

BestCH H6U09AA

BestCH HP AC Adapter User Manual

Model: H6U09AA

INTRODUCTION

This manual provides essential instructions for the safe and efficient use of your BestCH HP AC Adapter. This adapter is specifically designed to provide power to compatible HP Pavilion 23-b300 and 23-b320 All-in-One Desktop PCs.

SAFETY INFORMATION

- **Input Voltage:** Ensure the power outlet provides 100-240VAC, 50/60Hz. Using an incorrect voltage can damage the adapter and your device.
- **Protection Features:** This adapter includes Over Voltage Protection (OVP), Over Current Protection (OCP), and Short Circuit Protection (SCP) to safeguard your device from electrical hazards.
- Do not expose the adapter to water, rain, or excessive moisture. Operate in dry conditions only.
- Avoid dropping or subjecting the adapter to strong impacts. Physical damage can compromise its safety and functionality.
- Do not attempt to disassemble, modify, or repair the adapter. Refer to qualified service personnel for any issues.
- Keep out of reach of children and pets.
- Ensure proper ventilation around the adapter during use. Do not cover it or place it in an enclosed space to prevent overheating.

PACKAGE CONTENTS

Verify that all items are present in the package:

- BestCH HP AC Adapter
- AC Power Cord



Image: The BestCH HP AC Adapter shown with its detachable AC power cord and DC output cable, as received in the package.

SETUP INSTRUCTIONS

Follow these steps to correctly set up your AC adapter:

1. **Connect the AC Power Cord:** Insert the AC power cord firmly into the AC input port on the adapter.
2. **Connect to Power Outlet:** Plug the other end of the AC power cord into a standard, grounded wall outlet (100-240VAC).
3. **Connect to PC:** Insert the DC output connector from the adapter into the power input port on your HP Pavilion 23-b300 or 23-b320 All-in-One Desktop PC.
4. Ensure all connections are secure and snug before attempting to power on your PC.



Image: The BestCH HP AC Adapter with the AC power cord securely connected to the adapter's input port, ready for connection to a wall outlet and PC.

OPERATING INSTRUCTIONS

Once the adapter is correctly connected to both the power outlet and your HP All-in-One PC, the PC should receive power. You can then power on your computer as usual.

- The adapter is designed for continuous operation within its specified voltage and current limits.
- Disconnect the adapter from the power outlet when not in use for extended periods to conserve energy and for safety.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the adapter. Do not use liquid cleaners, solvents, or aerosols, as these can damage the casing or internal components.
- **Storage:** Store the adapter in a cool, dry place when not in use. Avoid extreme temperatures, direct sunlight, and high humidity.
- **Cable Care:** Do not bend, crimp, or pull the power cords excessively. This can damage the internal wires and lead to malfunction or safety hazards.
- Regularly inspect the adapter and cables for any signs of damage, such as frayed wires, cracked casing, or loose connections. Discontinue use immediately if damage is found and replace the adapter.

TROUBLESHOOTING

If your PC is not receiving power or experiencing issues, perform the following checks:

1. **Check Connections:** Ensure both the AC power cord and the DC output connector are firmly plugged into the adapter, the wall outlet, and the PC, respectively. A loose connection is a common cause of power issues.
2. **Verify Power Outlet:** Test the wall outlet with another known working device (e.g., a lamp) to confirm it is supplying power. If the outlet is not working, try a different one.

3. **Inspect Cables:** Carefully examine the adapter's cables and casing for any visible damage, such as cuts, fraying, or burn marks. If damage is present, discontinue use of the adapter.
4. **Compatibility:** Double-check that your PC model (HP Pavilion 23-b300 or 23-b320) is indeed compatible with this specific adapter. Refer to your PC's original documentation for power requirements.
5. If the issue persists after performing these steps, contact customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Input Voltage	100-240VAC, 50/60Hz
Protection Features	OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection)
Compatibility	HP Pavilion 23-b300, 23-b320 All-in-One Desktop PC
Manufacturer	BestCH

WARRANTY AND SUPPORT

This product is covered by a standard limited warranty. For specific warranty terms and conditions, please refer to the documentation provided with your purchase or contact BestCH customer support directly.

For technical assistance, troubleshooting, or any product-related inquiries, please contact your retailer or the manufacturer. When contacting support, please have your product model number (H6U09AA) and purchase information readily available to expedite the process.