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› INTEMPO EE3358 Gaming Headset User Manual

## INTEMPO EE3358

# INTEMPO EE3358 Gaming Headset User Manual

Model: EE3358

## INTRODUCTION

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This manual provides detailed instructions for the setup, operation, and maintenance of your INTEMPO EE3358 Interactive Gaming Headset. Please read this manual thoroughly before using the product to ensure proper functionality and to maximize your gaming experience.



Image: Front view of the INTEMPO EE3358 Gaming Headset, showcasing its black and green design with integrated microphone.

## PACKAGE CONTENTS

- INTEMPO EE3358 Gaming Headset

- Y Splitter Adapter (for separate audio/microphone jacks)
- User Manual (this document)

## PRODUCT FEATURES

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- Integrated Microphone for communication.
- High-quality audio output.
- LED lights for enhanced aesthetics.
- Comfortable over-ear design with sound isolation.
- Compatible with PlayStation, Xbox, and laptops.
- Wired connectivity via 3.5mm jack and USB (for LED power).
- Inline volume control and microphone mute.

## SETUP INSTRUCTIONS

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### 1. Connecting to Consoles (PlayStation, Xbox)

The headset connects to your console via the 3.5mm audio jack. For consoles that require separate audio and microphone inputs, use the included Y splitter adapter.

1. Locate the 3.5mm audio port on your console controller or console unit.
2. If your console has a single 3.5mm port for both audio and microphone, plug the headset's 3.5mm jack directly into the port.
3. If your console requires separate ports for audio and microphone, connect the headset's 3.5mm jack to the Y splitter adapter, then connect the audio and microphone plugs of the adapter to the respective ports on your console.
4. For LED lighting, plug the USB connector into an available USB port on your console or a compatible USB power source.



Image: Close-up of the 3.5mm audio jack and USB connector for the headset.

## 2. Connecting to Laptops/PCs

Similar to consoles, laptops and PCs may have combined or separate audio/microphone ports.

1. Identify the audio and microphone ports on your laptop or PC.
2. If your device has a single combined 3.5mm port, plug the headset's 3.5mm jack directly.
3. If your device has separate audio (headphone) and microphone ports, use the Y splitter adapter to connect both.
4. Plug the USB connector into an available USB port on your laptop or PC to power the LED lights.

## OPERATING INSTRUCTIONS

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### 1. Wearing the Headset

Adjust the headband to ensure a comfortable fit over your head. The earcups are designed to sit over your ears, providing sound isolation.



Image: Close-up view of the comfortable over-ear earcup design.

## 2. Microphone Adjustment

The microphone is adjustable. Position it near your mouth for optimal voice clarity. When not in use, the microphone can be rotated upwards and away from your face.



Image: The headset's microphone shown in various adjustable positions.

### 3. Volume Control and Microphone Mute

The headset features an inline control unit on the cable for easy access to volume adjustments and microphone muting.

- **Volume Wheel:** Rotate the wheel up or down to increase or decrease the audio volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute the microphone.



Image: Close-up of the inline control unit, showing the volume wheel and microphone mute switch.

#### **4. LED Lighting**

The LED lights on the headset and microphone are powered by the USB connection. They will illuminate automatically when the USB is plugged into a power source.



Image: The INTEMPO EE3358 headset with its distinctive green LED lights active.

## MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use abrasive cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tangling the cable.
- **Cable Care:** Do not pull on the cable forcefully. Always grasp the plug when disconnecting.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
No sound from headset.	<ul style="list-style-type: none"> <li>Headset not properly connected.</li> <li>Volume too low or muted.</li> <li>Incorrect audio output selected on device.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure 3.5mm jack is fully inserted.</li> <li>Check inline volume wheel and device volume settings.</li> <li>Verify headset is selected as the default audio output in your device's sound settings.</li> </ul>
Microphone not working.	<ul style="list-style-type: none"> <li>Microphone muted.</li> <li>Incorrect microphone input selected on device.</li> <li>Microphone not positioned correctly.</li> </ul>	<ul style="list-style-type: none"> <li>Check inline mute switch.</li> <li>Verify headset microphone is selected as the default input device in your device's sound settings.</li> <li>Adjust microphone position closer to your mouth.</li> </ul>
LED lights not illuminating.	<ul style="list-style-type: none"> <li>USB cable not connected or faulty.</li> <li>USB port not providing power.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure USB cable is securely plugged into a powered USB port.</li> <li>Try a different USB port or power source.</li> </ul>

## SPECIFICATIONS

Feature	Detail
Model Number	EE3358
Brand	INTEMPO
Connectivity Technology	Wired
Headphones Jack	3.5 mm Jack
Special Features	Lightweight, Microphone Included, LED Lighting
Ear Placement	Over Ear
Noise Control	Sound Isolation
Product Dimensions	8.11 x 9.06 x 4.13 inches (20.6 cm x 23 cm x 10.5 cm)
Item Weight	1.06 pounds (approx. 0.48 kg)
Color	Green/Black

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation provided at the time of purchase or contact INTEMPO customer service. Keep your proof of purchase for warranty claims.

For further assistance, visit the official INTEMPO website or contact their support channels.

