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## Paragon 2030

# Paragon 2030 Ay Caramba Nacho Cheese Warming Dispenser

## USER MANUAL

### Introduction

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This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your Paragon 2030 Ay Caramba Nacho Cheese Warming Dispenser. Please read this manual thoroughly before initial use and retain it for future reference. Proper use ensures optimal performance and longevity of the unit.

### Important Safety Instructions

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**WARNING: To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions.**

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical hazards, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact qualified service personnel for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.

- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

## Setup Instructions

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1. **Unpacking:** Carefully remove the dispenser from its packaging. Inspect for any shipping damage. Retain packaging for future transport or storage.
2. **Placement:** Place the dispenser on a stable, level, and heat-resistant surface. Ensure adequate ventilation around the unit. Do not block air vents.
3. **Initial Cleaning:** Before first use, wipe down all exterior surfaces with a damp cloth. The internal components that contact the cheese bag do not require cleaning as the cheese remains sealed within its bag.
4. **Power Connection:** Ensure the unit is switched off. Plug the power cord into a grounded 120-volt electrical outlet.





Image: Front view of the Paragon Ay Caramba Nacho Cheese Warming Dispenser, showing the dispensing area and control buttons.

## Operating Instructions

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1. **Power On:** Turn on the main power switch, typically located on the back or side of the unit.
2. **Loading Cheese Bag:**
  - Open the front door of the dispenser.
  - Place a bag of nacho cheese into the designated compartment. Ensure the dispensing nozzle of the bag is correctly positioned to engage with the peristaltic pump mechanism.
  - Close the front door securely.



Image: Interior view of the dispenser with the front door open, showing a cheese bag loaded into the peristaltic pump area and the pre-heating tray above it.

3. **Pre-heating Area:** The dispenser includes a pre-heating area for a second bag of cheese or chili. Place an unopened bag in this upper compartment to warm it, allowing for quick reloading and continuous service.
4. **Temperature Control:** The unit is designed to maintain a pre-set temperature between 145°F - 155°F (63°C - 68°C). A temperature gauge is provided to monitor the internal temperature. Allow sufficient time for the cheese to reach the optimal serving temperature before dispensing.
5. **Dispensing:** The dispenser features a two-button control system:
  - **Adjustable Setting:** Press the button for a pre-measured portion. The portion size may be adjustable via internal settings (refer to specific model documentation if available for adjustment procedures).
  - **Manual (Continuous Dispense):** Press and hold the button for continuous dispensing. Release the button to stop.
6. **Power Off:** When finished, turn off the main power switch and unplug the unit from the electrical outlet.



Image: Side view of the dispenser, highlighting the digital temperature display and controls for monitoring the warming process.

## Maintenance and Cleaning

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Regular cleaning and maintenance will extend the life of your dispenser and ensure hygienic operation.

### 1. Daily Cleaning:

- Ensure the unit is unplugged and cooled down before cleaning.
  - Wipe all exterior surfaces with a damp cloth and mild, non-abrasive detergent.
  - Dry thoroughly with a clean cloth.
  - Clean the dispensing nozzle area to remove any drips or residue.
2. **Internal Cleaning:** The peristaltic pump design ensures that cheese remains sealed within its bag, preventing direct contact with internal machine parts. Therefore, extensive internal cleaning is generally not required for food contact surfaces. However, periodically inspect the internal compartment for any spills or debris and clean as necessary with a damp cloth.
3. **Storage:** If storing the unit for an extended period, ensure it is clean, dry, and stored in a cool, dry place.

## Troubleshooting

Refer to the table below for common issues and their solutions. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Unit does not power on.	No power supply; power switch off.	Check power cord connection; ensure outlet is functional; turn power switch on.
Cheese not warming.	Unit not powered on; insufficient warm-up time; heating element malfunction.	Ensure unit is on; allow 30-60 minutes for heating; contact support if issue persists.
Cheese not dispensing.	Cheese bag empty or improperly loaded; dispensing button malfunction.	Replace cheese bag; ensure bag nozzle is correctly engaged with pump; contact support if buttons are unresponsive.
Leakage from dispenser.	Cheese bag damaged; improper bag installation; pump roller wear.	Inspect cheese bag for tears; re-install bag carefully; contact support for pump roller inspection/replacement if leakage continues.

## Specifications

- **Model:** Paragon 2030 Ay Caramba Nacho Cheese Warming Dispenser
- **Dimensions (H x W x D):** 26" x 10" x 16" (66 cm x 25.4 cm x 40.6 cm)
- **Weight:** Approximately 22 lbs (10 kg)
- **Power:** 120 Volts, 225 Watts
- **Material:** Plastic
- **Temperature Range:** Pre-set 145°F - 155°F (63°C - 68°C)
- **Dispensing Control:** 2-button (adjustable portion, continuous)
- **Features:** Peristaltic pump, pre-heating area for second bag, temperature gauge.
- **Certifications:** UL 197, ANSI/NSF 18, CE, Canadian C22.2

## Warranty and Support

Paragon products are manufactured to high-quality standards. For warranty information, please refer to the documentation included with your purchase or visit the official Paragon website. For technical support, replacement parts, or service inquiries, please contact Paragon customer service directly. Ensure you have your model number (2030) and purchase date available when contacting support.

**Contact Information:** Please refer to the manufacturer's official website or your purchase documentation for the most current contact details.