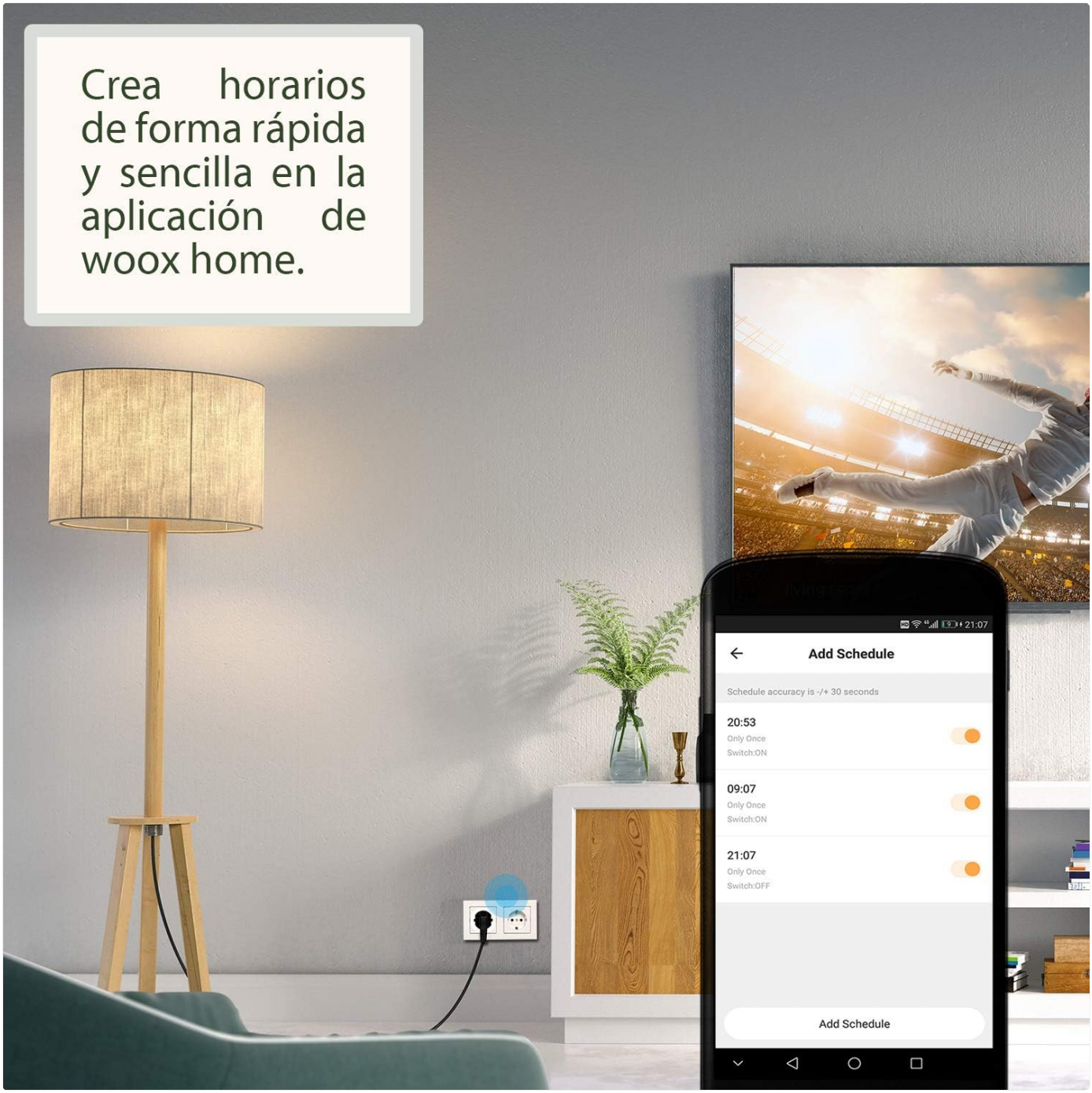


Figure 4: The WOOX Home app allows for quick and easy creation of schedules to automate your smart power strip.

2. Voice Control (Alexa/Google Assistant)

Integrate your Woox R4027 with Amazon Alexa or Google Assistant for convenient voice commands.

1. **Link Accounts:** In your Alexa or Google Home app, search for the "WOOX Home" skill/service and enable it. You will be prompted to link your WOOX Home account.
2. **Discover Devices:** Once linked, ask your voice assistant to "Discover devices" or manually initiate device discovery in the app. Your smart power strip and its individual outlets will appear.
3. **Voice Commands:** You can now use voice commands to control your devices. Examples:
    - "Alexa, turn on Living Room Power Strip."
    - "Hey Google, turn off the kettle." (if kettle is plugged into a named outlet)
    - "Alexa, turn on the USB ports."



Figure 5: Control your connected appliances with simple voice commands through Amazon Alexa or Google Assistant.

3. Manual Control

The Woox R4027 also features a physical power button on the strip itself. This button can be used to manually turn the entire power strip on or off.

Maintenance

To ensure the longevity and safe operation of your Woox R4027 Smart Power Strip, follow these maintenance guidelines:

- **Cleaning:** Disconnect the power strip from the wall outlet before cleaning. Use a soft, dry cloth to wipe down the exterior. Do not use liquid cleaners or abrasive materials.
- **Environment:** Avoid exposing the power strip to excessive moisture, high temperatures, or direct sunlight. Ensure it is used in a dry, indoor environment.
- **Inspection:** Periodically inspect the power cord and the power strip for any signs of damage, such as frayed wires or cracks. If damage is found, discontinue use immediately and contact customer support.

- **Overload Protection:** Do not overload the power strip beyond its rated capacity. Refer to the specifications section for maximum load information.

Troubleshooting

If you encounter issues with your Woox R4027 Smart Power Strip, try the following troubleshooting steps:

- **Power Indicator Off:**
  - Ensure the power strip is securely plugged into a working wall outlet.
  - Check if the wall outlet itself is receiving power (test with another device).
- **Cannot Connect to Wi-Fi:**
  - Verify your Wi-Fi network is 2.4 GHz. The R4027 does not support 5 GHz networks.
  - Ensure your Wi-Fi password is entered correctly in the WOOX Home app.
  - Move the power strip closer to your Wi-Fi router to improve signal strength.
  - Restart your Wi-Fi router and try the pairing process again.
  - Perform a factory reset on the power strip (press and hold the power button for 5-10 seconds until the indicator blinks rapidly) and attempt to re-pair.
- **App Control Not Responding:**
  - Check your internet connection on your smartphone.
  - Ensure the power strip is still connected to your Wi-Fi network (solid indicator light).
  - Close and reopen the WOOX Home app.
  - If the issue persists, try unplugging the power strip for 10 seconds and plugging it back in.
- **Voice Control Not Working:**
  - Confirm that your WOOX Home account is correctly linked to your Alexa or Google Home app.
  - Ensure your voice assistant device (Echo, Google Home) is online and functioning.
  - Try rediscovering devices in your Alexa or Google Home app.
  - Use the exact device names you set in the WOOX Home app for voice commands.

Specifications

Detailed technical specifications for the Woox R4027 Smart Power Strip:

Feature	Detail
Brand	Woox
Model Number	R4027
Color	White
Total Power Outlets	4
Total USB Ports	4
Voltage	240 Volts
AC Adapter Current	4 A
Special Features	Voice Control, Scheduling

Feature	Detail
Recommended Uses	Home automation, energy management, convenience
Weight	90 Grams
Material	Acrylonitrile Butadiene Styrene
Compatible Devices	Wi-Fi Router, Smartphone

Warranty and Support

For warranty information, technical support, or service inquiries regarding your Woox R4027 Smart Power Strip, please contact Woox customer support directly.
While specific spare parts availability and software update guarantees are not provided, Woox typically offers support through their official channels for product-related issues.
You can often find contact details on the Woox official website or within the WOOX Home application.

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